

SAMUEL JUMA OMODING

P.O Box 1021 GPO Nairobi

+254707195202

jumaomoding@gmail.com

PROFESSIONAL SUMMARY

Enthusiastic and reliable professional with a background in meteorology and customer service. Skilled in handling diverse responsibilities with efficiency and maintaining high standards of work. Proven ability to work both independently and as part of a team, adapting to challenging situations with ease.

EDUCATION

Moringa School, Nairobi, Kenya
Certificate in Software Engineering.

Kamata School of Music, Nairobi, Kenya
Certificate in Video and Photography.

University of Nairobi, Nairobi, Kenya
Bachelor of Science in Meteorology

Sigalame Boys High School, Busia, Kenya
Kenya Certificate of Secondary Education

EXPERIENCE

May 2021 - To date
Customer Care Representative • Part Time • Solar Panda Kenya Limited

April 2023 - December 2023
Customer Service • Customer Care Representative • Optica Limited

Feb 2022 - Jan 2023
Meteorologist • Intern • Kenya Meteorological Department

KEY SKILLS

- Customer service and relations
- Communication skills
- Time management
- Team player
- Programming languages: Python, JavaScript, SQL
- Troubleshooting and networking
- Software proficiency: Zoho, SAP, Webwab, Digium Switchvox, GFFS, MATLAB, OPENGRADS, MYSTAT, SURFER 8
- Graphic design
- Driving

REFERENCES

Dr. Johnson I. Kinyua, Dean of Students, University of Nairobi P.O Box 30197-00100, GPO, Nairobi jkinyua@uonbi.ac.ke

Mr. Antony Makau, Customer Care Manager, Solar Panda Kenya Limited
746 Muchai Drive
P.O Box 19400-00100GPO, Nairobi antonym@solarpanda.com

Mr. Mwai Zacharia, Assistant Director/ GIS Expert, Kenya Meteorological Department
P.O Box 30259-00100, GPO, Nairobi mwazack@gmail.com