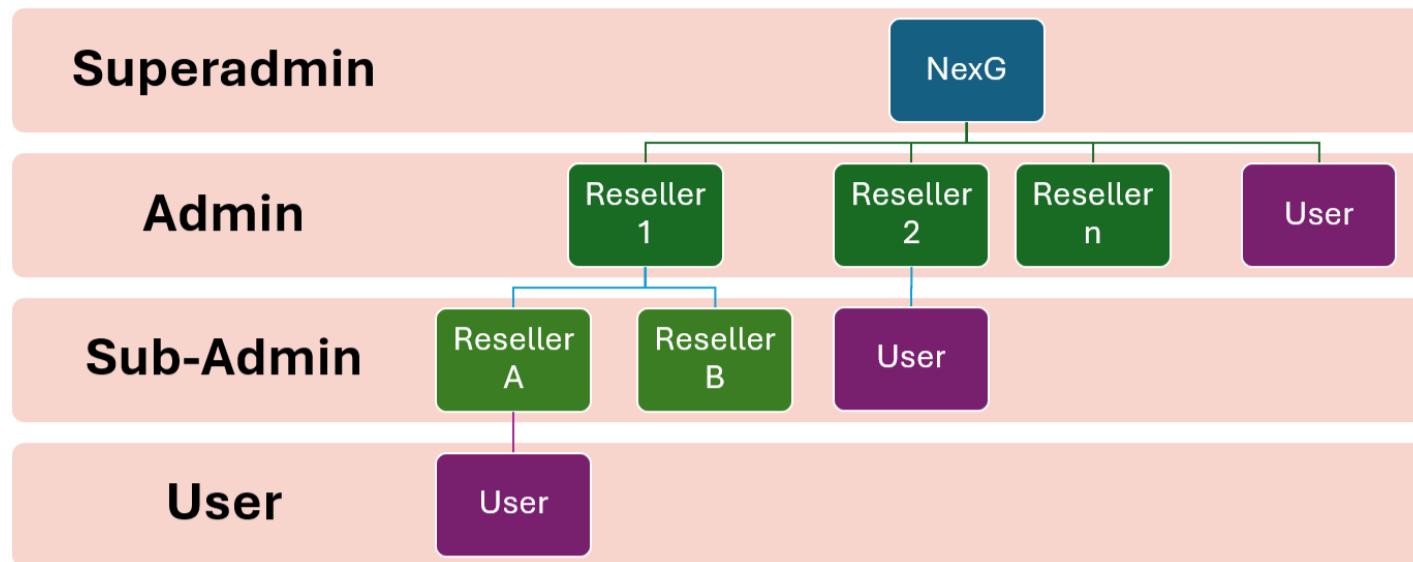


Reseller Panel

Reseller panel will work according to the below architecture-



• Superadmin Panel –

Superadmin will create Admin account.

The screenshot shows the **nexG PLATFORMS** User Management interface. On the left sidebar, under **User Management**, the **Connect** option is selected. The main page displays a form for creating a new user. The tabs at the top are **ACCOUNTS** (selected), **SERVICES**, **CREDITS**, and **SETTINGS**. The search bar contains "Search by email". An orange button labeled "Add New User" is visible. The form fields include:

- First Name***: Input field for First Name.
- Last Name***: Input field for Last Name.
- Mobile No.***: Input field for Mobile number.
- E-mail***: Input field for Email address.
- Country**: A dropdown menu labeled "Select Country".
- State/Province**: A dropdown menu labeled "Select State/Province".
- City**: A dropdown menu labeled "Select City".
- Pin Code**: Input field for Pin Code.
- Address**: A large input area for address details.
- Reseller/User***: A dropdown menu with options: **Reseller** (highlighted with a red circle and arrow), **Select Type**, and **User**.
- Prepaid/Postpaid***: A dropdown menu labeled "Select Type".
- Whitelabel**: A checkbox labeled "Whitelabel".

A yellow callout box with a red arrow points from the "Reseller" option in the dropdown to the text: "When creating Admin account, Superadmin will select 'Reseller' as customer type".

