# DANIEL SANCHEZ

### Work Experience

Securitas

Position: Security Specialist

2022- Present Santa Clara

- Conduct on foot patrols of premises.
- Offer customer service and support to employees, vendors and contractors.
- Report any malfunctioning devices to the Business assurance center.
- Use alarm monitor systems such as Lenel.

#### Allied Universal

Position: Security Operation Center

2022 – Present San Jose

- Patrol company premises on foot and in cart.
- Check labs and other locations within the building.
- Monitor Cameras via CCTV.
- Use alarm monitor systems such as Avigilon.
- Create reports incident reports in case of any issues that have occurred during the shift.
- Create a daily activity report for the next upcoming shift.

#### Allied Universal

Position: Lead Security Operation Center specialist.

2020 – 2022 Santa Clara

- Monitor any alarms through Lenel system.
- Lead a team of 2 and make sure offices are in uniform and well maintained.
- Create badges and sign in employees, visitors or contractors.
- Monitor site through CCTV cameras and report suspicious activity to the officers to check.
- Check anything that may have occurred onsite and report it the manager.
- Make sure all temperatures are cool by doing checks on key locations.
- Create Daily activity reports for the next upcoming shift.
- Conduct camera audits and make sure all cameras are working.

#### Securitas

Position: Global Security Operation Center

### 2019 – 2020 Santa Clara

- Monitor alarms, weather and any civil unrest in key employee areas.
- Keep track of any employees traveling.
- Monitor CEO when on travel.
- Keep track of any agents in the field.
- Conduct camera audits and fire extinguisher audits.
- Conduct exterior patrols and monitor and any key locations.
- Dispatch guards across the globe to locations that alarms have occurred from.

#### Sunrun inc.

Position: Solar installer

### 2018 – 2019 South bay area

- Install solar panels on roof tops.
- Run wires from one side of the building to the other.

- Use companies vehicle to carry equipment and resources used on the job site.
- Install new panels to the side of the house to handle new input.

### Apple

Position: Customer Service and safety specialist

### 2017 – 2018 Cupertino/Sunnyvale

- Conduct vehicle patrols in company car.
- Provide customer service to any employee contractor in need.
- Stand post at locations with any power failures.
- Conduct door checks to make sure buildings are secured.

### **Security Industry Specialist**

Position: Specialist

### 2015 – 2017 Cupertino/Sunnyvale

- Provide escort to contractors/vendors and others entering the buildings.
- Conduct vehicle patrols with company car.
- Conduct door checks to make sure all exterior doors of buildings are secured.
- Stand post and greet employees entering site.

### Skills

- Microsoft office; Outlook, Excel, Power Point etc.
- Programming in C++, Python, Rust, and web dev.
- Communication skills and conflict resolution.
- Customer Service.
- Detail-oriented.
- Teamwork.
- Problem solving and critical thinking.

# References

Paul Mendez – Supervisor (408) 449 - 3196
Ezra Barron – Supervisor (669) 232 - 7805
Ritesh Maharaj - Manager (408) 477 - 4849

## **Military Experience**

### **Army National Guard**

Military occupation: 13b Cannon Crewman

Rank: E4 Specialist

## **Contact information**

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