

USER GUIDE

Levels

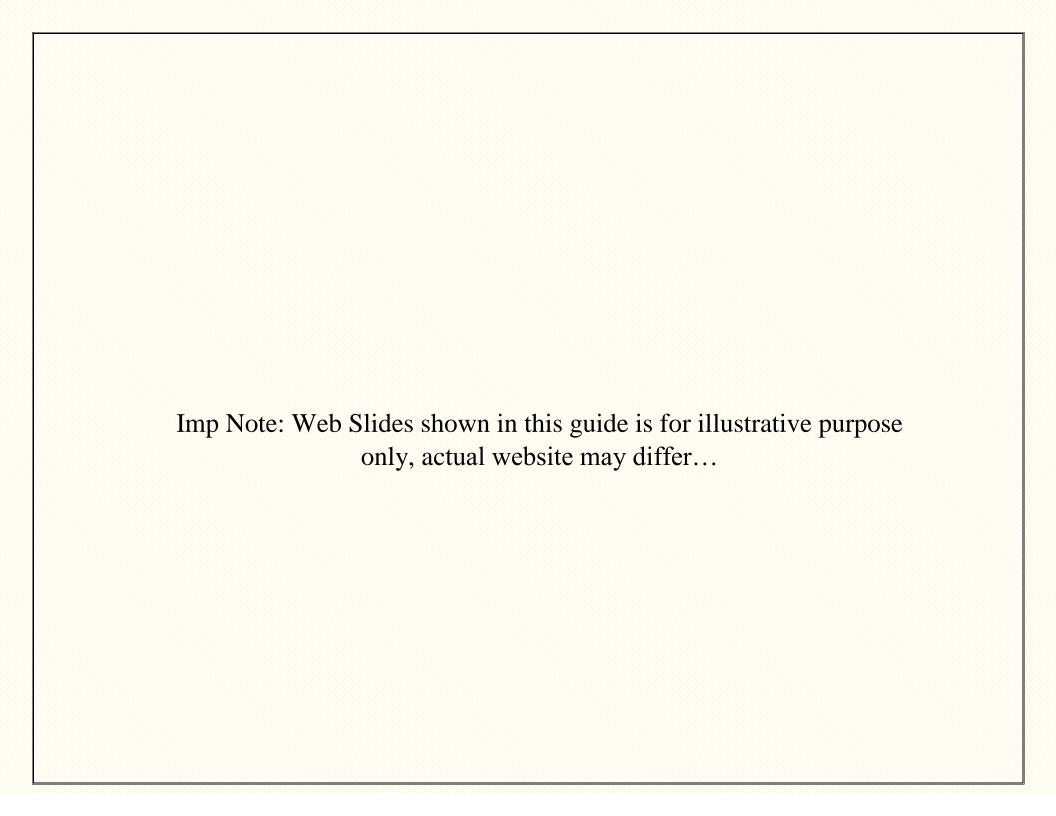
MUNICIPAL LICENSE

Sparrow Softech Pvt .Ltd.

For Technical Support Call: 0651-7145500

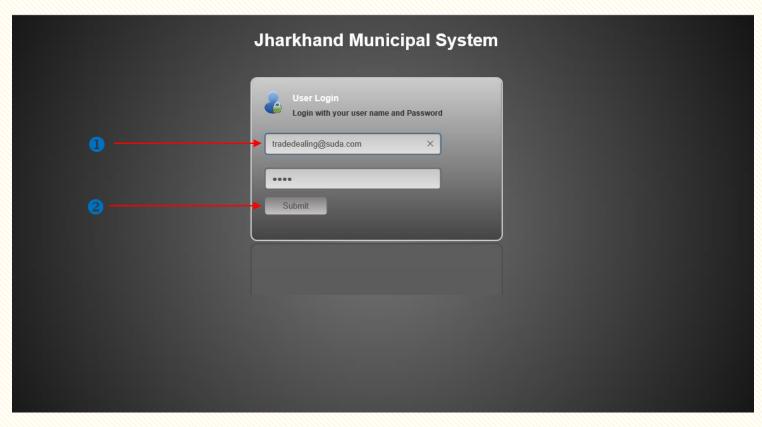
Ext : 575 OR

Drop us mail: ithelpline@sparrowsoftech.com



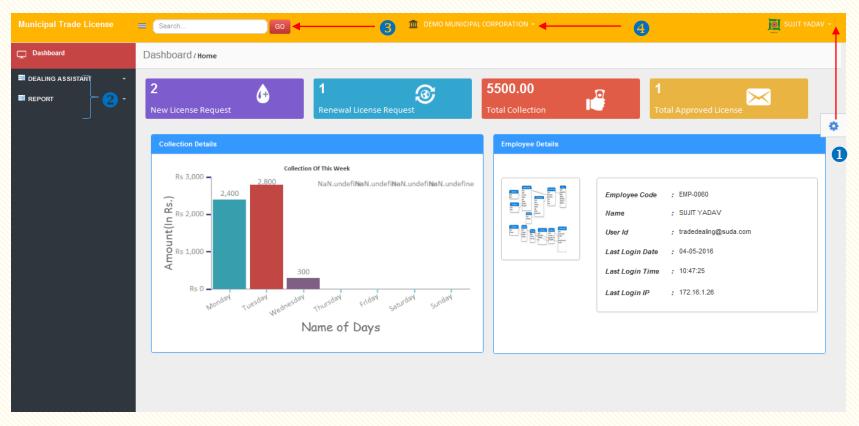


Slide 1...



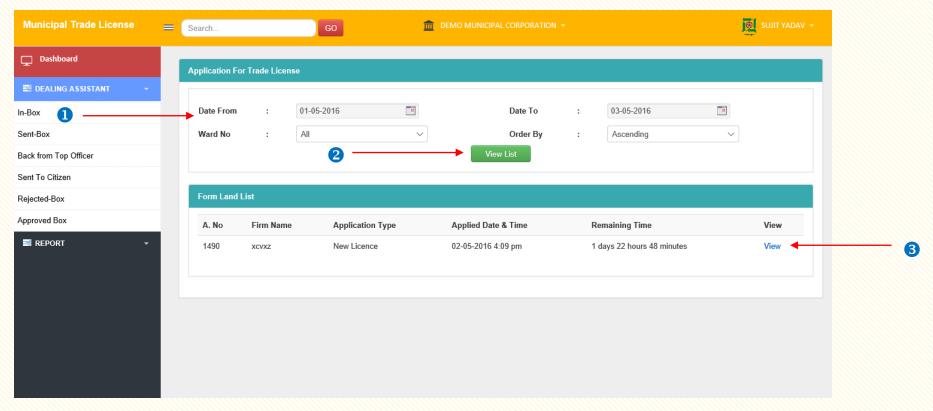
- Open your internet browser and login to the website –Jharkhandsuda.net/login
- Enter the user id and password to login.
- Click on submit button to login and go to the next step.

Slide 2...



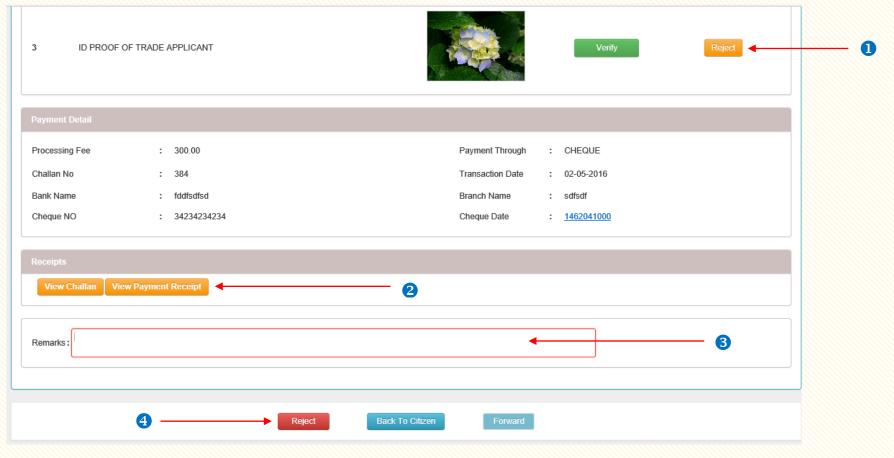
- 1 Click the downwards pointer to see the user profile, settings etc.
- 2 Different menu's having different level rights.
- 3 Search the web application by entering keywords and click GO button
- 4 Click to choose the desired municipal corporation.