At the bottom of the form are "Save & Next" and "Cancel" buttons. The footer of the page includes "COPYRIGHT © 2024 NexG Reach , All rights Reserved" and "Powered by NexG".

Whitelabel Panel –

The screenshot shows the nexG User Management interface. On the left sidebar, under 'User Management', there is a 'Whitelabel' checkbox. A red oval highlights this checkbox, and a red arrow points from it to a yellow callout box containing the text: 'Superadmin/Admin/Subadmin, will have an option to create Whitelabel panel by selecting this checkbox'.

At the top right, the status 'Super Administrator' is displayed. The main form is titled 'ACCOUNTS' and includes fields for First Name, Last Name, Mobile No., E-mail, Country, State/Province, City, Pin Code, Reseller/User (set to 'Reseller'), Prepaid/Postpaid (set to 'Select Type'), and a 'Save & Next' button.

The screenshot shows the same 'Add New User' form as above, but with the 'Whitelabel' checkbox now checked. A yellow callout box points to the newly visible whitelabel configuration section, which includes fields for Domain, Upload Logo, IP Whitelisting, and Upload SSL. The text in the callout box states: 'On selecting Whitelabel, the user will be prompted to fill the below details'.

The rest of the form remains the same, with fields for First Name, Last Name, Mobile No., E-mail, Country, State/Province, City, Pin Code, Reseller/User (set to 'Reseller'), Prepaid/Postpaid (set to 'Select Type'), and a 'Save & Next' button.

Any new **Enterprise / Admin** account created on panel **by Superadmin** will be mapped using the below fields in DB –

Assuming Superadmin UserID = 1

CreatedUserType	ParentID	ParentType
Admin	1	Superadmin
Enterprise	1	Superadmin

Note : Everything will remain same under '**Services**', '**Credits**' and '**Settings**'.

User Management (Superadmin) –

- Under 'User Management' a new column 'User Type' will be added.

The screenshot shows the nexG User Management interface. On the left is a sidebar with icons for Dashboard, User Management (selected), Connect, Flow Manager, nSmart, Control System, Contact List, Analytics, and API Docs. The main area has a header 'Super Administrator'. Below it is a navigation bar with ACCOUNTS (highlighted in orange), SERVICES, CREDITS, and SETTINGS. A search bar 'Search by email' is followed by a table of users:

USER NAME	USER ID	USER TYPE	STATUS	ACTION
ravi	ravidanapur108@gmail.com	User	Active	
Kashish	kashish@yopmail.com	Admin	Active	
Ananya	2@test.com	Admin	Active	
Neha	neha.bhoj@nexgplatforms.com	Admin	Active	
Sana	1@test.com	User	Active	
Abhishek	abhishek.mishral+pre@nexgplatforms.com	User	Active	
Haptik	haptik@user.com	Admin	Active	
Tarun	ts917927@gmail.com	User	Active	

At the bottom right are links for 'Previous' and 'Next'.

