

Reseller User Management by Superadmin

Superadmin Login – User Management

Super Administrator (Super Admin)
(super.admin@nexgplatforms.com)

ACCOUNTS SERVICES CREDITS SETTINGS

Search by email

Add New User

USER NAME	USER ID	USER TYPE	STATUS	ACTION
Greenads	christopher@greenadsglobal.com	User	Active	<div><div></div><div></div></div>
Getways	info@getways.net	Admin	Active	<div><div></div><div></div></div>
Sagar	sagar.sharma@nexgplatforms.com	User	Active	<div><div></div><div></div></div>
Rashid	rashidd@decisive.in	Admin	Active	<div><div></div><div></div></div>
Swathi	swathi.unni@jjoinsure.in	User	Active	<div><div></div><div></div></div>
Rapha	jeya@raphacure.com	User	Active	<div><div></div><div></div></div>
Rapid	Nayan.jain@rapidshyp.com	User	Active	<div><div></div><div></div></div>
new	newuser1@gmail.com	User	Active	<div><div></div><div></div></div>
Integro	it@integrofinserv.com	User	Active	<div><div></div><div></div></div>
Conversely AI	accounts@conversely.in	Admin	Active	<div><div></div><div></div></div>

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User Management of Reseller Admin account

On clicking the login icon, Superadmin will be able to see the selected user’s account.

The logged in user’s name will be displayed along with the option to logout of this account.

Super Administrator (Super Admin)
(super.admin@nexgplatforms.com)

ACCOUNTS SERVICES CREDITS SETTINGS

Search by email

Add New User

USER NAME	USER ID	USER TYPE	STATUS	ACTION
Manish	Socialskiet@gmail.com	Sub Admin	Active	<div><div></div><div></div></div>
Satish	getwayshelp@gmail.com	User	Active	<div><div></div><div></div></div>
Prem	prem8303@gmail.com	User	Active	<div><div></div><div></div></div>
pandey	getwaypandey@gmail.com	User	Active	<div><div></div><div></div></div>
Yogesh	Yogeshsharma@gmail.com	User	Active	<div><div></div><div></div></div>
Getways	info@getways.net	Admin	Active	<div><div></div><div></div></div>

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Getways technology (Admin)
(info@getways.net)

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- **Dashboard of Reseller Admin**

- Dashboard
- User Management
- Connect
- Flow Manager
- nSmart
- Contact List
- Analytics

Getways technology (Admin)

(info@getways.net)

RCS

Today

☒ My Users
 ☐ Other Users

Yogesh Kumar x

pandey ji x

+2

Submit

Performance

Submitted

0

Failed

0

(0%)

Delivered

0

(0%)

Read

0

(0%)

Pending

0

(0%)

No data found

		Percentage	Counts
Failed	<div></div>	0%	0
Read	<div></div>	0%	0
Pending	<div></div>	0%	0
Delivered	<div></div>	0%	0

Not Sent Analytics

No Data

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Next »

- **Analytics for Reseller Admin** – Superadmin can view / create and download reports from admin's account

Dashboard

User Management

Connect >

Flow Manager

nSmart >

Contact List

Analytics >

Reports

Getways technology (Admin)
(info@getways.net)

Reports

Search Report

Create

Detailed Report Content

RCS

☒ My Users

☐ Other Users

Yogesh Kumar x

pandey ji x

+2

Report Name

2025123135220

Yesterday

Campaign Type

☒ Simple

☐ Flowmanager

Report Type

☐ Campaign Wise

☒ Bot Id Wise

7402f865-786c-4522-bc62-0112907ac930 -
(Promotional)

Cancel

Create

- **Superadmin can login into the Admin’s User Account**

Home

User

Mail

Link

Calendar

Contacts

Documents

Super Administrator (Super Admin)
(super.admin@nexgplatforms.com)

Getways technology (Admin)
(info@getways.net)

ACCOUNTS SERVICES CREDITS SETTINGS

On clicking the login icon, Superadmin will be able to see the selected user’s account.

