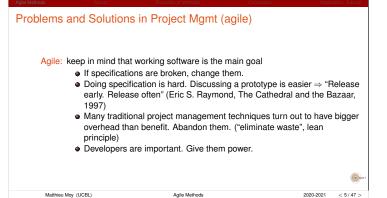


# Problems and Solutions in Project Mgmt (traditional) Traditional project: rationalize the process, document as much as possible (V cycle, "say what you do, do what you say") ● Planning easy: all specifications are there, metrics from previous projects too, ... ● One developer leaving the team ⇒ the next ones will read the docs ● Reproducible: just follow the procedures But ...

- Metrics: 9 pregnant women's question, metrics management vs human being management
- Is following the plan the most clever option if the client changes their mind?
- Is the documentation up to date?
- What if procedures are sub-optimal? How to change them?



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# Manifesto for Agile Software Development

We are uncovering better ways of developing software by doing it and helping others do it. Through this work we have come to value:

Individuals and interactions over processes and tools Working software over comprehensive documentation Customer collaboration over contract negotiation Responding to change over following a plan

That is, while there is value in the items on the right, we value the items on the left more.

http://agilemanifesto.org/, 2001.

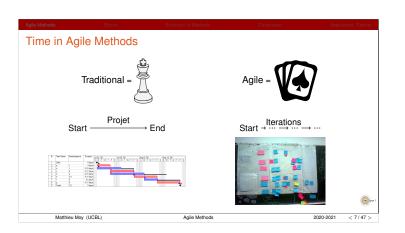


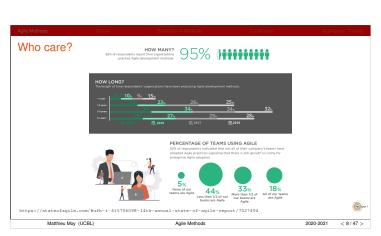
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# Scrum, Lean, Kanban, DevOps, XP, ...?

• Global trend, many complementary tools or variants:

eXtreme Programing: focused on coding practices (code review, tests, ...)

Scrum: divide a project into iterations, plan each iteration at once Kanban:  $\approx$  lightweight variant of Scrum

Lean: Eliminate waste (usually a global, company-wide approach)

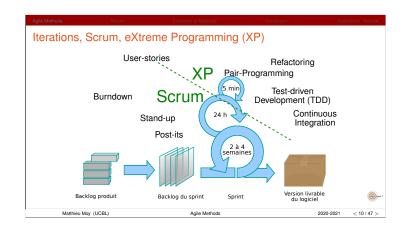
...)

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## Scrum

- ullet Set of practices to organize a team (pprox 7 +/- 2 developers)
- Focused on human interactions (inside and outside the team)<sup>1</sup>
- Short iterations (called "sprint") & delivery cycle: 1 sprint = 1 week to 1 month
- The most popular in companies today(?)
- Scrum Roles:

Product Owner (PO): discussion with the client, specification

Scrum Master: facilitator (≠ boss), helps the team follow Scrum (or not)

Developers: Write code, take technical decisions

<sup>1</sup>The fact that the vocabulary of team sports is used is not a coincidence

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# Journey of a feature in Scrum

- Client wants "something"
- Discussion with the PO (Product Owner)
- Agreement on a (set of) user stories ("as a ... I want to ... in order to ...")
- User stories not started = product backlog (PO fills-in the backlog, developers empty it)
- Start of iteration: decide on the sprint backlog
- User stories split into technical tasks
- Demo at the end of iteration
- Release (or not)
- Retrospective and celebrate!



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# Scrum Board



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# Scrum Board

- Can be physical (post-its) or virtual (GitLab or GitHub's issues, Trello, ...)
- Virtual: more traceability, multiple geographical sites, ...
- Physical also has benefits:
  - 1 post-it = 1 unit of information. Text doesn't fit on post-it ⇒ split into smaller items.
  - ► (Use a felt tip pen, not a thin pen)
  - Always visible on the wall  $\Rightarrow$  you can't claim you forgot!
  - ► No remote access ⇒ if your boss wants to see the board, she must come in the room.
  - Flexible (take a pen and draw a line Vs ask the admin of the project to create a column)

Satisfaction of moving post-its to DONE :-)

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# Role: Product Owner

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- Role: discuss product specifications. <u>Must</u> understand the client needs (not necessarily a computer-scientist)
- Preserve developers from direct customer interactions (distraction), but provides as much information as possible to the client.
- Does not take technical decisions.
  - ► Example: "Replace technology X with technology Y" is not decided by the PO
  - Improve the scalability of the system" can be turned into a user-story and asked by the PO

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- ► The team may decide that technology Y is needed to accomplish it.
- Decides on the priority of story (= which one to do first)
- Discusses/negotiates the sprint backlog with developers
- Does not change the sprint backlog during the sprint



# Role: Team Member (= developer)

- Role: develop the product.
- Includes development, debugging, testing
- Scrum's ideal: collective code ownership. Each individual may have special skills, but no overspecialization ("this is not my code, I can't modify it").
- Estimate the amount of work for each user-stories (e.g. planning pocker):
  - Use arbitrary time unit: "story points" (\( \neq \) man.day), each team may have a different notion of story point.
  - ► Too large story ⇒ ask the PO to split it
- Split user stories into technical tasks (e.g. "write the HTML", "write CSS", "add entry in DB", ...)