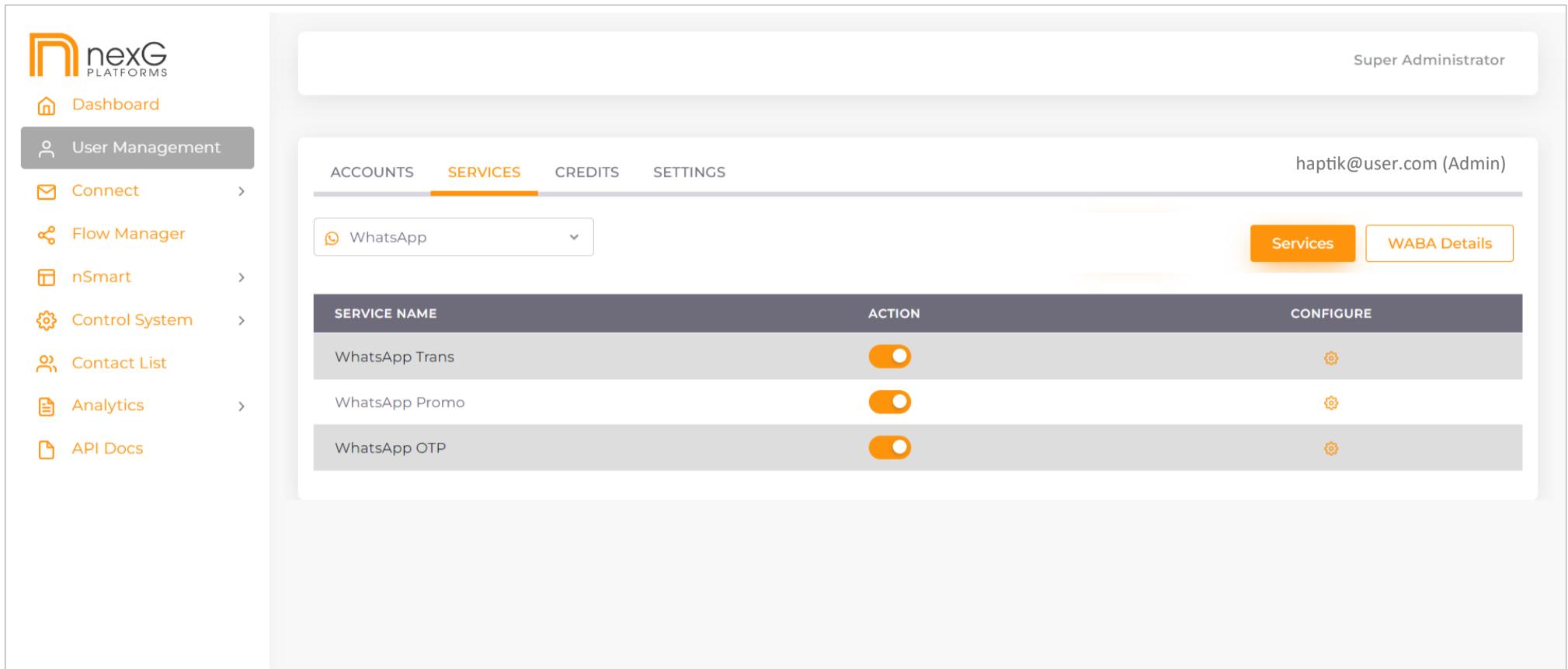
- When Superadmin views Admin's account through Action button under User Management

- SMS –

The screenshot shows the nexG Services interface. On the left is a sidebar with icons for Dashboard, User Management (selected), Connect, Flow Manager, nSmart, Contact List, Analytics, and API Docs. The main area has a header 'Super Administrator' and a sub-header 'haptik@user.com (Admin)'. Below it is a navigation bar with ACCOUNTS, SERVICES (highlighted in orange), CREDITS, and SETTINGS. A dropdown menu shows 'SMS' selected. To the right are buttons for 'Services' and 'Entity ID'. A table lists services:

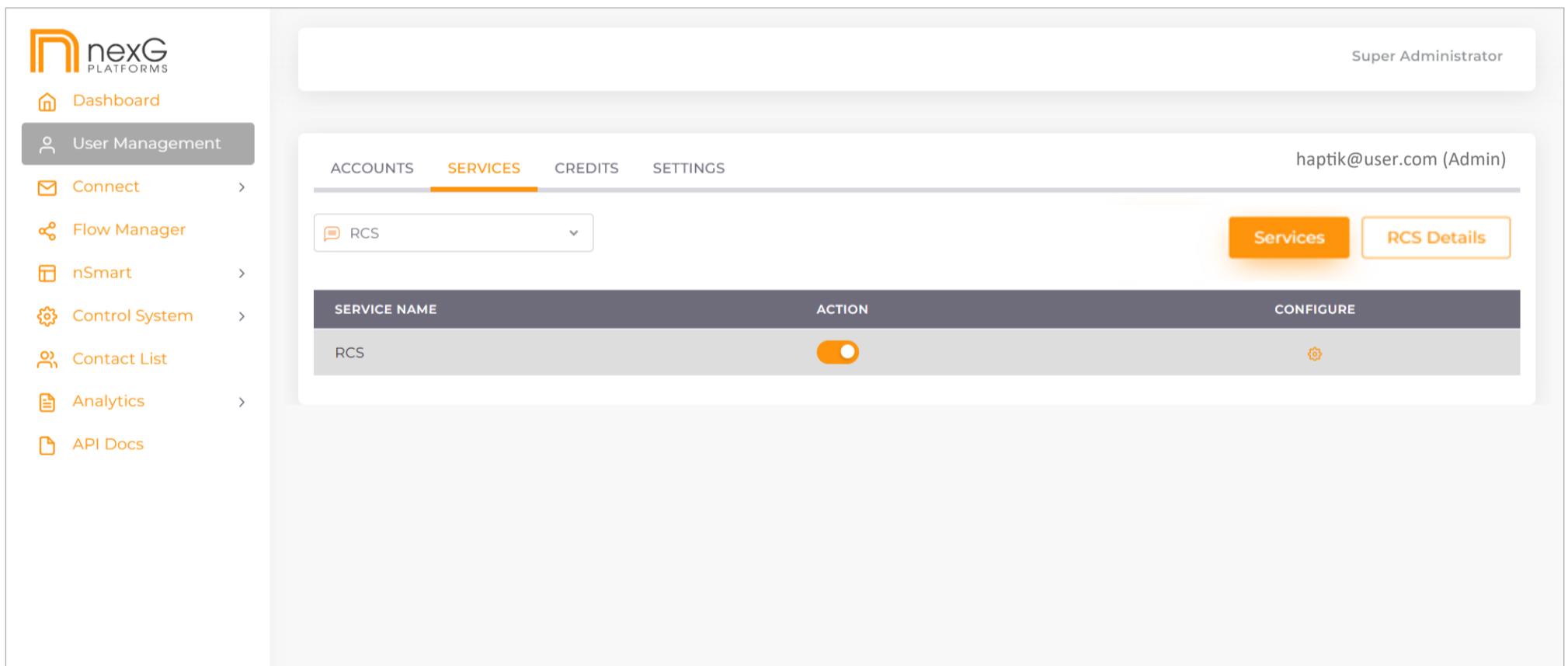
SERVICE NAME	ACTION	CONFIGURE
SMS Trans		
SMS Promo		
SMS OTP		

- Whatsapp



The screenshot shows the nexG Platforms Admin interface for WhatsApp services. The left sidebar includes 'Dashboard', 'User Management' (selected), 'Connect', 'Flow Manager', 'nSmart', 'Control System', 'Contact List', 'Analytics', and 'API Docs'. The main area has tabs for 'ACCOUNTS', 'SERVICES' (selected), 'CREDITS', and 'SETTINGS'. It shows 'haptik@user.com (Admin)' at the top right. Under 'SERVICES', a dropdown menu shows 'WhatsApp'. Buttons for 'Services' and 'WABA Details' are present. A table lists services with columns for 'SERVICE NAME', 'ACTION' (toggle switch), and 'CONFIGURE' (gear icon). The services listed are 'WhatsApp Trans', 'WhatsApp Promo', and 'WhatsApp OTP', all with their toggle switches turned on.

- RCS



The screenshot shows the nexG Platforms Admin interface for RCS services. The left sidebar includes 'Dashboard', 'User Management' (selected), 'Connect', 'Flow Manager', 'nSmart', 'Control System', 'Contact List', 'Analytics', and 'API Docs'. The main area has tabs for 'ACCOUNTS', 'SERVICES' (selected), 'CREDITS', and 'SETTINGS'. It shows 'haptik@user.com (Admin)' at the top right. Under 'SERVICES', a dropdown menu shows 'RCS'. Buttons for 'Services' and 'RCS Details' are present. A table lists services with columns for 'SERVICE NAME', 'ACTION' (toggle switch), and 'CONFIGURE' (gear icon). The service listed is 'RCS', with its toggle switch turned on.

Note : Everything will remain same under '**Credits**' and '**Settings**' for Admin.

- **Admin Panel –**

- Any created **Admin can run his own campaign** and create **Sub-Admin / User** under it.
- Form for adding new user will remain same as in case of Superadmin.