Slide 3...



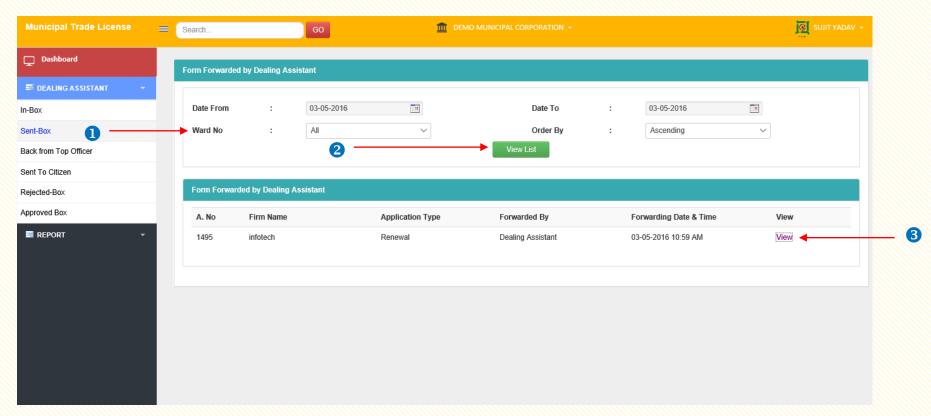
- 1 Click on In-Box to see the form land list.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.
- 3 Click on view button to view the details of individual form.

Slide 4.....



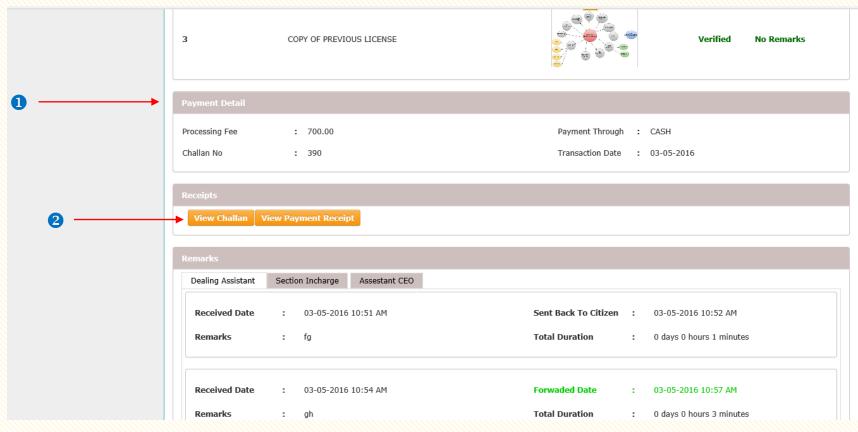
- 1 Click on the Verify or Reject button to approve or decline the application respectively.
- 2 Click on View Challan and View Payment Receipt to see the challan and payment receipt.
- 3 Enter the Remarks to make the forward button clickable and proceed forward.
- 4 Click on the Reject button to put down the faulty application/Back To Citizen button to send the application to the citizen due to some issues in the application from citizen side/ Forward button once the remark is written to approve the application and send it to the next level.

Slide 5...



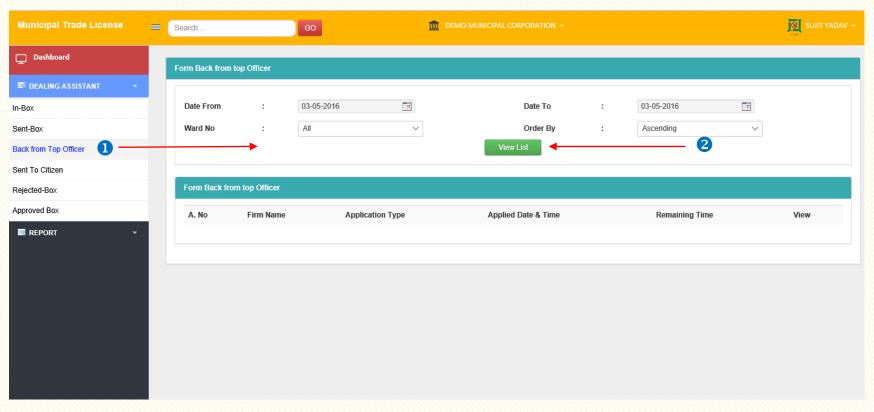
- ① Click on Sent-Box to see the list of forms forwarded by Dealing Assistant.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.
- 3 Click on view button to view the details of individual form.

Slide 7...



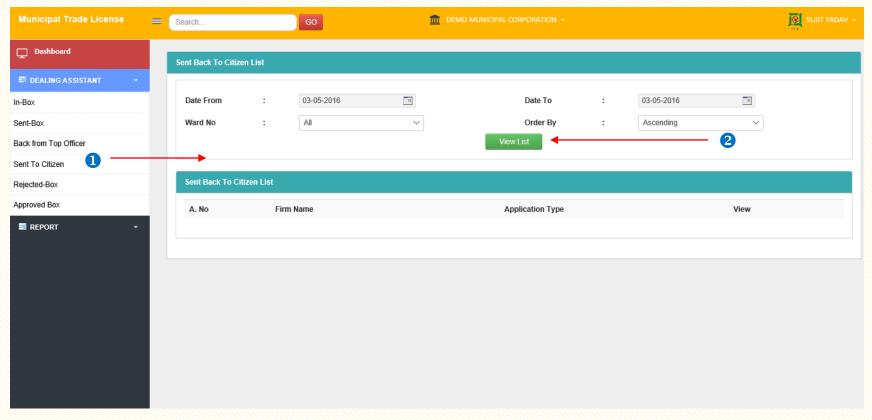
- 1 Details of the application.
- 2 Click on View Challan and View Payment Receipt to see the challan and payment receipt.

Slide 8...



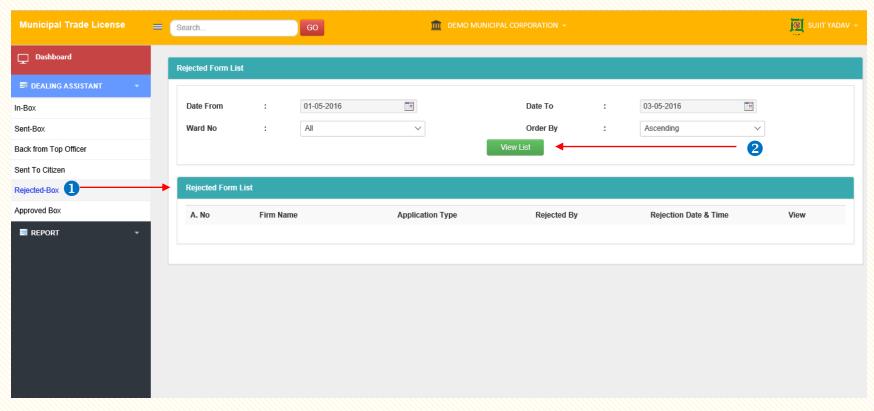
- 1 Click on the Back From Top Officer to see the list of forms sent from the top officer i.e Here, top officer is Section Head.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.

Slide 9...



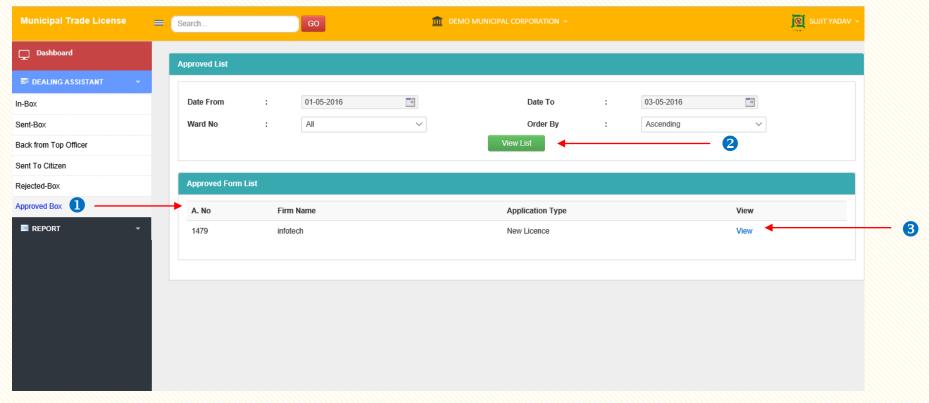
- 1 Click on Sent To Citizen to see the list of forms sent back to the citizen due to some issues in the form from citizen side.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.

