

Reseller User Management by Superadmin

- **Superadmin Login – User Management**

Super Administrator (Super Admin)
(super.admin@nexgplatforms.com)

ACCOUNTS SERVICES CREDITS SETTINGS

Search by email

Login Icon to login to the account of the user / Admin / Sub-admin

USER NAME	USER ID	USER TYPE	STATUS	ACTION
Greenads	christopher@greenadsglobal.com	User	Active	
Getways	info@getways.net	Admin	Active	
Sagar	sagar.sharma@nexgplatforms.com	User	Active	
Rashid	rashidd@decisive.in	Admin	Active	
Swathi	swathi.unni@jioinsure.in	User	Active	
Rapha	jeya@raphacure.com	User	Active	
Rapid	Nayan.jain@rapidshyp.com	User	Active	
new	newuser1@gmail.com	User	Active	
Integro	it@integrofinserv.com	User	Active	
Conversely AI	accounts@conversely.in	Admin	Active	

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- **User Management of Reseller Admin account**

Super Administrator (Super Admin)
(super.admin@nexgplatforms.com)

On clicking the login icon, Superadmin will be able to see the selected user's account.

The logged in user's name will be displayed along with the option to logout of this account.

Getways technology (Admin)
(info@getways.net)

ACCOUNTS SERVICES CREDITS SETTINGS

Search by email

Add New User

USER NAME	USER ID	USER TYPE	STATUS	ACTION
Manish	Socialskiet@gmail.com	Sub Admin	Active	
Satish	getwayshelp@gmail.com	User	Active	
Prem	prem8303@gmail.com	User	Active	
pandey	getwaypandey@gmail.com	User	Active	
Yogesh	Yogeshsharma@gmail.com	User	Active	
Getways	info@getways.net	Admin	Active	

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- **Dashboard of Reseller Admin**

The screenshot shows the nexG Platforms dashboard for a reseller admin. The left sidebar includes links for Dashboard, User Management, Connect, Flow Manager, nSmart, Contact List, Analytics, and Reports. The main area displays a search bar for 'RCS' and a date selector for 'Today'. It features a 'Performance' section with counts for Submitted (0), Failed (0, 0%), Delivered (0, 0%), Read (0, 0%), and Pending (0, 0%). Below this is a chart showing the status distribution: Failed (0%, 0), Read (0%, 0), Pending (0%, 0), and Delivered (0%, 0). The 'Not Sent Analytics' section shows 'No Data'. At the bottom, there are copyright and powered-by statements, and navigation links for 'Previous' and 'Next'.

Getways technology (Admin) (info@getways.net)

Today

My Users Other Users

Yogesh Kumar x | pandey ji x +2

Submit

Performance

Submitted	Failed	Delivered	Read	Pending
0	0 (0%)	0 (0%)	0 (0%)	0 (0%)

No data found

	Percentage	Counts
Failed	0%	0
Read	0%	0
Pending	0%	0
Delivered	0%	0

Not Sent Analytics

No Data

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- **Analytics for Reseller Admin** – Superadmin can view / create and download reports from admin's account

The screenshot shows the 'Reports' section of the nexG Platforms dashboard. The left sidebar includes links for Dashboard, User Management, Connect, Flow Manager, nSmart, Contact List, Analytics, and Reports. The main area displays a 'Reports' header with a search bar and a 'Create' button. It features a 'Detailed Report Content' section with a search bar for 'RCS' and a user selection for 'My Users' (Yogesh Kumar x, pandey ji x). Below this are sections for 'Report Name' (2025123135220, Yesterday), 'Campaign Type' (Simple selected, Flowmanager), 'Report Type' (Campaign Wise selected, Bot Id Wise), and a report preview for '7402f865-786c-4522-bc62-0112907ac930 - (Promotional)'. At the bottom are 'Cancel' and 'Create' buttons.

Getways technology (Admin) (info@getways.net)

Search Report Create

RCS

My Users Other Users

Yogesh Kumar x | pandey ji x +2

Report Name

2025123135220

Yesterday

Campaign Type

Simple Flowmanager

Report Type

Campaign Wise Bot Id Wise

7402f865-786c-4522-bc62-0112907ac930 - (Promotional)

Create

- **Superadmin can login into the Admin's User Account**

Super Administrator (Super Admin)
(super.admin@nexgplatforms.com)

Getways technology (Admin)
(info@getways.net)

On clicking the login icon, Superadmin will be able to see the selected user's account.

