

Minutes from previous meeting

21.02.2024

Client:

Frank de Lepper
f.delepper@fontys.nl

Location	R10 2.60
Starting time	13:30
Duration	30min
Ending time	14:00

Team:

Nyambe Imasiku - 525792@student.fontys.nl
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Meeting Leader:

Samuil Kozarov - 527531@student.fontys.nl

Summary:

The purpose of the following conversation with our Frank (CEO) was to collect some context about the business's current situation and what their requirements and expectations are for the software they hired us to create.

- Interviewer: Good day! Thank you for taking time out of your schedule to conduct this interview.
- Frank (CEO): Of course!
- Interviewer: What is the business's current situation?
- Frank (CEO): Our shop recently opened in Eindhoven, daughter business of Jupiter.

- Interviewer: What are the problems the business currently faces?
- Client: Employee data stored at the main office, employee need to be given schedules,
- Interviewer: Do you have any specific features or functionalities that you would like to be included in our software solution? (profile page - access to change password, etc.)
- Frank (CEO): keep track of the stock and the depot. Have an easy person to
- manage. Properties of the products I'm selling. EAN, name, category, selling price, who can supply.
- Interviewer: What additional features would be useful to include?
- Frank (CEO): product management, stock management depo,
- Interviewer: Who will be the primary users of the system, and what different levels of access do you envision for employees using the software?
- Frank (CEO): My employees, the only users. Only HR should see wages, but they don't need to know about products. On a need to know basis.
- Interviewer: Are there any limitations that we need to be aware of during the development process?
- Frank (CEO): 6 weeks for scheduling employees management, 18 weeks for everything else
- Interviewer: How many work shifts per day does your company have? (does it offer part-time or full-time job?)
- Frank (CEO): 3 shifts, 4 hours. 1 or 2 shifts at max. Open 7 days a week. 9am-9pm.
- Interviewer: How many employees are needed for these shifts? Does this number differ at all from shift to shift?
- Frank (CEO): That is the manager's job to decide.
- Interviewer: What department/roles exist within the company?
- Frank (CEO): CEO, HR (employee related stuff), manager, sales, support employee, cashier, security, logistics department (responsible for the depot), product manager (responsible for gathering product properties details except for prices)