Slide 10...



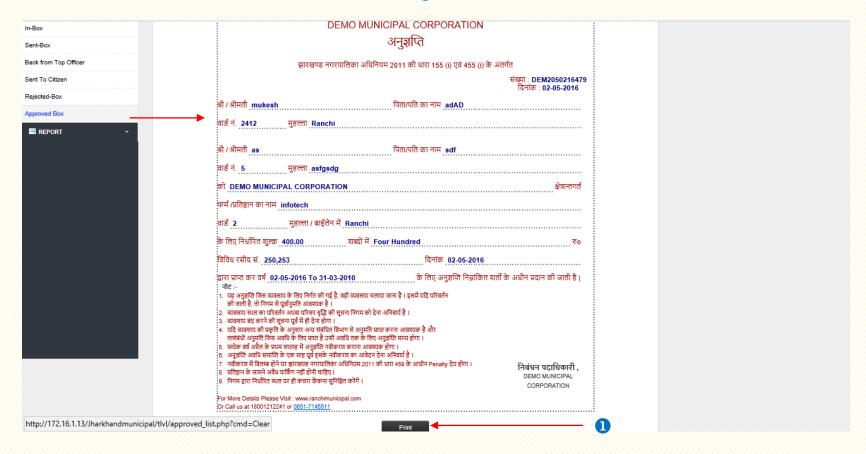
- Click on Rejected-Box to see the list of rejected forms.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.

Slide 11...



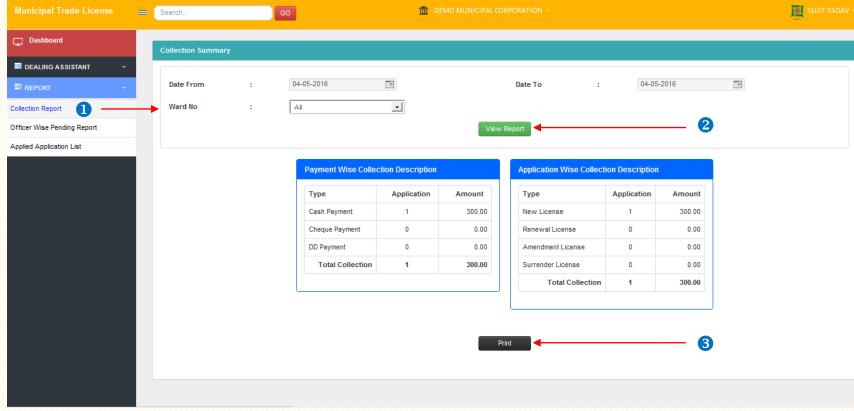
- 1 Click on Approved Box to see the list of approved forms.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.
- 3 Click on view button to view the details of individual form.

Slide 12...



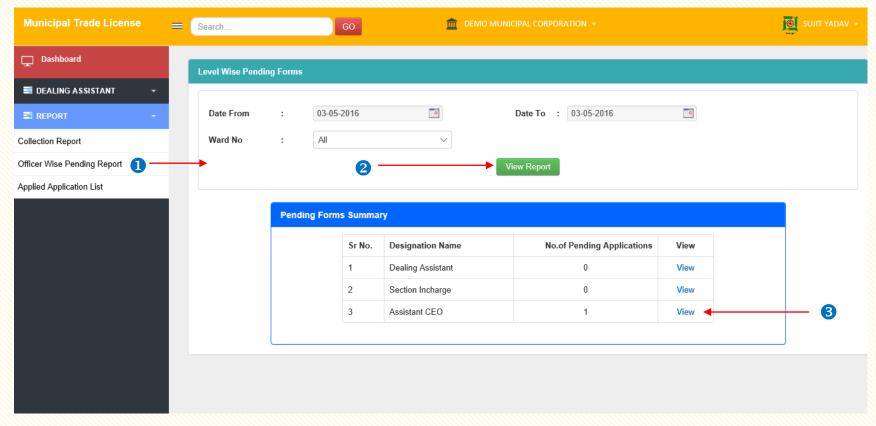
1 Click on the Print button to print the memo of the approved form when viewed.

Slide 13...



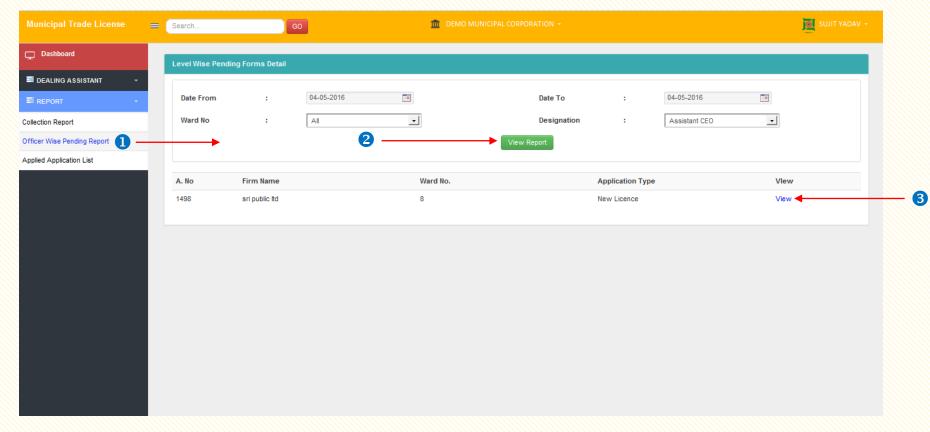
- 1 Click on the Collection Report to see the collection summary.
- 2 Enter the dates and click on View Report to see the ward wise collection list during specific period.
- 3 Click on Print button to print the payment wise collection summary.

Slide 14...



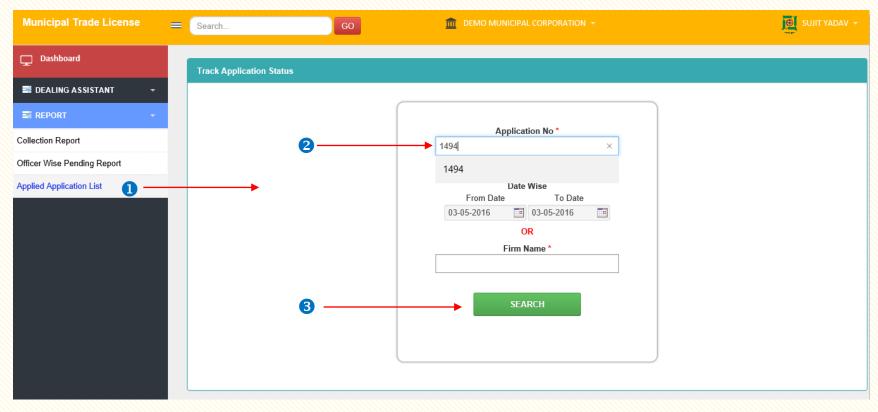
- 1 Click on Officer Wise Pending Report to see the level wise pending forms.
- 2 Enter the dates and click on View Report to see the ward wise collection list during specific period.
- 3 Click on the view button to view the forms details.

Slide 14...



