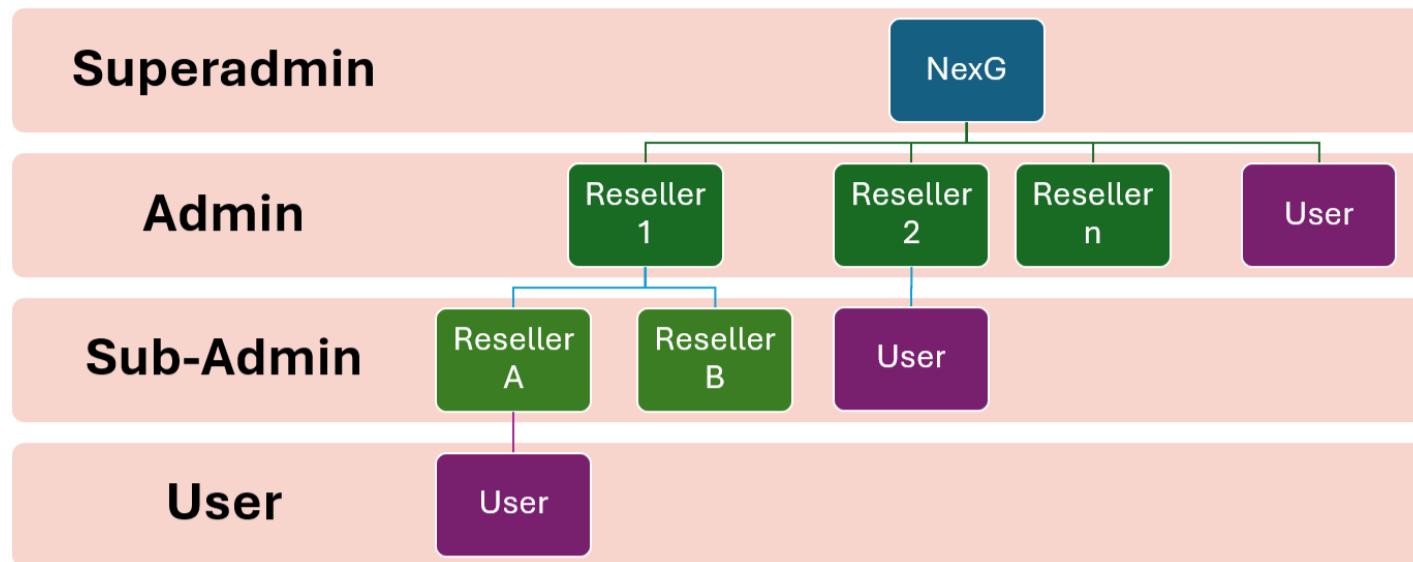


Reseller Panel

Reseller panel will work according to the below architecture-



• Superadmin Panel –

Superadmin will create Admin account.

The screenshot shows the **nexG PLATFORMS** User Management interface. On the left sidebar, under **User Management**, the **Connect** option is selected. The main page displays a form for creating a new user. The tabs at the top are **ACCOUNTS** (selected), **SERVICES**, **CREDITS**, and **SETTINGS**. The search bar contains "Search by email". An orange button labeled "Add New User" is visible. The form fields include:

- First Name***: Input field for First Name.
- Last Name***: Input field for Last Name.
- Mobile No.***: Input field for Mobile number.
- E-mail***: Input field for Email address.
- Country**: A dropdown menu labeled "Select Country".
- State/Province**: A dropdown menu labeled "Select State/Province".
- City**: A dropdown menu labeled "Select City".
- Pin Code**: Input field for Pin Code.
- Address**: A large input area for address details.
- Reseller/User***: A dropdown menu with options: **Reseller** (highlighted with a red circle and arrow), **Select Type**, and **User**.
- Prepaid/Postpaid***: A dropdown menu labeled "Select Type".
- Whitelabel**: A checkbox labeled "Whitelabel".

A yellow callout box with a red arrow points to the "Reseller" option in the dropdown menu, with the text: "When creating Admin account, Superadmin will select 'Reseller' as customer type".

