

JOSE SAMUEL SANCHEZ RUIZ

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WORK HISTORY

HIGH CLASS PHONE REPAIR Chia. CO. 2022 - 2023

General Manager

- Responsible for overseeing operations related to customer service, sales, and control.
- In charge of comprehensive inventory and accounting management.
- Leader in the strategic direction of the commercial area and budget preparation.
- Responsible for marketing and advertising initiatives.
- In charge of community management.
- Responsible for technical tasks related to cell phone repair.
- Logistics operator handling various key functions in the process.

 CELLXMAX
 Orlando, Florida. EE. UU.
 2021 – 2022

Commercial Administrator and Warehouse Manager

- Comprehensive management of customer experience in various contexts, including interactions in both physical and virtual environments, with a focus on sales and supervision.
- Efficient coordination of processes related to inventory and accounting responsibilities to maintain a smooth operational flow.
- Strategic oversight of the commercial sphere, emphasizing precise budget direction and formulation to achieve financial goals.
- Effective implementation of strategies to enhance customer service in both physical and virtual environments, emphasizing sales optimization and the supervision of key activities.
- Detailed coordination of accounting and inventory tasks, ensuring an efficient and accurate operational flow.
- Proactive leadership of the commercial sphere, accompanied by meticulous budget preparation to drive financial performance.
- Development of initiatives that enhance customer experience in various contexts, highlighting sales and supervision as central elements.
- Coordinated management of operations related to inventory and accounting responsibilities to maintain process efficiency.
- Strategic leadership in the commercial sphere, combined with thorough budget planning to optimize financial performance.

GAMA ALTA PHONE Bogota, CO. <u>2018 – 2021</u>

Administrator and Commercial Assistant

- Strategic coordination of activities related to sales, customer service, and operational control, ensuring seamless execution.
- Effective management of inventory and accounting tasks, ensuring efficient and precise operational flow.
- Strategic oversight of commercial operations, focusing on management and accurate budget formulation to achieve financial goals.
- Diligent performance as a cell phone service technician assistant, providing expert solutions to meet customer needs.
- Detailed coordination of sales, customer service, and operational control activities, ensuring seamless execution.
- Efficient handling of inventory and accounting administration responsibilities to maintain a smooth operational flow.
- Strategic supervision of commercial management, accompanied by meticulous budget preparation to optimize financial performance.
- Specialized contribution as a cell phone service technician assistant, delivering technical solutions with skill and efficiency.

REFERENCES

GAMA ALTA PHONE	7ULLY SIFRRA	GENERAL MANAGER	1+1	6892769214

EDUCATION

COLEGIO IBERO AMERICANO High School	Completed 2019

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