

## ***SANATH DM (Salesforce Developer)***

Phone No:7676047839

Email ID: sanathdm00@gmail.com

Linked In: <https://www.linkedin.com/in/sanath-dm-08b548200>

### **PROFESSIONAL SUMMARY:**

A Good Technical, 6X Certified Salesforce Developer with 2.1 years of experience in configuring and customizing Salesforce Applications. Proven ability to analyze, design and optimize business processes with hands-on experience in implementing change, increasing user adoption and driving best practice.

### **TECHNICAL SKILLS:**

- Tech Stack: Salesforce
  - Salesforce Customization and Salesforce Configuration
  - Data Modeling/Management
  - Data Security/Sharing Model/Sharing Security
  - Lightning Flows
  - SOQL
  - Apex Triggers and Classes
  - Synchronous and Asynchronous Apex
  - Lightning web components (LWC)

### **PROJECTS:**

#### **Domain: Airlines (July 2021-Aug 2022)**

- **Client: Southwest Airlines, United States**
- **Description:** Southwest Airlines is one of the major airlines of the United States and the world's largest low-cost carrier. Worked on migrating the Fatigue Report built on support platform i.e., Documentum to Salesforce SOAR platform.

#### **Domain: Transport and logistics (Aug 2022-Till date)**

- **Client: United Parcel Service, United States**
- **Description:** United Parcel Service (UPS, stylized as ups) is an American multinational shipping & receiving and supply chain management company.

**Responsibilities In Above Projects: Salesforce Configuration and Salesforce Customization.**

- Worked with various salesforce.com objects like Accounts, Contacts, Opportunities, Leads, Cases, Reports, and Dashboards also created few custom objects based on business needs.
- Maintained data cleanliness and accuracy by adding custom validation rules, custom formulas, custom labels, custom settings and custom metadata.
- Created Record Types and Page Layouts to enforce data quality.
- Worked on different level of Data Security Model i.e., created multiple user profiles, permission sets and FLS to achieve some objects and field level accessibility between the users, also worked on OWD, role hierarchy and sharing rules to restrict or extends the record level access across the ORGs level.
- Worked on Lightning Flows to achieve the complex automation requirements.
- Developed Apex classes and Triggers to achieve the custom functionality.
- Created LWC custom components to achieve business requirements.
- Worked on deployment activities using Change sets from one ORG to other ORGs till deploying to Production environment.
- Performed Unit Testing on each different level of ORGs during development.
- Worked on deployment activities using Change sets from one ORG to other ORGs till deploying to Production environment.
- Created techno-functional design documents and process specs related to project & process strategies.

**CERTIFICATIONS:**

1. Salesforce Certified ASSOCIATE
2. Salesforce Certified ADMINISTRATOR
3. Salesforce Certified PLATFORM DEVELOPER I
4. Salesforce Certified PLATFORM APP BUILDER
5. Salesforce Certified SALES CLOUD CONSULTANT
6. Salesforce Certified SHARING AND VISIBILITY ARCHITECT

**ACCOMPLISHMENTS:**

- Salesforce Trailhead Achievements:
  1. 2X Trailhead Ranger
  2. Admin and Developer Set Super Badges

**EDUCATIONAL QUALIFICATION:**

- Bachelor of Engineering: Information Science (2017-2021)
  - RN Shetty institute of technology, Bangalore
  - CGPA (8.37)

- Pre University: Physics, Chemistry, Mathematics, Biology (2015-2017)
  - Pan Asia Mahesh P U College, J C Nagar, Bangalore
  - Percentage (83.66%)
  
- Higher Secondary School: (2012-2015)
  - Government junior college, Sri Rampura, Hosadurga (Tq), Chitradurga (Dist)
  - Percentage (88%)

Place: Bangalore

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