

# Carmelo Sanchez

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| Allendale, MI 49401

## Education

### B.S. Cybersecurity, Grand Valley State University

- Additional Coursework in **Databasing, Wireless and Wired Network Engineering, Linux Systems Management, Secure Software Engineering, Digital Forensics**

## Skills

- Excellent **Risk Assessment, Team Leadership, Adaptability, Problem Resolution, Client Support, SIEM**
- Experienced in **Linux/Ubuntu, Python, Go, Wired Systems, Wireshark, Splunk**
- Familiar with **C, Wireless Systems, Active Directory, AWS, Firebase**

## Experience

### IT Services Asset Management Internship, Grand Valley State University, Allendale, MI

August 2024 – December 2024

- Audited departmental assets using **TeamDynamix** and developed solutions to enhance the tracking of incoming and end-of-life machines.
- Utilized **Splunk** to monitor and identify unused and miscounted machines.
- Analyzed machine life-cycles to identify and address life-cycle issues

### IT Services, Grand Valley State University, Allendale, MI

October 2022 – Current

- Manages **IT ticket triage** in **TeamDynamix**, guaranteeing swift problem resolution via email and tickets.
- Assisted phone calls to troubleshoot **software** and **hardware** problems.
- Resolved **software** and **hardware** issues for students and faculty in-person.
- Directed regular service for **computer, printers, and other office technology**.

## Projects

**GVGameLauncher** – *A small, GVSU themed game launcher developed using **Go, in Godot 4**. Utilizes **Google Firebase's blob storage** and **authentication** which hosts a variety of games to download and play. All downloadable games were developed in **Python**.*

**Personal Mail Server** – *A personal email server deployed on a home server using **Docker**. Utilized **Cloudflare DNS, Smtplib2Go, and MailCow**. Depreciated due to insufficient resources.*

## Certifications

**Google Cybersecurity Certification** – Online Course, Awarded by Coursera and Google