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# Role: Scrum Master

- Role: facilitator, protect the team against distraction
- Experimented in team management and/or Scrum
- May be a developer, or not
- Make sure everybody work in good condition
- Works for the team, not the other way around

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# Steps of a sprint

- Sprint planning: discuss/agree on the sprint backlog
- Development, continuous testing & integration. Daily scrum meetings.
- Demo
- Retrospective: discuss and improve
- goto 1 (forever?)



# Sprint planning (1 meeting, a few hours)

- Prepared by the PO: product backlog = set of user-stories, sorted by priority
- Evaluation (story points) of first stories
- By experience, 1 sprint = X points  $\Rightarrow$  stop when  $\sum$ (story points) = X
- Example discussion:
  - ► Team: we evaluate this story to 40 points.
  - PO: that's too high!
  - Team: that's not your business .
  - PO: OK, this is high priority but it's too long for now, I'm changing its priority.
- - PO: can we reduce the scope of the story to make it fit in 20 points?
  - ► Team: yes, for example we can make a rough UI and finish the business logic for 20
  - ► PO: OK, I'm splitting the story, we'll make a nice UI in the next sprint.



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# End of sprint planning

- Team split user-stories (user-spec) into technical tasks
- Some teams evaluate technical tasks in hours of work. Some just split the story points of the story.
- Make a nice scrum board!
- Initialize the burndown

err, what's that?



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# The Burndown Chart



- 1 point every day
- Helps medium-term planning (are we late?)
- ullet  $\Rightarrow$  helps having constant pressure all along the sprint (eq "Cool, we're on time" followed by "sleepless night before release")
- Count remaining work, not work done. Why:
  - Task estimated to 7
  - 5 points done
  - ◆ 4 point remaining (sorry, we underestimated the task!)
- Hopefully a decreasing function

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# Sprint Planning

- Checklist:
  - Sprint planning ready
  - Stories evaluated and divided into technical tasks Burndown initialized (first point)

  - All this is clearly visible (displayed on the wall)
- On your marks, set, ... Go!

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# Sprint (development)

- Write "good" code. Not specified by Scrum, but usually:
  - ► Pair programming
  - ► TDD
  - ► Continuous integration
- No compromise on quality (cf. technical debt)
- Daily Scrum (short meeting) every day
- Keep a sustainable but sustained pressure. 40h/week max.



Update Burndown

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# Daily Scrum, aka "daily stand up"

- $\bullet$  Short meeting ( $\approx$  15 min)
- $\bullet$  Stand up meeting ( $\neq$  everybody reading mail on laptop while one guy talks)
- In front of the Scrum board
- Every developer answers 3 questions:
  - What did I complete last day?What will I complete next?
  - What's blocking me? (→ do I need help?)
- Time-boxed (responsibility of Scrum master). Examples:
  - Scrum master: "Interesting point, but we're getting technical. Can we continue offline?" Scrum master: "Time is out, we're stopping. Tomorrow, let's be quicker so that everybody gets time to talk"
- Move post-its to "ongoing" and "done"

# "Moving post-its"

- Move from "todo" to "ongoing":

  - Be careful, your problems are in the "ongoing" column. Some methods (e.g. Kanban) limit the number of items in the "todo" column ( $\leadsto$  "I can't start this, we need to finish another task before I do").
- Move from "ongoing" to "done":
  - ► Some team attach a "definition of done" to each story, some have a project-wide definition.
  - ▶ "done" is "done": implemented, tested, nothing left to do. 95% of done is not "done".
- Some team add other columns (e.g. "to review by PO")



# End of Sprint Demo/Review

- Demo of working software to the client and/or PO
- "Hey, look how clever my code is" is not a demo: show the value for the client.
- $\bullet$  Encourages end-to-end implementations (e.g. business logic without UI  $\leadsto$  no demo)
- "Demo effect" does not exist: test enough before, not during demo.
- Demo in front of other team: inform other team of what you're doing, be proud of your
- Get feedback (helps for next sprint planning)
- Stories are validated by PO (or not)
- $\bullet \ \ \text{Measure velocity (number of story points validated)} \Rightarrow \text{gives an idea for next sprint}$



# Retrospective

- One meeting: how the sprint went? how to do better?
- Usually in several phases:
  - Information gathering: everybody says/writes what comes to mind
     Organize ideas (e.g. "good/bad", "helped us/handicaped us", ...)
     Decisions for next sprint (concrete items: checklist if possible)
- Fundamental notion of Scrum and Agile methods: continuous improvement



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