

SAM VILLAHERMOSA

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EDUCATION

BEREA COLLEGE | Full Scholarship for Four Years of Undergraduate | Dean's List

Berea, Kentucky

GPA: 4.0 | Major in Computer Science

August 2021 - May 2025

Relevant Courses: Building Better Apps, Software Design & Implement, Data Structures and Algorithms, Computer Organization, Discrete Math, Programming Languages.

SKILLS

Technical Skills:

- Proficient in Python, C++, and Object-Oriented Programming, and competent in Java.
- Familiarity with database management systems such as MySQL and SQLite.
- Experience with web development using HTML, CSS, and JavaScript.
- Competent in creating and editing documents and presentations using Google Docs and Slides, as well as using MS Excel, Word, and PowerPoint.

Soft Skills:

- Excellent problem-solving skills and attention to detail.
- Strong verbal and written communication skills.
- Ability to work in a team environment and collaborate effectively.
- Experience working in a fast-paced, high-pressure environment.

EXPERIENCE

Information Systems & Services, Berea College

Berea, KY

IT Support Technician

Jan 2023 - Present

- Provided technical support to 500+ students, faculty, and staff with various computer-related issues
- Troubleshoot and resolved hardware and software problems on 100+ computers, printers, and other devices, ensuring optimal performance for users.
- Conducted 50+ system upgrades and installations, including software and hardware updates, to improve functionality and security.

Berea College Arts and Crafts, Berea College

Berea, KY

Woodshop Worker

Aug 2022 - Dec 2022

- Created highly detailed baskets, skittle boards, chairs, and tables to be sold to the Berea Log House, generating \$5,000+ in revenue.
- Utilized woodworking skills and consistent use of woodworking machinery to craft new wood pieces, producing 50+ pieces of high-quality furniture.

Berea College Alumni Building, Berea College

Berea, KY

Complex Assistant

Aug 2022 - Present

- Communicated in a friendly and professional manner to 500+ visitors and donors of Berea College, ensuring positive experiences and satisfaction.
- Organized and executed 5+ successful events that increased student participation and engagement by 30%
- Implemented new ideas to improve the Alumni Building, resulting in a 10% increase in overall satisfaction among visitors and donors.
- Demonstrated empathy towards guests and the ability to handle unforeseen situations, resolving 95% of guest complaints within 24 hours.

ACTIVITIES

Berea Chinese Language and Culture Club

Berea, KY

Member

Sept 2022 – Present

- Explored knowledge of Chinese culture and provided an environment where students can experience Asian culture.
- Hosted 3+ successful events on campus related to Asian culture and created connections with the community, increasing awareness and appreciation of Asian culture among students and staff.

PEEAR CLUB, Ridgeview Middle School

Gaithersburg, MD

President

Aug 2019 – May 2021

- Devoted 240+ hours to tutoring middle school students, resulting in an average grade improvement of 1.2 points.
- Developed connections with Ridgeview Middle School staff to spread more tutors to neighboring middle schools, expanding access to quality tutoring services for more students.