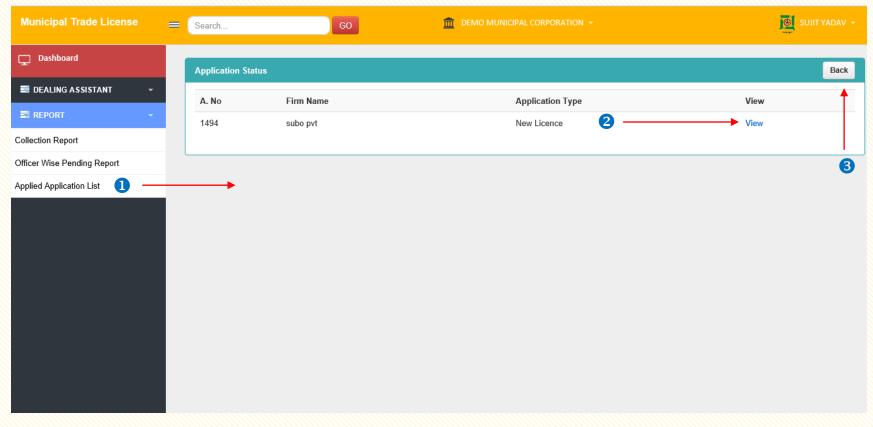
- 1 Click on Officer Wise Pending Report to see the level wise pending forms and view the pending form summary.
- 2 Enter the dates and click on View Report to see the ward wise collection list during specific period.
- 3 Click on the view button to view the forms details.

Slide 15...



- 1 Click Applied Application List to track application status.
- 2 Enter Application No / Date Range / Consumer Name / Mobile No.
- 3 Click on Search button to track the status of the form.

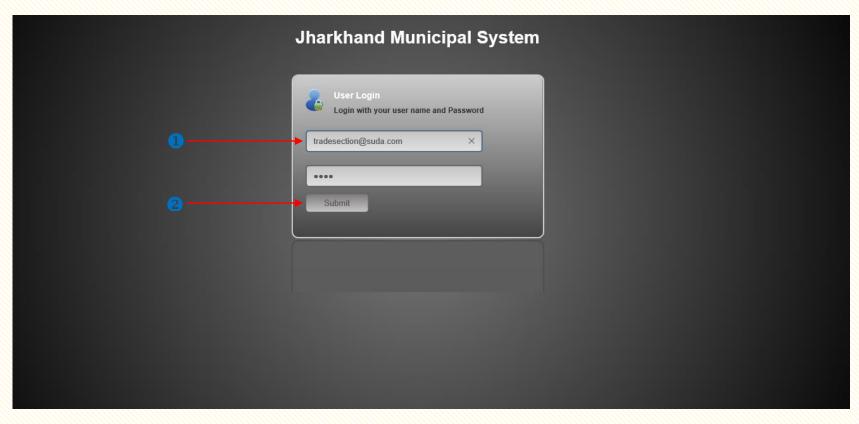
Slide 16...



- 1 Click on Applied Application List to track application status.
- 2 Click on the view button to view the forms details.
- 3 Click on Back button to go back to the previous menu.

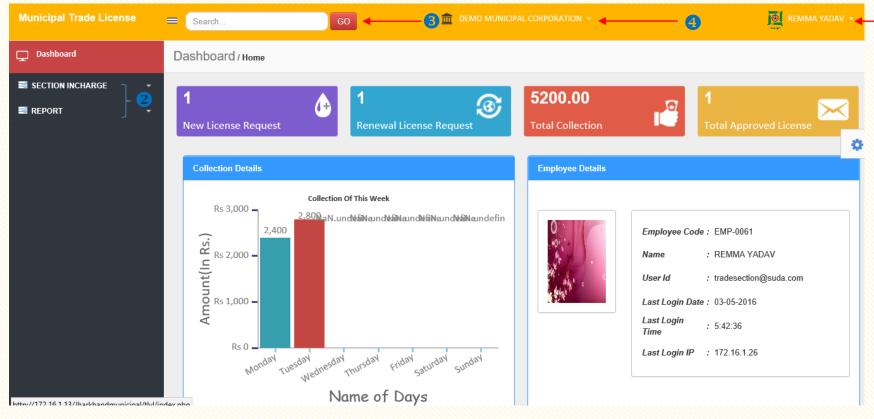


Slide 1...



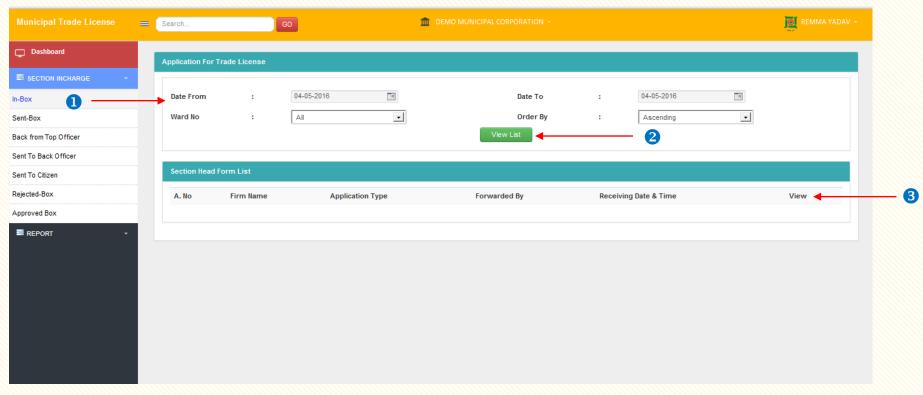
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Slide 2...



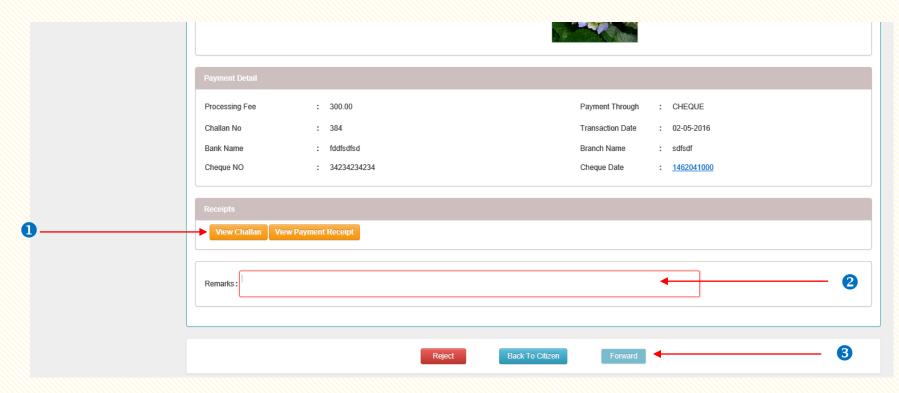
- 1 Click the downwards pointer to see the user profile, settings etc.
- 2 Different menu's having different level rights.
- 3 Search the web application by entering keywords and click GO button
- 4 Click to choose the desired municipal corporation.

Slide 3...



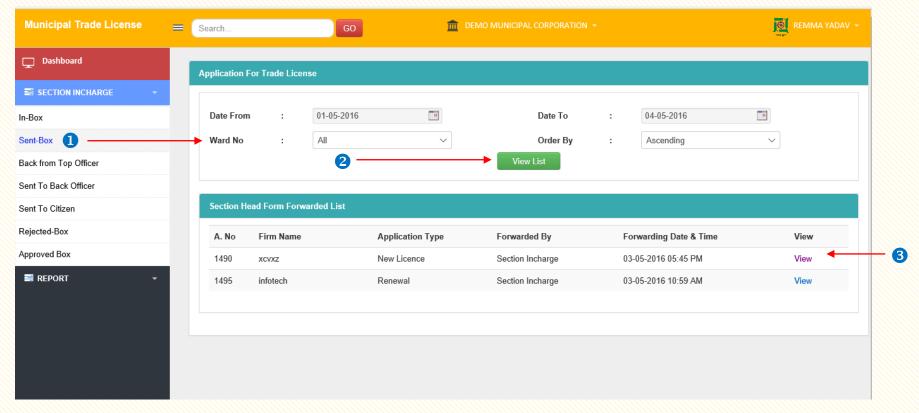
- 1 Click on In-Box to see the form land list.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.
- 3 Click on view button to view the details of individual form.

Slide 4...