SEARCH: Search by email Q Add New User

USER NAME	USER ID	USER TYPE	STATUS	ACTION
Manish	Socialskiet@gmail.com	Sub Admin	Active	
Satish	getwayshelp@gmail.com	User	Active	
Prem	prem8303@gmail.com	User	Active	
pandey	getwaypandey@gmail.com	User	Active	
Yogesh	Yogeshsharma@gmail.com	User	Active	
Getways	info@getways.net	Admin	Active	

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- **Dashboard of Admin's User**

nexG PLATFORMS

Satish gurgaon (User)
(getwayshelp@gmail.com)

Dashboard

Services

Connect

Flow Manager

nSmart

Contact List

Analytics

RCS

Total Credits: 0

Today

Performance

Submitted	Failed	Delivered	Read	Pending
0	0 (0%)	0 (0%)	0 (0%)	0 (0%)

No data found

	Percentage	Counts
Failed	0%	0
Read	0%	0
Pending	0%	0
Delivered	0%	0

Not Sent Analytics

No Data

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- As soon as the superadmin logs into the account of admin's user, he can access the below given features –
 - Services** – Allocation / Deallocation and Validity
 - Service Details of the selected service** – View and Create
 - Templates** of the selected service – View, Edit Status and Create new
 - Credits** – Allocation / Deallocation, Edit Rates and Ledger
 - Settings** – Password Reset
 - User and Roles**

- **Services of the Admin's User** – Superadmin can allocate / deallocate services

The screenshot shows the nexG Platforms dashboard. On the left, there is a sidebar with icons for Dashboard, Services (which is selected), Connect, Flow Manager, nSmart, Contact List, and Analytics. The main content area has a header with the logo and "Super Administrator (Super Admin) (super.admin@nexgplatforms.com)". Below this is a navigation bar with tabs: SERVICES (selected), CREDITS, and SETTINGS. A dropdown menu shows "RCS". To the right are three buttons: "Services", "RCS Details", and "RCS Templates". The main table has columns: SERVICE NAME, STATUS, and CONFIGURE. An RCS row is shown with the status set to "ON". At the bottom, it says "COPYRIGHT © 2025 NexG Reach , All rights Reserved" and "Powered by NexG Reach".

- **Service Validity of the Admin's User** – Superadmin can view / edit service validity

The screenshot shows the same dashboard as above, but with a modal window open over the main content. The modal is titled "RCS" and has a "Validity" section. It contains fields for "Start Date" (02-01-2025) and "End Date" (22-01-2025). At the bottom of the modal are "Save" and "Cancel" buttons. The rest of the interface is identical to the first screenshot.

- **Templates Library of the Admin's User** - Superadmin can create / view / delete templates. Also, can change edit the status of the templates

The screenshot shows the 'RCS Templates' section of the admin interface. On the left, there's a sidebar with icons for Home, Services, Credits, Settings, and others. The main header shows the user is a 'Super Administrator (Super Admin)' with email 'super.admin@nexgplatforms.com'. Below the header, tabs for 'SERVICES', 'CREDITS', and 'SETTINGS' are visible, with 'SERVICES' being the active tab. Under 'SERVICES', the 'RCS' tab is selected. A form for creating a new template is displayed, including fields for 'Enter RCS template' (with character count validation), 'Select Sender Id', and 'Select Template type'. To the right, a modal window titled 'Business Name' is shown with a save icon. At the bottom, a table lists existing RCS templates with columns for 'RCS TEMPLATE ID', 'RCS TEMPLATE', 'RCS BOT', 'STATUS', 'CREATED DATE', and 'ACTION'. The table shows three entries: 'tst' (Inactive, created 2025-01-22), 'rcs_temppla' (Inactive, created 2025-01-08), and 'rcs_template11111' (Inactive, created 2025-01-03).