Search by email

Add New User

USER NAME	USER ID	USER TYPE	STATUS	ACTION
Manish	Socialskiet@gmail.com	Sub Admin	Active	
Satish	getwayshelp@gmail.com	User	Active	
Prem	prem8303@gmail.com	User	Active	
pandey	getwaypandey@gmail.com	User	Active	
Yogesh	Yogeshsharma@gmail.com	User	Active	
Getways	info@getways.net	Admin	Active	

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- **Dashboard of Admin’s User**

Dashboard

Services

Connect

Flow Manager

nSmart

Contact List

Analytics

Satish gurgaon (User)
(getwayshelp@gmail.com)

RCS

Total Credits: 0

Today

Performance

Submitted
0

Failed
0
(0%)

Delivered
0
(0%)

Read
0
(0%)

Pending
0
(0%)

No data found

	Percentage	Counts
Failed	<div></div> 0%	0
Read	<div></div> 0%	0
Pending	<div></div> 0%	0
Delivered	<div></div> 0%	0

Not Sent Analytics

No Data

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- As soon as the superadmin logs into the account of admin’s user, he can access the below given features –
 - Services** – Allocation / Deallocation and Validity
 - Service Details of the selected service** – View and Create
 - Templates** of the selected service – View, Edit Status and Create new
 - Credits** – Allocation / Deallocation, Edit Rates and Ledger
 - Settings** – Password Reset
 - User and Roles**

- Services of the Admin’s User** – Superadmin can allocate / deallocate services

Dashboard

Services

Connect

Flow Manager

nSmart

Contact List

Analytics

Super Administrator (Super Admin)
(super.admin@nexgplatforms.com)

Satish gurgaon getwayshelp@gmail.com

SERVICES CREDITS SETTINGS

RCS

Services RCS Details RCS Templates

SERVICE NAME	STATUS	CONFIGURE
RCS	<input checked="" type="checkbox"/>	

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- Service Validity of the Admin’s User** – Superadmin can view / edit service validity

Dashboard

Services

Connect

Flow Manager

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Contact List

Analytics

Super Administrator (Super Admin)
(super.admin@nexgplatforms.com)

Satish gurgaon getwayshelp@gmail.com

SERVICES CREDITS SETTINGS

RCS

Services RCS Details RCS Templates

SERVICE NAME	STATUS	CONFIGURE
RCS	<input checked="" type="checkbox"/>	

RCS

Validity

Start Date

02-01-2025

End Date

22-01-2025

Save Cancel

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- **Templates Library of the Admin's User** - Superadmin can create / view / delete templates. Also, can change edit the status of the templates

Super Administrator (Super Admin)
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Satish gurgaon getwayshelp@gmail.com

SERVICES

CREDITS

SETTINGS

RCS

RCS Template

Sender ID

Template Type

Enter RCS template

Character Count: (0 / 20)

Select Sender Id

Select Template type

Services

RCS Details

RCS Templates

Business Name

Create

RCS TEMPLATE ID	RCS TEMPLATE	RCS BOT	STATUS	CREATED DATE	ACTION
e94f95c0-4018-4...	tst	b6afd979-ebbf-4...	Inactive	2025-01-22 10:58:39	
74dcb3cd-d1c1-4...	rcs_templa	b6afd979-ebbf-4...	Inactive	2025-01-08 14:02:46	
ef69bd00-298c-...	rcs_template111111	324be211-47c5-41...	Inactive	2025-01-03 16:37:07	

- **Credits for the Admin's User** – Superadmin can allocate / deallocate credits