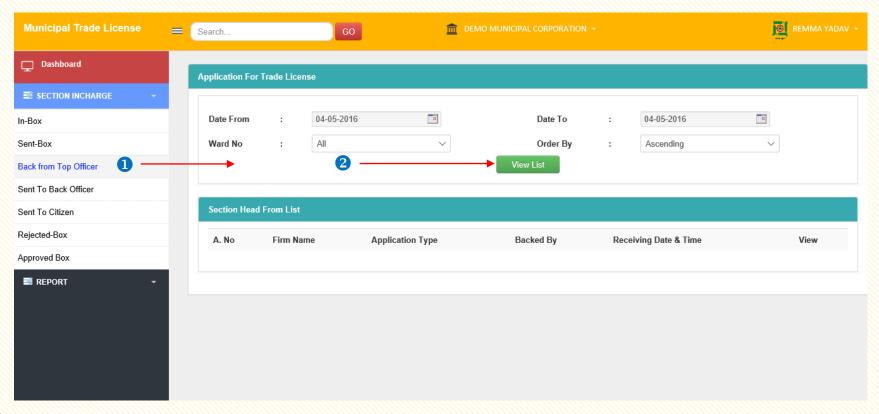
- 1 Click on View Challan /View Payment Receipt to see the challan and payment receipt.
- 2 Enter the Remarks to make the forward button clickable and proceed forward.
- 3 Click on the Reject button to put down the faulty application/Back To Citizen button to send the application to the citizen due to some issues in the application from citizen side/ Forward button once the remark is written to approve the application and send it to the next level.

Slide 5...



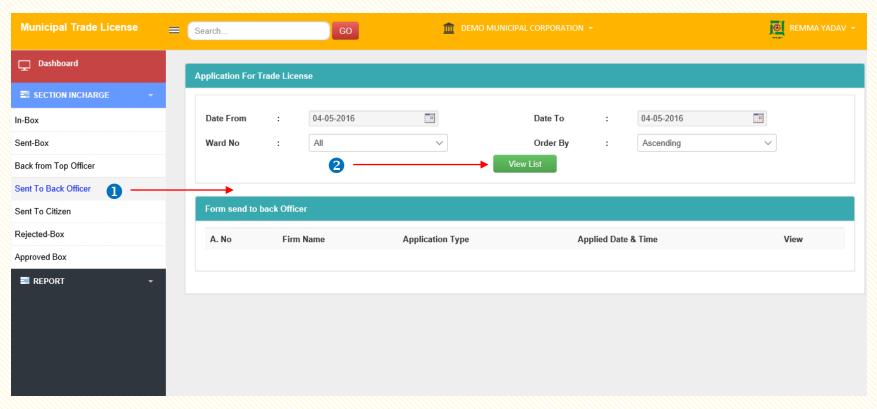
- 1 Click on Sent-Box to see the list of forms forwarded by Section Head.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.
- 3 Click on view button to view the details of individual form.

Slide 6...



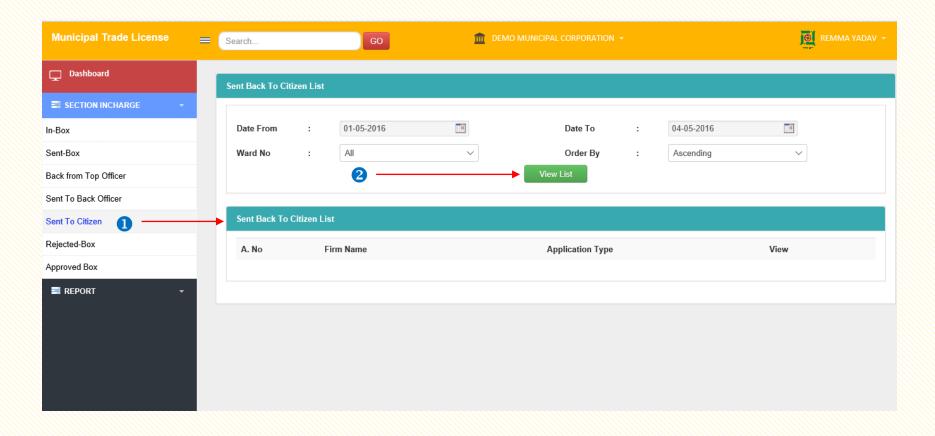
- 1 Click on the Back From Top Officer to see the list of forms sent from the top officer i.e Here, top officer is Assistant CEO.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.

Slide 7...



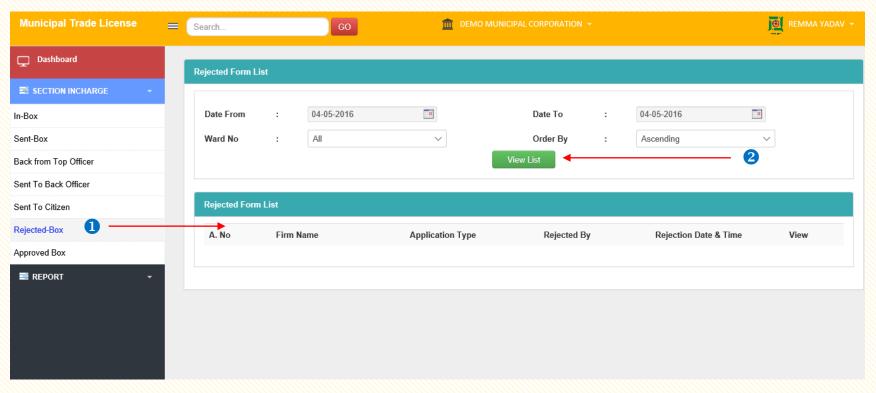
- 1 Click on Sent to Back Officer to see the list of forms sent to the low level officer i.e Here, top officer is Dealing Assistant.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.

Slide 8...



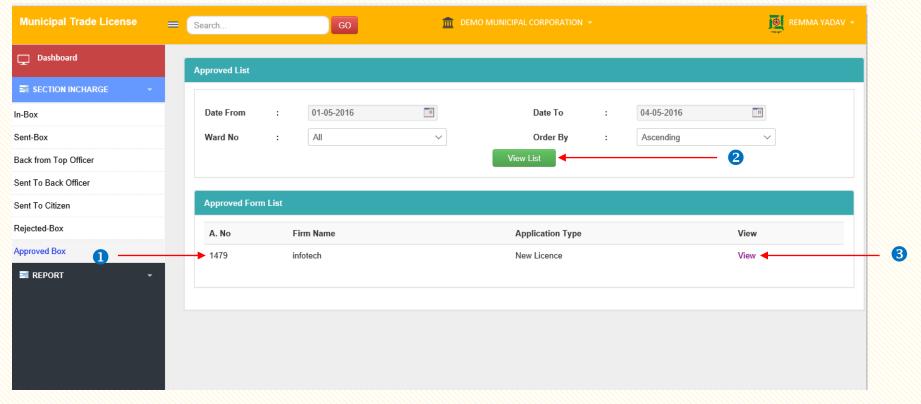
- 1 Click on Sent To Citizen to see the list of forms sent back to the citizen due to some issues in the form from citizen side.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.

Slide 9...



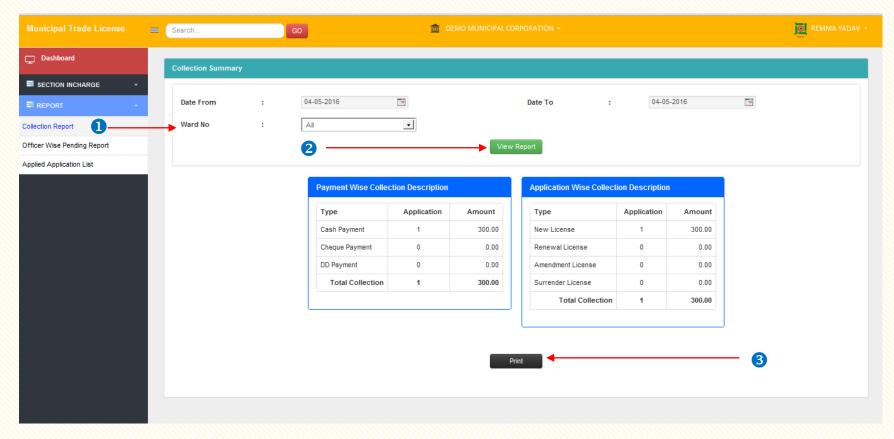
- 1 Click on Rejected-Box to see the list of rejected forms.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.

Slide 10...



