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SMART ELECTRICITY METER MONITORING AND PREDICTION: A CASE STUDY
IN GHANA

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DECLARATION

We hereby declare that except for specific references which have been properly acknowledged, this work is the result of our own research and it has not been submitted in part or whole for any other degree elsewhere.

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ABSTRACT

Electricity meters have gone through a lot of advancements, both technology-wise and in its deployment as well over the past years. Currently in Ghana, there has been the roll out of smart electricity meters and although it is not the only technology of electricity meters being used in the country, we have a great number of Ghanaian electricity consumers who have migrated from the traditional electricity meters to the use of smart meters since the Electricity Company of Ghana deployed them in the country. Smart meter data analytics, which deals with data gathering, transmission, processing, and interpretation that benefits all stakeholders, is one of the important variables that will make the implementation of smart meters worthwhile. Smart meters collect a large amount of data at regular intervals that can be used for data analytics and numerous insights such as electricity consumption forecasting or prediction, adopting ToU tariffs, detecting power thefts and other information that will benefit both electricity companies and in addition, the customer or the consumer. In this project, a web application is developed for monitoring and predicting electricity consumption patterns. The system takes as input, the meter number of the consumer or customer, queries the ECG API to provide usage readings or data related to that particular meter for further insights and also uses that data to predict a user's consumption pattern for the following months/weeks.

DEDICATION

We dedicate this project to our project supervisor, Dr. T-S. M. A. Adjaidoo and our mentor, Dr. Justice for their immense care, support and contribution towards this project. May God bless them abundantly.

ACKNOWLEDGEMENT

This work is dedicated to God Almighty for giving us the strength and the courage to go through with this project successfully.

We also want to say a big thank you to our project supervisor, Dr. T-S. M. A. Adjaidoo for giving us the opportunity to pursue this project.

We also want to say a special thank you to our parents, siblings, colleagues and friends for their prayers and support.

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LIST OF ABBREVIATIONS

Abbreviation	Meaning
DA	Data Analytics
ECG	Electricity Company of Ghana
XML	Extensible Markup Language
ARIMA	AutoRegressive Integrated Moving Average
RDBMS	Relational Database Management System
OpenTSDB	Open Time Series Database
ToU	Time of Use
API	Application Programming Interface
URL	Uniform Resource Locator

CHAPTER ONE: INTRODUCTION

1.1 BACKGROUND OF THE STUDY

Electricity has become widely recognized as the primary source of energy for most homes and businesses [1]. There is virtually no work that can be done without being connected to a power source. As a result, every town is keenly interested in the efficient execution of its electrical power generation, transmission, and distribution processes. Also, Rapid economic development has resulted in an increase in global electric power demand. Meanwhile, electricity is considered one of the most important drivers of economic progress and is considered indispensable in our everyday lives [2-4]. Now to mitigate this, the smart grid, which essentially is an electricity network/grid that allows for a two-way flow of electricity and data, with smart metering being a common first step has emerged as one of the solutions to this problem of increasing energy demand. As a result, forecasting electricity usage has become critical for not just Ghana but any country or region at all [5-6]. Development of an accurate and reliable forecasting model for electricity consumption, which might give significant information for electricity system operators or service providers in formulating electricity policies and plans, is critical for power system management. Smart electricity meters keep track of energy consumption every hour or less. The values from the meters are sent in real time to a central database, where they can be examined for various decision-making purposes. The availability of this data offers enormous potential for discovering energy usage patterns among various households using real-time datadriven processes. It comes as no surprise that as at December, 2020, there was a total roll out of about 3.8 million smart meters by the Government of Ghana and the Electricity Company of Ghana [9]. Smart meters are popular for their ability to provide electricity consumption at smaller intervals, such as every 15 or 30 minutes, as well as bi-directional communication and remote operating capabilities. So, they record energy consumption in regular intervals and the data is transmitted or transferred in real-time to a central database, where it can then be analyzed for different decision making. As stated earlier, not only will a correct study of this data be beneficial to the customers or the consumers, but the utility or service providers as well. The advantages of smart metering installations are considerable for a variety of system stakeholders. The availability of this data offers enormous potential for discovering energy usage patterns among various households using real-time data-driven processes [7-8]. With the help of

consumption patterns, smart energy meters play an essential role in reducing overall energy usage. Electric energy use is particularly complex and varied in everyday life. Electricity consumption, for example, varies greatly depending on the season, and consumption on working days and working days fluctuate as well depending on the availability of the user. At the same time, there will be anomalies in the electrical load, such as forgetting to turn off electrical equipment, appliance malfunction, and even electricity theft, among other things, resulting in a significantly higher electrical demand than usual. As a result, it's vital to spot anomalous consumption data. Abnormal detection can improve abnormal electric energy consumption to save energy and money as well especially in these times of increase in electricity tariffs and general standards of living, remind users to check for malfunctioning electrical appliances or change bad electricity usage patterns, reduce users' energy consumption costs, and raise electricity consumption safety awareness. Anomaly detection from the study of electricity consumption pattern also helps to detect probable power thefts so as to take the needed or necessary actions as soon as possible. Although all these are made possible from the use of smart meters and has enormous benefits over that of the traditional meters and post-paid meters some of these advantages have not fully been realized.

1.2 PROBLEM STATEMENT

Despite the numerous benefits of the smart meters that have been put throughout Ghana. The current isolated state or nature of these smart meters causes some inconvenience to customers. Customers have no idea of their consumption pattern and can therefore not make any informed decision with regards to the purchase and management of their energy consumption. Consumers or users must try as much as possible to purchase energy units without access to the utility or vending authority's (ECG) service before the vendor stores close down. This usually happens when the ECG servers are down and so customers cannot make any purchase even with the ECG app, POWER APP. And so, when in a pinch on weekends, holidays, or late at night, these customers must be willing to go large distances in quest of working suppliers or the vendor stores if they are in need of energy units and as well as be prepared to join long queues for purchase. Additionally, it is also unfortunate to note that, due to the same absence of connectivity, the consumer must always return to his premise to load up purchased energy units, even if there

are other important activities that require his/her attention. Now without a proper look and assessment of these inconveniencies, one may conclude that these inconveniencies are not really enormous and that they only affect the customer who finds himself or herself in such situation. A careful look at this would bring to bear that the utility or service provider, in this case ECG in the long run also gets affected. When a consumer is in critical need of energy units and has no other option except to suffer a power outage for several hours, he or she may resort to drastic means such as meter manipulation or meter tampering. One of the main motivations for meter manipulation has been found as consumer desperation [10]. Customers in desperation still venture into this unlawful activity with the aim of getting it to provide them with power for longer times [11]. They would not keep the "good news" of their hacking strategy to themselves if they were successful, but would gladly share it with others. This technique of energy theft would quickly become public knowledge, putting the utility or service provider (ECG) at danger of losing money and so long as there are desperate users or consumers, this cycle of power theft may not end. Here in Ghana, there have been reports of power thefts on these newly installed smart meters. [12-13].

From the discussion above, it is evident that both the utilities or service providers as well as the customers are affected by the nature and operation of smart meters and the whole purchase of energy units.

Now if customers are provided with a way of knowing their consumption pattern, then they would be informed as to how to manage their power consumption. Also, should they have a forecast or a prediction of their usage for the week or month ahead, then it would inform them as to how much energy units they are to purchase for a particular time so as to mitigate they being in the desperate search or need or them and not getting access due to the unavailability of service of the "POWER APP" or the vendors and thereby curbing the power theft situation that may arise.

In addition, a careful analysis of the consumption pattern would be of use to the service providers in that they would be able to detect any anomaly that may arise and then take the necessary steps.

1.3 RESEARCH OBJECTIVES

1.3.1 GENERAL OBJECTIVES

The general objective of this project is to design a model for smart meter monitoring and prediction of consumption pattern of electricity.

1.3.2 SPECIFIC OBJECTIVES

- a. Energy Consumption Pattern Monitoring
- b. Energy Consumption Prediction.

1.4 SIGNIFICANCE OF THE SUDY

It must be stated that without a doubt, the smart energy meter offers significantly more appealing benefits than the traditional or Post-paid energy meter. Utility companies in Ghana, such as the ECG, have made significant reductions in outstanding debt from defaulting consumers as well as total administrative and operational costs since their creation [14,15]. All of the smart meter energy metering system's previously described benefits appear to benefit the utility more than the client. Even though the client benefits from having budget control, the inconvenience caused by the new system greatly surpasses this gain. Traveling back and forth between vendor shops when energy units run out is inconvenient for the client, especially since he is the one paying for the service. This isn't the case for the traditional meters since with that the customer uses power on credit and then makes payment later. It may seem that traditional meters are better than the smart meters looking at their user experience but then the traditional meters cannot guarantee the utility of the needed revenue needed for its daily operation, it is more prudent and better to still keep or maintain the smart meters. Also, as stated earlier, the increase in development of the economy has also led to increased power demand all over the country. Hence, the prediction of electricity consumption pattern and analysis of it has become very urgent and important for the country. The establishment of a proper, accurate and reliable prediction model for electricity consumption,

which could provide valuable information for electricity system operators to formulate policies and plan for the proper distribution of electricity.

CHAPTER TWO: LITERATURE REVIEW

2.0 INTRODUCTION

Recent developments in electricity metering systems and applications have led to the creation and construction of different types of meters operating on different principles. This section of the paper contains reviews of smart water meters in general. It also highlights principles and

technologies employed in the already existing smart electricity meters and their drawbacks, which leads to this research project.

2.1 RELATED WORKS

2.1.1 SMART METER ELECTRICITY MONITORING USING ISOCKET

In this paper an application was developed along with a hardware module coined ‘i-socket’ which was used to track the energy consumed by each device in a house and thus estimates the monthly electricity bill. Now, in this system, the user can set a monthly desired bill and as the energy consumption approaches the set limit, the user was notified through the software application. Also, this system employs an algorithm which sets the monitoring rate of a connected device to the socket based on the type of device and thus, is itself and energy efficient device. The current sensor employed for this purpose was ACS712 sensor and the microcontroller used was the Arduino UNO to control the hardware units. A boost converter was used to supply power to the sensing devices and controllers. The software application was developed for monitoring electricity bills. System takes input of present data of current and predicts meter reading for the following months. It gives predictions of items to be used at a specific time frame based on its power consumption.[16]

Below is a block diagram representing the operation of the hardware.

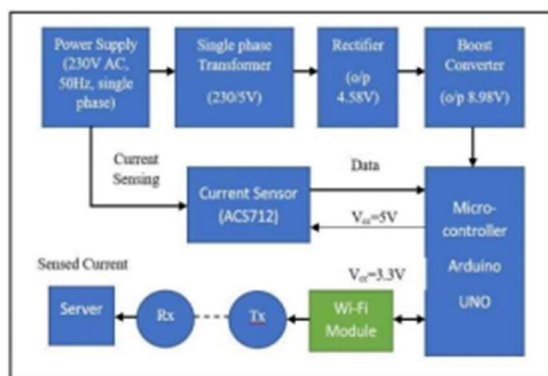


Figure 2.1: Block diagram representing principle of operation

Below is also a circuit diagram of current sensor with microcontroller unit used in the project.

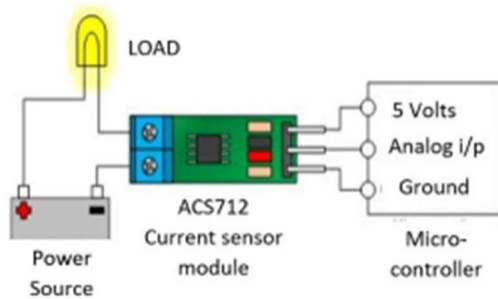


Figure 2.2: Circuit diagram of current sensor with microcontroller unit

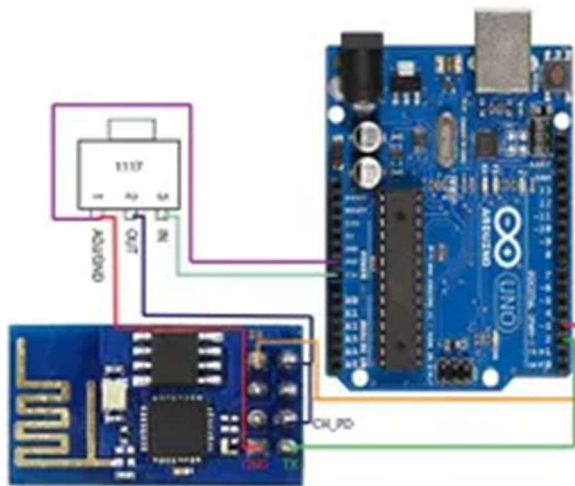


Figure 2.3: Circuit diagram of Wi-Fi module connected with Arduino UNO

The Software workflow

The Software section consists of two parts. One is the User Interface and another is backend part of the application. The User interface created for monitoring of electric bill trend is via an Android application. The backend is written in Django. Android Studio is used as a software tool used to create the User interface which is written in Java 8 Standard Edition language and XML. The backend part is written using python as a coding language.

Additionally, Firebase cloud is used for storing the data which acts as a database for logging data. Another application-level database is used namely SQLite to store the session of a particular user.