At the bottom of the form are "Save & Next" and "Cancel" buttons. The footer of the page includes "COPYRIGHT © 2024 NexG Reach , All rights Reserved" and "Powered by NexG".

Whitelabel Panel –

nexG PLATFORMS

Super Administrator

Dashboard

User Management

- Connect
- Flow Manager
- nSmart
- Control System
- Contact List
- Analytics
- API Docs

ACCOUNTS SERVICES CREDITS SETTINGS

Search by email Q Add New User

nexG PLATFORMS

First Name* Last Name*

Mobile No.* E-mail*

Mobile Email

Country State/Province

Select Country Select State/Province

City Pin Code

Select City Pin Code

Address

Reseller/User* Prepaid/Postpaid*

Reseller Select Type

Whitelabel

Save & Next Cancel

Superadmin/Admin/Subadmin, will have an option to create Whitelabel panel by selecting this checkbox

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Country State/Province

Select Country Select State/Province

City Pin Code

Select City Pin Code

Address

Reseller/User* Prepaid/Postpaid*

Reseller Select Type

Whitelabel

Domain API Domain

Upload Logo Choose File API Whitelisting

IP Whitelisting

Upload SSL Choose File

On selecting Whitelabel, the user will be prompted to fill the below details

Save & Next Cancel

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Any new **Enterprise / Admin** account created on panel **by Superadmin** will be mapped using the below fields in DB –

Assuming Superadmin UserID = 1

CreatedUserType	ParentID	ParentType
Admin	1	Superadmin
Enterprise	1	Superadmin

Note : Everything will remain same under '**Services**', '**Credits**' and '**Settings**'.

User Management (Superadmin) –

- Under '**User Management**' a new column '**User Type**' will be added.

The screenshot shows the User Management section of the nexG Platform. On the left is a sidebar with various links: Dashboard, User Management (which is selected), Connect, Flow Manager, nSmart, Control System, Contact List, Analytics, and API Docs. The main area has a header 'Super Administrator'. Below it is a table titled 'ACCOUNTS' with tabs for SERVICES, CREDITS, and SETTINGS. The table has columns: USER NAME, USER ID, USER TYPE, STATUS, and ACTION. The data includes:

USER NAME	USER ID	USER TYPE	STATUS	ACTION
ravi	ravidanapur108@gmail.com	User	Active	
Kashish	kashish@yopmail.com	Admin	Active	
Ananya	2@test.com	Admin	Active	
Neha	neha.bhoj@nexgplatforms.com	Admin	Active	
Sana	1@test.com	User	Active	
Abhishek	abhishek.mishral+pre@nexgplatforms.com	User	Active	
Haptik	haptik@user.com	Admin	Active	
Tarun	ts917927@gmail.com	User	Active	

At the bottom right of the table are buttons for 'Previous' and 'Next'.