USER NAME	USER ID	USER TYPE	STATUS	ACTION
ravi	ravidanapur108@gmail.com	User	Active	
Kashish	kashish@yopmail.com	Sub-Admin	Active	
Ananya	2@test.com	Sub-Admin	Active	
Neha	neha.bhoj@nexgplatforms.com	Sub-Admin	Active	
Sana	1@test.com	User	Active	
Abhishek	abhishek.mishra1+pre@nexgplatforms.com	User	Active	
Haptik	haptik@user.com	Admin	Active	

Any new **Enterprise / Sub-Admin** account created on panel **by Admin** will be mapped using the below fields in DB –

Assuming Admin UserID = 2

UserType	ParentID	ParentType
Sub-Admin	2	Admin
Enterprise	2	Admin

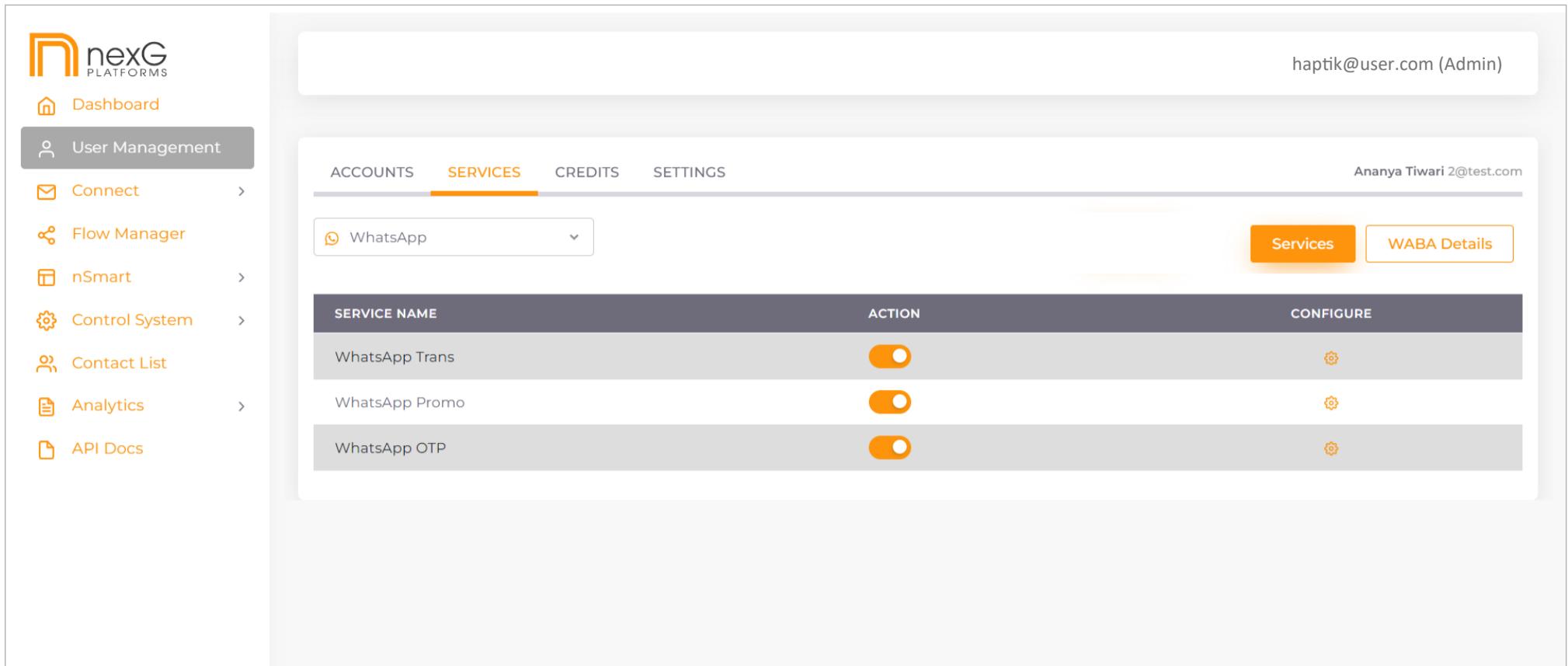
- When Admin user himself wants to run a campaign, his account will be visible as '**Admin**' under User management table.
- Through action button, he'll be able to add Headers / Templates for all the opted services for himself.
- Credits and charges for opted services will be visible for his account under Credits.