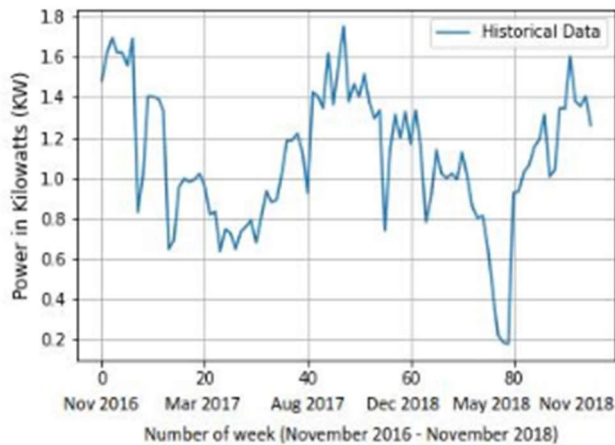


Figure 2.4: Observation of sampled data

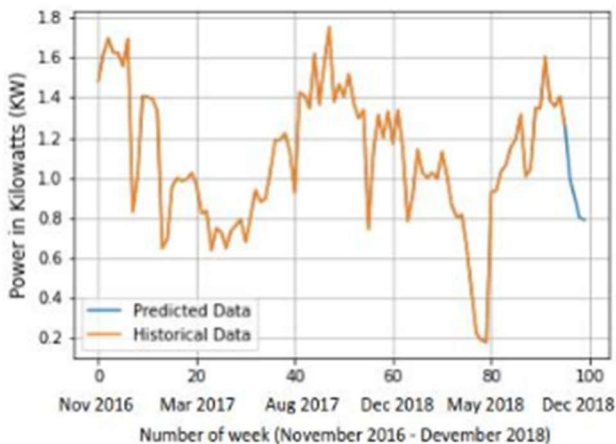


Figure 2.5: Predicted values achieved using ARIMA model

2.1.2 SMART METER DATA ANALYTICS USING OPENTSDB AND HADOOP

This paper aimed at showcasing the usage of open-source tools such as OPENTSDB, HBase and Hadoop to store time series data and perform data analytics on the time series data to get useful

insights related to power consumption and get the result in pictorial format essentially a graph. Smart meter data is essentially time series data that is continuously accumulated at short but regular intervals of time. This paper introduced smart meters, time series data, open source tools that work with time series data, limitations of Traditional RDBMS to handle time series data. In this paper, a prototype implementation of smart meter data storage and analytics eco system using open-source tools and publicly smart meter test data set was provided.[17]

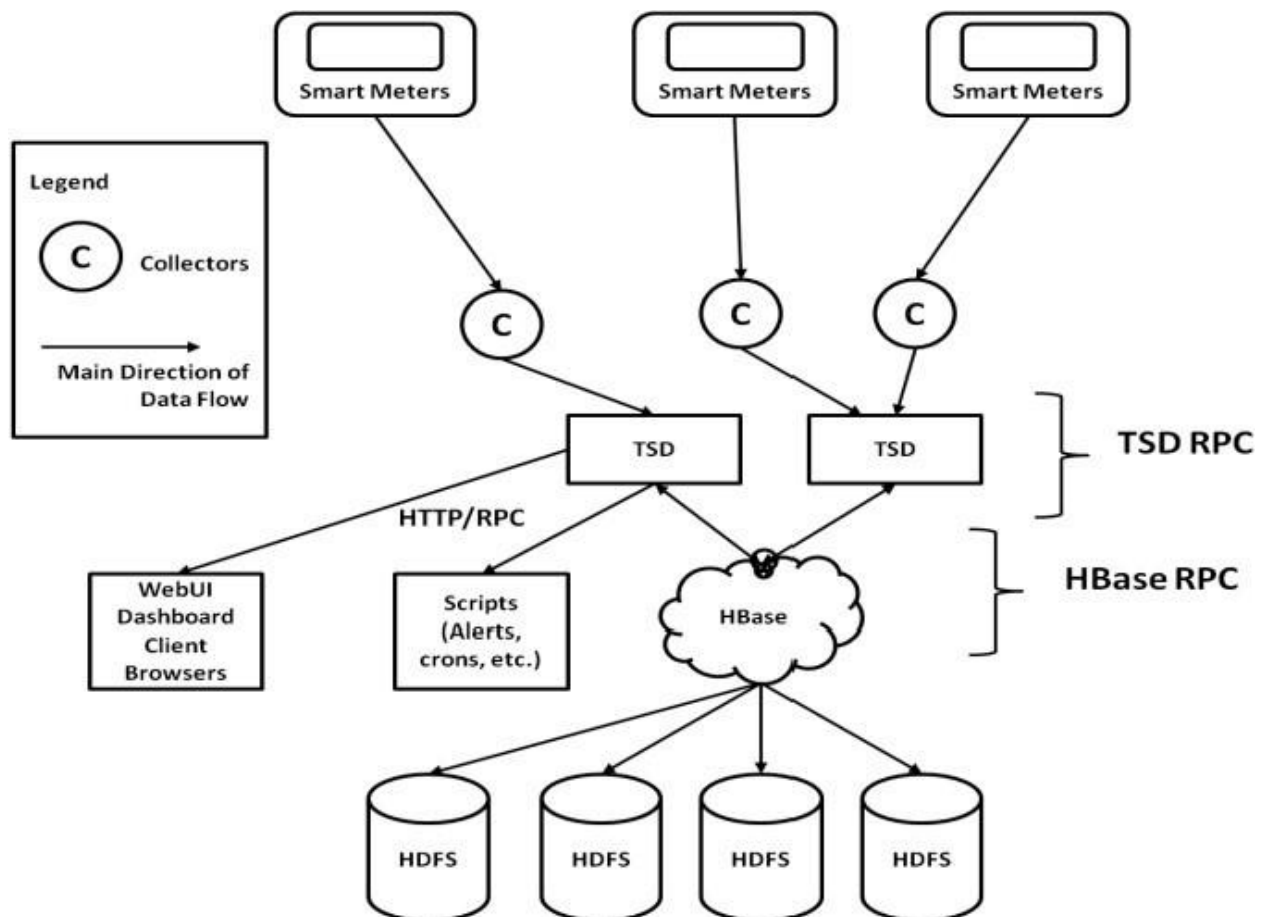


Figure 2.6: Architectural view of OpenTSDB along with HBase and Hadoop

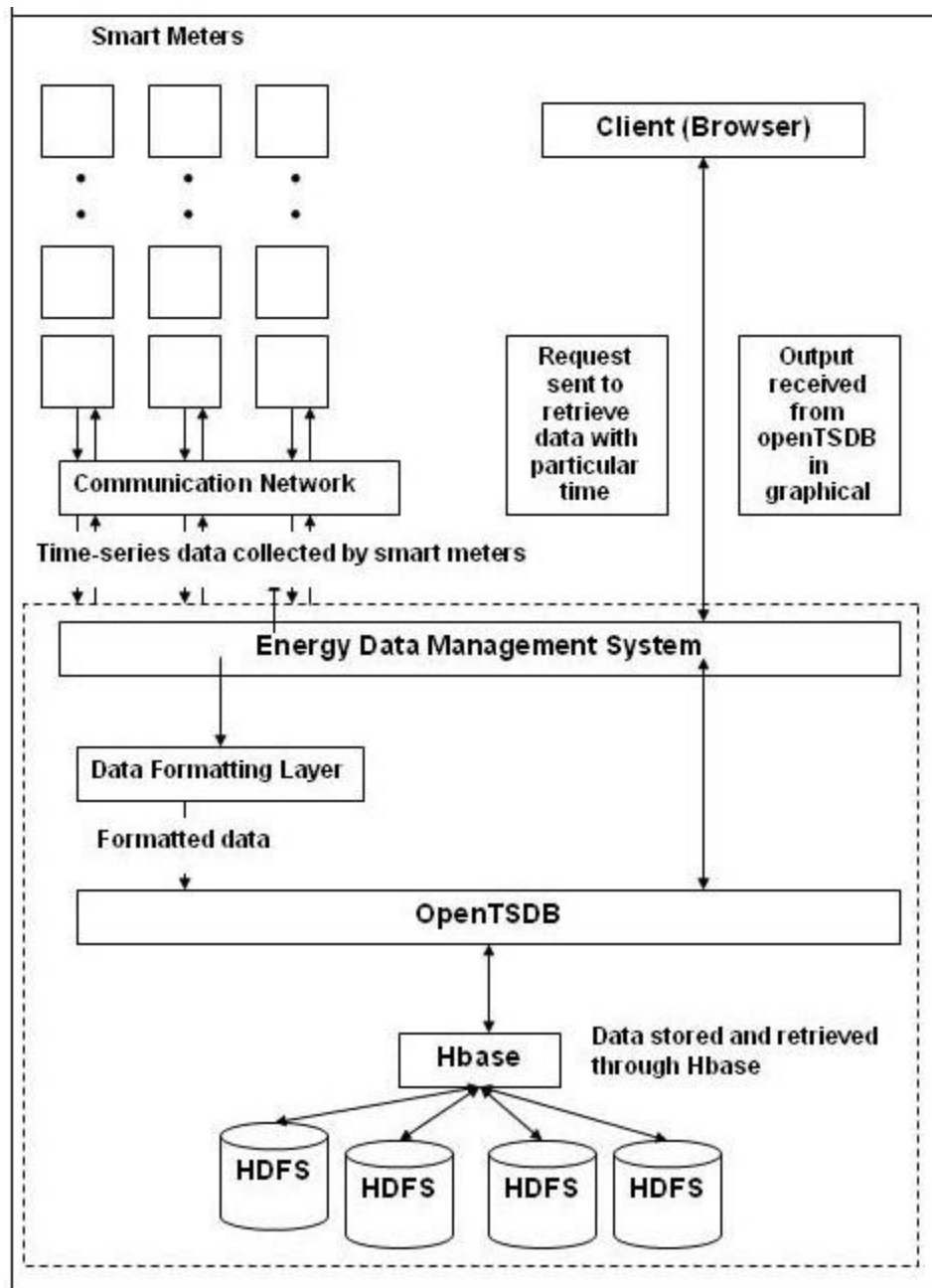


Figure 2.7: OpenTSDB work flow diagram

Metric	Timestamp	Value	Tags
Mymetric.test	1300001011	35	House1
Mymetric.test	1300001011	42	House2
Mymetric.test	1300001111	30	House1
Mymetric.test	1300001111	25	House
.	.	.	.
.	.	.	.
Mymetric.test	1300010011	44	House2

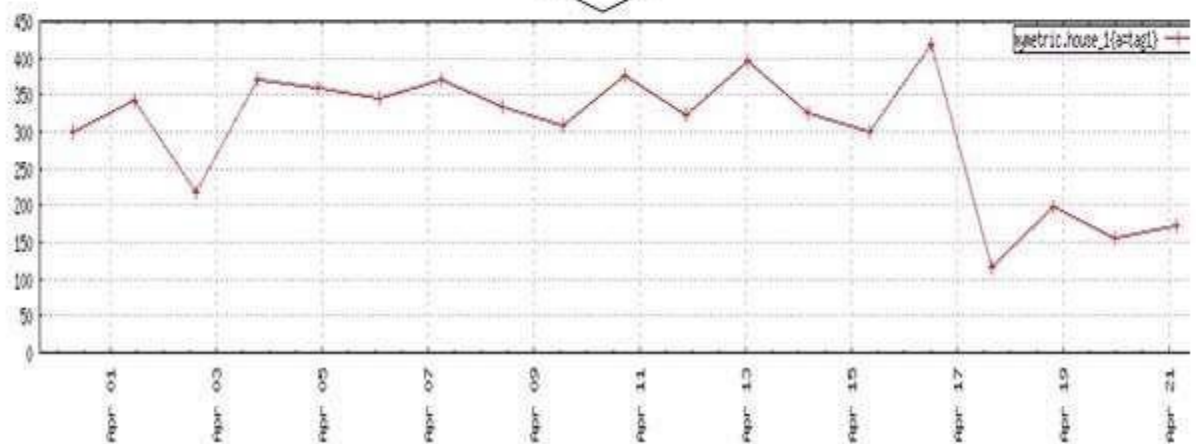
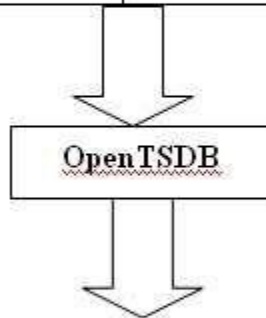


Figure 2.8: A sample of input data and output graph generated by OpenTSDB

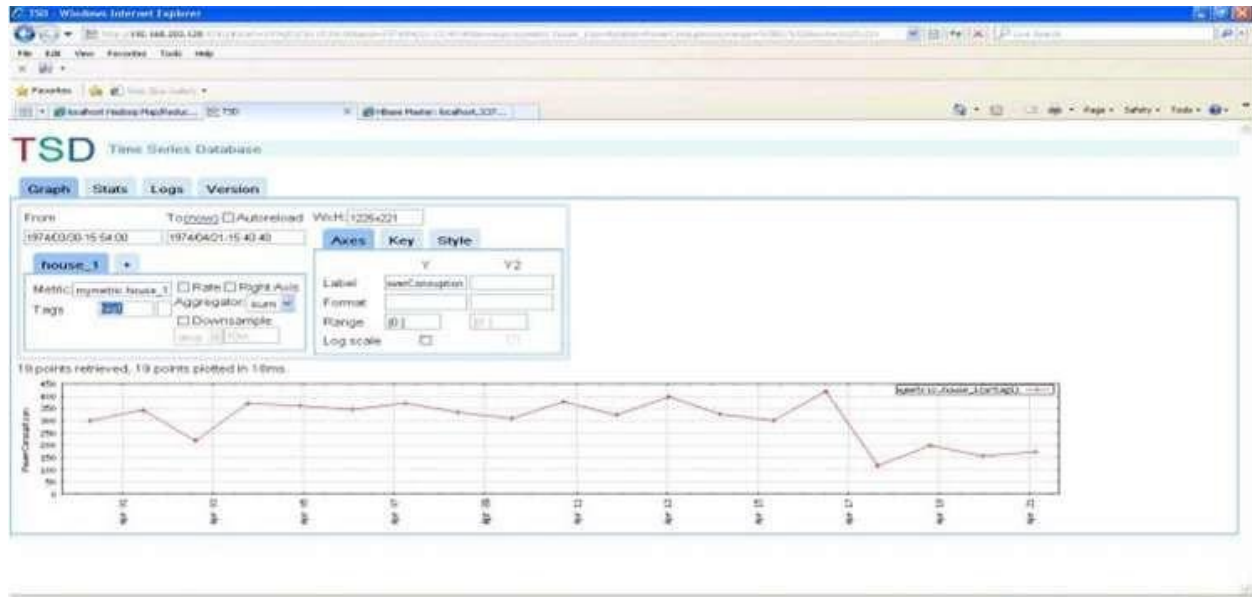


Figure 2.9: A picture of OpenTSDB web UI

2.1.3 SMART ELECTRICITY METER DATA INTELLIGENCE FOR FUTURE ENERGY SYSTEMS: A SURVEY

Smart meters have been deployed in many countries across the world since early 2000s. The smart meter as a key element for the smart grid is expected to provide economic, social, and environmental benefits for multiple stakeholders. There has been much debate over the real values of smart meters. One of the key factors that will determine the success of smart meters is smart meter data analytics, which deals with data acquisition, transmission, processing, and interpretation that bring benefits to all stakeholders. This paper presents a comprehensive survey of smart electricity meters and their utilization focusing on key aspects of the metering process, different stakeholder interests, and the technologies used to satisfy stakeholder interests. Furthermore, the paper highlights challenges as well as opportunities arising due to the advent of big data and the increasing popularity of cloud environments. One of the most valuable analytics applications for the SG and the availability of time interval data have made it possible to forecast in the short term and with high accuracy. Accurate forecasts are important for deciding shortterm operations as well as mid-term scheduling, but also decision makers need to have an understanding about the customers they have to supply for long-term planning. Many

applications of load forecasting have been described in literature where several statistical and machine learning technologies have been utilized. For short and medium-term forecasting, timeseries analysis and neural networks have been used.[18]

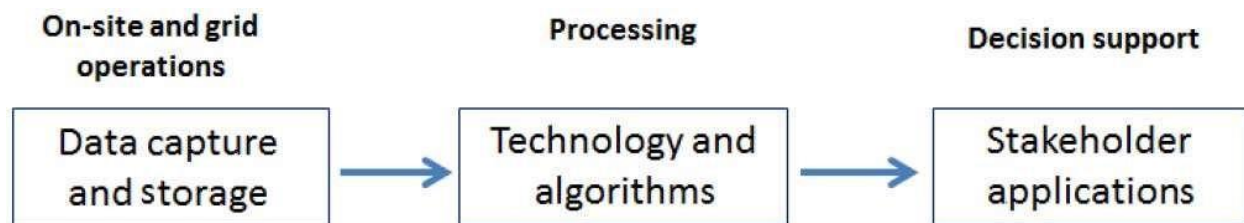


Figure 2.10: Key components of electricity meter data intelligence.