Satish gurgaon getwayshelp@gmail.com

CreditRCS ChargesLedger

Select Values

SERVICESCREDITSETTINGS

RCS

My Credits (INR)
500000.0000

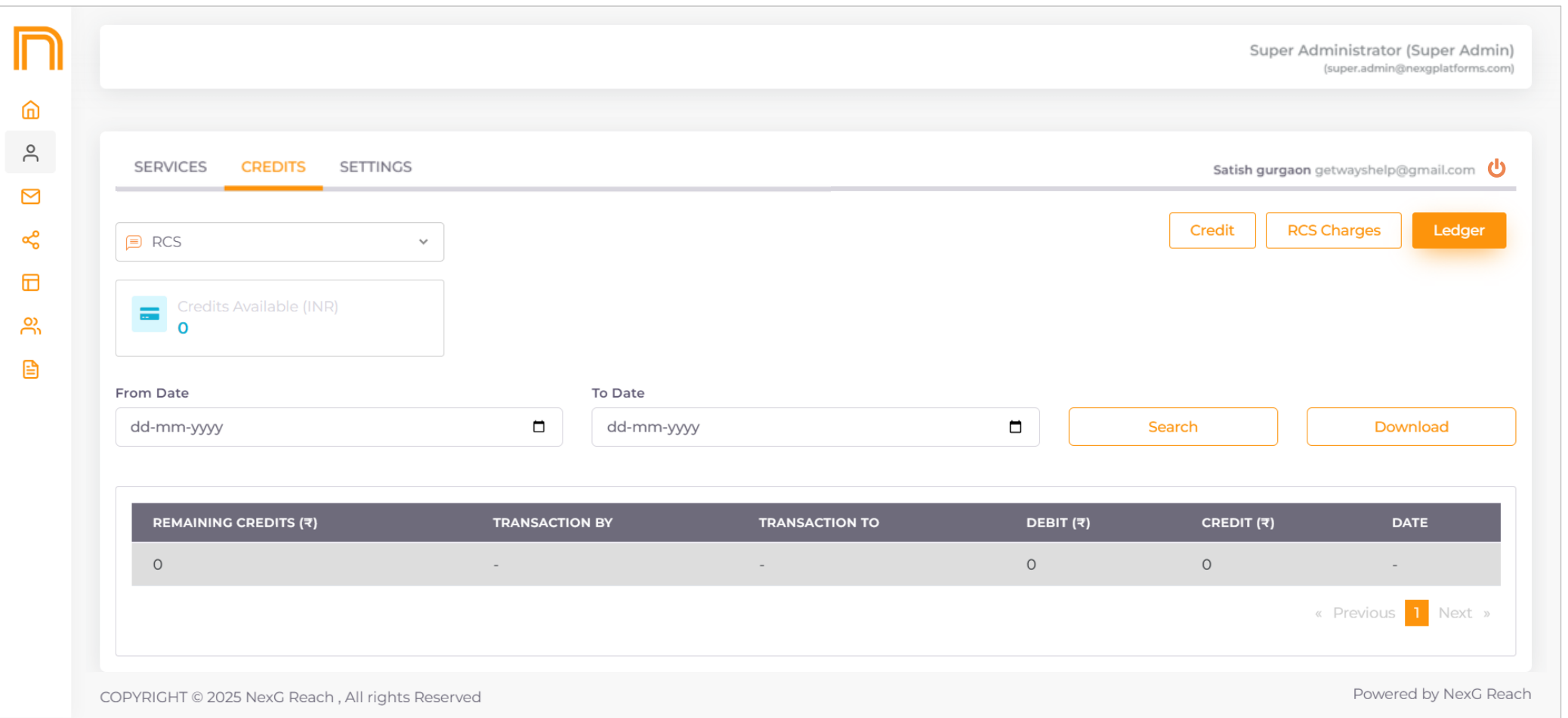
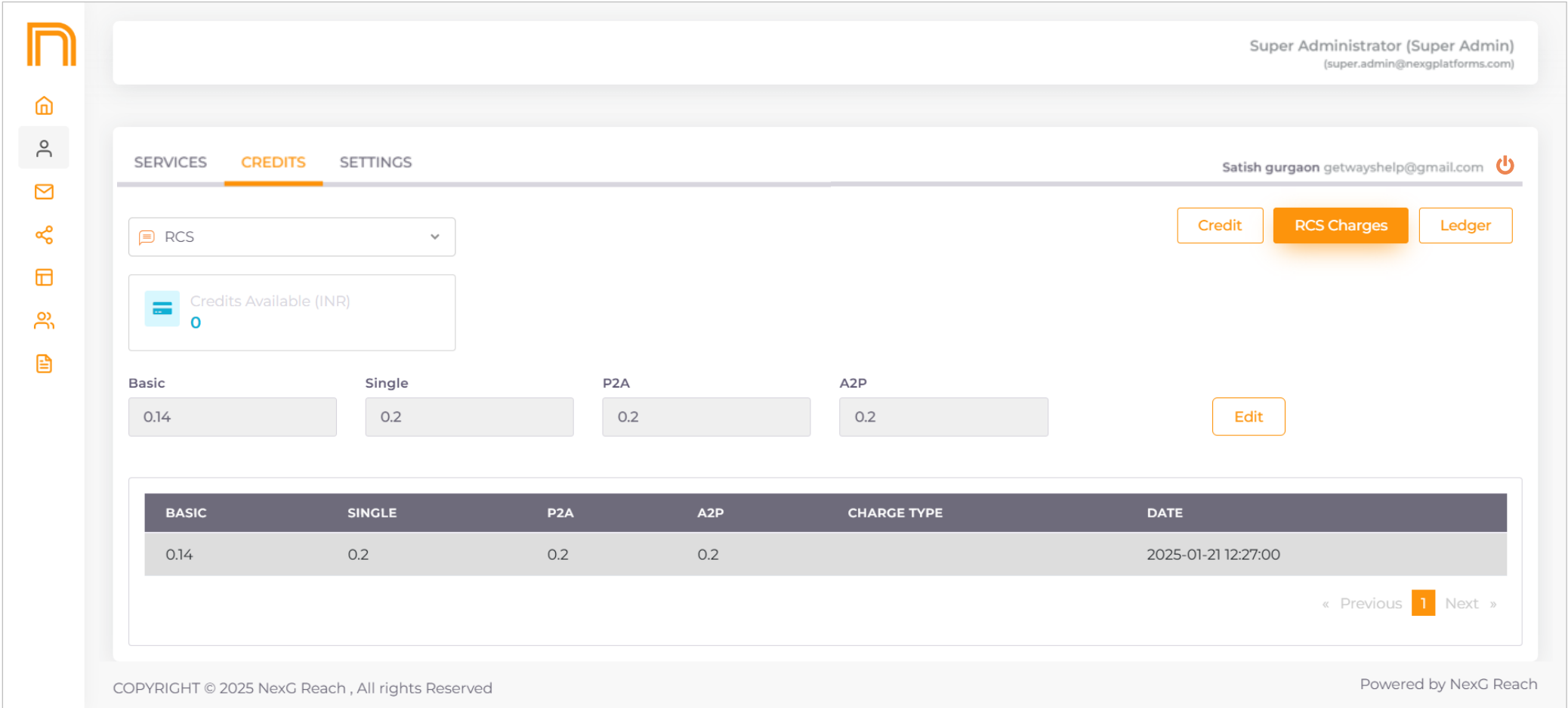
Credits Available (INR)
0

