

# Samuel Watson

Hemel Hempstead, United Kingdom  
07896737977 • samuelwatson89@gmail.com

## Personal statement

Well managed and time kept person, with good people skills and thirst for development, keen in learning new skills and progressing in a new career in website development/design. Self taught and still learning, looking for the opportunity to develop myself with a full time position as a developer. Looking for a fulfilling role with visual achievements everyday, with my work and myself.

## Work Experience

### Dispensing Optician / Supervisor / Instore Trainer, Specsavers Opticians

*02/2007 - Present*

#### Responsibilities & Achievements

Primary role is managing and supporting a shop floor team of around 12 staff. Ensuring all roles are carried out effectively and customers get seen efficiently. Making sure the store is running smoothly and dealing with customer queries. Addressing store processes and assisting in. Opening & closing the store, cashing up store tills, maintaining the store when the need arises. Completing ILM 2 & 3 courses, assisting in building management skills.

Supporting new staff in developing themselves in progressing through the store, and developing their career though training in groups and 1-2-1. Helping coach staff members and carrying out quarterly development reviews and following up with them. Providing feedback to staff as and when it arises or ensure gaps in knowledge are filled.

As a dispensing optician i specialise in dispensing the correct type of product to customers who need new prescription glasses. problem solving issues customer may have with their vision or glasses, carrying out triage's on patients who come in with eye conditions.

## Qualifications

### West Herts College

*2005 - 2007*

A-Levels:

- Information Technology - B

### Longdean School

*1999 - 2005*

GCSEs:

- Math - C
- History - C
- English Literature - D

- Information Technology - D
- Science - D
- Art and Design - E
- Food Technology - D

### **City & Islington College for Applied Sciences**

*2011 - 2014*

Level 6 Fellowship Diploma in Ophthalmic Dispensing

### **Institute of Leadership and Management**

*2015 - 2015*

ILM 2 Certificate

### **Institute of Leadership and Management**

*2016 - 2017*

ILM 3 Certificate

## **Additional Skills**

- HTML5
- CSS3
- Javascript
- Photoshop
- Design
- Word
- Excel
- PowerPoint
- Google developer tools