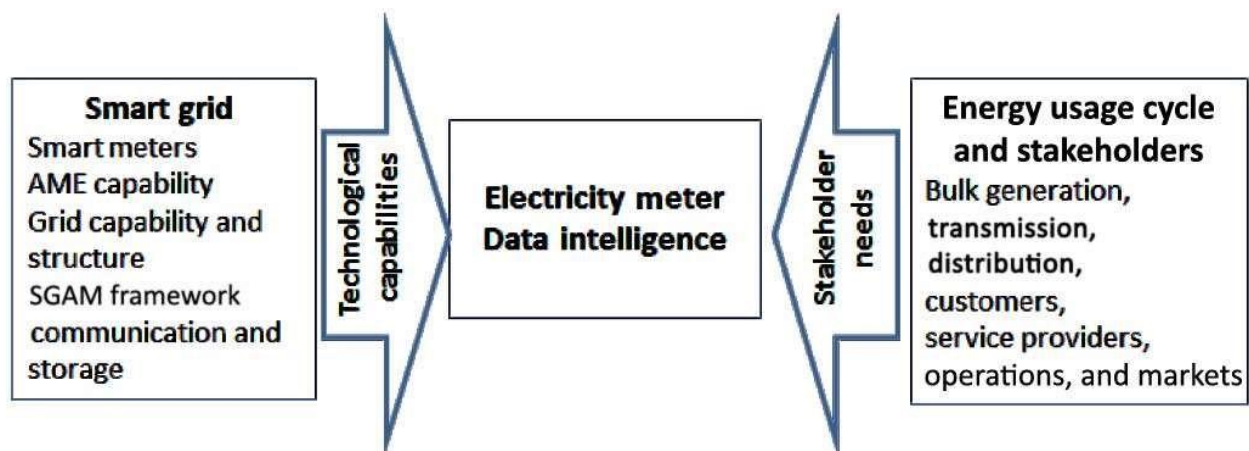


Figure 2.11: Environment for smart meter data intelligence.

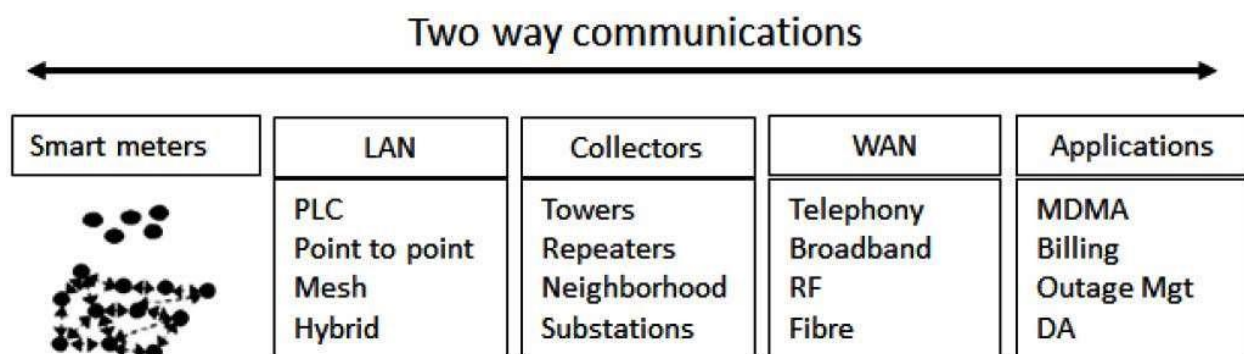


Figure 2.12: Smart-metering process

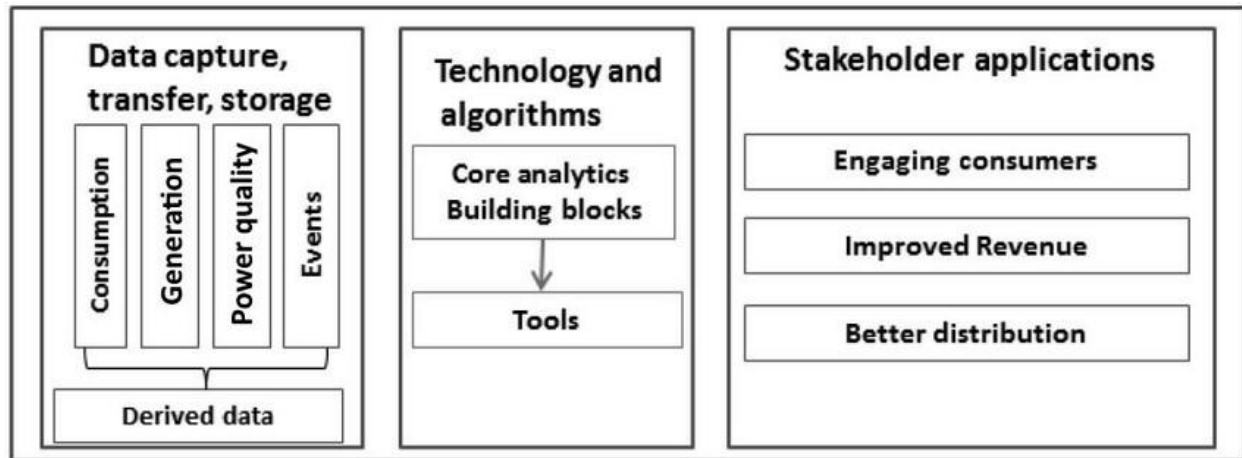


Figure 2.13: Smart meter data intelligence framework.

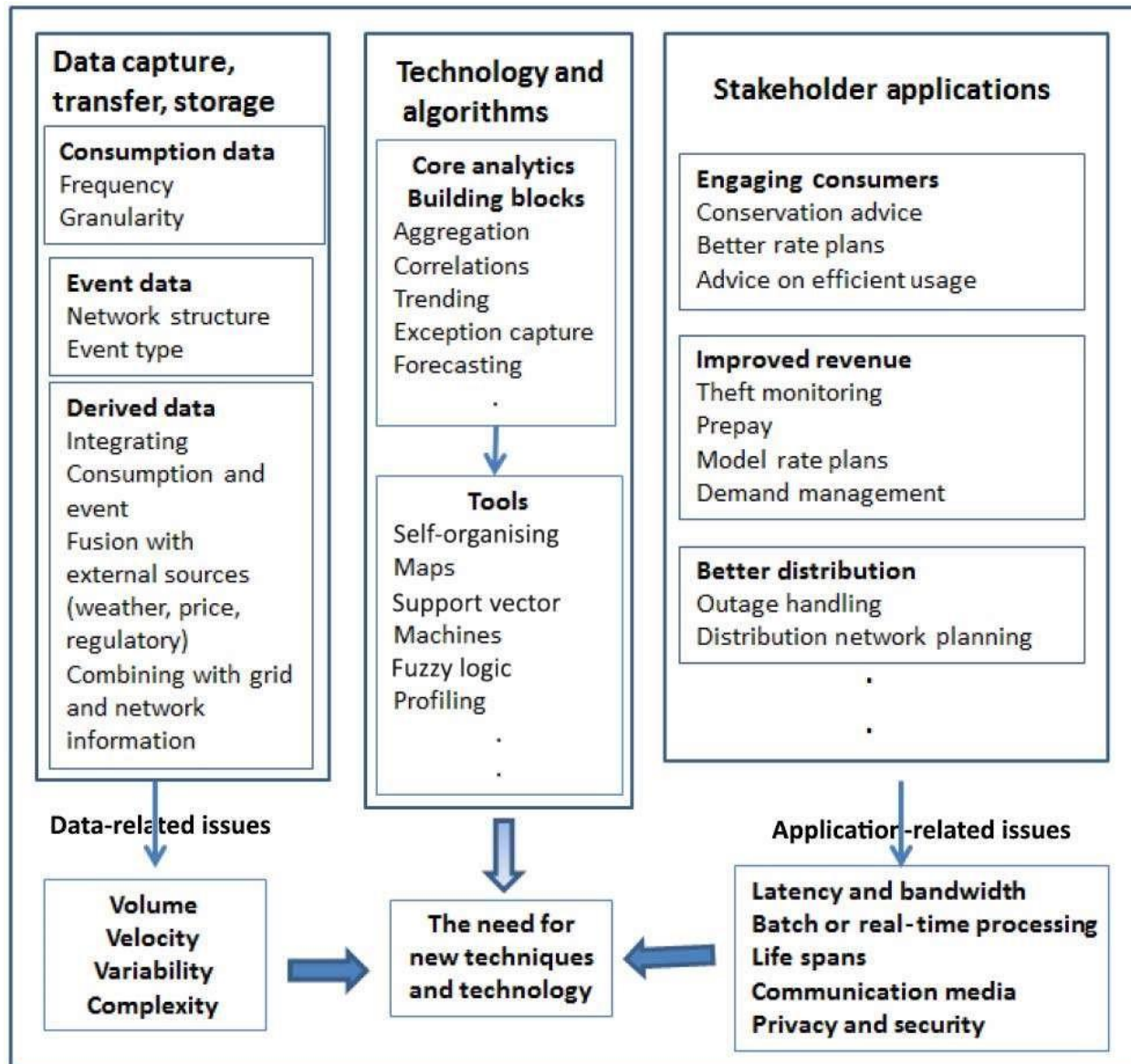


Figure 2.14: Smart-metering framework and new impacts.

2.1.4 WATT'S UP AT HOME? SMART METER DATA ANALYTICS FROM A CONSUMER-CENTRIC PERSPECTIVE

In this work, we thus review the range of services tailored to the needs of end-customers. The key advantage of smart meters over traditional metering devices is their ability to transfer consumption information to remote data processing systems. Besides enabling the automated collection of a customer's electricity consumption for billing purposes, the data collected by these devices makes the realization of many novel use cases possible. However, the large majority of such services are tailored to improve the power grid's operation as a whole. For example, forecasts of household energy consumption or photovoltaic production allow for improved power plant generation scheduling. Similarly, the detection of anomalous consumption patterns can indicate electricity theft and serve as a trigger for corresponding investigations. Even though customers can directly influence their electrical energy consumption, the range of use cases to the users' benefit remains much smaller than those that benefit the grid in general. By briefly discussing their technological foundations and their potential impact on future developments, we highlight the great potentials of utilizing smart meter data from a user-centric perspective. Several open research challenges in this domain, arising from the shortcomings of state-of-the-art data communication and processing methods, are furthermore given. We expect their investigation to lead to significant advancements in data processing services and ultimately raise the customer experience of operating smart meters.[19]

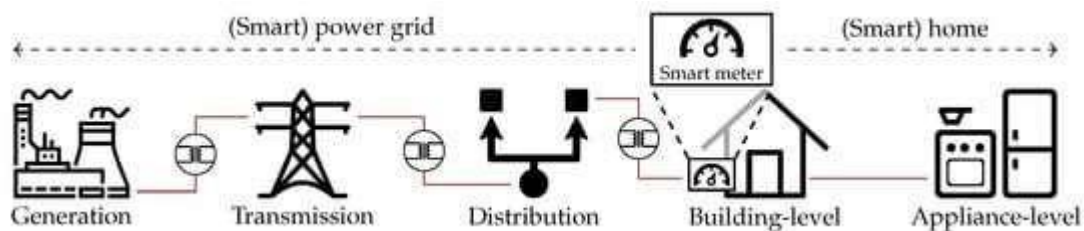


Figure 2.15: Location of smart meters within the electrical power grid (icons by Icon Fonts; CC BY 3.0).

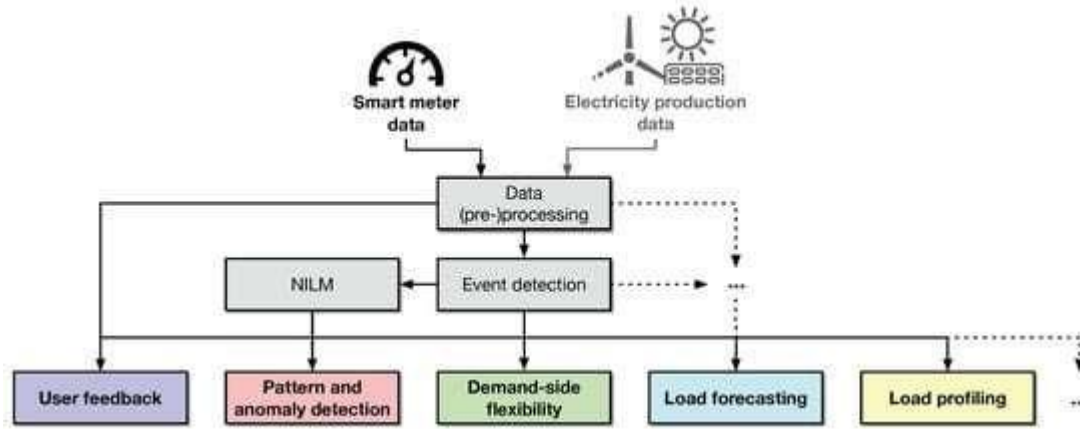


Figure 2.16: Overview of consumer-centric services enabled by smart meter data and their proper data

2.1.5 SMART METER DATA ANALYTICS: SYSTEMS, ALGORITHMS AND BENCHMARKING

In this paper, smart meter analytics was examined from a software performance perspective. First, there was a design of a performance benchmark that includes common smart meter analytics tasks. These include off-line feature extraction and model building as well a framework for on-line anomaly detection that we propose. Second, since obtaining real smart meter data is difficult due to privacy issues, we present an algorithm for generating large realistic data sets from a small seed of real data. Third, there was an implementation of the proposed benchmark using five representative platforms: a traditional numeric computing platform (MATLAB), a relational DBMS with a built-in machine learning toolkit (PostgreSQL/MADlib), a mainmemory column store (“System C”), and two distributed data processing platforms (Hive and Spark/Spark Streaming). We compare the five platforms in terms of application development effort and performance on a multi-core machine as well as a cluster of 16 commodity servers. There was a focus on On-Line Anomaly Detection. The final algorithm, and the only on-line algorithm in our benchmark, performs anomaly detection. The previous four algorithms build consumption models and extract consumption patterns from a historical data set. In contrast, anomaly detection is performed on one day of data at a time. Below, we present an anomaly detection framework for smart meter data and discuss how we implemented the framework in the proposed

benchmark. We focus on two categories of anomalies. If the electricity consumption of a particular household today is significantly different from its typical consumption in the past, we flag a self-anomaly. If the consumption today is significantly different from the average consumption within the household's group today, we flag a group-anomaly. In this paper, we define a group in a spatial sense as the neighborhood of the given household. However, there are other reasonable definitions, such as clustering the households based on their daily profiles, with each cluster forming a group of households that have similar daily habits. From the point of view of a performance benchmark, the precise definition of a group is not relevant: we assume that we are given a data set containing each household ID and its group number.[20]

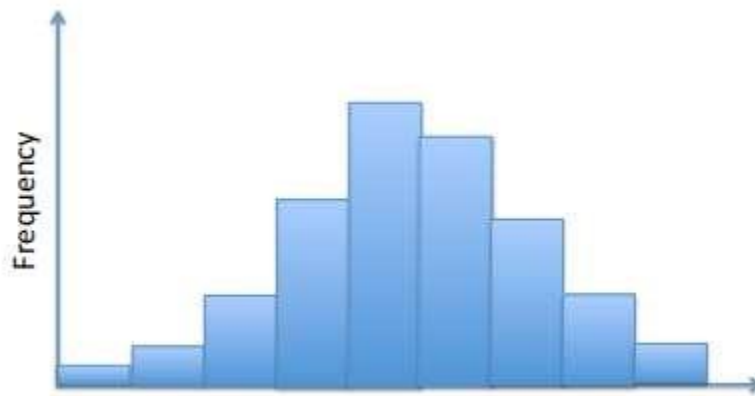


Figure 2.17: Example of a consumption histogram.