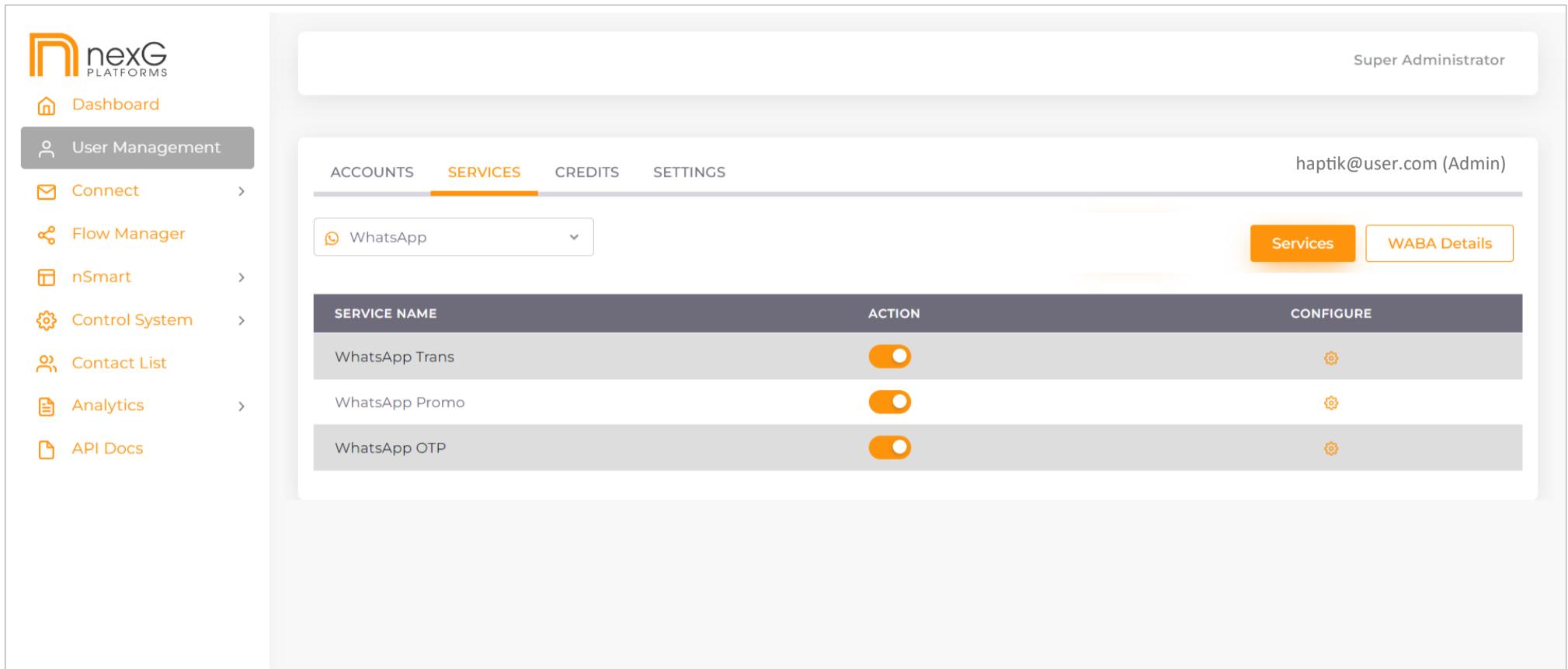
- When Superadmin views Admin's account through Action button under User Management**

- SMS –**

The screenshot shows the Services section of the nexG Platform. On the left is a sidebar with various links: Dashboard, User Management (selected), Connect, Flow Manager, nSmart, Contact List, Analytics, and API Docs. The main area has a header 'Super Administrator' and a sub-header 'haptik@user.com (Admin)'. Below it is a table titled 'SERVICES' with tabs for ACCOUNTS, SERVICES, CREDITS, and SETTINGS. The table has columns: SERVICE NAME, ACTION, and CONFIGURE. The data includes:

SERVICE NAME	ACTION	CONFIGURE
SMS Trans		
SMS Promo		
SMS OTP		

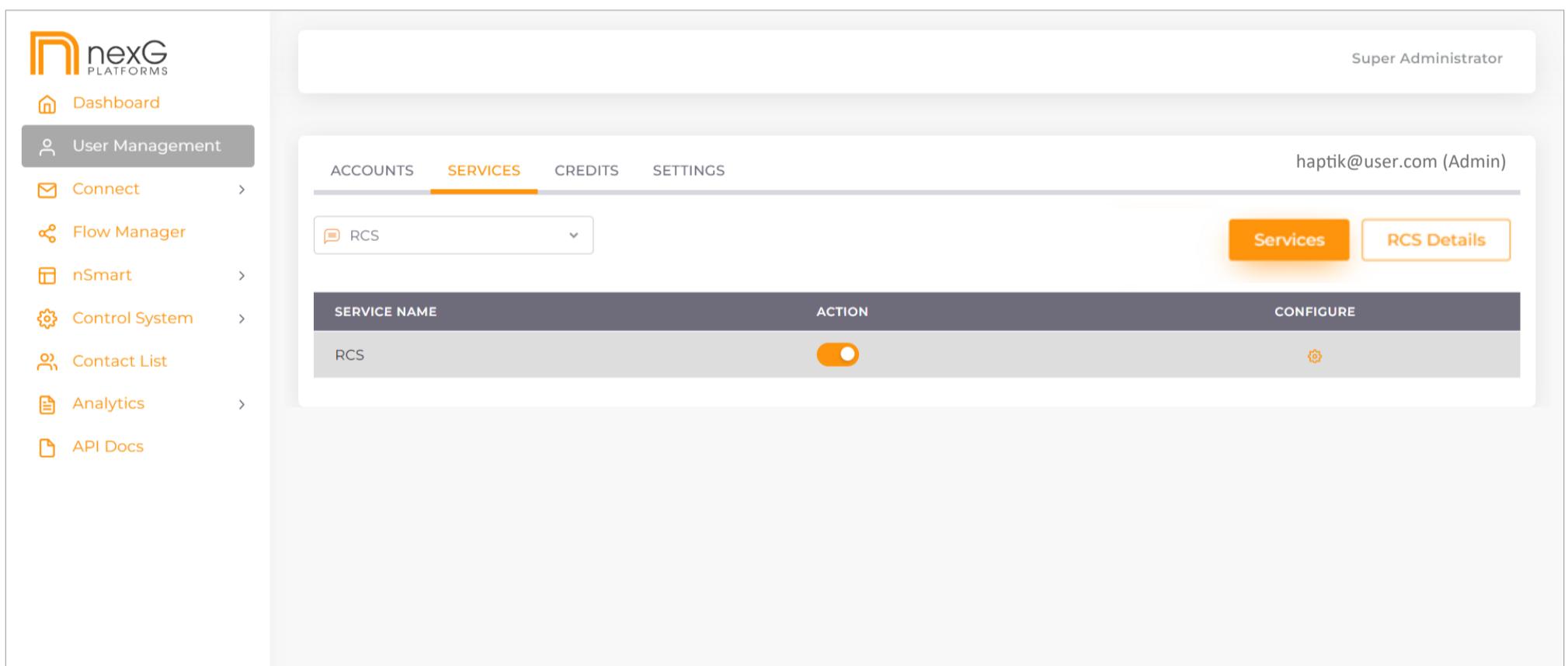
- Whatsapp



The screenshot shows the nexG Platforms Admin interface for WhatsApp services. The left sidebar has 'User Management' selected. The main area shows a 'SERVICES' tab with 'WhatsApp' selected. A table lists three services: WhatsApp Trans, WhatsApp Promo, and WhatsApp OTP, each with an 'ACTION' toggle switch set to 'ON' and a 'CONFIGURE' gear icon.

SERVICE NAME	ACTION	CONFIGURE
WhatsApp Trans	ON	⚙️
WhatsApp Promo	ON	⚙️
WhatsApp OTP	ON	⚙️

- RCS



The screenshot shows the nexG Platforms Admin interface for RCS services. The left sidebar has 'User Management' selected. The main area shows a 'SERVICES' tab with 'RCS' selected. A table lists one service: RCS, with an 'ACTION' toggle switch set to 'ON' and a 'CONFIGURE' gear icon.

SERVICE NAME	ACTION	CONFIGURE
RCS	ON	⚙️

Note : Everything will remain same under '**Credits**' and '**Settings**' for Admin.

- **Admin Panel –**

- Any Admin create **Sub-Admin and User** under it.
- **Admin** can run his own campaign by creating own User under it.
- Form for adding new user will remain same as in case of Superadmin.

USER NAME	USER ID	USER TYPE	STATUS	ACTION
ravi	ravidanapur108@gmail.com	User	Active	
Kashish	kashish@yopmail.com	Sub-Admin	Active	
Ananya	2@test.com	Sub-Admin	Active	
Neha	neha.bhoj@nexgplatforms.com	Sub-Admin	Active	
Sana	1@test.com	User	Active	
Abhishek	abhishek.mishra1+pre@nexgplatforms.com	User	Active	
Haptik	haptik@user.com	Admin	Active	

Any new **Enterprise / Sub-Admin** account created on panel **by Admin** will be mapped using the below fields in DB –

