Samir Patel

IT & Telecommunications Specialist | Network Infrastructure | Fiber & Security Systems | Web & Software Development

Te Atatu, West Auckland

Mobile: **+64 212035392** | Email: samirpatel997916@gmail.com

Personal Statement

Versatile and solutions-focused IT and Telecommunications Specialist with hands-on experience across fiber installations, network infrastructure, and software development. Skilled at delivering end-to-end technical solutions—from planning and deployment to support and maintenance—across both residential and commercial environments. Recognized for a strong work ethic, fast learning ability, and a proactive approach to problem-solving. Committed to staying current with emerging technologies, delivering top-notch customer service, and ensuring optimal system performance.

Areas of Expertise

• Telecommunications & Data Cabling
• IT Support & Networking
• Web & Software Development
• Fiber Optic Installations & Splicing
• Security cabling, Systems & AV Technology

Professional Experience

• IT/Data/Telecommunication Technician
Profiber Solution Ltd, Auckland — Oct 2023 - Present

• Installed and configured fiber structured cabling systems.
• Planned and supported ICT network infrastructure.
• Configured routers, ADSL, VDSL, modems, and ONTs.
• Managed IT relocation, VOIP, CCTV, AV, and WIFI installations.
• Performed fiber splicing, termination, and network troubleshooting.
• Delivered MDU project planning and network patch panel setup.

• Telecommunication Lead Technician
UCG, Auckland — Mar 2023 - Aug 2023

- Led fiber MDU project planning and network design.
- Maintained and repaired hardware and software.
- Conducted testing, fiber splicing, patch panel termination.
- Installed communication equipment and ensured network uptime.

• IT Help Desk Support
Matrixm Infotech Pvt. Ltd, India — Oct 2018 - Dec 2019

- Responded to support requests and installed software.
- Fixed hardware issues and optimized network performance.
- Documented support actions and escalated complex cases.

Key Projects
- **Data & Fiber Cabling - NZICC, Auckland**
- **Site Supervisor of Security Cabling, installation & maintenance -Mason clinic**
- **Fiber and Data Setup - Correctional Facilities, Auckland**
- **Massey University & Onehunga School Projects**
- **Multiple MDU Installations of Fiber network - Auckland Suburbs**

Key Skills
- Fiber & Security Cabling, AV Installation
- Network Hardware: Switches, Patch Panels, UPS
- LAN/WAN Maintenance, IP Security Systems
- Onsite & Remote IT Support
- Software/Web Application Development
- Communication & Customer Service

Technical Proficiency
- Languages: C#, C++, HTML, CSS, JavaScript, React.js, .NET
- OS: Windows, macOS, Linux, Android, iOS
- DBMS: MySQL, Oracle DB, MS SQL
- Tools: Visual Studio, Azure, MS 365, Git, Docker, Active Directory, Adobe CC

Education
Telecommunications (Level 3) — Avetta, Mount Maunganui (2024 - 2025)
NZ Diploma in Software Development (Level 6) — Toi Ohomai Institute of Technology (2021)
NZ Diploma in Web Development & Design (Level 5) — Toi Ohomai Institute of Technology (2020)

Certifications & Training
- Microsoft 365 Admin Training
- SCCM Essential Training
- HTML & CSS Training

• First Aid Certified
• Site Safe Passport
• Best Team Player - New World Mt. Maunganui (2022) Foodstuffs

References

Available upon request.