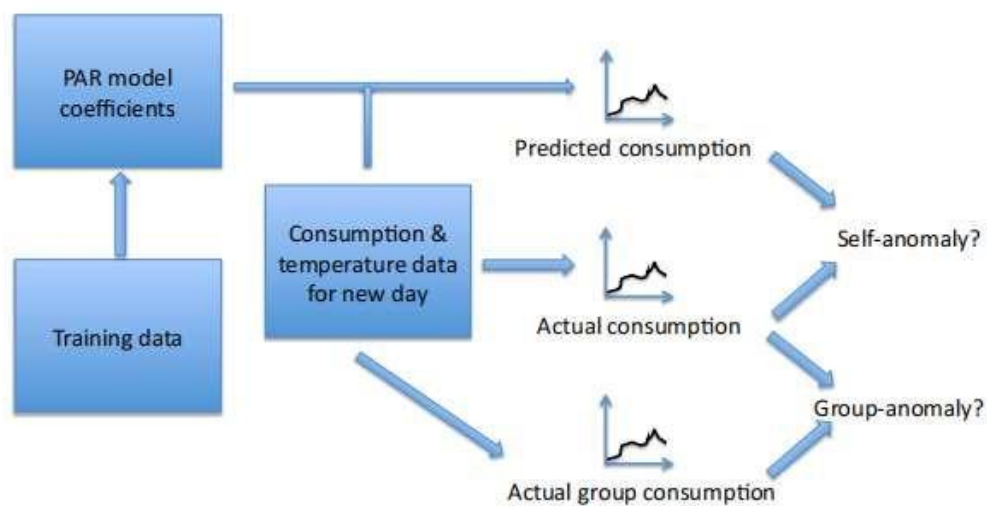


Figure 2.18: Overview of anomaly detection.

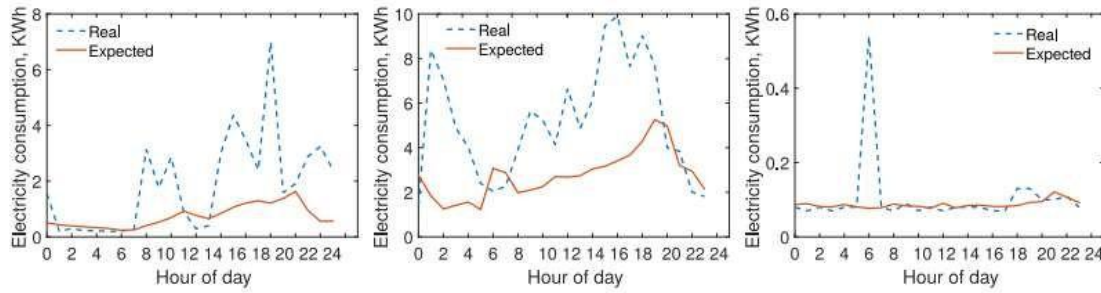


Figure 2.19: Three examples of anomalies detected by the self-anomaly algorithm.

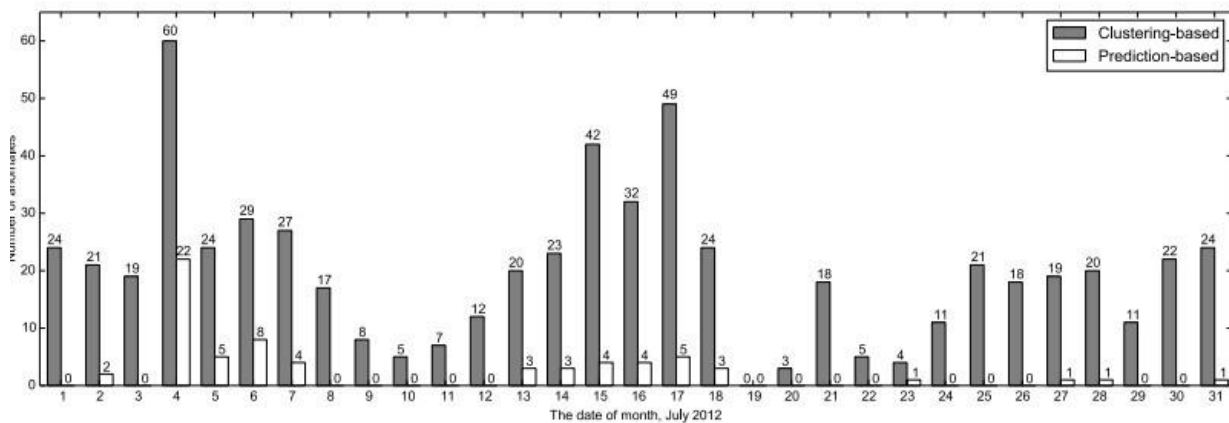


Figure 2.20: Anomalies flflagged by our algorithm (Prediction-based) and the Clustering-based algorithm in the month of July

2.1.6 ANALYSIS OF SMART METER DATA FOR ELECTRICITY

This paper provides analysis methods for load data including: analysis of daily load profiles and similarity between them, analysis of load density, and analysis of seasonal and irregular components in the load time series. It aims to help consumers understand electricity consumption patterns. It provides analysis methods for household load data including: analysis of daily load profiles and similarity between them, analysis of load density, and analysis of seasonal and irregular components in the load time series. This work is focused on descriptive analytics in

smart grid which leads to better understanding of the volatility and uncertainty of the load profiles. Descriptive analytics systems allow to describe specific characteristics of a household from its electricity consumption. The dataset used in this study includes smart meter data for 1000 household customers from the period of one year. The granularity of data is 15-min. The 15-min energies recorded by the smart meters are converted into load to facilitate further analysis. Fig. 1 shows 15-min loads for exemplary customer (customer X).[21]

CHAPTER THREE: RESEARCH METHODOLOGY

3.1 : INTRODUCTION

This chapter details the research methodology for the study. In this section, the method and software development model used to develop the analytics platform and achieve the project objectives is discussed. The method used to develop the software is explained in details together with figures and flow charts.

3.2 DATA ANALYTICS

Data analytics (DA) is the process of examining data sets in order to find trends and draw conclusions about the information they contain. Increasingly, data analytics is done with the aid of specialized systems and software. Data analytics technologies and techniques are widely used in commercial industries to enable organizations to make more-informed business decisions.

Scientists and researchers also use analytics tools to verify or disprove scientific models, theories and hypotheses. Advanced types of data analytics include data mining, which involves sorting through large data sets to identify trends, patterns and relationships. Another is predictive analytics, which seeks to predict customer behavior, equipment failures and other future business scenarios and events. Machine learning can also be used for data analytics, by running automated algorithms to churn through data sets more quickly than data scientists can do via conventional analytical modeling. Thus, machine learning would be used for our data analytics.[22]

3.2.1 TOOLS FOR DATA ANALYTICS

Python and PostgreSQL would be used in this project. Below are some reasons why python would be used for data analytics:

1. Python is a popular multi-purpose programming language widely used for its flexibility, as well as its extensive collection of libraries, which are valuable for analytics and complex calculations.
2. Python's extensibility means that it has thousands of libraries dedicated to analytics, including the widely used Python Data Analysis Library (also known as Pandas).
3. For the most part, data analytics libraries in Python are at least somewhat derived from the NumPy library, which includes hundreds of mathematical calculations, operations, and functions. [23]
4. Finally, matplotlib would be used to generate graphs for the results of the analytics to make results easy to analyse.

Also, PostgreSQL would be used for these reasons:

PostgreSQL is a powerful, open source object-relational database system that uses and extends the SQL language combined with many features that safely store and scale the most complicated data workloads. PostgreSQL comes with many features aimed to help

developers build applications, administrators to protect data integrity and build fault-tolerant environments, and help you manage your data no matter how big or small the dataset. In addition to being free and open source, PostgreSQL is highly extensible. For example, you can define your own data types, build out custom functions, even write code from different programming languages without recompiling your database! [24] And above all, it is easy to use.

3.3 SOFTWARE DEVELOPMENT LIFE CYCLE

A software process or software methodology is a set of related activities that leads to the production of a software. The activities may involve the development of the software from the scratch, or, modifying an existing system. Any software methodology must include the following four activities:

- Software specification or requirement engineering: The main functionalities of the software and the constraints around them are defined.
- Software design and implementation: The software is designed and programmed.
- Software verification and validation: The software must conform to its specification and meet the customer's needs.
- Software evolution or maintenance: The software is modified to meet customer and market requirement changes [25].

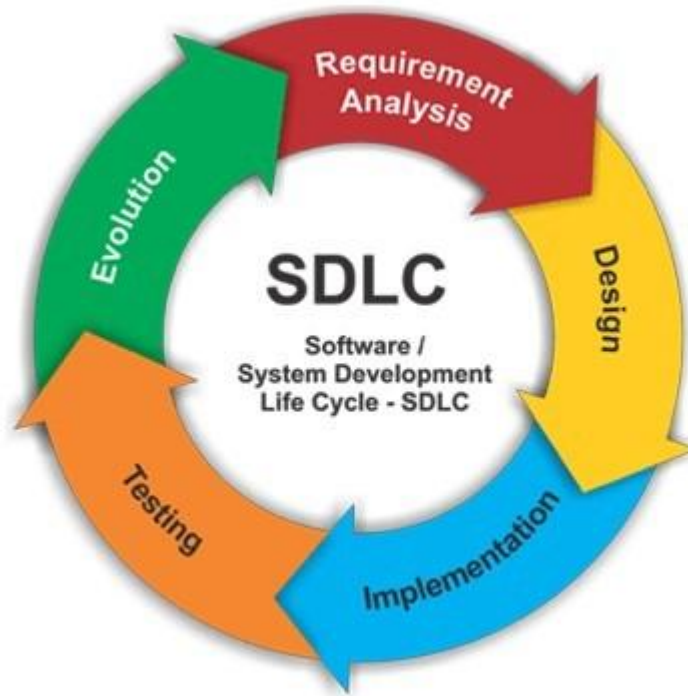


Figure 3.1: Software Development Life Cycle

3.3.1 SOFTWARE DEVELOPMENT MODEL: ITERATIVE AND INCREMENTAL METHOD

There are a lot of different software development model used in the development of a software. A software development model is a simplified representation of a software process. In this project, the incremental model is employed. Incremental development is based on the idea of developing an initial implementation, exposing this to user feedback, and evolving it through several versions until an acceptable system has been developed. The activities of a process are not separated but interleaved with feedback involved across those activities. It is cheaper and easier to make changes in a software as it is being developed by developing the software incrementally. The basic idea behind this method is to develop a system through repeated cycles (iterative) and in smaller portions at a time (incremental), allowing software developers to take advantage of what was learned during the development of earlier parts or versions of the system.[26]

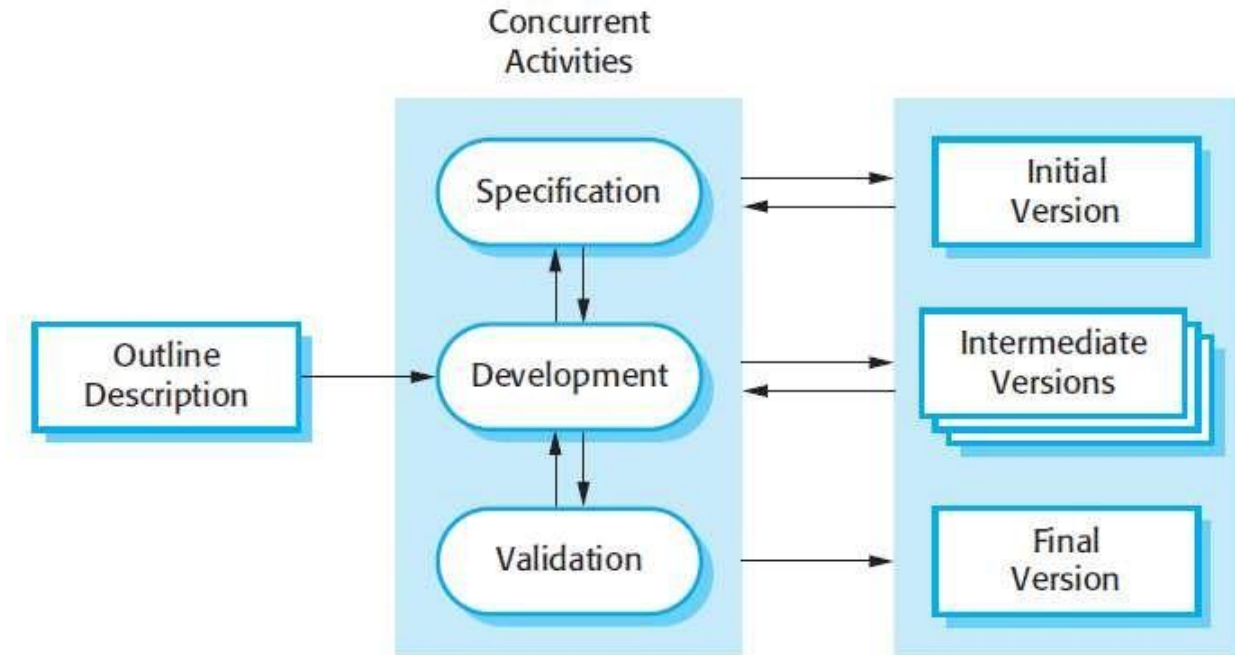


Figure 3.2: Incremental method

3.3.2 TOOLS FOR SOFTWARE DEVELOPMENT

1. HTML AND CSS

HTML and CSS are the languages to be employed in this project for the software development part. These would be used in the front-end development because it is easy to code with. And also, because the project is a prototype.

2. JAVASCRIPT

JavaScript is a scripting language used primarily by Web browsers to create a dynamic and interactive experience for the user. Most of the functions and applications that make the Internet indispensable to modern life are coded in some form of JavaScript. Thus, JavaScript would be used.

