SANDEEP REDDY DARAM

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PROFESSIONAL SUMMARY

Passionate IT professional with 3+ years of experience, including 2 years as a Frontend Developer focused on building responsive and user-friendly web applications using JavaScript, React.js, and Redux. I recently completed my BCA from SASTRA Deemed University while working full-time at HCL Technologies, showcasing strong time management and dedication. I've developed several frontend projects that demonstrate not just frontend skills but also working knowledge of backend tools like Node.js and Express.js. I'm certified in MongoDB and SQL, with hands-on experience in integrating and managing data across web apps. I'm always eager to learn new technologies and take on challenges that help me grow as a full-stack developer.

WORK EXPERIENCE

HCL Tech | Chennai, India

Role : Software engineer   **[May 2023 – Present]**

Project : Healthcare – Internal project

- **Over View :-** Developed React components and collaborated with the team to ensure seamless functionality and on-time project delivery to clients.
- **Key Responsibilities:**
  - Developed reusable and responsive UI components using React.js and JavaScript.
  - Designed and implemented component architecture based on project requirements.
  - Participated in code reviews and worked closely with team members for feature integration.
  - Resolved bugs and performance issues to ensure high-quality user experience.

Role : Analyst |System Administrator   **[June 2022– Apr 2023]**

Project : Global IT - Support

- **Over View :-** Provided end-user IT support, system maintenance, and issue resolution while ensuring compliance and client satisfaction.
- **Key Responsibilities:**
  - Handled user support and ticket management using Service Now (SNOW), including reporting and tracking. Resolved 95% of support tickets within SLA.
  - Performed system patching, antivirus updates, and policy-based remediations in line with security compliance standards.
  - Delivered VIP and client support while promoting high levels of customer satisfaction.

TECHNICAL SKILLS

- **Programming Languages:** JavaScript, Python (Basic)
- **Frameworks & Libraries:** React.js, Redux, Node.js, Express.js, Bootstrap, Tailwind CSS

- **Databases:** MongoDB, SQL, NoSQL
- **Developer Tools**: GitHub, VS Code
- **System Administration**: Troubleshooting, Software Installation, Ticketing system

PROJECTS

Marvel Universe Web App | MERN | LINK

- Developed a full-stack Marvel-themed website using the MERN stack (MongoDB, Express.js, React, Node.js), featuring user authentication and dynamic movie listings.
- Implemented core features like search, save to favorites, and responsive design for seamless user experience across devices.
- Integrated a feedback system that allows users to submit feedback directly to the developer's email via a custom backend service.

E-commerce Shopping Website | React.js, JavaScript | LINK

- Developed a fully responsive e-commerce platform ensuring cross-device compatibility and optimized performance.
- Implemented a dark/light mode toggle using React Context API for an enhanced user experience.
- Designed a dynamic shopping cart with real-time updates to streamline the purchasing process.

Rock-Paper-Scissors Game | React.js, CSS | LINK

- Built an interactive and engaging game with state management and real-time score tracking.
- Ensured a seamless user experience with a mobile-friendly and responsive UI.

EDUCATION

- **Sastra Deemed University- BCA**   [Aug 2022 – Jun 2025]
- **JVS Sri Chaithanya – MPC (95%)**   [Jun 2018 - Mar 2020]

CERTIFICATIONS

- React.js **|** HackerRank **|** LINK
- MySQL Database | NxtWave | LINK
- NoSQL Database | GreatLearning| LINK

ACHIEVEMENTS

- Excellent performer for the year 2023 and 2024.
- Guided and trained a team of 5 members on technical issues and problem-solving.