- **When Admin views Sub-Admin's account through Action button under User Management**

- **SMS –**

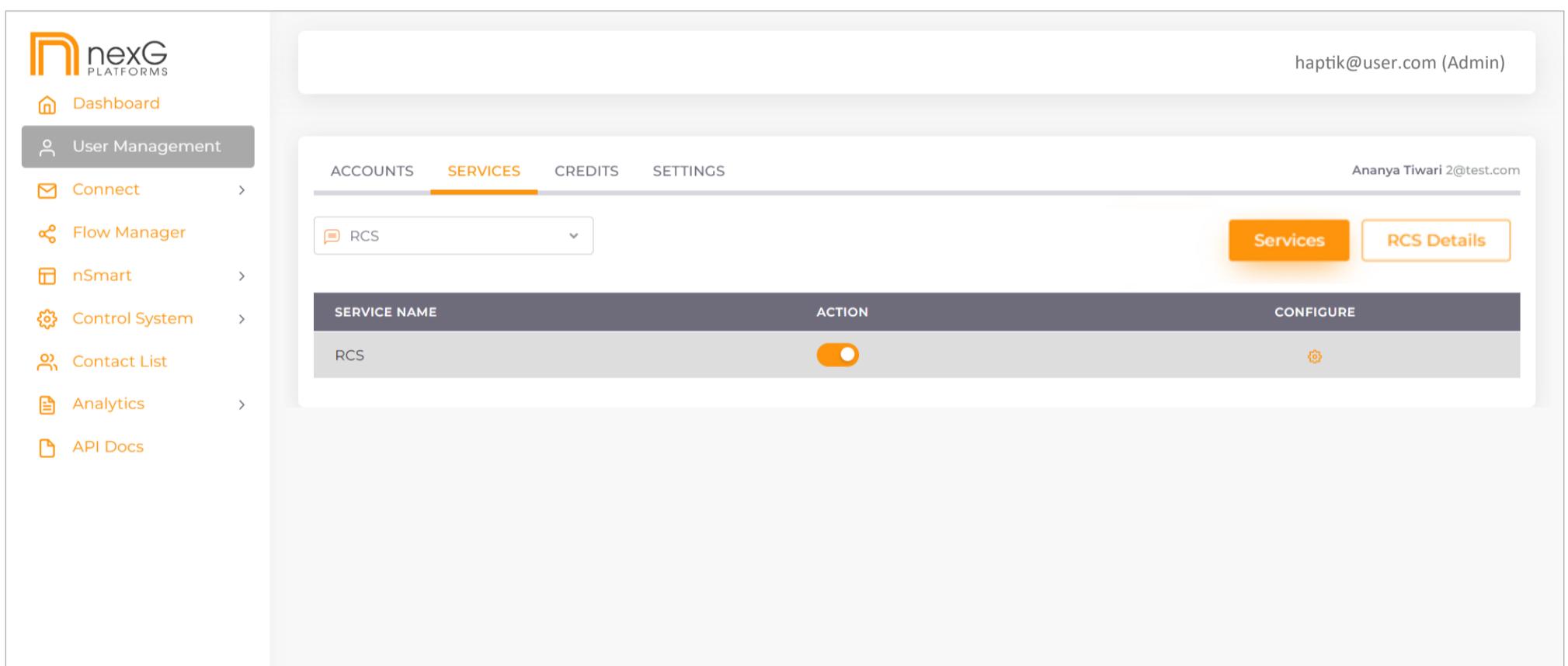
SERVICE NAME	ACTION	CONFIGURE
SMS Trans		
SMS Promo		
SMS OTP		

- Whatsapp



The screenshot shows the nexG Platforms Admin interface. The left sidebar has 'User Management' selected. The main area is titled 'SERVICES' with tabs for ACCOUNTS, SERVICES, CREDITS, and SETTINGS. Under SERVICES, 'WhatsApp' is selected. A sub-menu for WhatsApp shows three services: WhatsApp Trans, WhatsApp Promo, and WhatsApp OTP, each with an orange toggle switch and a gear icon for configuration. Top right shows the email 'haptik@user.com (Admin)' and name 'Ananya Tiwari 2@test.com'. Buttons for 'Services' and 'WABA Details' are at the bottom right.