3. DJANGO

Django is a high-level Python web framework that enables rapid development of secure and maintainable websites. Built by experienced developers, Django takes care of much of the hassle of web development, so you can focus on writing your app without needing to reinvent the wheel. It is free and open source, has a thriving and active community, great documentation, and many options for free and paid-for support.

Advantages

- Versatile
- Secure
- Maintainable
- Scalable

4. POSTGRESQL

PostgreSQL is a powerful, open source object-relational database system that uses and extends the SQL language combined with many features that safely store and scale the most complicated data workloads. PostgreSQL comes with many features aimed to help developers build applications, administrators to protect data integrity and build fault-tolerant environments, and help you manage your data no matter how big or small the dataset. In addition to being free and open source, PostgreSQL is highly extensible. For example, you can define your own data types, build out custom functions, even write code from different programming languages without recompiling your database! [24] And above all, it is easy to use.

3.4. DESIGN METHODOLOGY.

To have a clearer definition of the system being built/implemented for the user and its functionalities, the following use cases are employed in the elicitation of these requirements or functionalities. This usually aids in presenting in natural language the expectations, goals and benefits of the system being built to the regular customer or consumer. The use cases are presented below in Figure 3.3

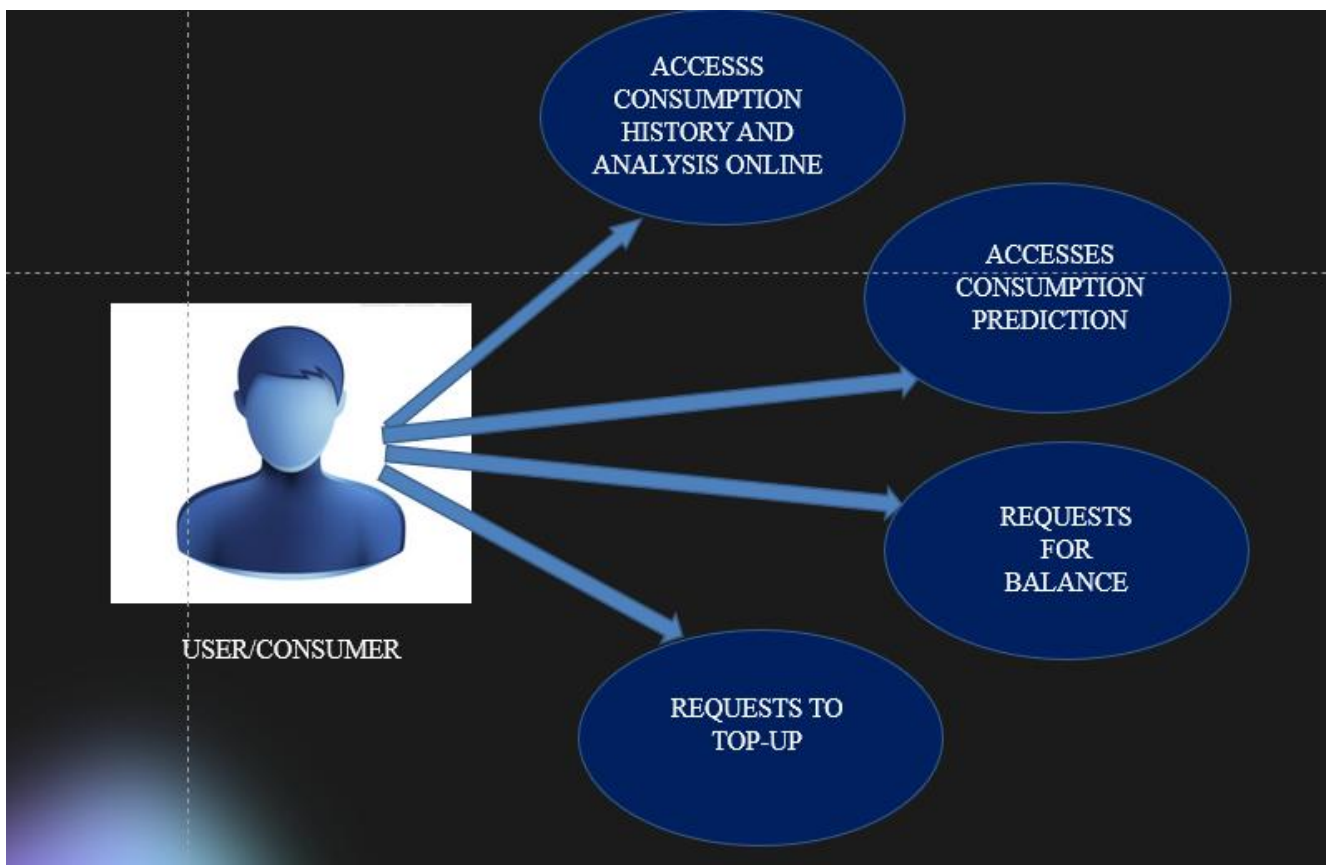


Figure 3.3: Use case for system design

The design of any complex system first begins with the design of the individual modules that make up the system and then assembling these modules as one system. It is very necessary to this effect break down the design of the smart meter data analytics system into functional parts to make the design process more systematic and easier. There are three major functional parts identified with the Smart Meter Analytics System which is aimed at providing both parties (Utility Company and Consumers) with consumption data and also provide a prediction of user consumption for the subsequent weeks or months. The main parts of the system are;

- The analytics model
- The prediction model
- The user interface/ visualization model/ web application.

To implement these functional parts or sections of the project, the following processes or steps were used;

- a. Data gathering
- b. Data cleaning and normalization
- c. Storing data
- d. Building the analytics model
- e. Implementing the forecasting model
- f. Providing a visualization for results
- g. Providing a user interface for system / integration of analytics with a system

A brief introduction of how each of these guidelines is followed in this research is provided in the following subsections.

3.4.1 Data Gathering

Data gathering which may also be referred to as data collection is the act of gathering, gauging, and analyzing precise data from a range of pertinent sources in order to address issues, provide answers, assess results, and predict trends and possibilities. Data collection forms the basis of the entire project since every other implementation is dependent on the availability of data for analysis and processing. The source of customer data is primarily from the utility company (ECG). Through the ECG API, various consumption data of customers (four users) were gathered for analysis. Querying of the API only returns the current balance of the consumer and has no field for the past consumption of the consumer. As a result, consumer data had to be logged for about two months (mainly between the months of June and August).

```

In [3]: 1 import requests

In [4]: 1 url = "https://enersmart.sperixlabs.org/balance"

In [5]: 1 payload = "meter=14124356"

In [6]: 1 headers = {
2     'Accept': '*/*',
3     'Origin': 'https://enersmart.sperixlabs.org',
4     'Content-Type': 'application/x-www-form-urlencoded; charset=UTF-8'
5 }

In [7]: 1 response = requests.request("POST", url, headers=headers, data=payload)

In [8]: 1 result=response.json()

In [10]: 1 result
Out[10]: {'lastTopupAmount': 20.0,
          'balance': 8.2,
          'lastTopupDate': 20220725,
          'weekConsumption': 0,
          'highestConsumptionDay': 20220722,
          'maximumConsumption': 0,
          'lowestConsumptionDay': 20220722,
          'minimumConsumption': 0,
          'averageConsumption': 0}

```

Figure 3.3: Code snippet for API query

The url for the API is <https://enersmart.sperixlabs.org/balance> . This returns the following fields; the last top up amount, balance, last top up date, week consumption, highest consumption day, maximum consumption, lowest consumption day, minimum consumption and the average consumption of the user or the customer. Although not all the fields return true values, the essential fields are always present, such as the balance and the timestamp. There are days when the server is offline and hence affects the data collection process, however such cases were addressed in the data cleaning and normalization process.

3.4.2 Data cleaning and normalization

A very essential part of data collection and analysis is data cleaning and normalization since it is key to ensuring the quality and integrity of the data collected without necessarily tampering with the data. A database's whole contents are reviewed as part of the data cleansing process, and any information that is missing, inaccurate, duplicated, or irrelevant is either updated or removed. Some anomalies that come with the data collection process and how they were addressed are;

- a. Servers being offline: for some days within the month, especially the early/ first days of the month, the data isn't available for collection since the servers are offline. As a result the fields in the database for these days are mostly null. For such cases the average consumption of the user is usually computed and used in place of the null values.
- b. Customer TopUp: usually at some points within the week, customers top up to increase their energy units. This often affects the computation for the customer's consumption calculation and will be talked about extensively in the subsequent chapter. The average consumption of the customer prior to that date is a gain computed and used instead.

3.4.3 Data Storage

Data storage is also very essential in the whole process. From figure 3.3, the query results are stored or returned in a json object. The results are compiled and pushed or imported into the local database created with POSTGRESQL. The advantages or reasons for using POSTGRESQL are spelt out in the earlier part of the chapter. The data is pushed into the database and is then normalized to remove duplicates, redundancies as much as possible and to make it as accurate as possible. The fields of the database at this point include:

3.4.4 Building the analytics model

After the data has been collected, cleaned and rid of all redundancies, then comes the analytics or the section for the analysis. Extracting usable information from data and making decisions based on that analysis are the goals of data analysis. There are a number of data analysis techniques however for the purpose of this study, two of these techniques were looked at and they are as follows;

- a. The Statistical Analysis: here, data collection, analysis, interpretation, presentation, and modeling are all included in statistical analysis. A set of data or a sample of data is analyzed. There are two categories under this type of data analysis and they are inferential analysis and descriptive analysis. This project also makes use of the descriptive analysis category. With this, it analyses complete data or a sample of summarized numerical data, showing the mean or average, the deviation as well for the data and it basically answers the question of what can we see from the data?
- b. Predictive Analysis: this form of analysis basically answers the question, what will happen as a result of the data? Essentially, it combines the knowledge from all earlier analyses to decide how to respond to a current issue or choice.

To some extent the data gathering process and cleaning process may all be considered as part of the data analysis process.

3.4.5 Implementing the forecasting model

After data has been analyzed and meaningful insights drawn, a forecasting model will be built to predict the user's consumption pattern for the subsequent weeks or months. A pre-existing forecasting model will be studied and used to implement such a functionality. The Auto Regressive Integrated Moving Average forecasting model will be used in this regard. Although the ARIMA model is often difficult to implement, it however has a number of advantages over the other forecasting models and was preferred for this project.

WHAT IS ARIMA?

In an Autoregressive Integrated Moving Average (ARIMA) model the data gathered is difference to make it stationary. A model that demonstrates stationarity demonstrates that the data remain constant across time. The goal of differencing is to eliminate any patterns or seasonal structures that are present because most economic and market data exhibit trends. Seasonality, or when data exhibit recurring, predictable trends over the course of a year, may have a negative impact on the regression model. Many of the calculations throughout the process cannot be performed with great efficiency if a trend develops and stationarity is not obvious. The model combines two predictive models, the Autoregressive (AR) model and the Moving Average (MA) model, making it very efficient for forecasting future consumption patterns or forecasting in general despite being difficult to implement.

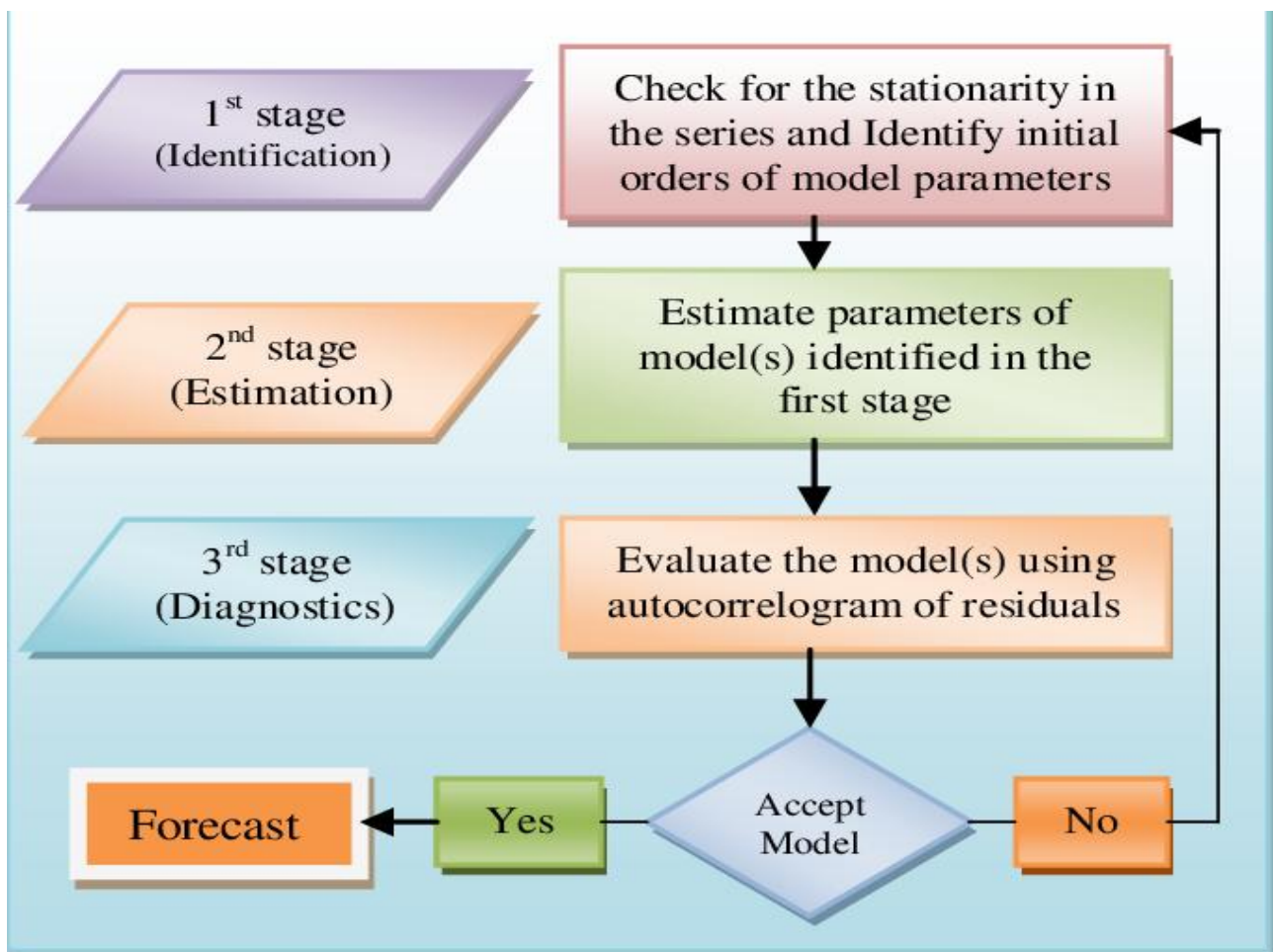


Figure 3.4: Schematic presentation of methodology for ARIMA forecasting model

Why ARIMA?

- Only requires the prior data of a time series to generalize the forecast.
- Performs well on short term forecasts.
- Models non-stationary time series.

