



[Social Buzz
Engagement]



Today's agenda



Project recap

Problem

The Analytics team

Process

Insights

Summary

Project Recap

Social Buzz is a fast-growing technology unicorn that need to adapt quickly to it's global scale.

Accenture has begun a 03-month POC focusing on these tasks:

- **An audit of Social Buzz's big data practice.**
- **Recommendations for a successful IPO.**
- **Analysis to find Social Buzz's top 5 most popular categories of content.**

Problem

Over 100000 Posts per day

36,500,000 pieces of content
per year!

But how to capitalize on it when there is
so much?

Analysis to find Social Buzz's top 5 most
popular categories of content



The Analytics team



Andrew Fleming
Chief Technical Architect



Marcus Rompton
Senior Principle



Sandeep Prajapat
Data Analyst

Process

1

Data Understanding

2

Data Cleaning

3

Data Modeling

4

Data Analysis

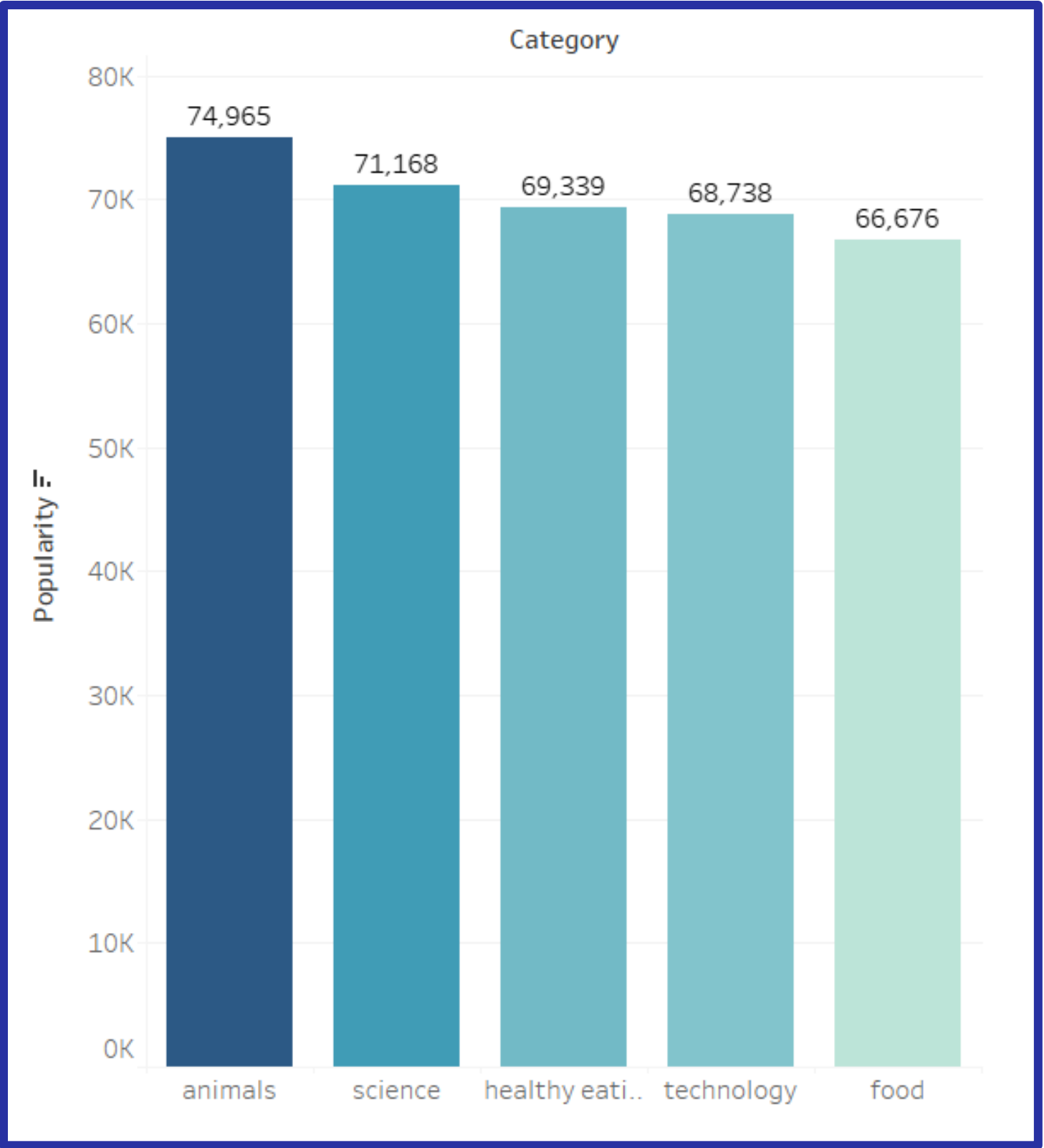
5

Undercover Insights

Top 5 Popular Categories

Audience demonstrates a strong interest in animal related contents, with science and healthy eating also ranking high in popularity.

Category	total_popularity
Animals	74965
science	71168
healthy eating	69339
technology	68738
food	66676



