

# Payment Integrity - Online Inquiry Segments Part 1

## 1. Payment Integrity



**Notes:**

## 1.2 Before You Begin...

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**Before You Begin...**

HealthCo Central

Backed by decades of healthcare expertise, we're positioning our strategies, talent and a set of clear priorities to propel us forward.

WEBINAR

Product Release 1 Webinar

Join us for an engaging session where we will unveil our newest product capabilities and introduce cutting-edge features.

Product Release Materials

Learn more about new releases and future capabilities. Also hear insights being released, including summary challenges and tips to additional info.

CHALLENGE

IMPROVE YOUR FOCUS

Like all Best Plans, HealthCo's centrally located resources for their use account holders will include a variety of resources. Register for the HealthCo Central portal and you'll be able to access all the resources you need. Register for the HealthCo Central portal and you'll be able to access all the resources you need. Register for the HealthCo Central portal and you'll be able to access all the resources you need.

Click Here to Register!

If you do not have a HealthCo Central user account, you should request a new HealthCo Central user account by clicking the Click Here to Register! link on the HealthCo Portal Login screen, and follow the on-screen prompts and time-sensitive instructions you will receive via email to register.

This lesson refers to materials on HealthCo Central (HealthCo's extranet). Before proceeding with the lesson, we recommend that you log in to HealthCo Central at:  
<https://hcentral.HealthCo.com/SitePages/Home.aspx>

Once you see the HealthCo Central Home page, click Education on the menu and you are good to go.

**PORTAL LOGIN**

Business Email Address (Username)

Password

Click Here to Register!

Log In Set Password Forgot Password

Click NEXT to continue

Slide 2 of 13

### Notes:


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## 1.3 Introduction

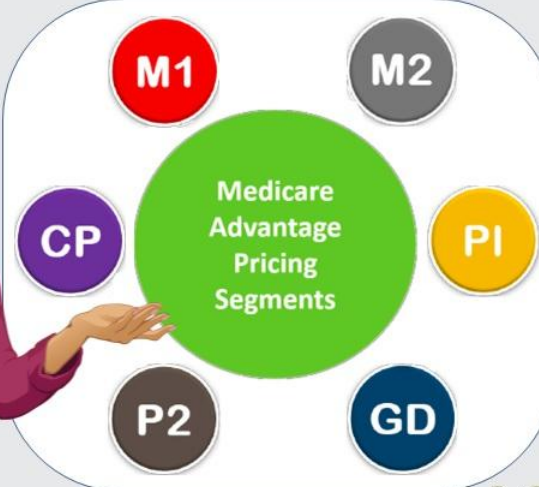
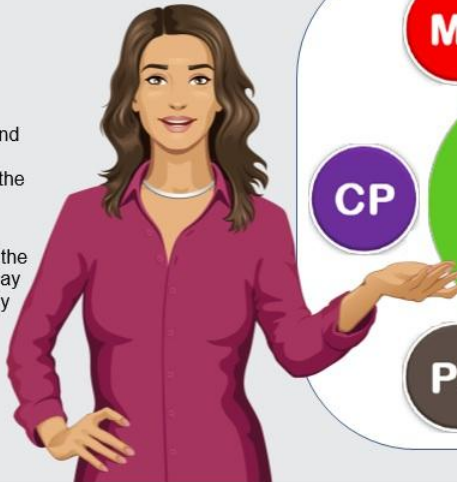
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### Introduction

This lesson will focus on the Online Inquiry Segments and fields utilized to support the displaying or Clinical Editing and Medical Policy audit review vendor recommendations per the Payment Integrity Solution.

We recommend that you view the entire lesson. However, you may also review specific sections by using the Table of Contents (MENU) navigation.



The diagram features a central green circle labeled "Medicare Advantage Pricing Segments". Surrounding this central circle are six smaller circles, each containing a label: "M1" (red), "M2" (grey), "CP" (purple), "P2" (dark grey), "PI" (yellow), and "GD" (dark blue). A woman with long brown hair, wearing a purple button-down shirt, stands to the left of the diagram, pointing her right hand towards the central green circle.

Click NEXT to continue


Slide 3 of 13

### Notes:

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## 1.4 Why Access the Miscellaneous Claim Data Screen?


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Why Access the Miscellaneous Claim Data Screen?