- RCS



The screenshot shows the nexG Platforms Admin interface. The left sidebar has 'User Management' selected. The main area is titled 'SERVICES' with tabs for ACCOUNTS, SERVICES, CREDITS, and SETTINGS. Under SERVICES, 'RCS' is selected. A sub-menu for RCS shows one service: RCS, with an orange toggle switch and a gear icon for configuration. Top right shows the email 'haptik@user.com (Admin)' and name 'Ananya Tiwari 2@test.com'. Buttons for 'Services' and 'RCS Details' are at the bottom right.

Note : Everything will remain same under '**Credits**' and '**Settings**' for Admin.

- **Sub-admin Panel –**

Any created Sub-admin can run his own campaign and create User under it.

USER NAME	USER ID	USER TYPE	STATUS	ACTION
ravi	ravidanapur108@gmail.com	User	Active	
Kashish	kashish@yopmail.com	User	Active	
Ananya	2@test.com	Sub-Admin	Active	
Neha	neha.bhoj@nexgplatforms.com	User	Active	
Sana	1@test.com	User	Active	
Abhishek	abhishek.mishral+pre@nexgplatforms.com	User	Active	
Haptik	haptik@user.com	User	Active	

Any new **Enterprise** account created on panel **by Sub-Admin** will be mapped using the below fields in DB –

Assuming Sub-Admin UserID = 3

UserType	ParentID	ParentType
Enterprise	3	Sub-Admin

- When sub-admin user himself wants to run a campaign, his account will be visible as Sub-Admin under User management table.
- Through action button, he'll be able to add Headers / Templates for all the opted services for himself.
- Credits and charges for opted services will be visible for his account under Credits.

- **When Sub-admin views User's account through Action button under User Management**

- **SMS –**

SERVICE NAME	ACTION	CONFIGURE
SMS Trans		
SMS Promo		
SMS OTP		

- Whatsapp

The screenshot shows the nexG Platforms user management interface. The left sidebar has a 'User Management' section selected. The main area is titled 'SERVICES' and shows a dropdown menu set to 'WhatsApp'. Below it is a table with columns: SERVICE NAME, ACTION, and CONFIGURE. Three services are listed: WhatsApp Trans, WhatsApp Promo, and WhatsApp OTP, each with an orange toggle switch in the ACTION column and a gear icon in the CONFIGURE column.

SERVICE NAME	ACTION	CONFIGURE
WhatsApp Trans	<input checked="" type="checkbox"/>	
WhatsApp Promo	<input checked="" type="checkbox"/>	
WhatsApp OTP	<input checked="" type="checkbox"/>	

- RCS

The screenshot shows the nexG Platforms user management interface. The left sidebar has a 'User Management' section selected. The main area is titled 'SERVICES' and shows a dropdown menu set to 'RCS'. Below it is a table with columns: SERVICE NAME, ACTION, and CONFIGURE. One service is listed: RCS, with an orange toggle switch in the ACTION column and a gear icon in the CONFIGURE column.

SERVICE NAME	ACTION	CONFIGURE
RCS	<input checked="" type="checkbox"/>	

Note : Everything will remain same under '**Credits**' and '**Settings**' for Sub-admin.

MIS from Superadmin panel

The screenshot shows the MIS interface for a Super Administrator. On the left, a sidebar menu includes options like Dashboard, User Management, Connect, Flow Manager, nSmart, Control System, Contact List, Analytics (with Reports selected), and API Docs. The main area is titled 'Reports' and contains a 'Detailed Report Content' section. A dropdown menu titled 'Select Channel' is open, showing options: Select Channel, SMS (which is highlighted in orange), WhatsApp, and RCS.