INSIGHTS

16

UNIQUE
CATEGORIES



1897

REACTIONS TO
“ANIMAL” POSTS



MAY

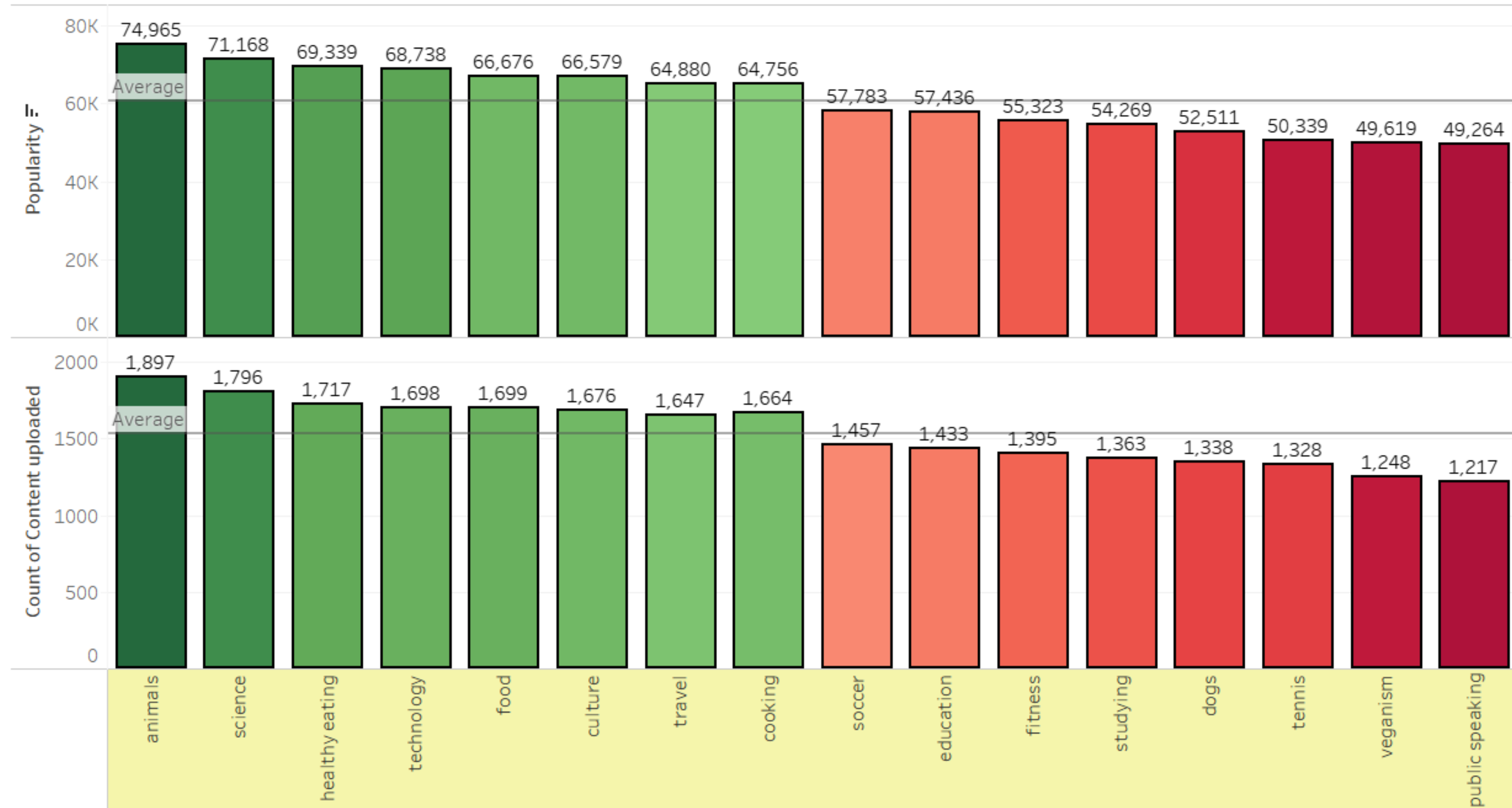
MONTH WITH MOST
POSTS



Content upload vs popularity : a category breakdown