The *Online Inquiry User Guide* lists the command formats for accessing this and other Provider File screens. To view the *Online inquiry User Guide*, click the button below:



The *Online Inquiry User Guide* is also available under the Resources drop-down in the upper right corner of the player.

Click NEXT to continue

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### Notes:

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## 1.5 What are Pricing Segments?

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### What are Pricing Segments?

When you are using the **HCS Online Inquiry** module's **Claim Detail Inquiry Screen** to research claims, you may find that you need to view data related to pricing logic applied to the lines on the claim. **Pricing Segments** such as the **M1, M2, PI, P2, GD, RX and CP Pricing Segments** contain fields associated with the pricing and processing of claims.

HealthCo partners with multiple vendors to offer their customers multiple options of Payment Integrity products. Vendors provide the Payment Integrity software products, and HealthCo develops an interface to communicate with each software product. Each software product can vary in terms of functionality, but all products offer some form of clinical editing and medical policy audits to make recommendation of claims being adjudicated by HealthCo Claims Systems (HCS).



Click NEXT to continue


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### Notes:

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## Pricing Segment 2 (Slide Layer)

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### What are Pricing Segments?

**Pricing is:** The capability that determines the allowed amount for a claim line.  
When you are using the HCS Online Inquiry module's Claim Detail Inquiry Screen to research claims, you may find that you need to view data related to pricing logic applied to the lines on the claim. **Pricing Segments** such as the M1, M2, PI, P2, GD, RX, and CP Pricing Segments contain fields associated with the pricing and processing of claims.



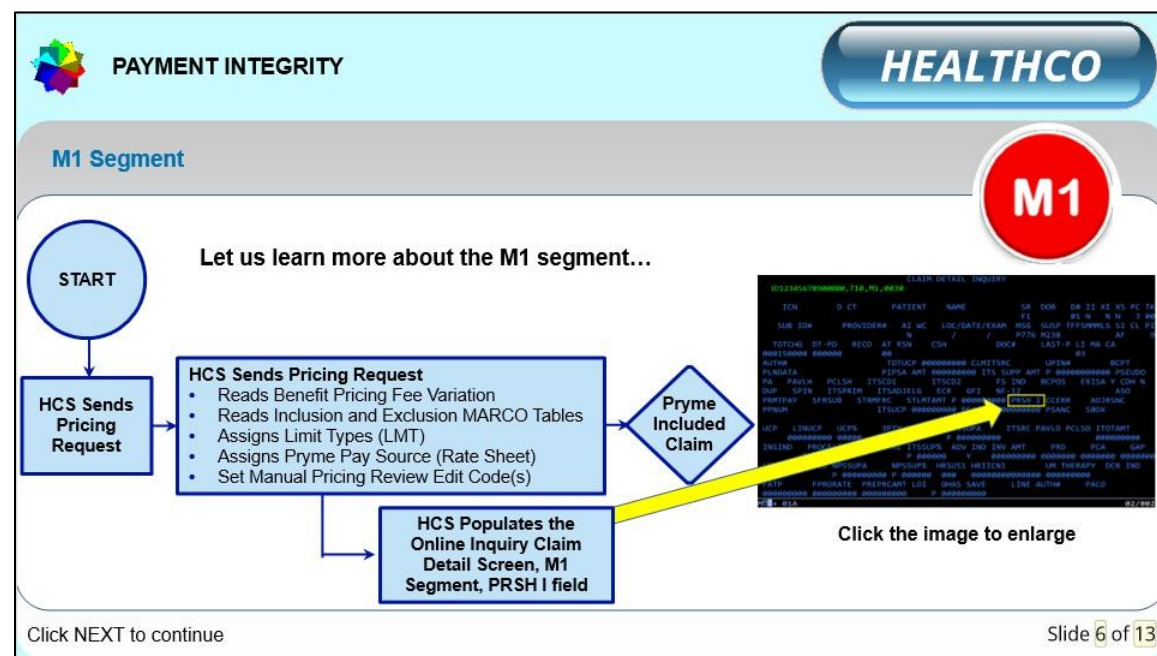
Click NEXT to continue

Slide 5 of 13

### Notes:

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**Notes:**

This segment of the Claim Detail Inquiry Screen is the HCS Online (HIQK) Module contains our first Medicare Advantage update which is the **PRSH I** or **Price and Ship Indicator** field. This field describes how claims data on each line was priced by the Pryme or Meshwork recommendations. This determines how to apply the allowed amount to all claim lines of the claim. This can also be a combination of Pryme CES Pricing Recommendations and Meshwork/HCS pricing based on the value displayed in this field.