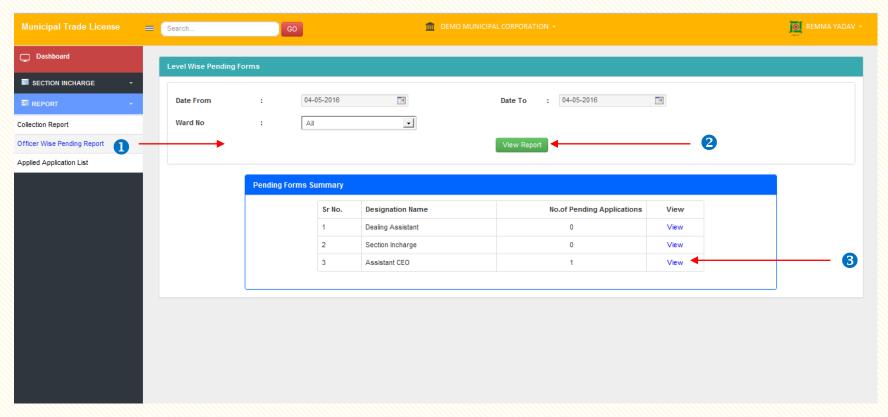
- Click on Approved Box to see the list of approved forms.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.
- 3 Click on view button to view the details of individual form.

Slide 11....



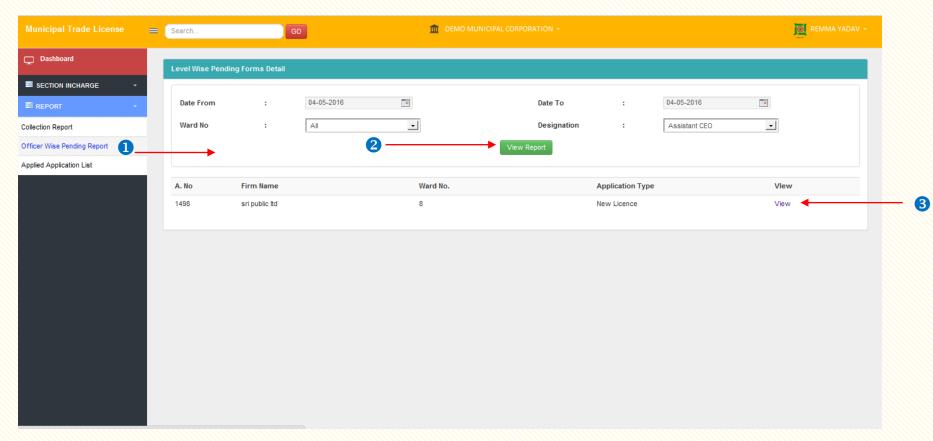
- Click on the Collection Report to see the collection summary.
- 2 Enter the dates and click on View Report to see the ward wise collection list during specific period.
- 3 Click on Print button to print the payment wise collection summary.

Slide 12....



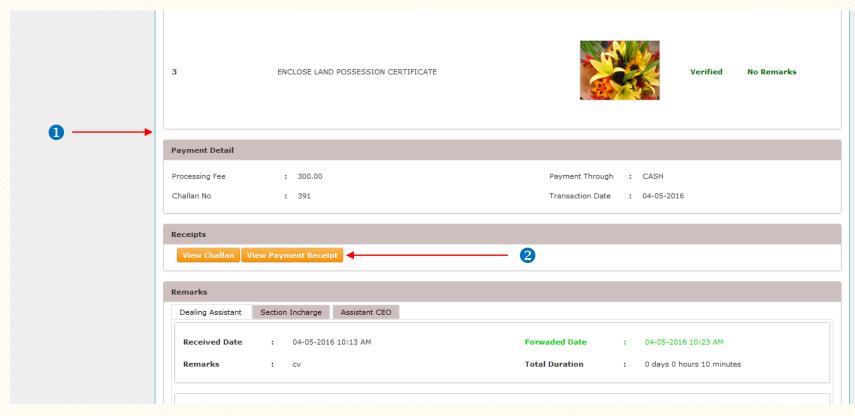
- 1 Click on Officer Wise Pending Report to see the level wise pending forms.
- 2 Enter the dates and click on View Report to see the ward wise collection list during specific period.
- 3 Click on the view button to view the forms details.

Slide 13....



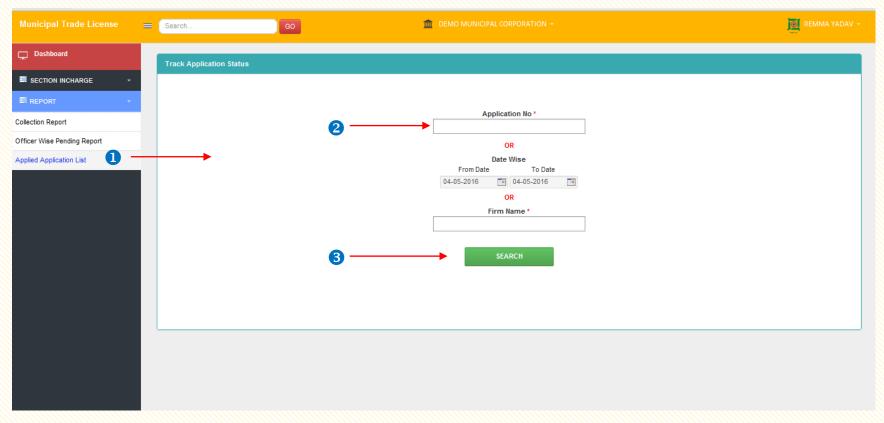
- 1 Click on Officer Wise Pending Report to see the level wise pending forms and view the pending form summary.
- 2 Enter the dates and click on View Report to see the ward wise collection list during specific period.
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Slide 14....



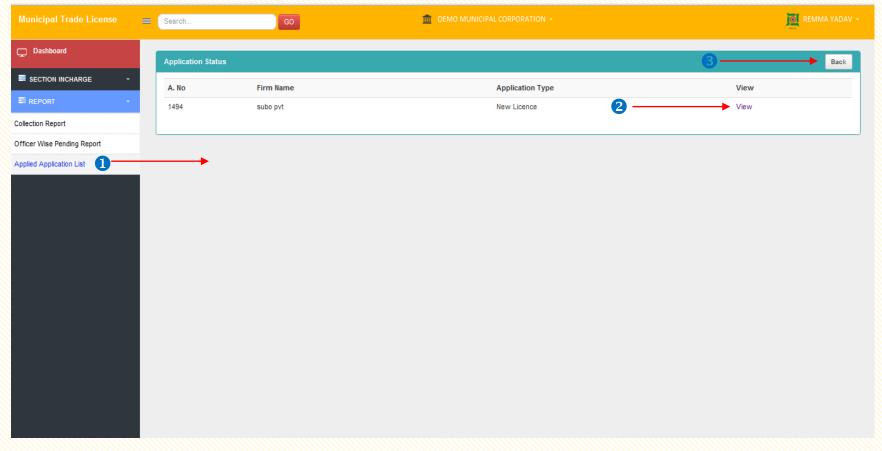
- 1 Details of the application.
- 2 Click on View Challan / View Payment Receipt to see the challan and payment receipt .

Slide 15....



- 1 Click Applied Application List to track application status.
- 2 Enter Application No / Date Range / Consumer Name / Mobile No.
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Slide 15....



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- 2 Click on the view button to view the forms details.
- 3 Click on Back button to go back to the previous menu.

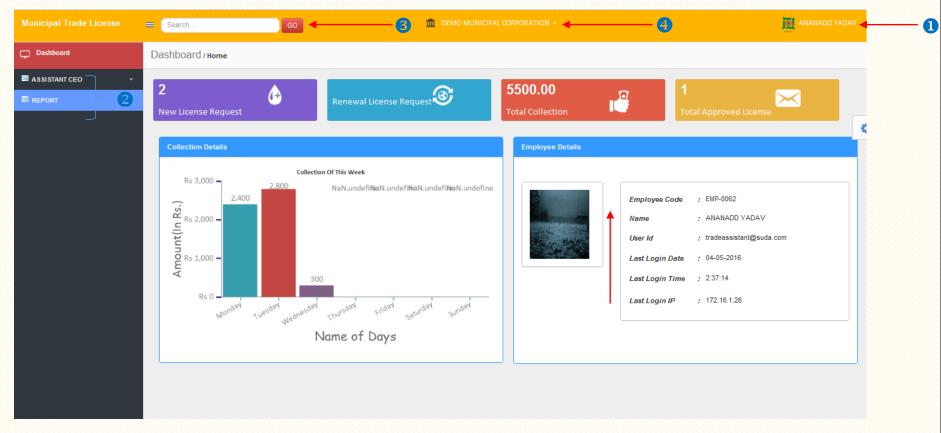


Slide 1...