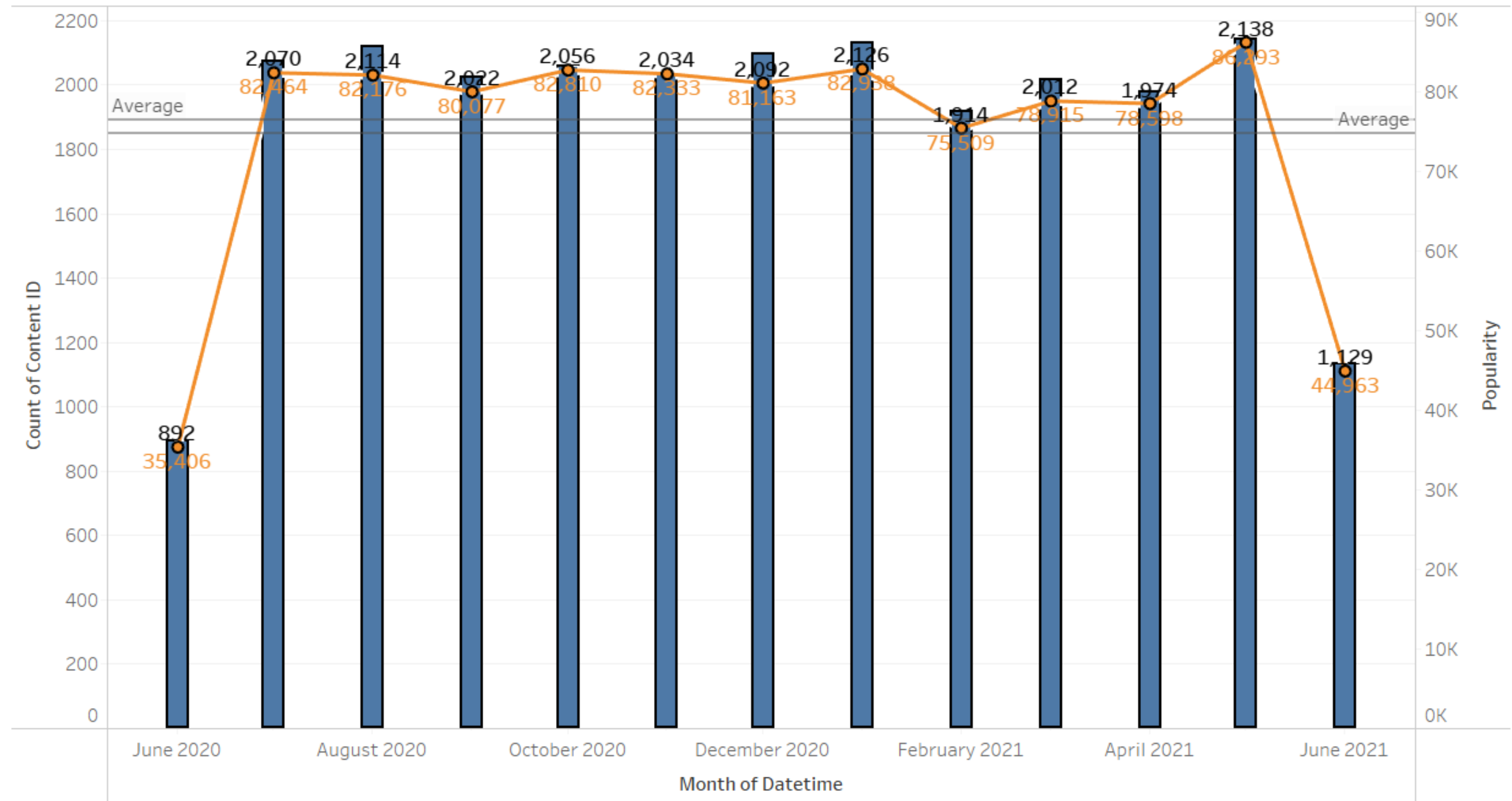
It shows a positive correlation between the count of uploaded content and their popularity across most categories.