3.4.6 Visualization

Another very important part of data analysis is data visualization. The depiction of data through the use of typical graphics, such as infographics, charts, and even animations, is known as data visualization. These informational visual representations make complex data relationships and data-driven insights simple to comprehend [27]. Basically, data visualization helps to better appreciate the results of data that has been analyzed. There are a number of data visualization types and representation types out there. This project makes use of line graphs to depict trends of data(consumption). For tools for data visualization, there are popular ones such as Tableau, Echarts, Vega and Microsoft power BI, among others. However, the python library, matplotlib was employed for this purpose.

What is Matplotlib and why Matplotlib?

Python's Matplotlib toolkit provides a complete tool for building static, animated, and interactive visualizations. Matplotlib makes difficult things possible and simple things easy in terms of data visualization.

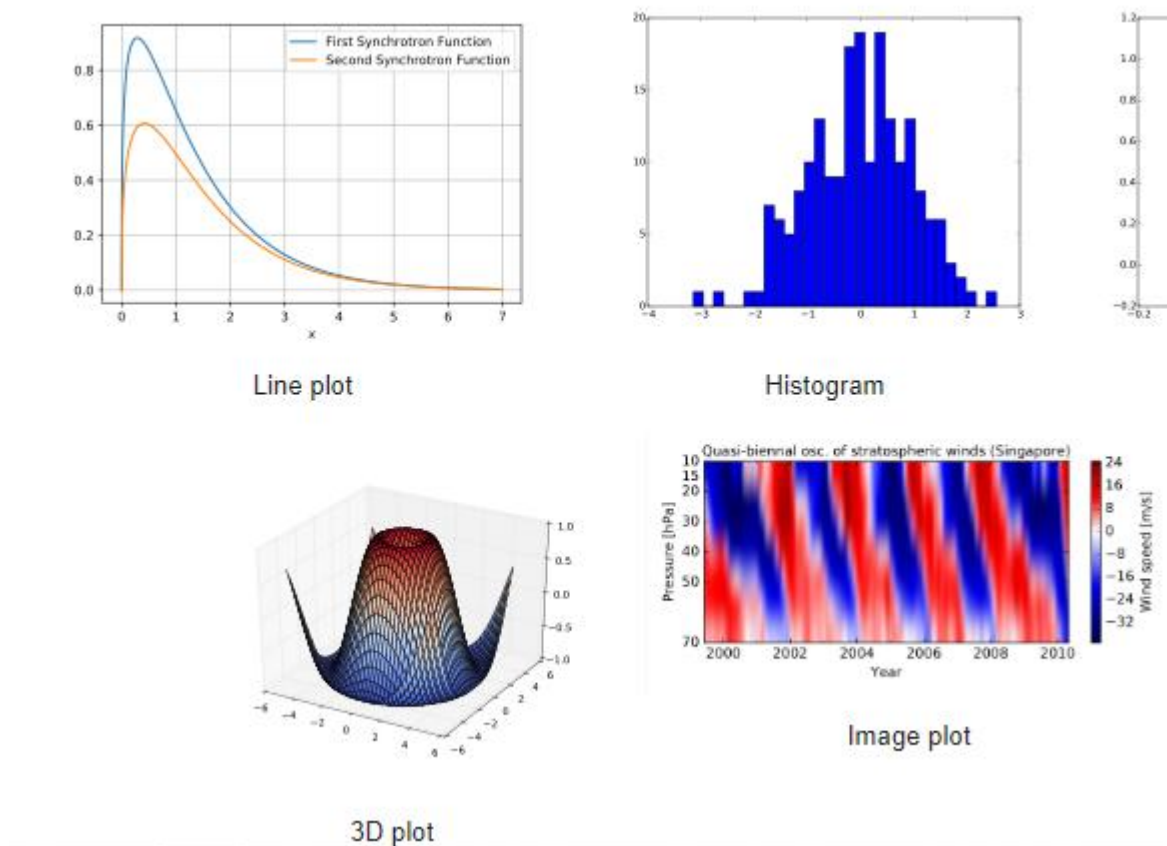


Figure 3.5: Visualization with Matplotlib

It has the following advantages and that's why it was chosen[28];

- Create publication quality plots.
- Make interactive figures that can zoom, pan, update.
- Customize visual style and layout.
- Export to many file formats.
- Embed in JupyterLab and Graphical User Interfaces.
- Use a rich array of third-party packages built on Matplotlib.

3.4.7 Integration with a system (Embedded Analytics).

Generally, analytics embedding or embedded analytics is the process of incorporating analytical and data visualization features into a software program. By integrating reports and dashboards, they assist the end user in analyzing their data within the software application. Users can detect and reduce business risks using the information provided from this study, as well as discover new opportunities, which aids in corporate growth. It basically makes it easier for the users or the customers to interact better with the system developed. It also has the advantage of increasing productivity and usability of the system.

4.0 DESIGN IMPLEMENTATION

The entire implementation of the work is categorized into three parts apart from the data collection, cleaning and storage stages; the descriptive analytics, predictive analysis and the embedded analytics. As described in the methodology section, the data was continually logged by making frequent API request to the ECG API for individual consumers' consumption balance and top-up values among other details. The data after being cleaned was stored in the database for further analysis.

Predictive Analysis:

With the ARIMA model we can forecast future values from past series values. Again, we are dealing with time series values in this project. Time series can basically be defined as a sequence where a particular metric is recorded over regular time intervals. The frequency of this time series was that of daily. After the values have been logged, cleaned and stored, the next step for us to know the values the series is going to take is to make the forecast. Also, for time series forecasting, if only the previous values of the time series are used to predict future values, then it is termed as the univariate time series forecasting.

The AutoRegressive Integrated Moving Average (ARIMA) model is a forecasting algorithm based on the idea that the previous values of the series can be used to predict the future values.

Any implementation of the ARIMA model is characterized by 3 terms: p, d, and q.

P is the order of the AutoRegressive (AR) term, which is basically the number of immediately preceding values in the series that are used to predict the values at the present time [29], the q is the order of the Moving Average term, also depicting the number of the number of lagged forecast errors that should go into the ARIMA model [30] and finally the d value is the number of differencing that is needed in order to make the time series stationary.

Now, we look at the flowchart to describe the workflow of the implementation of the predictive model;

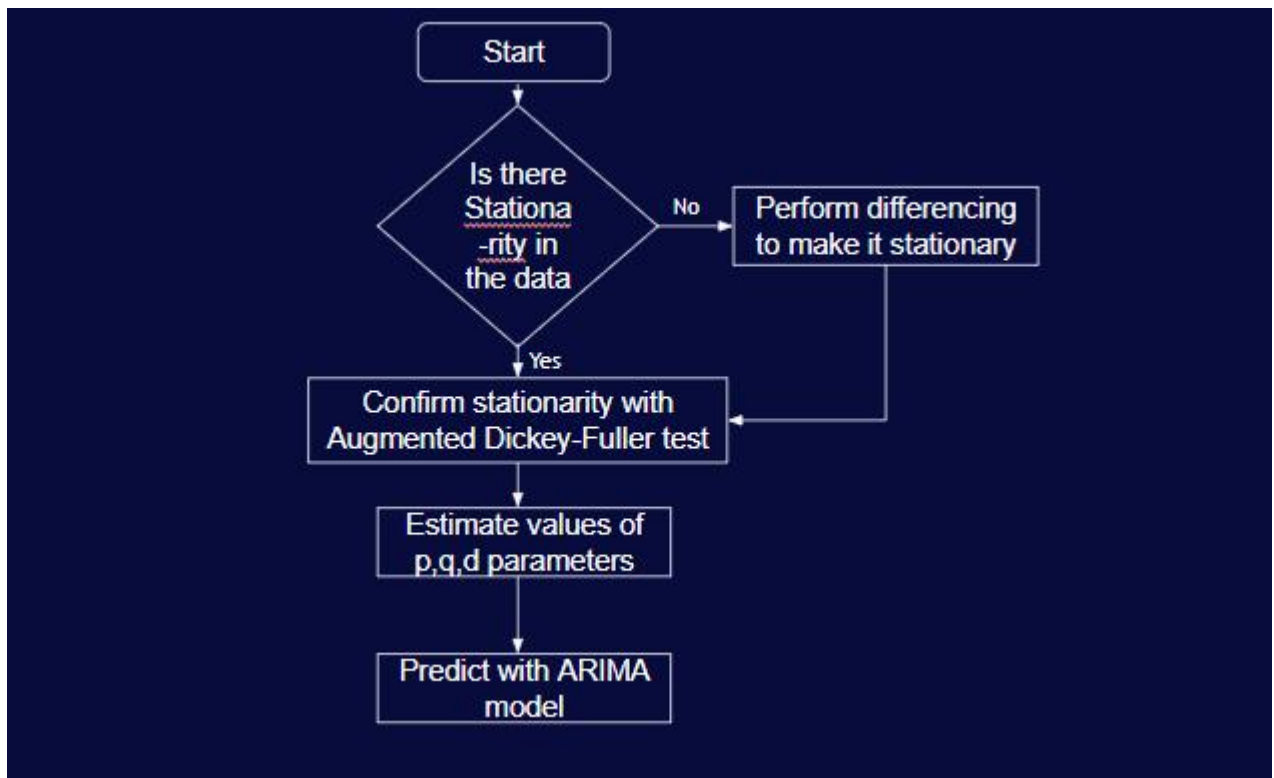


Figure 4.3: flowchart for predictive analysis

What is Stationarity?

A stationary time series data is one whose properties do not depend on time, thus one which does not have any trends, seasonality or anything of the sort as the trend and seasonality will affect the value of the series at different times.

For every implementation, the first step is to get access to the data or import it.

```
In [1]: 1 import os
        2 import numpy as np
        3 import pandas as pd
        4 import matplotlib.pyplot as plt
        5 %matplotlib inline
        6 from datetime import datetime
        7 #from pandas import datetime
```

Figure 4.2: importing dependencies

We make use of the python libraries for data analysis, numpy, pandas, matplotlib among others.

Also, to implement and train the model, we make use of a logged data for one customer. We import the consumption results into the jupyter notebook in a form of a pandas dataframe.

```
1 |  
2 |  
3 Logs = pd.read_excel('Data Log.xlsx', parse_dates=[11])
```

Figure 4.3: importing consumption data of customer

We have the eleventh column of the dataframe to be timestamped but upon reading it, it is returned as a string so we pass it as a data value to make it a data as such.

```
1 Logs.head()
```

4]:

	id	meterId	lastTopupAmount	balance	lastTopupDate	weekConsumption	highestConsumptionDay	maximumConsumption	lowestConsumptionDay	r
0	3582	1	47.0	50.65	20211229	0.0	20211224	0.0	20211224	
1	3607	1	47.0	47.91	20211229	0.0	20211225	0.0	20211225	
2	3627	1	47.0	45.86	20211229	0.0	20211231	0.0	20211226	
3	3645	1	47.0	43.46	20211229	0.0	20211231	0.0	20211227	
4	3662	1	47.0	41.07	20211229	0.0	20211231	0.0	20211228	

Figure 4.4: content of dataframe

The content of the dataframe is as shown in figure 4.4. The next in building the ARIMA model is to make the time series stationary. Again, the AR term in ARIMA indicates that it is a linear regression model that uses its own lags as predictors and linear regression models work best when the predictors are not correlated and are independent of each other. The easiest test in determining the stationarity is to visualize the data. Any form of trend or seasonality in the visualization means the time series is not stationary.

Stationary vs Non-Stationary Data - Google Stocks



Figure 4.1: Stationary vs Non-Stationary data

From the diagram in figure 4.1 we realize the difference between the two plots. The non-stationary data has an upward trend while the stationary is relatively the same across the entire time interval.

In making the time series stationary, the most common practice is to use the differencing approach. That is, to subtract the previous value from the current value. From the results of the query that is stored, we have the query returning the balance of the customer, to difference this value is to produce the consumption of the customer. That is, **(Balance at day 2 – Balance at day 1 = Consumption for day 1)**. Essentially, the consumption values would have already been a result of a differentiation. Hence this computation is made to produce the consumption of the user since it is what is going to be predicted, its past values ought to be computed for.

Hence this further makes the data the more stationary as would be illustrated below.

```
Out[18]: <AxesSubplot:xlabel='date'>
```

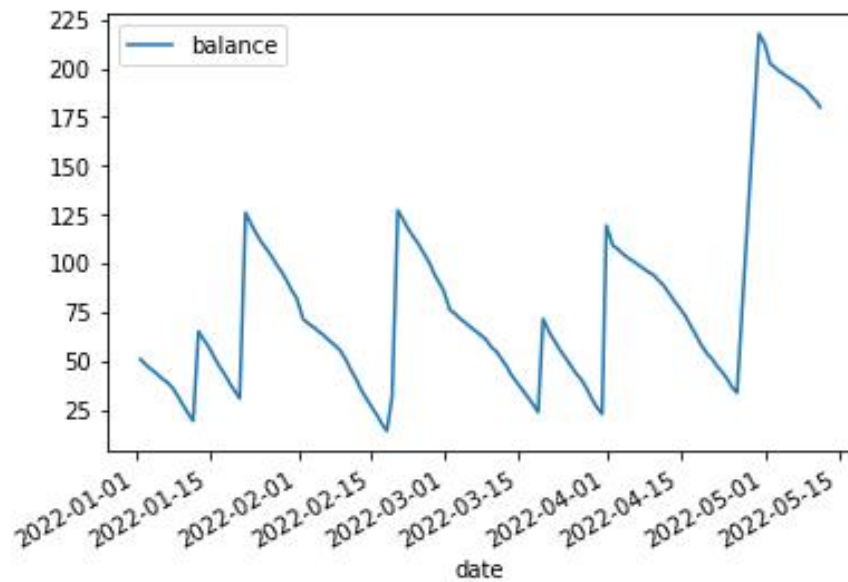


Figure 4.5: plot of balance against time

The figure above shows a plot of the balance as against time. There are some spikes in the values and are also visible in this graph as well. The reasons for such effects have been duly explained in the data collection and cleaning section in this same chapter.

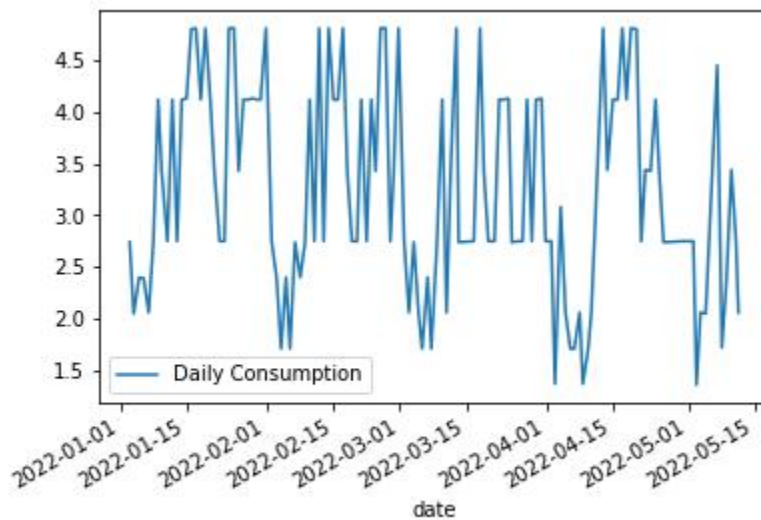


Figure 4.6: plot of consumption against time

The above figure also shows the plot of the consumption of the user as against time. This looks more stationary visually as compared to the graph of the balance although further tests are going to be made to validate this observation so as to make the data ready for training the model.

