



| InfoBeans HelpDesk SLA Document - Attendance Mobile App | | | | | |
|---|-----------------------|-----------------------------------|---------------------------------|-------------------|-------------------|
| SI | Query Type | First Response (Business Days) | Assignee TAT (Business Days) | Team | Escalation Point |
| 1 | Attendance Mobile App | 1 Day | 2 Days | Tech Support Team | Harshwardhan Gaur |