Popularity generally increases with the number of contents upload.



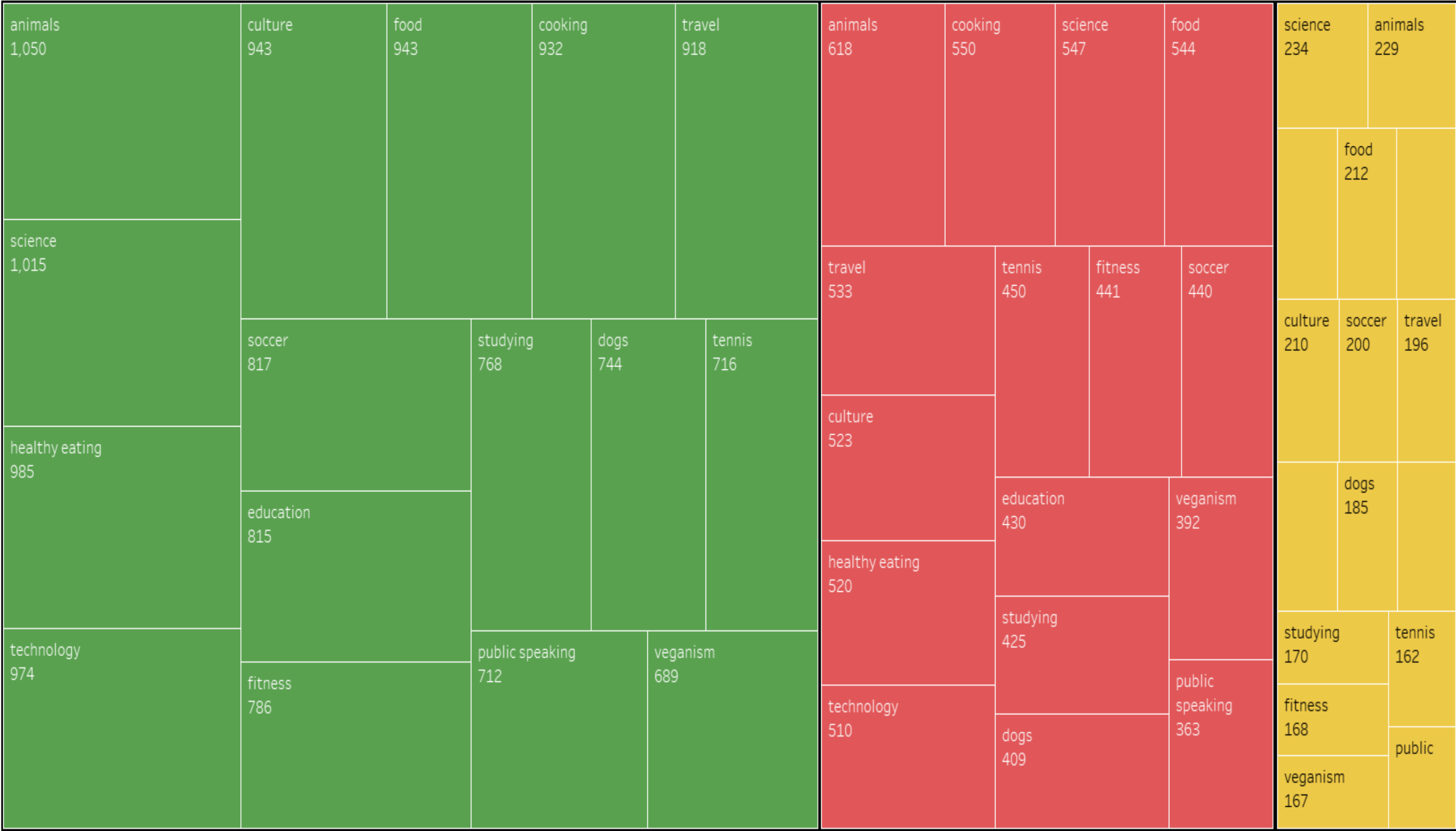
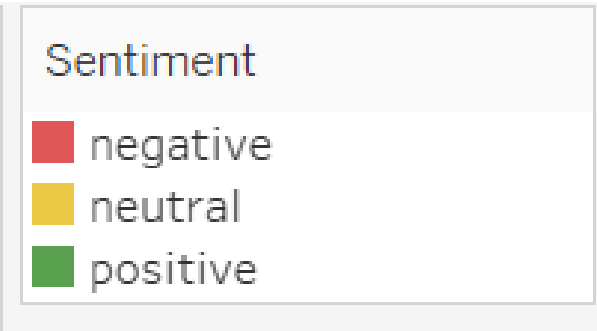
Content Popularity Overview: Monthly Insights

