Scrum Master Facilitation and Coaching Quiz

One of the 13 tested categories on the Scrum Master exam is 'Facilitation and Coaching.'

These questions will give you an idea of the scope and difficulty of these exam questions.

Question 1

> Which of the following are not responsibilities of a Scrum Master?
>
> - ☑ Attending the Daily Scrum
> - ☑ Performing performance reviews with developers
> - ☐ Making sure the team understands Scrum commitments such as the Definition of Done
> - ☑ Establishing a bonus plan for developers who contribute the most to the Sprint

ABD

The job of the Scrum Master is to coach the team on how Scrum works, which includes making sure they understand terms like the Definition of Done.

A Scrum Master doesn't actually have to attend the Daily Scrum. The Daily Scrum is owned by the developers, and only the developers need to attend. And even when the Scrum Master does attend, they aren't supposed to participate.

Doing performance reviews or setting up bonus plans are not part of the Scrum Master's role.

Facilitation

Question 2

> When Spring Backlog items are not completed, and the Sprint Goal is not achieved by the end of the Sprint:
>
> - ☐ The Sprint is extended until the Sprint Goal is achieved
> - ☐ The Sprint is extended until the Sprint Backlog items are completed
> - ☑ The team adapts and learns how to better estimate work
> - ☑ Sprint Backlog items are returned to the Product Backlog

CD

Sprint Goals are sometimes not realized.

And it's not uncommon for Sprint Backlog items to go unfinished.

When this happens, unfinished items are returned to the Product Backlog and the team learns and adapts.

"Sprints are fixed length events of one month or less to create consistency. A new Sprint starts immediately after the conclusion of the previous Sprint." -TSG, page 7

Facilitation

Question 3

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> On Fridays, developers want to hold the Daily Scrum in the cafeteria after the lunch crowd empties out. How would you respond to this request as a Scrum Master?
>
> ☑ Tell the developers that if they want to do it Friday after lunch in the cafeteria, then they'll have to do it every day after lunch in the cafeteria
> ☐ Tell the developers the daily scrum must take place in the morning
> ☐ Tell developers the daily scrum cannot take place in the lunchroom
> ☐ Tell developers the daily scrum occur in the room where development takes place

A

The are no rules in the Scrum Guide about where or when the daily Scrum takes place. The only rule is that is must take place at the same time and in the same place every day. If developers find it productive to do their Daily Scrum on the Whitehouse lawn, then let them, so long as it doesn't impede their ability to complete their Sprint Goals.

From the Scrum Guide: "The Daily Scrum is a 15-minute event for the Developers of the Scrum Team. To reduce complexity, it is held at the same time and place every working day of the Sprint."

Facilitation

Question 4

> A Scrum Master:
>
> ☐ Can work with only one Scrum Team at a time
> ☐ Can only work on one project at a time
> ☐ Can work on many Scrum Teams as long as they are all working on the same project
> ☑ Can work on many different Projects and many different Scrum Teams at the same time

D

There is no rule that says a Scrum Master must be 100% dedicated to a single team.The availability of the Scrum Master and the Product Owner is important to a team's success. But there is no rule in the Scrum Guide that says a Scrum Master must be 100% dedicated to only one team or one project.

Facilitation

Question 5

The Product Owner feels that Developers are not communicating effectively during the Sprint.

What are valid approaches the Scrum Master can take to address these issues?

- ☐ Permanently remove the developers from the team who are not communicating
- ☐ The the developers who are not communicating on the bench for the next Sprint
- ☑ Coach the development team on Scrum Values and the importance of communication
- ☐ Refer the issue to Human Resources
- ☑ Raise the issue in the Sprint Retrospective
- ☐ Tell the Product Owner that they should not be communicating with developers during the Spring

CE

If team members are not communicating effectively, they need to be coached on Scrum Values and the importance of working as a team.This is also an issue to bring up at the Sprint Retrospective. Any time there are communication issues that were not resolved during the Sprint, the Sprint Retrospective is the correct time to discuss them.

Facilitation