The order of differentiation once again determines or is equal to the value of 'd'. Hence for an already stationary data, the value of $d = 0$. To further validate the stationarity of the series, we used the Augmented Dickey Fuller test (`adfuller()`) from the `statsmodels` package. Now, the null hypothesis of the Augmented Dickey Fuller test is that time series is non-stationary. Hence, if the p-value of this very test is less than the significance level, 0.05, then we can ignore the null hypothesis and hence conclude that the series is stationary.

```
ADF_result = adfuller(prediction['Consumption'].dropna())
while ADF_result[1] >= 0.05:
    d = 0

    abs(prediction['Consumption'].diff()).dropna()

    d = d+1

else:
    d=0
x = prediction['Consumption'].dropna().values
train = x[0:]
predictions = []
```

Figure 4.7: code snippet for ADF test

Figure 4.7 above shows the code snippet for the stationarity testing. As stated earlier, we make use of the `statsmodel` package which provides a reliable implementation of the Augmented Dickey Fuller test through the `adfuller()` function in `statsmodels.tsa.stattools`. The function returns the critical value cutoffs, the number of lags considered for the test, the value of the test statistic and also the p-value, with the p-value being at index one. So, we take the index one value of the `ADF_result` and compare it with 0.05, which is the significance level.

After the stationarity has been confirmed, we move on to estimate the values of p and q and then eventually make our predictions. For any model of prediction, we need to train it with enough available data so as to make prediction as reliable as possible. We use the entire collated log of the consumption to train the model for prediction of individual consumer consumptions over subsequent months or weeks.

```

model_arima = ARIMA(train, order=param_value)
model_arima_fit = model_arima.fit()
forecast_values = list(model_arima_fit.forecast(steps=8)[0])
print(forecast_values)
min_forecast_value = min(forecast_values)
max_forecast_value = max(forecast_values)

[1.9717958276945626, 1.616161654820556, 1.96155108633747, 1.7231536057902268, 1.9319556862884486,
535295]

```

Figure 4.8: sample ARIMA test results

From the above diagram in figure 4.8, the estimated parameters of p,d and q are passed into the arima model, along with the training dataset to make forecasts of future values. The step size for the implementation refers to the number of values to be returned as predictions. Hence for a logged data of Monday to Sunday, a step size of seven will be a prediction of consumption from the next day, Monday to Sunday, giving a total of 7 days. This is the case for data that is logged daily. For a monthly record of data, a step size of four would be a forecast of the next four months from the last month in which the data was logged.

Descriptive Analysis

Under the descriptive analysis section, what we seek to achieve is to answer the question, ‘What can we see from the data?’. That is, it is geared towards drawing more insights from the data.

Below is the flowchart describing the workflow for the descriptive analysis section.

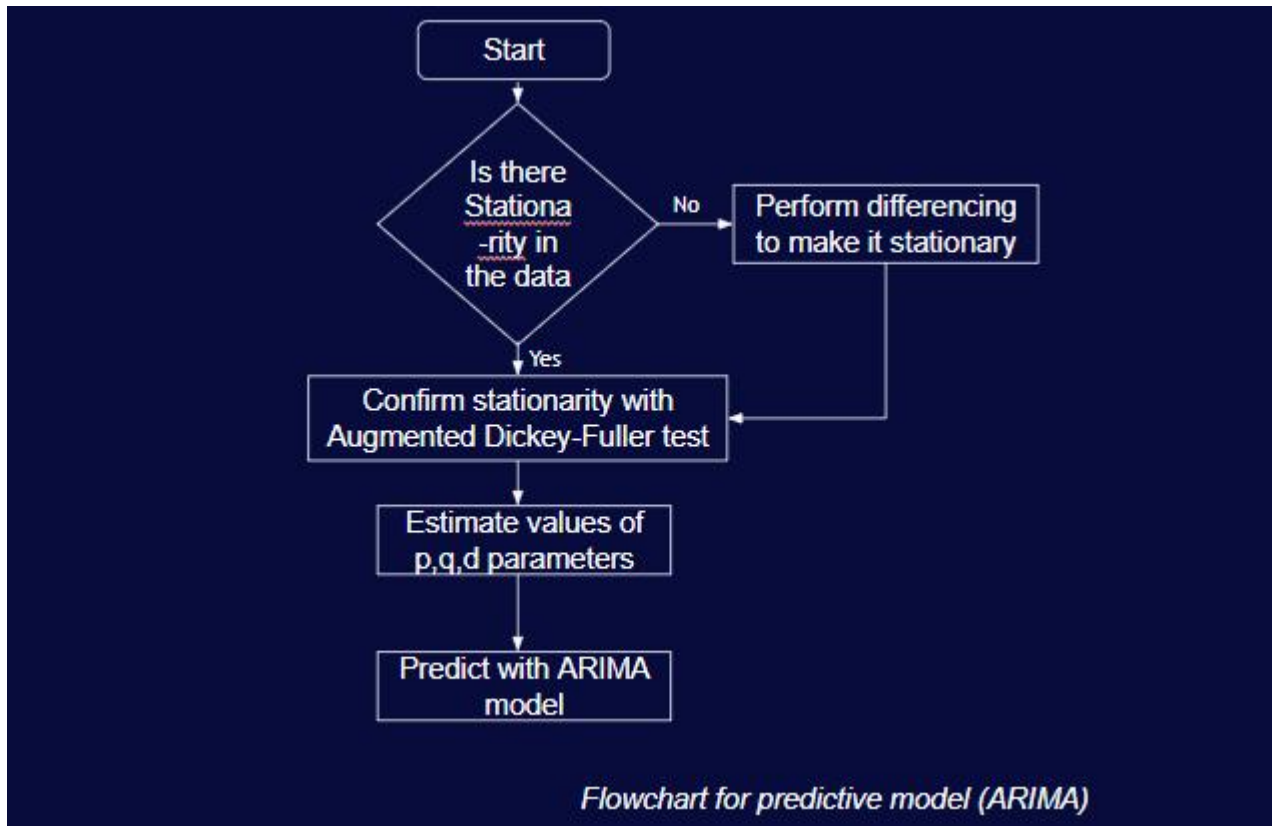


Figure 4.9: Descriptive analysis flowchart

Consumption pattern for the week

If a user logs in, the data is retrieved from the database using the meter number. If the mode of prediction is week (from the webapp), the last seven data values for balance is selected along with the date values. It is graphed using **plotly** for a better and enhanced visual representation and other features.

Consumption pattern for the month

If a user logs in, the data is retrieved from the database using the meter number. If the mode of prediction (from the webapp) is month, the last thirty data values for balance is selected along with the date values. It is graphed using **plotly** for a better and enhanced visual representation and other features.

The Web Application

The background analysis performed and everything else was integrated into a web application in order to increase ease of usability and general user experience in a process called embedded analytics.

As stated earlier, python Django is employed for building the backend of the application, with html, javascript and css being employed for building the frontend of the application.

There is a sign up and sign in page for the smart meter data analysis web app. Thus, when a user registers, the data is logged using the user's meter number. A user registers with the username, password, meter number and mobile number. The data is stored in a database under each meter number as the table. The login page has option for the type of prediction mode the user wants.

If a user tries to sign in without signing up, an error would be thrown for the user to sign up.

But if a user has already registered, he can sign in. The user then enters the username, password and selects the type of consumption pattern he/she wants. The meter number is fetched using the user's meter number and the data is fetched from the database. The consumption pattern is graphed using plotly and the prediction is done for the day, week and month.

Because there are no records for a user's consumption at the start, the user's consumption data would have to be logged for some time, at least a week. However, for the purpose of reliable analytics the higher the volume of accumulated data, the better the analytics results. When the consumption and prediction pattern is displayed, the user can log out of the system and other users can also log in to get their consumption and prediction patterns. Also, error handling is applied during the registration and login.

Consumer (User) use cases of the application

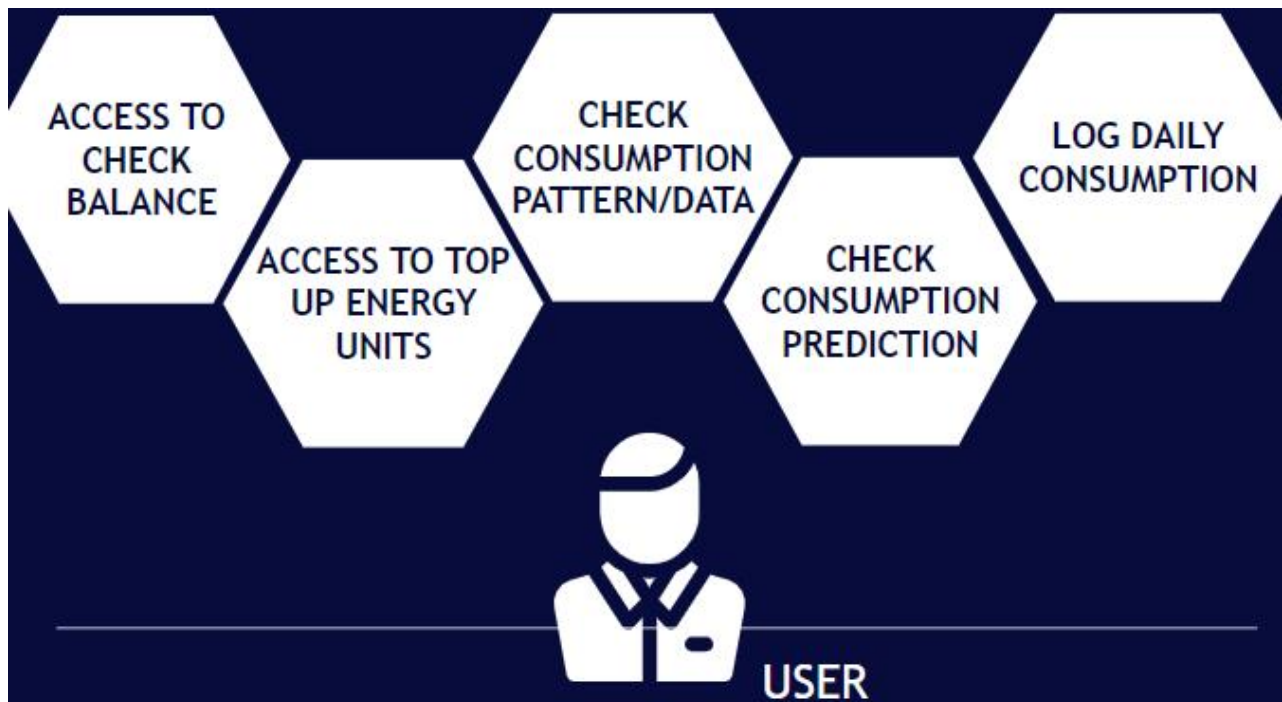
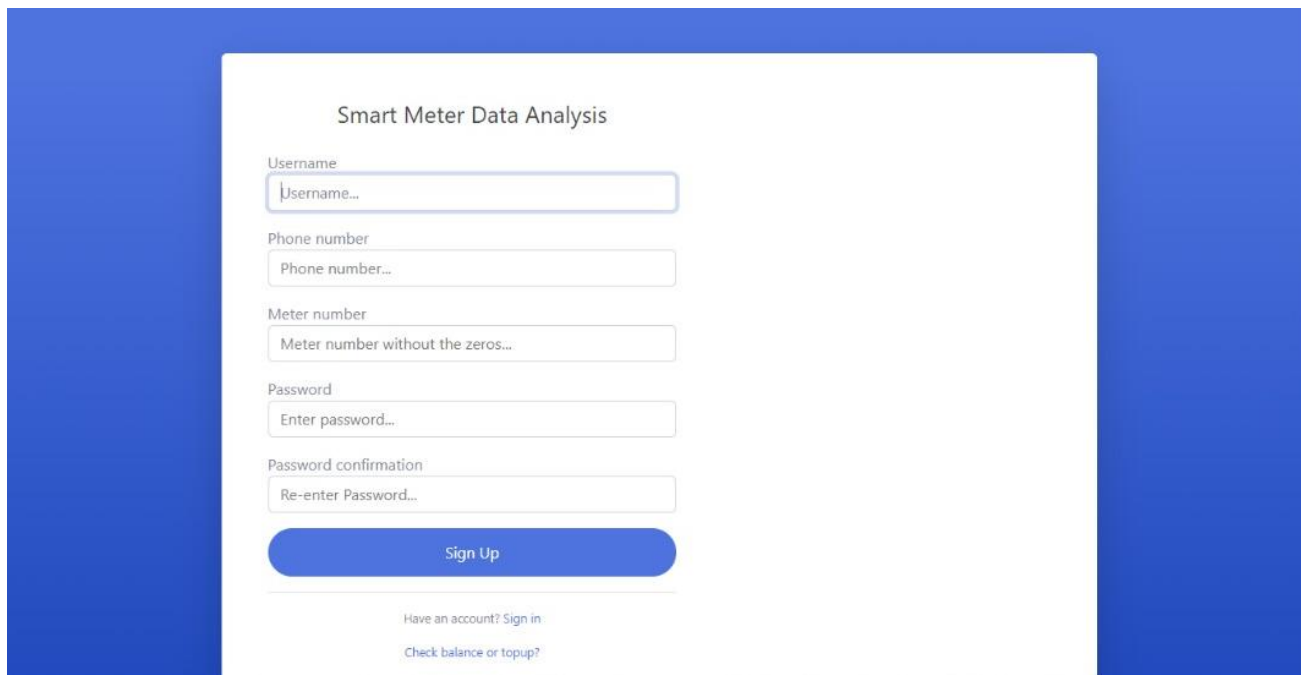


Figure 4.10: Consumer use cases (excluding login and authentication)

5.0 RESULTS AND DISCUSSION

Various functionalities were duly implemented and have been tested. The various use cases of the consumer were implemented and are as follows;

The signup page



Smart Meter Data Analysis

Username
Username...

Phone number
Phone number...

Meter number
Meter number without the zeros...

Password
Enter password...

Password confirmation
Re-enter Password...

Sign Up

Have an account? Sign in

Check balance or topup?

Figure 5.0: Signup page

The signup page is the first page accessible to the user when he loads the application. The page consists of a form that requires;

- Username: the username is the name of the consumer.
- The phone number: this is the field for the contact of the user.
- Meter number: this is a very essential detail of the signup page. The meter number takes an eight-digit input which represents the meter number of the customer or the user.
- User Password: the password of the user

Sign in page

After the user signs up, the sign in page is loaded and then the user has to input his details.