May 2021 stands out as the month with the highest content count (2,138) and popularity (86,293), marking it as a peak month for the year.



Reactions and Sentiment Breakdown by Content Category

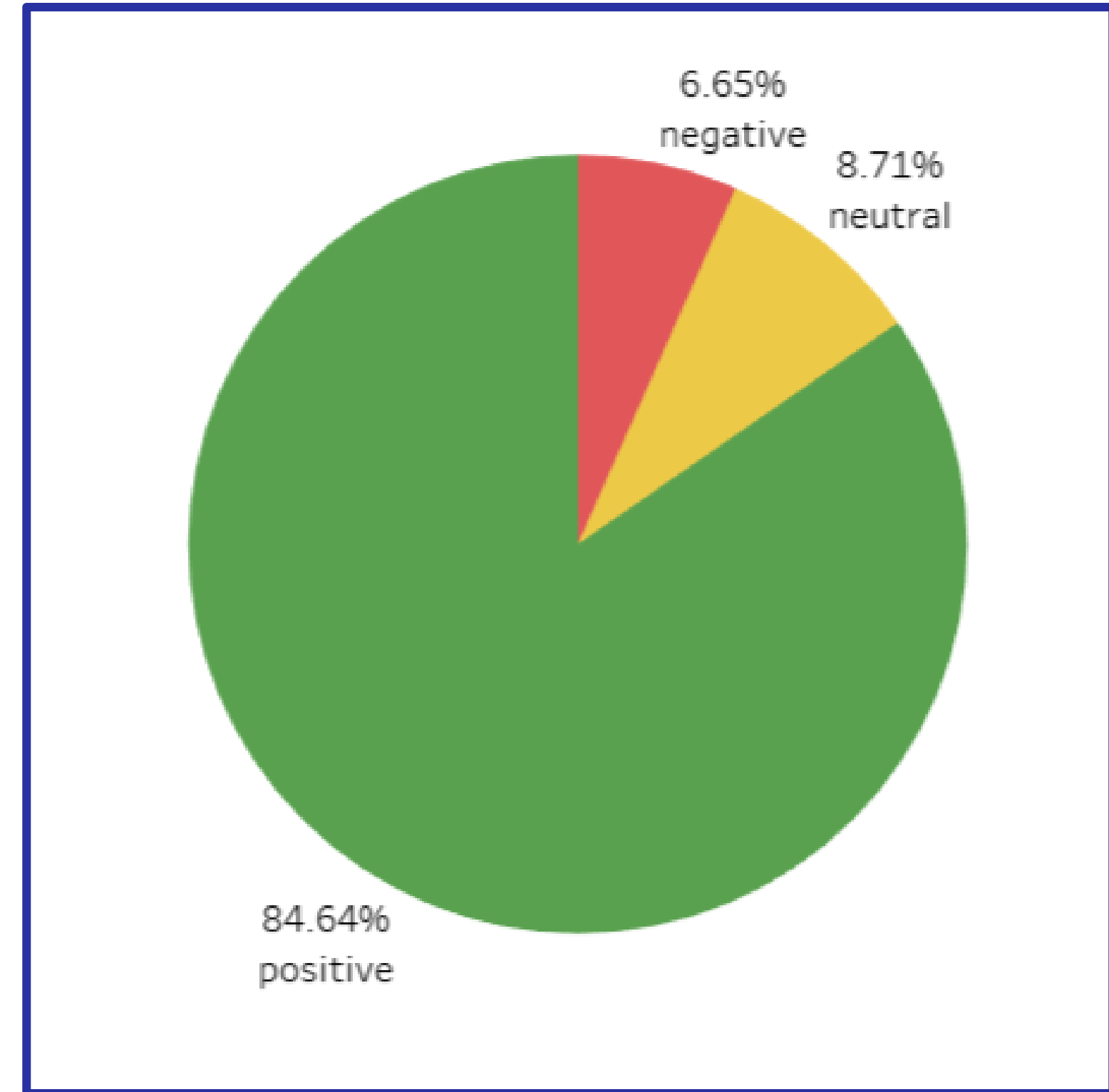
This visualization shows reactions and sentiment breakdown across all content categories.