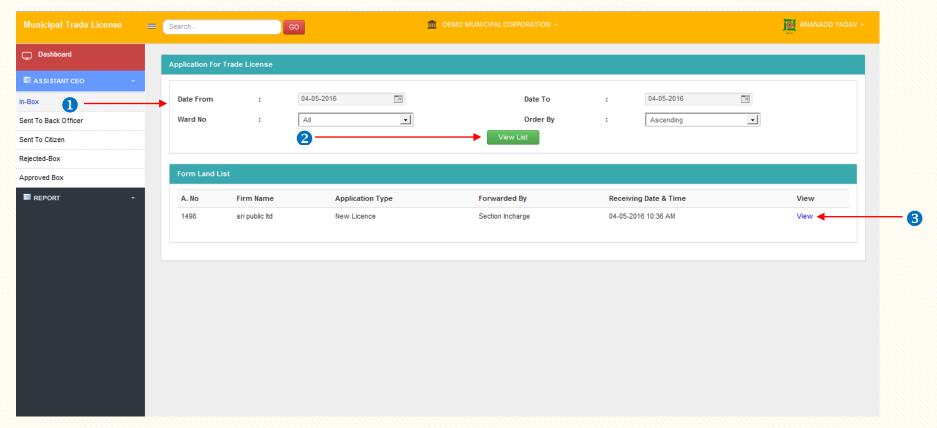
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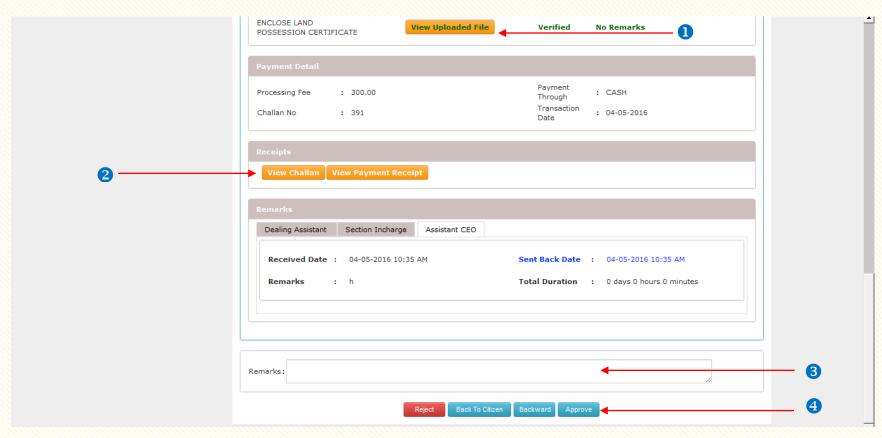
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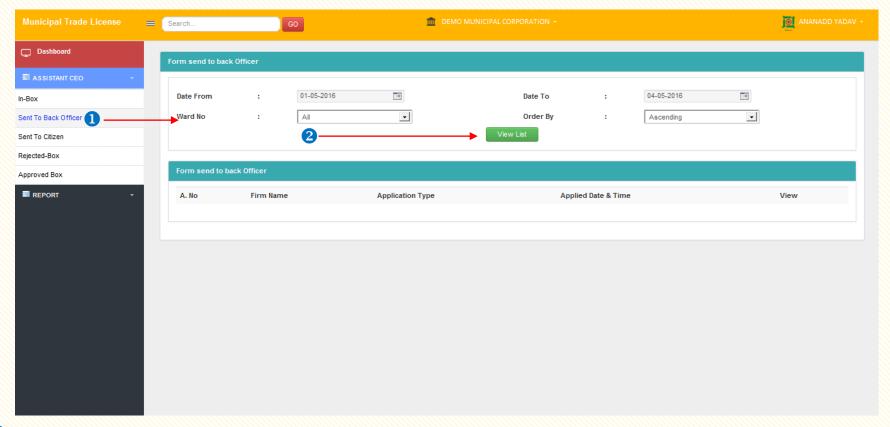
- 1 Click on In-Box to see the form land list.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.
- 3 Click on view button to view the details of individual form.

Slide 4...



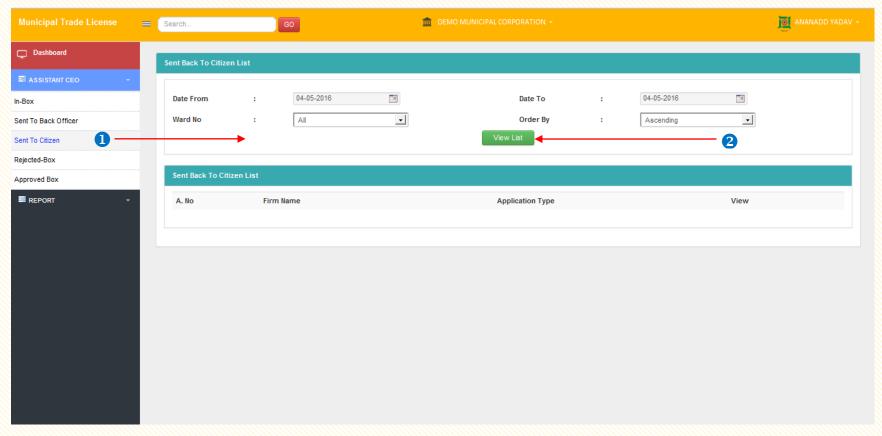
- 1 Click on view upload file to view the uploaded file.
- 2 Click on View Challan / View Payment Receipt to see the challan and payment receipt.
- **3** Enter the Remarks to make the Approve button clickable and proceed forward.
- 4 Click on the Reject button to put down the faulty application/Back To Citizen button to send the application to the citizen due to some issues in the application from citizen side/Bcakward button to send the application form to the lower level i.e Section Head/Approve button once the remark is written to approve the application and finalize the procedure.

Slide 5...



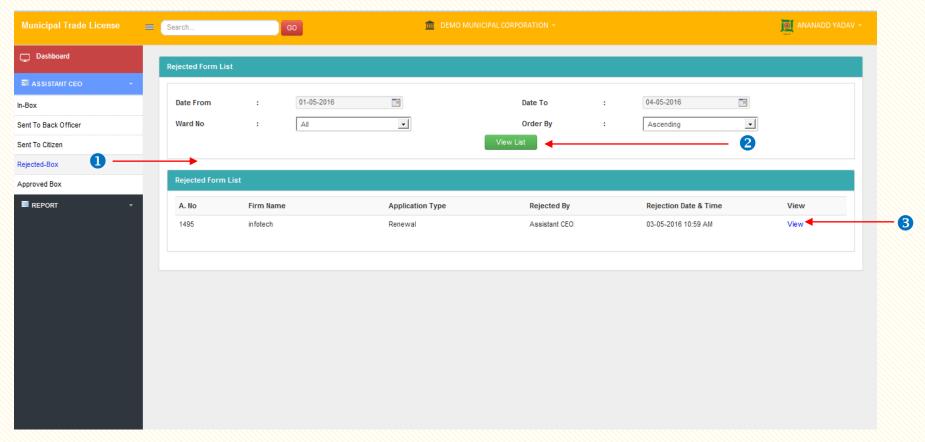
- 1 Click on the Sent To Back Officer to see the list of forms sent to the lower level officer i.e Here, officer is Section Head.
- 2 Enter the dates and click on view list to see the ward wise list during specific period.

Slide 6...



