- 1. A logistic regression model was employed in a lead scoring case study to align with business requirements effectively.
- 2. Despite a sizable influx of leads at the initial stage, conversion into paying customers remains relatively low. Notably, a significant portion of leads originates from India, with Mumbai standing out as the city with the highest lead count.
- 3. Certain columns feature a 'Select' level, indicating that the corresponding options were not chosen by the leads. To enhance data utility, mandatory selections are proposed for columns such as Customer Occupation and Specialization.
- 4. There's a correlation suggesting that higher total visits and longer time spent on the platform may positively influence lead conversion rates.
- 5. Leads primarily enroll for courses geared towards Better Career Prospects, with Finance Management specialization being the most prevalent. Notably, leads specializing in HR, Finance, and Marketing Management exhibit a higher likelihood of conversion.
- 6. Enhancing customer engagement through email and calls, based on insights from the last notable activity, is crucial for lead conversion. Leads showing engagement by opening emails demonstrate a higher conversion potential, and incorporating SMS communication could yield similar benefits.
- 7. Given that a significant portion of leads are currently unemployed, prioritizing engagement strategies for this demographic is imperative.