



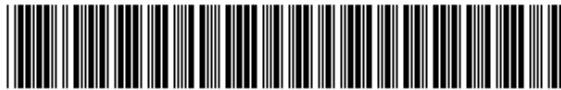
## Shri Mata Vaishno Devi Shrine Board, Katra (J&K)

### Battery Car Services

Passenger Travel Document

GST No : 01AAICP0275H1ZQ

Demo Version



MVBC364311-240523

### Booking Detail

PNR Number	MVBC364311	Sector	Bhawan - Adhkuwari (PGSPL)
Booking Date	25-Mar-2023	Travel Date	24-May-2023
PAN No/Passport No	ABCD1234	Time of Departure	15:30
Email	sandhyakarkhele@gmail.com	Mobile	9158040565

### Passenger Details

S.No.	Name	Gender	Age	ID Type	ID Number
1	Meenabai Damale	Female	42	AADHAAR Card	9358 1281 2216
2	Raju Damale	Male	44	AADHAAR Card	7108 8917 0627
3	Dhondiram Palve	Male	51	AADHAAR Card	9475 2476 4739
4	Meena Pardeshi	Female	57	AADHAAR Card	6734 9114 8814

### Fare Details

Basic Fare	SGST @ 9%	CGST @ 9%	Total Fare
Rs. 800 /-	Rs. 72 /-	Rs. 72 /-	Rs. 944 /-

### Terms & Conditions

- All passengers must carry a valid Photo ID, age proof and Credit/Debit Card in original, as per booking details above without which the boarding will be denied.
- Passengers reporting time is 30 minutes before journey time, else they will not be allowed to board and shall be treated as "No Show" without any refund.
- This ticket is non-transferable. A person shall not be entitled to board unless he/she presents valid ticket.
- In case the hard copy of the ticket is not carried by the passenger, the soft copy of the same shall be entertained/accepted.
- SMVDSB reserves rights to cancel any ticket, without assigning any reason, SMVDSB also reserves right to cancel or delay battery car under circumstances beyond its control e.g. Bad weather, technical defects, an accident, landslides, shooting stones and Govt. regulations/order/requirements etc.
- Infants/children upto 5 years of age be allowed to travel only with an adult passenger (to be carried in lap) and maximum of only 02 infants/children allowed in a single ticket.
- In case of bad weather/technical reason, passengers are required to submit their online ticket in person at the designated BOV counters at Adhkuwari/Bhawan against proper receipt for online refund without which no refund will be made.
- Online Booking once done, shall not be Cancelled, Postponed or Pre-poned. However, in respect of online booked Battery car tickets for travel on Adhkuwari - Bhawan - Adhkuwari sector, the following policy for the cancellation and refund of battery car ticket shall apply :

- i. Online Battery car tickets booked through Shrine Board's website shall be cancelled through Online Mode only, which facility is available on Shrine Board's official website. No request for cancellation of online Battery Car tickets shall be entertained through any mode other than online cancellation. Request for such cancellation by approaching any of counters of SMVDSB through physical production of tickets etc. shall not be entertained under any circumstance.
  - ii. Yatris who have booked their battery car tickets through Shrine Board's official website can cancel their battery car tickets online by logging on the website with their username and password.
  - iii. 70% of the amount shall be refunded to the Yatris who have booked their battery car tickets through Shrine Board's official website, and have subsequently cancelled their tickets online for whatever reasons. Remaining 30% of the amount for the booked ticket shall accrue to the Shrine Board as processing charges.
  - iv. The cancellation can be made upto (and not after) 02 days before the scheduled date of travel.
  - v. The refund shall be made ordinarily by the Shrine Board within 15 days from the date of cancellation of the tickets.
  - vi. The amount of refund shall be reimbursed online into the same account of the Debit/Credit Card through which the transaction was made for booking of the tickets.
- Any dispute relating to or arising out of all or any one of the above stated terms and conditions shall be subject to the exclusive Jurisdiction of Courts at Katra /Reasi.
  - In case of any query/clarification please feel free to contact us a t01991-232887 (10 am to 05 pm except Sunday) and e-mail at [online@maavaishnodevi.org](mailto:online@maavaishnodevi.org), [feedback@maavaishnodevi.net](mailto:feedback@maavaishnodevi.net)

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