RCS TEMPLATE ID	RCS TEMPLATE	RCS BOT	STATUS	CREATED DATE	ACTION
e94f95c0-4018-4...	tst	b6af979-ebbf-4...	Inactive	2025-01-22 10:58:39	
74dcb3cd-d1c1-4...	rcs_temppla	b6af979-ebbf-4...	Inactive	2025-01-08 14:02:46	
ef69bd00-298c-...	rcs_template11111	324be211-47c5-41...	Inactive	2025-01-03 16:37:07	

- **Credits for the Admin's User** – Superadmin can allocate / deallocate credits

The screenshot shows the 'CREDITS' section of the admin interface. The sidebar and header are identical to the previous screenshot. The 'CREDITS' tab is active. A summary box shows 'My Credits (INR) 500000.0000' and 'Credits Available (INR) 0'. To the right, a 'Credit' button is visible. Below the summary, a 'Select Values' dropdown is shown. At the bottom, copyright and power information are present.

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N

Super Administrator (Super Admin)
(super.admin@nexgplatforms.com)

Satish gurgaon getwayshelp@gmail.com 

SERVICES CREDITS SETTINGS

RCS

Credits Available (INR) 0

Basic Single P2A A2P

BASIC	SINGLE	P2A	A2P	CHARGE TYPE	DATE
0.14	0.2	0.2	0.2		2025-01-21 12:27:00

Edit « Previous 1 Next »

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N

Super Administrator (Super Admin)
(super.admin@nexgplatforms.com)

Satish gurgaon getwayshelp@gmail.com 

SERVICES CREDITS SETTINGS

RCS

Credits Available (INR) 0

From Date To Date

dd-mm-yyyy dd-mm-yyyy **Search** **Download**

REMAINING CREDITS (₹)	TRANSACTION BY	TRANSACTION TO	DEBIT (₹)	CREDIT (₹)	DATE
0	-	-	0	0	-

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- **Settings for the Admin's User**

The screenshot shows the NexG Reach platform interface. At the top right, it displays "Super Administrator (Super Admin)" and the email "(super.admin@nexgplatforms.com)". On the left, there is a vertical sidebar with icons for Home, Services, Credits, and Settings. The "SETTINGS" tab is selected. Under "SETTINGS", there are two tabs: "SECURITY" (which is active) and "USER AND ROLES". In the "SECURITY" tab, there are fields for "New Password*" and "Retype Password*", both containing four asterisks. A "Submit" button is located at the bottom right of this section. At the bottom left, it says "COPYRIGHT © 2025 NexG Reach , All rights Reserved" and at the bottom right, "Powered by NexG Reach".

- **Campaign Broadcast for the Admin's User**

The screenshot shows the NexG Reach platform interface. On the left, there is a sidebar with the "nexG PLATFORMS" logo and navigation links: Dashboard, Services, Connect (with Broadcast selected), Flow Manager, nSmart, Contact List, and Analytics. The main area is titled "Campaign" and has a "Create" button. A dropdown menu shows "RCS" selected. Below is a table of campaign data:

RCS ID	RCS NAME	SCHEDULED TIME	CAMPAIGN STATUS	SERVICE
88	rcs9	2025-01-13 12:35:42	completed	RCS
81	rcs8	2025-01-10 13:15:17	completed	RCS
77	rcs7	2025-01-08 13:42:25	completed	RCS
70	test_1234567	2025-01-03 16:34:44	completed	RCS
67	ooooooooooooooo	2025-01-02 22:35:00	completed	RCS
66	rcs6	2024-12-31 14:22:05	completed	RCS
65	rcs5	2024-12-27 13:05:14	completed	RCS
64	rcs4	2024-12-23 12:38:32	completed	RCS
58	rcs3	2024-12-16 14:26:42	completed	RCS
57	rcs2	2024-12-12 15:06:57	completed	RCS

At the bottom, there are navigation links: « Previous, 1, 2, Next ». At the bottom left, it says "COPYRIGHT © 2025 NexG Reach , All rights Reserved" and at the bottom right, "Powered by NexG Reach".

- **Flow Manager of Admin's User**

The screenshot shows the 'Flow Manager' section of the NexG Reach platform. The left sidebar has a 'Flow Manager' item selected. The main area displays a table with one row of data:

FLOW ID	FLOW NAME	CREATED TIME	KEYWORD	ACTION
298	rcs flow 0001	2025-01-23 13:08:38	more	Edit

At the bottom right of the table, there are navigation links: « Previous, 1, Next », and at the very bottom right, it says 'Powered by NexG Reach'.