## M1 Text box (Slide Layer)

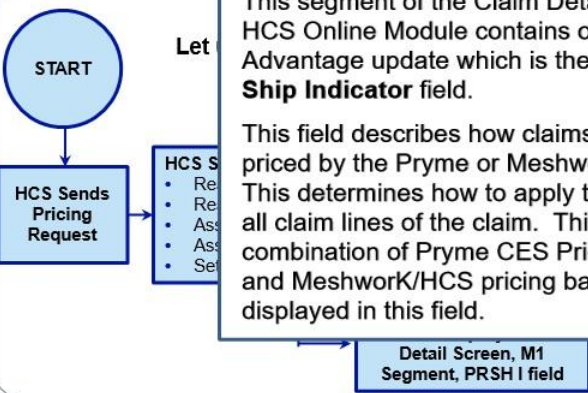

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M1 Segment

Click the text box to return.

M1



```


graph TD
    START((START)) --> HCS[HCS Sends Pricing Request]
    HCS --> HCS_S[HCS S  
• Re  
• Re  
• As  
• As  
• Se]
    HCS_S --> Detail[Detail Screen, M1 Segment, PRSH I field]
        
```

Let

This segment of the Claim Detail Inquiry Screen is the HCS Online Module contains our first Medicare Advantage update which is the **PRSH I** or **Price and Ship Indicator** field.

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Detail Screen, M1 Segment, PRSH I field




Click the image to enlarge


Click NEXT to continue

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## 1.7 Claim Detail Inquiry Screen

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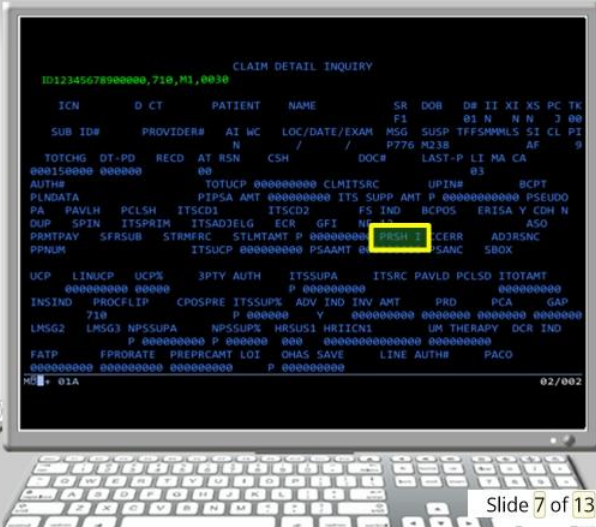


### Claim Detail Inquiry Screen

Here is an example of the Claim Detail Inquiry Screen displaying the PRSH field.

The PRSH field describes how the allowed amount was priced and applied to the claim level or line level based on Pryme, Meshwork/HCS or a combination of pricing.

The HCS back-end logic on deciding which pricing process to use is based on MARCO tables. The **PRSH I** field is populated based on the associated MARCO Tables system reads.



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### Notes:


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## Pricing Segment 2 (Slide Layer)

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### Claim Detail Inquiry Screen

Here is an example of the Claim Detail Inquiry Screen displaying the PRSH I field.

The PRSH field describes how the allowance was priced and applied to the claim level based on Pryme, Meshwork/HCS or a combination of the two.

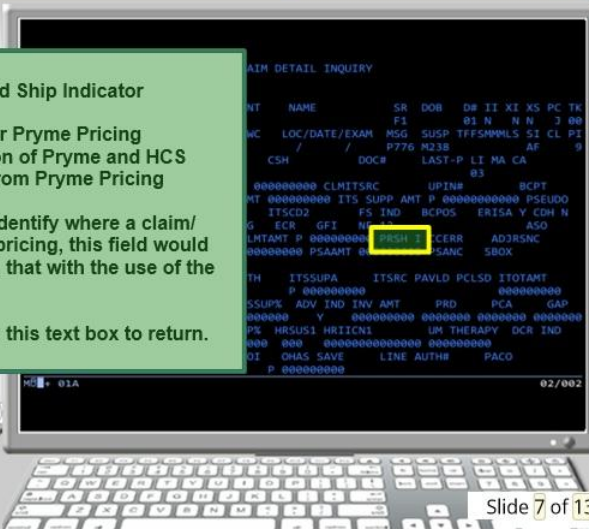
The HCS back-end logic on deciding which pricing process to use is based on MARCO tables. The PRSH I field is populated based on the MARCO Tables system reads.