Assuming Admin UserID = 2

UserType	ParentID	ParentType
Sub-Admin	2	Admin
Enterprise	2	Admin

- Admin account will be visible as '**Admin**' under User management table. Using action button, the admin can view the following details of his account-
 - **'Services' Active / Allocated**
 - **'Credits' available and its ledger**
 - **'Settings' to reset password, if required.**

- **When Admin views Sub-Admin's account through Action button under User Management**

- **SMS –**

SERVICE NAME	ACTION	CONFIGURE
SMS Trans		
SMS Promo		
SMS OTP		

○ Whatsapp

The screenshot shows the nexG Platforms User Management interface. The left sidebar has 'User Management' selected. The main area is titled 'SERVICES' with tabs for ACCOUNTS, SERVICES, CREDITS, and SETTINGS. A dropdown menu shows 'WhatsApp'. On the right, there are 'Services' and 'WABA Details' buttons. A table lists services: WhatsApp Trans, WhatsApp Promo, and WhatsApp OTP, each with an 'ACTION' toggle switch (all are on) and a 'CONFIGURE' button.

○ RCS

The screenshot shows the nexG Platforms User Management interface. The left sidebar has 'User Management' selected. The main area is titled 'SERVICES' with tabs for ACCOUNTS, SERVICES, CREDITS, and SETTINGS. A dropdown menu shows 'RCS'. On the right, there are 'Services' and 'RCS Details' buttons. A table lists services: RCS, with an 'ACTION' toggle switch (on) and a 'CONFIGURE' button.

Note : Everything will remain same under '**Credits**' and '**Settings**' for Admin.

• **Sub-admin Panel –**

- Any **Sub-admin** create **User** under it.
- **Sub-admin** can run his own campaign by creating own User under it.
- Form for adding new user will remain same as in case of Superadmin.

The screenshot shows the nexG User Management interface. On the left sidebar, under 'User Management', the 'ACCOUNTS' tab is selected. A table lists users with columns: USER NAME, USER ID, USER TYPE, STATUS, and ACTION. The users listed are ravi, Kashish, Ananya (2@test.com), Neha, Sana, Abhishek, and Haptik. Ananya is identified as a Sub-Admin. The top right corner shows the email 2@test.com (Sub-Admin).

USER NAME	USER ID	USER TYPE	STATUS	ACTION
ravi	ravidanapur108@gmail.com	User	Active	
Kashish	kashish@yopmail.com	User	Active	
Ananya	2@test.com	Sub-Admin	Active	
Neha	neha.bhoj@nexgplatforms.com	User	Active	
Sana	1@test.com	User	Active	
Abhishek	abhishek.mishral+pre@nexgplatforms.com	User	Active	
Haptik	haptik@user.com	User	Active	

Any new **Enterprise** account created on panel **by Sub-Admin** will be mapped using the below fields in DB –

Assuming Sub-Admin UserID = 3

UserType	ParentID	ParentType
Enterprise	3	Sub-Admin

- Sub-admin account will be visible as '**Sub-admin**' under User management table. Using action button, the sub-admin can view the following details of his account-
 - **'Services' Active / Allocated**
 - **'Credits' available and its ledger**
 - **'Settings' to reset password, if required.**

• **When Sub-admin views User's account through Action button under User Management**

○ **SMS –**

The screenshot shows the nexG SERVICES interface. On the left sidebar, under 'User Management', the 'SERVICES' tab is selected. A dropdown menu shows 'SMS'. The top right corner shows the email Sana Khan 1@test.com. Below the dropdown, a table lists services with columns: SERVICE NAME, ACTION, and CONFIGURE. The services listed are SMS Trans, SMS Promo, and SMS OTP. Each service has an orange toggle switch in the ACTION column and a gear icon in the CONFIGURE column.

SERVICE NAME	ACTION	CONFIGURE
SMS Trans		
SMS Promo		
SMS OTP		

○ Whatsapp

The screenshot shows the nexG Platforms User Management interface. The top navigation bar includes the nexG logo, a search bar, and a user account section showing "2@test.com (Sub-Admin)". The left sidebar has a "User Management" tab selected, with other options like "Connect", "Flow Manager", "nSmart", "Control System", "Contact List", "Analytics", and "API Docs". The main content area is titled "SERVICES" and shows a "WhatsApp" service selected from a dropdown menu. It includes tabs for "Services" and "WABA Details". A table lists three services: WhatsApp Trans, WhatsApp Promo, and WhatsApp OTP, each with an "ACTION" toggle switch and a "CONFIGURE" gear icon.