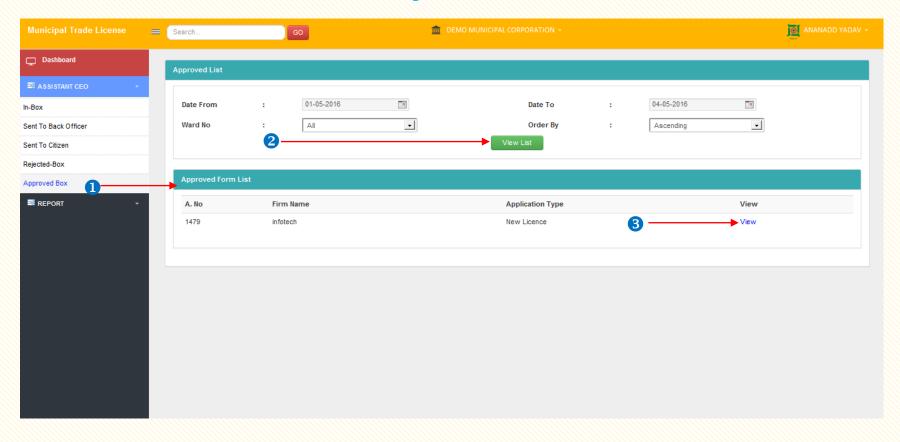
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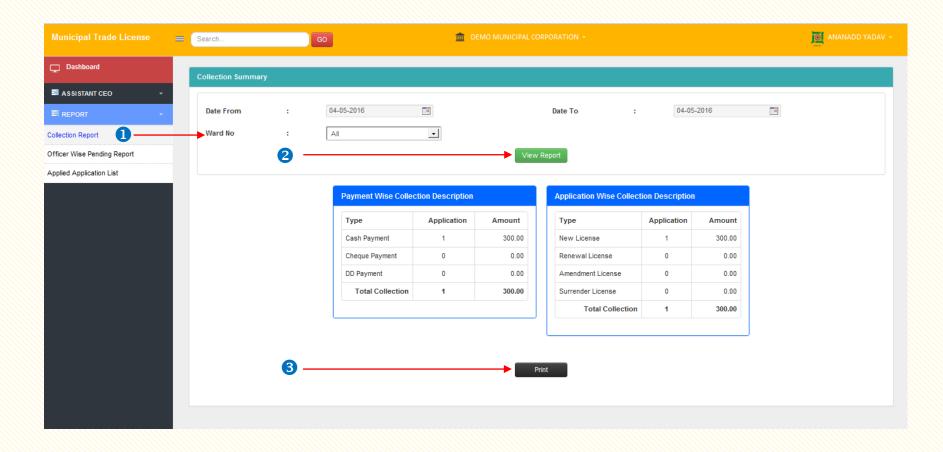
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- 3 Click on View button to see the details of the application form.

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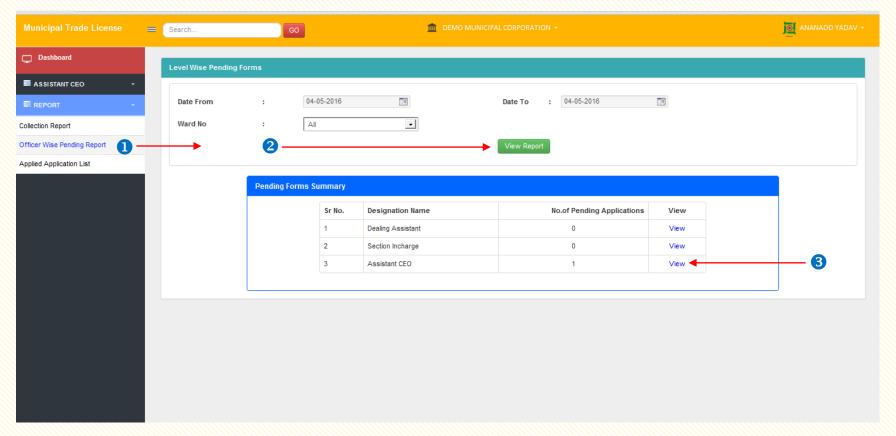
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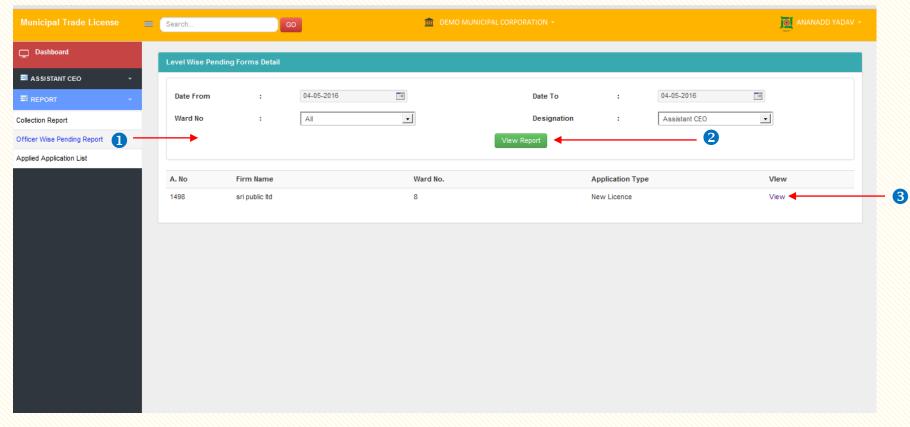
- 1 Click on the Collection Report to see the collection summary.
- 2 Enter the dates and click on View Report to see the ward wise collection list during specific period.
- 3 Click on Print button to print the payment wise collection summary.

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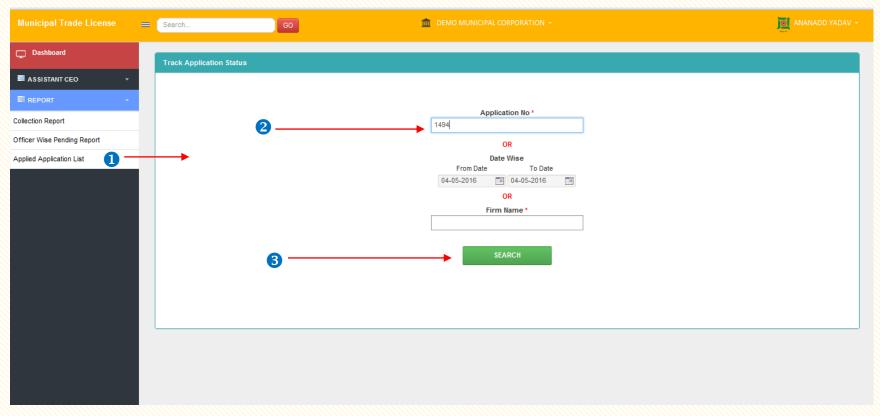
- 1 Click on Officer Wise Pending Report to see the level wise pending forms.
- 2 Enter the dates and click on View Report to see the ward wise collection list during specific period.
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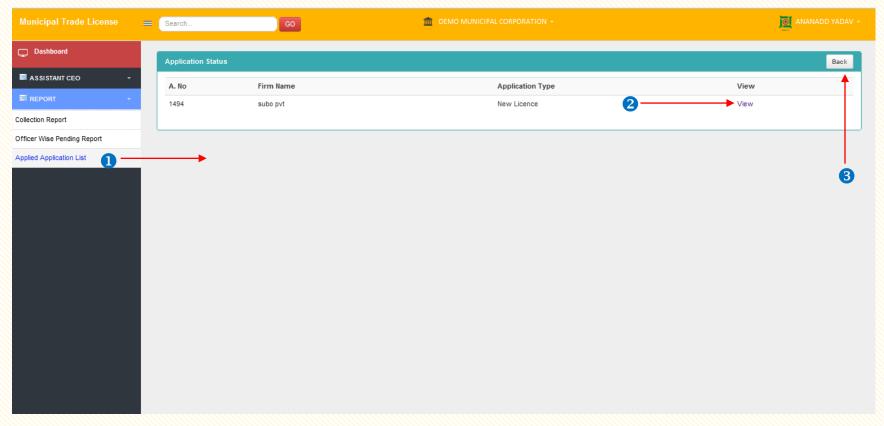
- 1 Click on Officer Wise Pending Report to see the level wise pending forms and view the pending form summary.
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Slide 12...



- 1 Click Applied Application List to track application status.
- 2 Enter Application No / Date Range / Consumer Name / Mobile No.
- 3 Click on Search button to track the status of the form.

Slide 13...



- Click on Applied Application List to track application status.
- Click on the view button to view the forms details.
- 3 Click on Back button to go back to the previous menu.