**PRSH I – Price and Ship Indicator**

- ‘I’ Included for Pryme Pricing
- ‘C’ Combination of Pryme and HCS
- ‘E’ Excluded from Pryme Pricing

If you needed to identify where a claim/line was sent for pricing, this field would be able to tell you that with the use of the ICE acronym.

Click anywhere in this text box to return.



Click NEXT to continue

Slide 7 of 13

### Notes:

#### PRSH I – Price and Ship Indicator

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- ‘C’ Combination of Pryme and HCS
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## 1.8 M2 Segment

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### M2 Segment

The second segment reviewed is the M2, or Miscellaneous Segment 2

The M2 segment communicates transaction and rate sheet code information when claims have been routed to the Pryme vendor for pricing.

Let us learn more about the M2 Segment...

Click NEXT to continue

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### Notes:

#### M2 Segment

**The second segment reviewed is the M2, or Miscellaneous Segment 2**

The M2 segment communicates transaction and rate sheet code information when claims have been routed to the Pryme vendor for pricing.

**Let us learn more about the M2 Segment...**

## 1.9 M2 Segment Continued

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M2 Segment

The next segment reviewed is the M2, or Miscellaneous Segment 2

```


graph TD
    A{Pryme Included Claim} --> B[Route CLAIM to Pryme]
    B --> C[System Activities  
• HCS sends Request message and Pryme receives  
• Pryme determines Pricing  
• Pryme sends response message to HCS  
• HCS receives message and if Edit Errors are present, transforms to HCS Condition Code(s).]
    C --> D[HCS Maps Pricing Allowed Amount and Related Fields to Claim]
    D --> E[HCS Populates the Online Inquiry Claim Detail Screen, M2 Segment, EPPS Rate Sheet code field EPPS Transaction ID field.]
        
```


Click the image to enlarge

Click NEXT to continue
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**Notes:**

## 1.10 Online Inquiry Screen Example

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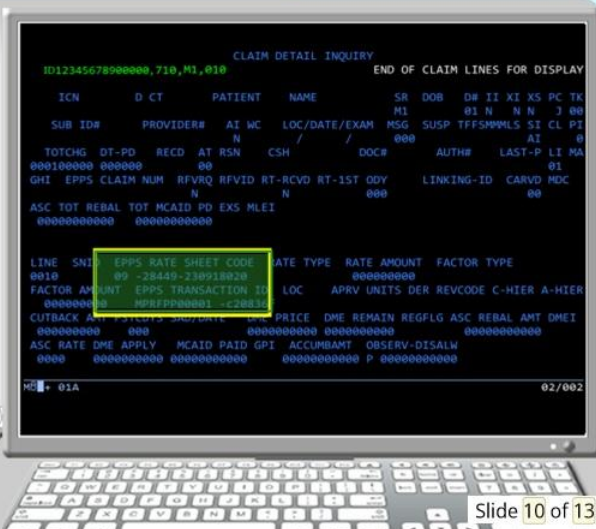


### Online Inquiry Screen Example

Here is an example of the Claim Detail Inquiry Screen with the M2 Segment fields.

On the M2 Segment, two fields have been updated to show transaction information when claims call out to Pryme and there is an allocation provider withholding identified from MeshworkK. These fields include the:

- EPPS Rate Sheet code field
- EPPS Transaction ID field



Click NEXT to continue

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### Notes:

#### Online Inquiry Screen Example

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- EPPS Rate Sheet code field
- EPPS Transaction ID field
- 

**EPPS TRANSACTION ID**– Enterprise Provider & Pricing Services (EPPS) Transaction ID provides real time pricing. This is the MeshworkK Rate Sheet ID used for allocation provider withhold and ultimately to price the claim.

**EPPS RATE SHEET CODE**– This is the Pryme Pay Source – Pryme Transaction ID – Date & Time Stamp

If you needed to identify any Allocation Provider Withhold, these would be the pricing fields to review.

## Pricing Segment 2 (Slide Layer)

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**Online Inquiry Screen Example**

Here is an example of an Online Inquiry Screen with the following information:

On the M2 Segment, two fields show transaction information: Pryme and there is an allocation identified from MeshworkK.