Super Administrator (Super Admin)


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• **Settings for the Admin’s User**



Home

Services

Connect

Broadcast

Flow Manager

nSmart

Contact List

Analytics

Super Administrator (Super Admin)
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SERVICES CREDITS **SETTINGS**

SECURITY

USER AND ROLES

New Password*


Retype Password*

Submit

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• **Campaign Broadcast for the Admin’s User**



Dashboard

Services

Connect

Broadcast

Flow Manager

nSmart

Contact List

Analytics

Satish gurgaon (User)
(getwayshelp@gmail.com)

Campaign Create

RCS

RCS ID	RCS NAME	SCHEDULED TIME	CAMPAIGN STATUS	SERVICE
88	rsc9	2025-01-13 12:35:42	completed	RCS
81	rsc8	2025-01-10 13:15:17	completed	RCS
77	rsc7	2025-01-08 13:42:25	completed	RCS
70	test_1234567	2025-01-03 16:34:44	completed	RCS
67	xxxxxxxxxxxxxxxxxxxx	2025-01-02 22:35:00	completed	RCS
66	rsc6	2024-12-31 14:22:05	completed	RCS
65	rsc5	2024-12-27 13:05:14	completed	RCS
64	rsc4	2024-12-23 12:38:32	completed	RCS
58	rsc3	2024-12-16 14:26:42	completed	RCS
57	rsc2	2024-12-12 15:06:57	completed	RCS

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• **Flow Manager of Admin’s User**

Dashboard

Services

Connect

Flow Manager

nSmart

Contact List

Analytics

Satish gurgaon (User)
(getwayshelp@gmail.com)

Create

Flow Manager

RCS

FLOW ID	FLOW NAME	CREATED TIME	KEYWORD	ACTION
298	rcs flow 0001	2025-01-23 13:08:38	more	

