

PROBLEM RESOLUTION EMAIL TO BOSS

Subject: Urgent: Network Performance Issues in Montreal Data Center

Dear Ms. Thompson,

I'm writing to bring to your attention a critical situation in our Montreal data center. We're experiencing unexpected latency issues affecting our client services in the eastern region.

Initial diagnostics indicate this might be related to our recent firmware update. I've implemented temporary measures to stabilize the situation, but we need additional resources to implement a permanent solution.

Could we schedule a brief meeting to discuss this matter and the proposed solutions?

Best regards,
Sandeep Tundiya
Network Administrator Specialist

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