Superadmin will have the option to create report under two broad categories using the radio buttons –

1. **My Users** – Multi - select dropdown, with a list of enterprise accounts onboarded directly under Superadmin.
2. **Other Users** – Multi - select dropdown, with a list of accounts onboarded under Resellers of Superadmin.

The screenshot shows the MIS interface for a Super Administrator. The sidebar and main report content area are similar to the previous screenshot. In the 'Detailed Report Content' section, there is a dropdown menu set to 'SMS'. Below it, there are two radio buttons: 'My Users' (selected) and 'Other Users'. A red circle highlights the 'My Users' button. A red arrow points from this circle to a yellow callout box containing the text: 'When selecting **My Users**, a multi select dropdown will be displayed, which will contain a list of enterprise accounts onboarded directly under Superadmin.'

Reports

[Create](#)

Detailed Report Content

When Superadmin wants to create a report of its resellers, he'll select **Other Users** from the given radio buttons.

 My Users Other Users

Report Name

Campaign Type

 Simple Flowmanager

- Based on the radio button selection the indicated multi-select dropdown will be displayed.
- Based on the **Admin** selection, the **Sub-admin** list will be filtered, and the Super admin will be able to select from the sub-admins under the selected admin account.
- Based on the **Sub-Admin** selection, the **User** list will be filtered, and the Super admin will be able to select from the existing **Users** under the selected Sub-admin/Admin/Superadmin account.

Report Type

 Simple Report Counter Report

Filters

Status

 All Expired Delivered UnDelivered Pending Rejected

More

[Cancel](#)[Create](#)

MIS from Admin panel

The screenshot shows the MIS interface for the Admin panel. On the left, there's a navigation sidebar with the nexG PLATFORMS logo and links for Dashboard, User Management, Connect, Flow Manager, nSmart, Control System, Contact List, Analytics (with Reports selected), and API Docs. The main content area has a header with the user email haptik@user.com (Admin) and a Create button. Below it, a Reports section is titled "Detailed Report Content". A dropdown menu titled "Select Channel" is open, showing options: Select Channel, SMS (which is highlighted in orange), WhatsApp, and RCS.

This screenshot shows the same MIS interface as above, but with a red oval highlighting the "Select Sub-Admin" and "Select User" dropdown menus under the "Detailed Report Content" section. A yellow callout box points to these fields with the text: "When creating report under Analytics, the Admin will have an option to select from existing Sub-Admin accounts created under him." Below this, another yellow callout box contains the following bullet point: "• Based on the Sub-Admin selection, the User list will be filtered, and the Admin will be able to select from the existing users under him and the Sub-admin." At the bottom of the form, there are buttons for Cancel and Create.

MIS from Sub-admin panel

The screenshot shows the MIS interface for a Sub-admin. The left sidebar includes options like Dashboard, User Management, Connect, Flow Manager, nSmart, Control System, Contact List, Analytics (selected), Reports (selected), and API Docs. The main content area is titled 'Reports' and shows a 'Detailed Report Content' section with a dropdown menu for 'Select Channel'. The dropdown menu lists 'Select Channel', 'SMS' (which is highlighted in orange), WhatsApp, and RCS.

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The screenshot shows the MIS interface for a Sub-admin. The left sidebar includes options like Dashboard, User Management, Connect, Flow Manager, nSmart, Control System, Contact List, Analytics (selected), Reports (selected), and API Docs. The main content area is titled 'Reports' and shows a 'Detailed Report Content' section. A red circle highlights the 'Select User' dropdown in the 'Report Name' section. A yellow callout box points to this field with the text: 'When creating report under Analytics, the Sub-Admin will have an option to select from existing User accounts created under him.'

REPORT NAME

Report Name
20245112120
Today

Campaign Type
Simple (radio button selected)
Flowmanager (radio button)

Select User

Select Service Type

Report Type
Simple Report (radio button selected)
Counter Report (radio button)

Filters

Status
All (checkbox checked)
Expired (checkbox checked)

Delivered (checkbox checked)
UnDelivered (checkbox checked)

Pending (checkbox checked)

Rejected (checkbox checked)

More

Cancel Create