

Helets Samuel Eli

Accra, Ghana

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### Professional Summary

A motivated and confident Computer Engineering graduate with a strong foundation in mathematics, a passion for technology, and experience in ICT support. Eager to expand my skills in PHP and JavaScript, I am committed to contributing to the success of an innovative organization. My leadership abilities, combined with a proven capacity to work effectively in teams, make me a valuable asset to any technical team.

### Education

Bachelor of Engineering (BENG) in Computer Engineering

Accra Institute of Technology, Accra, Ghana

Graduation Date: 2025

### Technical Skills

Programming Languages: PHP, JavaScript;

Web Development: HTML, CSS, PHP (beginner), JavaScript (beginner)

Software Tools: Git, Visual Studio Code, MySQL

Operating Systems: Windows

Mathematics: Strong analytical and problem-solving skills in applied mathematics and algorithms

Networking: Basic understanding of network configuration and troubleshooting

## **Professional Experience**

National Service, ICT Support Unit

Ghana Broadcasting Corporation, Accra, Ghana

September 2023 – August 2024

Provided technical support for hardware and software issues across multiple departments, ensuring minimal downtime and efficient problem resolution.

Assisted in the maintenance and configuration of network systems, improving the reliability of IT services within the corporation.

Supported the deployment and management of computer systems, including software installation and updates.

Collaborated with the ICT team to address user issues, demonstrating strong communication and interpersonal skills.

Played a key role in documenting technical processes and user guides, enhancing the efficiency of ICT operations.

## **Projects and Leadership Experience**

Team Lead, Final Year Project: Led a team of three in the design and implementation of smart shopping basket using embedded systems and IoT technologies. Managed project timelines, coordinated team activities, and ensured successful project delivery.

Mathematics Club President: Led the Mathematics Club at Accra Institute of Technology, organizing events, study sessions, and competitions that fostered a deeper understanding of mathematics among students.

## **Certifications**

Degree in Computer Engineering

Introduction to Web Development (Solo Learn)

## **Extracurricular Activities**

Volunteer, Tech for Good: Participated in community outreach programs teaching basic coding and computer literacy skills to underprivileged youth in Accra.

Mathematics Tutor: Provided peer tutoring in advanced mathematics topics, helping students improve their understanding and academic performance.

### Personal Attributes

**Bold and Confident:** Demonstrates strong decision-making skills and the ability to lead with conviction.

**Smart and Analytical:** Excels in problem-solving with a strong foundation in mathematics and logical reasoning.

**Team-Oriented:** Thrives in collaborative environments, with proven ability to work effectively in diverse teams.

**Adaptable Learner:** Quick to learn new technologies and eager to expand expertise in PHP, JavaScript, and other programming languages.

### References

Available upon request.