- **SCM of the Admin's User** – Superadmin can view / create any SCM

The screenshot shows the 'Smart Campaign Manager' section of the NexG Reach platform. The left sidebar has a 'Campaign' item selected. The main area displays a table with ten rows of data:

NAME	START TIME	STATUS	CONFIGURE	CAMPAIGN STATUS	ACTION
scmiieui	2025-01-22 13:36:33	Edit	Configure	completed	View Edit
scmflowm004	2025-01-21 12:28:20	Edit	Configure	inprogress	View Edit
scmflowm003	2025-01-21 12:15:06	Edit	Configure	inprogress	View Edit
scm21jan003	2025-01-21 12:09:01	Edit	Configure	inprogress	View Edit
scm21jan002	2025-01-21 11:21:35	Edit	Configure	inprogress	View Edit
SCM21jan	2025-01-21 10:41:58	Edit	Configure	inprogress	View Edit
scm2	2025-01-20 20:26:57	Edit	Configure	inprogress	View Edit
SCM!	2025-01-06 17:34:19	Edit	Configure	inprogress	View Edit
SCM121323	-	Edit	Configure	-	View Edit
SCMtest1	-	Edit	Configure	-	View Edit

At the bottom right of the table, there are navigation links: « Previous, 1, 2, Next ». At the very bottom right, it says 'Powered by NexG Reach'.

- **SCM Analyse of the Admin's User** – Superadmin can view SCM reports

The screenshot shows the 'SCM Analytics' section of the NexG Platform interface. The left sidebar has a 'Contact List' item selected. The main area displays a table of SCM tasks:

ID	SCM NAME	STATUS	START DATE	VIEW
223	scmiieuei	Completed	2025-01-21 17:37:30	
218	scmflowm004	InProgress	2025-01-21 12:27:02	
216	scmflowm003	InProgress	2025-01-21 12:13:40	
215	scm21jan003	InProgress	2025-01-21 12:07:24	
212	scm21jan002	InProgress	2025-01-21 11:18:15	
211	SCM21jan	InProgress	2025-01-21 10:38:05	
210	scm2	InProgress	2025-01-20 18:17:10	
207	SCM!	InProgress	2025-01-06 17:30:54	

At the bottom right of the table are navigation links: « Previous, 1, Next ».

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- **Contact Lists of the Admin's User** – Superadmin can view / create and update the lists

The screenshot shows the 'Contact List' section of the NexG Platform interface. The left sidebar has a 'Contact List' item selected. The main area displays a table of contact lists:

CONTACT LIST NAME	CREATED ON	COUNTS	STATUS	ACTION
listsecond	2025-01-20 12:56:13	5		
New Chat Agent List	2024-12-06 15:36:16	2		
tretetert	2024-09-20 17:44:30	0		
My List	2024-08-27 15:09:45	3		
Agent List	2024-03-14 15:04:12	2		

At the bottom right of the table are navigation links: « Previous, 1, Next ».

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- **Reports of Admin's User** – Superadmin can view / create and download reports

nexG PLATFORMS

Satish gurgaon (User) (getwayshelp@gmail.com)

Dashboard Services Connect Flow Manager nSmart Contact List Analytics Reports

Reports

REPORT ID	REPORT NAME	CHANNEL NAME	REQUEST TIME	STATUS	ACTION
12987	2025121122959	WHATSAPP	2025-01-21 12:30:13	completed	
12986	2025121122735	SMS	2025-01-21 12:27:40	completed	
12985	2025121122634	SMS	2025-01-21 12:26:44	completed	
12984	2025121122327	SMS	2025-01-21 12:23:39	completed	
12869	202511617213	SMS	2025-01-16 17:02:19	completed	
12868	202511617052	SMS	2025-01-16 17:01:01	nodata	
12867	2025116165945	SMS	2025-01-16 16:59:55	completed	
12765	2025113123819	RCS	2025-01-13 12:39:30	completed	
12678	2025110174733	WHATSAPP	2025-01-10 17:47:39	nodata	
12657	2025110154353	RCS	2025-01-10 15:44:01	completed	

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nexG PLATFORMS

Satish gurgaon (User) (getwayshelp@gmail.com)

Dashboard Services Connect Flow Manager nSmart Contact List Analytics Reports

Reports

Detailed Report Content

Report Name

2025123133817

Yesterday

Campaign Type

Simple Flowmanager

Report Type

Campaign Wise Bot Id Wise

test on apple x rcs1 x +10 ▾

Cancel Create

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