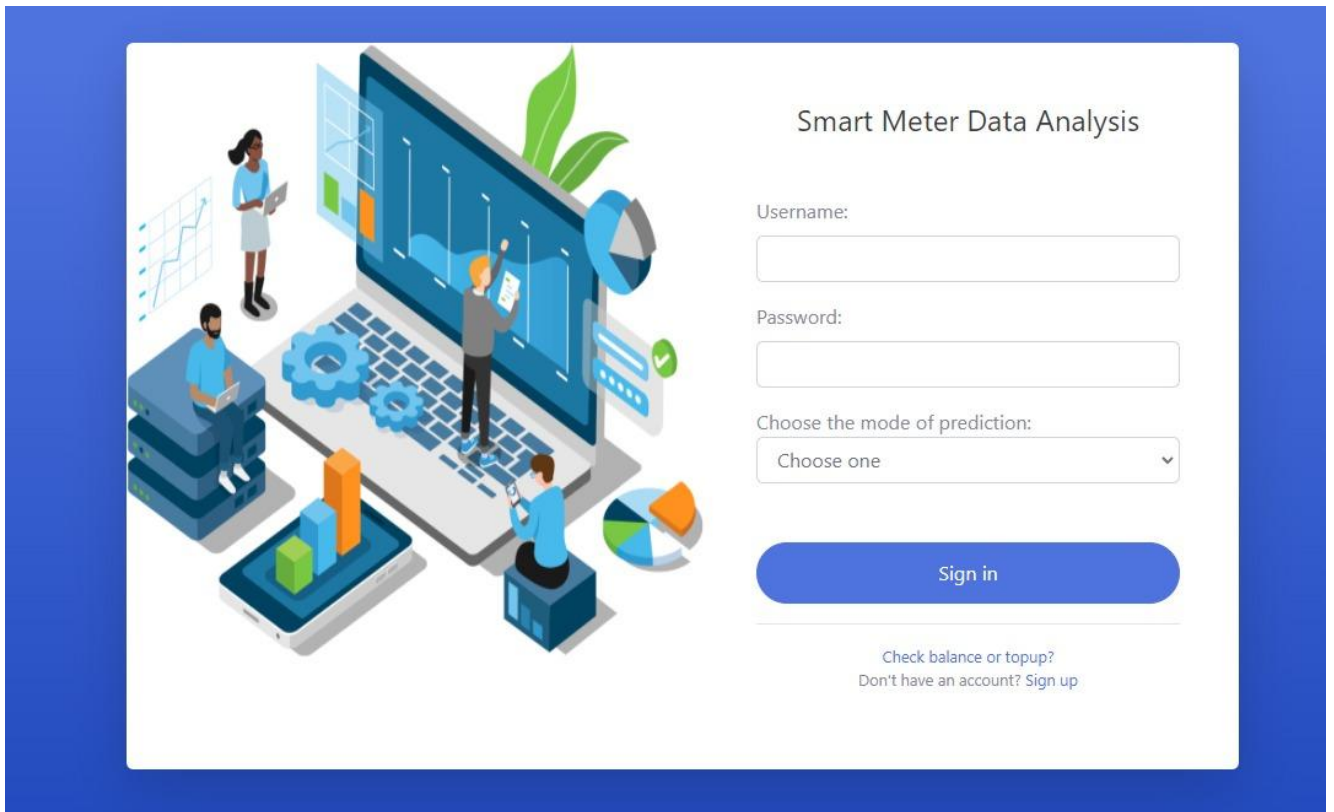


Figure 5.1: Sign-in page

The sign-in page consists of the username, the password or the user that was set during the signup process and then the option of choosing the mode of prediction. The mode could either be weekly based or monthly based representation. When these details are provided, the user can then sign in into his or her dashboard which shows the consumption pattern of the user in a visualized manner (graph).

Then also, from the sign in page, the user can choose to sign up if he doesn't have an account already or check balance or top-up. Upon clicking on the **Check balance or topup** option, the user is redirected to the EnerSmart recharge platform to check his or her balance or top up, however it doesn't require submission of the signup details.

Fill in the details to recharge your EnerSmart/Holley meter.

ECG Server might be offline.

Instructions

* To check your meter balance just enter your meter number and click '**Get Balance**'.

* To recharge your meter, fill in the details and click '**Recharge**'.

Meter Number:

00014124356

Network:

Vodafone

Phone Number:

e.g. 0200000000

Amount (GHC):

Amount e.g. 1

Get Balance

Recharge

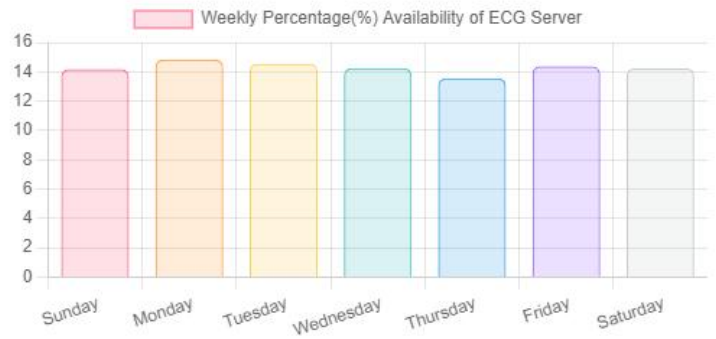


Figure 5.2: Checking balance and topping up

The redirection brings the user to check his balance or top up.

Analytics and visualization

After signing in and choosing the preferred mode, the user dashboard shows the various consumption details as well as the consumption prediction.

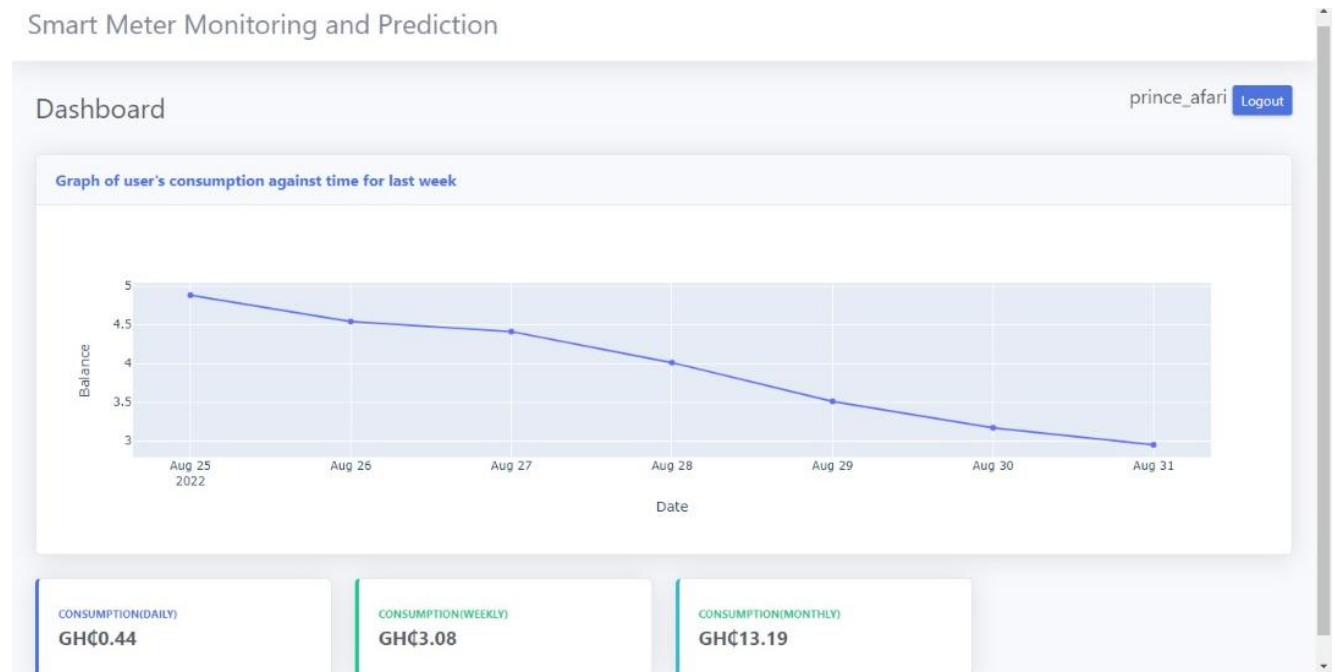


Figure 5.3: User dashboard

The graph shows the consumption pattern of the user and also has a hover feature that shows the details of consumption at any point of the graph. It also shows the prediction for the daily consumption, the weekly consumption and the monthly consumption.

Since there aren't any readily available data of a customer, we begin to log user's consumption at occasional times or specific times when he signs up so as to make the analysis after enough data has been collated. Once the user signs up and tries to access his consumption pattern among other parameters, an empty dashboard is returned as shown below;

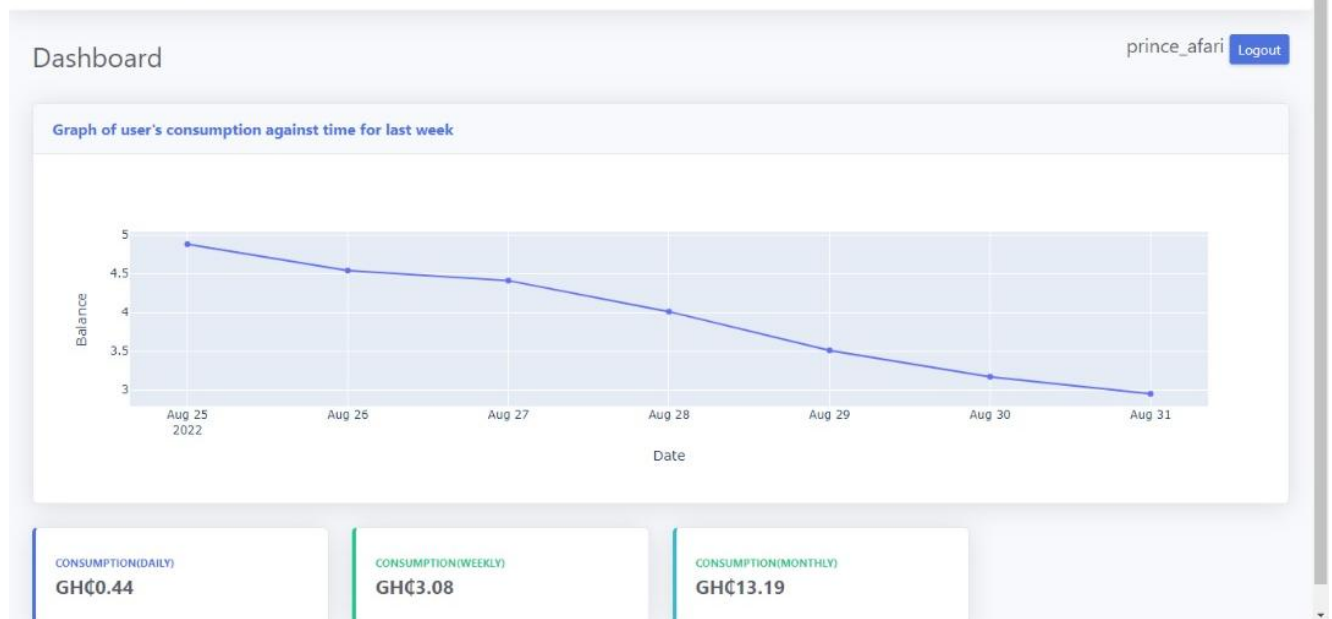


Figure 5.4: User dashboard without logged data

Testing

The system was setup and tested for the performance of the various functionalities of the system on a number of meters and user details too. New users were created with the requisite details. The new users were able to sign up and check the functionality of all the implementations on the user signup page. The users were also able to log in into the system using their details and already existing meter numbers were assigned to them. The meter IDs/numbers were successfully loaded into the database and also the consumption data for these users were successfully retrieved for analysis. The web application was also successful in redirecting users to purchase energy units or to top up as well. All of these were successfully done and reflected in the customer's dashboard.

Evaluation

From the results obtained, it indicates that the overall system functionality worked very well. The expected theoretical result was for the application to successfully get user details, log and store consumption data and also retrieve data from the database for various analysis to be performed on it. Results also showed that the ECG server goes offline on some occasions so an error is returned when you try to access meter data on those days. The consumption for such days are considered to be zero and the average consumption of the previous days up until that day is computed for and assigned to that date thereof.

6.0 CONCLUSION AND RECOMMENDATION

CONCLUSION.

This project highlighted the drawbacks of the smart electricity metering systems already in use in Ghana. It proposed a system (application) for monitoring electricity consumption and forecasting which was designed in order to deal with the various identified inconveniences. The various inconveniences highlighted were as follows;

- a. Unavailability of consumption data.

User consumption data is very essential for efficient management of electricity consumption. Users can more easily reduce their electricity usage and energy costs if they have access to accurate information on how much energy they are using. Both home and commercial energy users may attest to this. Consumers may save money in their house by learning how their energy use varies depending on the day of the week or season. Users can modify how their appliances are used to reduce their energy costs or upgrade their home with energy-saving technologies. [31]

From the developed system, users can monitor how their consumption varies as the weeks/months go by. So are able to better manage their spending so as to save money and also reduce energy loss.

- b. Inconveniences faced by consumers

In the case where the ECG servers are offline, customers would have to travel to vendors to purchase energy units and then load it onto the meters. Sometimes, these customers would have to travel very far distances and join queues to purchase these units and in the case of weekends, holidays, late hours of the night or any special activity, these vendors may be unavailable. And as stated earlier, this situation may have a negative effect both on the customer and the utility company as well. To mitigate this, a preview of the customers consumption pattern may advise the customer on consumption management, coupled with a forecast of his consumption over a specified period may reduce the inconveniences customers go through to some extent since they now have an idea or are informed of how much they're going to consume over the next weeks or months.

With these inconveniences effectively addressed, there is a high chance that there would be a higher customer experience, satisfaction and comfort in the usage of the deployed smart meters, thus along with customer education, would help in eliminating customer desperation and anxieties that often lead to meter tampering and power theft. Ultimately, this would help increase revenue, reduce electricity loss and reduce meter tampering and power theft which eventually leads to the frequent need for ECG to change tampered meters.

Challenges Encountered

The main challenges that were encountered during the course of this project include the following:

1. Unavailability of user consumption data
2. Unavailability of ECG servers on some occasions

Future Works

Another system could be built for the utility company to also remotely monitor customer status in-terms of consumption, remotely transmit tariffs, notifications and control information, provide consumption history and analysis online, among other benefits. The system could also be augmented to be able to function as a fully-fledged smart energy meter monitoring system.

Recommendation

The system designed (application) is simple to use, cost effective, user friendly and of high benefits to the individual consumers, both residential and commercial consumers. It could be implemented to replace the existing system. Also, utilities in Ghana such as the Electricity Company of Ghana (ECG), the Northern Electricity Distribution Company, (NEDCo) and the Enclave power company Ltd (EPC) could adopt this system to increase effectiveness in operation. [32]

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APPENDIX A: CODE FOR DESCRIPTIVE AND PREDICTIVE ANALYSIS