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• **SCM of the Admin’s User** – Superadmin can view / create any SCM

Dashboard

Services

Connect

Flow Manager

nSmart

Campaign

Analyse

Contact List

Analytics

Satish gurgaon (User)
(getwayshelp@gmail.com)

Create

Smart Campaign Manager

NAME	START TIME	STATUS	CONFIGURE	CAMPAIGN STATUS	ACTION
scmiieuei	2025-01-22 13:36:33			completed	
scmflowm004	2025-01-21 12:28:20			inprogress	
scmflowm003	2025-01-21 12:15:06			inprogress	
scm2ljan003	2025-01-21 12:09:01			inprogress	
scm2ljan002	2025-01-21 11:21:35			inprogress	
SCM2ljan	2025-01-21 10:41:58			inprogress	
scm2	2025-01-20 20:26:57			inprogress	
SCM!	2025-01-06 17:34:19			inprogress	
SCM121323	-			-	
SCMtest1	-			-	

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- SCM Analyse of the Admin’s User – Superadmin can view SCM reports

Dashboard

Services

Connect

Flow Manager

nSmart

Campaign

Analyse

Contact List

Analytics

Satish gurgaon (User)
(getwayshelp@gmail.com)

SCM Analytics

ID	SCM NAME	STATUS	START DATE	VIEW
223	scmiieuei	Completed	2025-01-21 17:37:30	
218	scmflowm004	InProgress	2025-01-21 12:27:02	
216	scmflowm003	InProgress	2025-01-21 12:13:40	
215	scm21jan003	InProgress	2025-01-21 12:07:24	
212	scm21jan002	InProgress	2025-01-21 11:18:15	
211	SCM21jan	InProgress	2025-01-21 10:38:05	
210	scm2	InProgress	2025-01-20 18:17:10	
207	SCM!	InProgress	2025-01-06 17:30:54	

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- Contact Lists of the Admin’s User – Superadmin can view / create and update the lists

Dashboard

Services

Connect

Flow Manager

nSmart

Contact List

Analytics

Satish gurgaon (User)
(getwayshelp@gmail.com)

Create

CONTACT LIST NAME	CREATED ON	COUNTS	STATUS	ACTION
listsecond	2025-01-20 12:56:13	5		
New Chat Agent List	2024-12-06 15:36:16	2		
tretetert	2024-09-20 17:44:30	0		
My List	2024-08-27 15:09:45	3		
Agent List	2024-03-14 15:04:12	2		

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- **Reports of Admin's User** – Superadmin can view / create and download reports

Dashboard

Services

Connect

Flow Manager

nSmart

Contact List

Analytics

Reports

Satish gurgaon (User)
(getwayshelp@gmail.com)

Reports

Search Report

Create

REPORT ID	REPORT NAME	CHANNEL NAME	REQUEST TIME	STATUS	ACTION
12987	2025121122959	WHATSAPP	2025-01-21 12:30:13	completed	Download Refresh Eye
12986	2025121122735	SMS	2025-01-21 12:27:40	completed	Download Refresh
12985	2025121122634	SMS	2025-01-21 12:26:44	completed	Download Refresh
12984	2025121122327	SMS	2025-01-21 12:23:39	completed	Download Refresh
12869	202511617213	SMS	2025-01-16 17:02:19	completed	Download Refresh
12868	202511617052	SMS	2025-01-16 17:01:01	nodata	Download Refresh
12867	2025116165945	SMS	2025-01-16 16:59:55	completed	Download Refresh
12765	2025113123819	RCS	2025-01-13 12:39:30	completed	Download Refresh
12678	2025110174733	WHATSAPP	2025-01-10 17:47:39	nodata	Download Refresh Eye
12657	2025110154353	RCS	2025-01-10 15:44:01	completed	Download Refresh

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Dashboard

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Reports

Satish gurgaon (User)
(getwayshelp@gmail.com)

Reports

Search Report

Create

Detailed Report Content

RCS

Report Name

2025123133817

Yesterday

Campaign Type

Simple

Flowmanager

Report Type

Campaign Wise

Bot Id Wise

test on apple x

rcl x

+10

Cancel

Create

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