

# Final Project Report - ShopEZ

## 1. INTRODUCTION

### 1.1 Project Overview

ShopEZ is a MERN-stack based e-commerce platform that provides a seamless shopping experience for customers and an efficient dashboard for sellers. It allows users to browse a wide range of products, add to cart, place orders, and receive real-time order updates.

### 1.2 Purpose

The purpose of ShopEZ is to simplify the online shopping process and provide a platform for small sellers to grow their businesses with analytics and product management tools.

## 2. IDEATION PHASE

### 2.1 Problem Statement

Online shopping platforms are often cluttered and difficult to use for both buyers and sellers. ShopEZ addresses this by providing a clean UI, simple checkout process, and seller dashboard.

### 2.2 Empathy Map Canvas

Identified needs of busy users and sellers who require fast and informative shopping experiences.

### 2.3 Brainstorming

Features were brainstormed including personalized recommendations, user-friendly cart, seller analytics, and secure payment flow.

## 3. REQUIREMENT ANALYSIS

### 3.1 Customer Journey Map

Customer visits the site, searches product, adds to cart, places order, receives confirmation.

### 3.2 Solution Requirement

Product catalog, user authentication, admin panel, order and cart system.

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### **3.3 Data Flow Diagram**

Frontend -> Backend API -> MongoDB

### **3.4 Technology Stack**

Frontend: React.js

Backend: Node.js + Express.js

Database: MongoDB

## **4. PROJECT DESIGN**

### **4.1 Problem Solution Fit**

Clean UI, fast checkout, and personalized product recommendations fulfill modern shopping expectations.

### **4.2 Proposed Solution**

ShopEZ - a platform with both user and seller features.

### **4.3 Solution Architecture**

Frontend interacts with backend APIs to perform CRUD on MongoDB via Mongoose.

## **5. PROJECT PLANNING & SCHEDULING**

Milestone 1: Environment setup and Git integration

Milestone 2: Backend APIs and database schemas

Milestone 3: React frontend, routing, and integration

Milestone 4: Testing, UI enhancements, and deployment

## **6. FUNCTIONAL AND PERFORMANCE TESTING**

### **6.1 Performance Testing**

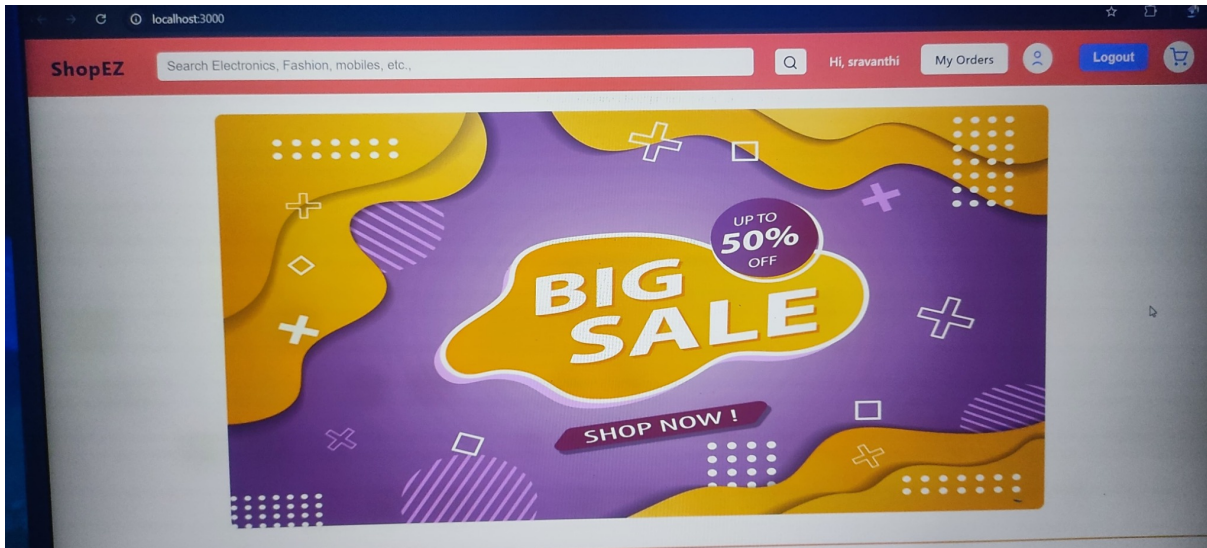
Tested CRUD operations on large product datasets, verified quick response times.

Stress-tested order placement and login features.

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## 7. RESULTS

### 7.1 Output Screenshots



## 8. ADVANTAGES & DISADVANTAGES

Advantages:

- User-friendly interface
- Seller dashboard with analytics
- Secure and fast checkout

Disadvantages:

- Currently in local deployment
- No AI-based recommendation engine yet

## 9. CONCLUSION

ShopEZ successfully demonstrates a scalable and modular MERN stack e-commerce platform with user and admin functionality. It is ideal for both students and small businesses to build on.

## 10. FUTURE SCOPE

- Integrate AI-based recommendation

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- Add real-time order tracking
- Implement PWA for mobile shopping
- Add coupon/discount modules

### **11. APPENDIX**

Source Code: <https://github.com/SandhyaK-5/ShopEZ>

Demo Video: <https://drive.google.com/file/d/12LSyk0rHTb9M3oY0dYaq8x4nDVsBI6j2/view>

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