- EPPS Rate Sheet
- EPPS Transaction ID

**EPPS TRANSACTION ID– Enterprise Provider & Pricing Services (EPPS) Transaction ID provides real time pricing. This is the Meshwork Rate Sheet ID used for allocation provider withhold and ultimately to price the claim.**

**EPPS RATE SHEET CODE– This is the Pryme Pay Source – Pryme Transaction ID – Date & Time Stamp**

If you needed to identify any Allocation Provider Withhold, these would be the pricing fields to review.

Click anywhere in this text box to return.

Click NEXT to continue

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### Notes:

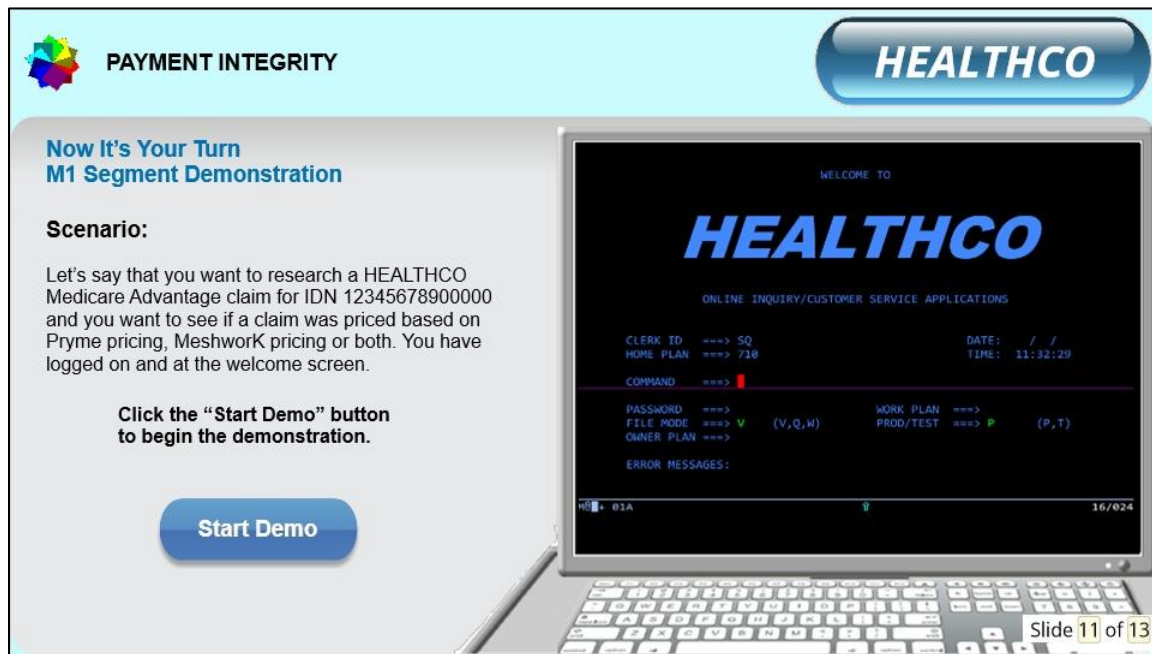
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If you needed to identify any Allocation Provider Withhold, these would be the pricing fields to review.



## 1.11 M1 Segment Demonstration




### Notes:

### Now It's Your Turn M1 Segment Demonstration

#### Scenario:

Let's say that you want to research a HEALTHCO Medicare Advantage claim for IDN 12345678900000 and you want to see if a claim was priced based on Pryme pricing, MeshworkK pricing or both. You have logged on and at the welcome screen.

## 1.17 Part 1 Lesson Summary

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### Part 1 Lesson Summary


This lesson has introduced you to the Online Inquiry module's Pricing Segments found on the claim detail inquiry screen. These segments showed details about pricing a claim in the context of the HEALTHCO Medicare Advantage transition.

You have studied the fields and values that display on the following Pricing Segments:

- M1
- M2

Now that you have completed this lesson, answer the following Progress Check questions.

Click NEXT to continue



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### Notes:

#### Part 1 Lesson Summary


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## 1.22 Lesson Complete

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### Lesson Complete

**You have reached the end of this lesson. Please take a moment to fill out the [HealthCo eLearning Survey](#) or send feedback to: [training@HealthCo.com](mailto:training@HealthCo.com)**

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Notes:

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