SERVICE NAME	ACTION	CONFIGURE
WhatsApp Trans	ON	⚙️
WhatsApp Promo	ON	⚙️
WhatsApp OTP	ON	⚙️

○ RCS

The screenshot shows the nexG Platforms User Management interface. The top navigation bar includes the nexG logo, a search bar, and a user account section showing "2@test.com (Sub-Admin)". The left sidebar has a "User Management" tab selected, with other options like "Connect", "Flow Manager", "nSmart", "Control System", "Contact List", "Analytics", and "API Docs". The main content area is titled "SERVICES" and shows an "RCS" service selected from a dropdown menu. It includes tabs for "Services" and "RCS Details". A table lists one service: RCS, with an "ACTION" toggle switch and a "CONFIGURE" gear icon.

SERVICE NAME	ACTION	CONFIGURE
RCS	ON	⚙️

Note : Everything will remain same under '**Credits**' and '**Settings**' for Sub-admin.

Credit Management

- **Ledger for Admin** - When Admin views its own account from under User management –

The screenshot shows the nexG Credit Management interface. The left sidebar has 'nexG PLATFORMS' and 'User Management' selected. The main area has tabs for ACCOUNTS, SERVICES, CREDITS (selected), and SETTINGS. It shows 'SMS' as the service and 'Credits Available (SMS) 10,348.00'. Below are date filters and search/download buttons. A table lists transaction details:

Remaining Credits	Credited to	Debit	Credit	Date
10348.0000	Sana Khan (Sub-admin)	2.0000	0.0000	2024-05-06 15:17:43
10350.0000	Ananya Tiwari (User)	24.0000	0.0000	2024-04-29 12:06:40
10374.0000	Abhishek Mishra (Sub-admin)	24.0000	0.0000	2024-04-29 11:16:40
10398.0000	Kashish (User)	24.0000	0.0000	2024-04-29 11:11:07
10422.0000	Shams (User)	2.0000	0.0000	2024-04-26 15:16:51
10424.0000	Haptik User (Admin)	0.0000	10424.0000	2024-04-26 15:02:56

- **Ledger for Sub-admin** - When Sub-admin views its own account from under User management –

The screenshot shows the nexG Credit Management interface. The left sidebar has 'nexG PLATFORMS' and 'User Management' selected. The main area has tabs for ACCOUNTS, SERVICES, CREDITS (selected), and SETTINGS. It shows 'SMS' as the service and 'Credits Available (SMS) 10,348.00'. Below are date filters and search/download buttons. A table lists transaction details:

Remaining Credits	Credited to	Debit	Credit	Date
10348.0000	ABC System (User)	2.0000	0.0000	2024-05-06 15:17:43
10350.0000	XYZ P L (User)	24.0000	0.0000	2024-04-29 12:06:40
10374.0000	SBCF P L (User)	24.0000	0.0000	2024-04-29 11:16:40
10398.0000	QWAS P L (User)	24.0000	0.0000	2024-04-29 11:11:07
10422.0000	VBG P L (User)	2.0000	0.0000	2024-04-26 15:16:51
10424.0000	Ananya Tiwari (Sub-admin)	0.0000	10424.0000	2024-04-26 15:02:56

MIS from Superadmin panel

The screenshot shows the MIS interface for a Super Administrator. On the left, a sidebar menu includes options like Dashboard, User Management, Connect, Flow Manager, nSmart, Control System, Contact List, Analytics, Reports (which is selected), and API Docs. The main content area is titled 'Reports' and contains a 'Detailed Report Content' section. A dropdown menu titled 'Select Channel' is open, showing options: 'Select Channel' (disabled), 'SMS' (selected and highlighted in orange), 'WhatsApp', and 'RCS'. A search bar labeled 'Search Report' and a 'Create' button are also visible.

