

Slotify Bank

Team Name: HackDev

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1 Project Overview

In the realm of modern banking, an online token system stands as a pivotal solution, catering to the ever-increasing demand for swift and efficient customer service. This system operates on the fundamental principle that "time is money," acknowledging the preciousness of each customer's time .

- **Time Efficiency:** The online token system prioritizes time optimization, allowing customers to schedule appointments or join virtual queues remotely. This eliminates the need for prolonged wait times in physical bank branches, acknowledging that customers' time is a valuable resource.
- **Minimized Wait Times:** By providing customers with estimated wait times and unique token numbers, the system enables them to plan their visits effectively. This minimization of wait times not only enhances the customer experience but also recognizes the financial value associated with reduced idle time.
- **Resource Optimization:** Bank staff, equipped with real-time information on customer appointments and queue statuses, can allocate resources efficiently. This not only reduces operational costs but also emphasizes the maximization of human resources during peak times.

Embracing digital technologies, the online token system positions the bank as a forward-thinking institution.

2 Features

The respective individuals can perform the corresponding tasks using our web application.

– Customers

- **Pick a convenient time slot:** Browse through available time slots and select the one that best fits your schedule.

- **Book it:** Confirm your selection to secure your appointment hassle-free.
- **Admin**
 - **Manage number of time slots:** Easily control and adjust the availability of time slots to accommodate varying customer demand.
 - **Take attendance of customers:** Keep track of customer arrivals and departures to ensure efficient management of appointments.
 - **Authority to give black points:** Exercise the power to assign black points to customers who fail to arrive at their scheduled time slot, thereby maintaining discipline and accountability.

3 Team members

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