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Professional Summary

IT Support Specialist and aspiring Software Developer with hands-on experience in computer hardware repair, network setup, and electronics diagnostics. Currently expanding skills in software development through the Power Learn Project (PLP). Known for problem-solving, self-learning, and a strong passion for technology and innovation.

Technical Skills

• IT Support and Troubleshooting

• Software Installation and System Configuration

• Computer Hardware & Electronics Repair

• Python, HTML, CSS, JavaScript, SQL

• Git & GitHub

• Mobile and Desktop Device Maintenance

• PLC Design and Embedded Systems (Foundational Level)

Education

Power Learn Project (PLP) – Software Development Track | Ongoing

Currently acquiring foundational and intermediate software development skills.

Nyeri National Polytechnic | Diploma in Electrical & Electronics Engineering

Sept 2016 – July 2019

• PLC programming, Digital/Analog Electronics, Power Systems, ICT, Robotics, and Industrial Maintenance

Professional Experience

Silver Electrical Contractors | Technician

Sept 2019 – Present

• Provide technical support for electrical and electronic systems including repairs and installations.

• Support computer repairs, network setup, and system maintenance for clients.

Sportlight Office Systems | Attachment – Electronics & IT Support

Aug 2018 – Dec 2018

• Repaired and maintained laptops, desktops, and electronics.

• Installed CCTV and alarm systems, handled stock and cyber maintenance.

Shamer Enterprises | Attachment – Electrical Technician

Aug 2017 – Dec 2017

• Assisted in installations and diagnostics of electrical faults.

Projects

• Personal Portfolio Website (HTML/CSS/JS) – Showcasing projects and technical skills

• GitHub Repositories – Contains sample codes and exercises from ongoing learning

Hobbies & Interests

• Coding & Tech Exploration

• Piano playing & Music

• Researching tech trends

• Online freelancing & writing