Superadmin will have the option to create report under two broad categories using the radio buttons –

1. **My Users** – Multi - select dropdown, with a list of enterprise accounts onboarded directly under Superadmin.
2. **Other Users** – Multi - select dropdown, with a list of accounts onboarded under Resellers of Superadmin.

The screenshot shows the MIS interface for a Super Administrator. The sidebar and main content area are identical to the first screenshot. In the 'Detailed Report Content' section, there are two radio buttons: 'My Users' (selected) and 'Other Users'. A red circle highlights the 'My Users' button. A red arrow points from this circle to a yellow callout box containing the text: 'When selecting **My Users**, a multi select dropdown will be displayed, which will contain a list of enterprise accounts onboarded directly under Superadmin.'

Reports

Search Report

Create

Detailed Report Content

SMS

When Superadmin wants to create a report of its resellers, he'll select **Other Users** from the given radio buttons.

 My Users Other Users

Select Admin

Select Sub-Admin

Select User

Report Name

20245112120

Today

- Based on the radio button selection the indicated multi-select dropdown will be displayed.

Campaign Type

 Simple Flowmanager

Select User

Select Service Type

- Based on the **Admin** selection, the **Sub-admin** list will be filtered, and the Super admin will be able to select from the sub-admins under the selected admin account.
- Based on the **Sub-Admin** selection, the **User** list will be filtered, and the Super admin will be able to select from the existing **Users** under the selected **Sub-admin/Admin/Superadmin** account.

Report Type

 Simple Report Counter Report

Filters

Status

 All
 Expired Delivered
 UnDelivered Pending Rejected

More

Cancel

Create

MIS from Admin panel

The screenshot shows the MIS interface for the Admin panel. On the left, there's a navigation sidebar with the nexG PLATFORMS logo and links for Dashboard, User Management, Connect, Flow Manager, nSmart, Control System, Contact List, Analytics (with Reports selected), and API Docs. The main content area has a header with the user email haptik@user.com (Admin) and a Create button. Below the header is a Reports section with a search bar and a detailed report content area. In this area, a dropdown menu titled "Select Channel" is open, showing options: Select Channel, SMS (which is highlighted in orange), WhatsApp, and RCS.

This screenshot shows the same MIS interface as above, but with additional annotations. A red oval highlights the "Select Sub-Admin" and "Select User" dropdown menus. A yellow callout box with a red arrow points to these fields, containing the text: "When creating report under Analytics, the Admin will have an option to select from existing Sub-Admin accounts created under him." Below this, another yellow callout box contains the text: "• Based on the Sub-Admin selection, the User list will be filtered, and the Admin will be able to select from the existing users under him and the Sub-admin." The rest of the interface includes sections for Report Name (20245112120, Today), Campaign Type (Simple selected, Flowmanager), Report Type (Simple Report selected, Counter Report), Filters (Status: All, Expired, Delivered, UnDelivered, Pending, Rejected), and a More section with Cancel and Create buttons.

MIS from Sub-admin panel

The screenshot shows the 'Reports' section of the NexG Platforms Sub-admin panel. On the left sidebar, under the 'Analytics' category, the 'Reports' option is selected. In the main content area, there is a 'Detailed Report Content' section with a dropdown menu titled 'Select Channel'. The dropdown menu lists four options: 'SMS' (which is highlighted with a yellow background), 'WhatsApp', and 'RCS'. At the top right of the page, the user is identified as '2@test.com (Sub-Admin)'. At the bottom center, it says 'COPYRIGHT © 2024 NexG Reach , All rights Reserved' and at the bottom right, it says 'Powered by NexG'.

This screenshot shows the same 'Reports' section as the previous one, but with additional annotations. A red circle and an arrow point to the 'Select User' dropdown in the 'Detailed Report Content' section. To the right of the arrow, a yellow callout box contains the text: 'When creating report under Analytics, the Sub-Admin will have an option to select from existing User accounts created under him.' The rest of the interface is identical to the first screenshot, including the sidebar navigation and the 'Powered by NexG' footer.