Sentiment Distribution : A Reflection of Popularity

The majority (84.64%) of the sentiments expressed are positive, indicating a high level of approval or satisfaction.

While the positive sentiment dominates, there is a small but noticeable presence of negative (6.65%) and neutral (8.71%) sentiments, suggesting that a minority holds less favorable or mixed opinions.





Summary

Key Insights -

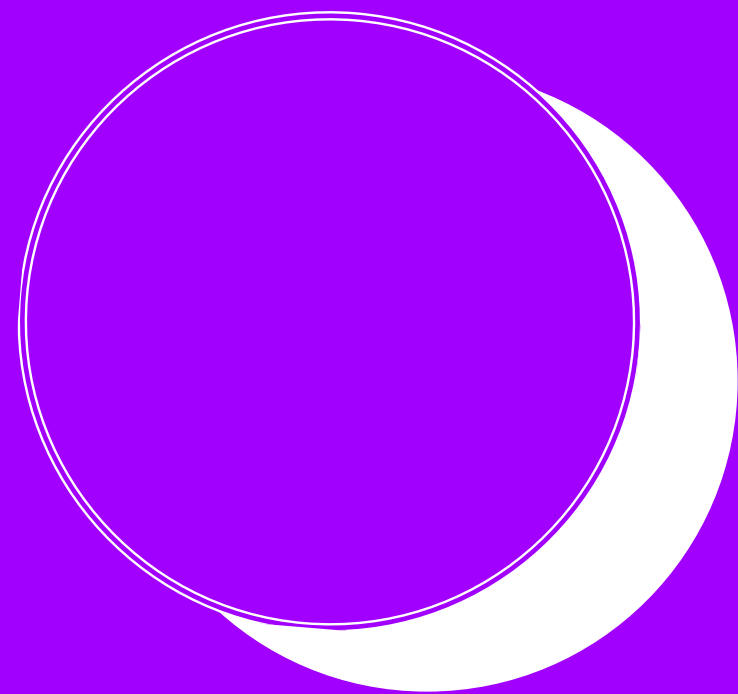
- **Top 5 Categories by Popularity:** Animals, Science, Healthy Eating, Technology, and Food.
- **Content Upload vs. Popularity:** Positive correlation between content volume and popularity.
- **Sentiment Breakdown:**
Positive sentiments dominate (84.64%).
Negative (6.65%) and neutral (8.71%) sentiments highlight areas for improvement
- May 2021 stands out as the month with the highest content count.



Summary

Recommendations -

- Prioritize creating and promoting content in the most popular categories like: **Animals**, **Science**, and **Healthy Eating**.
- Highlight positive user feedback in marketing campaigns to boost brand reputation and Analyze the 6.65% negative sentiment to identify and resolve common issues.
- Increase the frequency of content uploads in high-demand categories to maximize engagement.



Thank you!

ANY QUESTIONS?