# SANDILE NKOSI

## Salesforce Developer | CRM Solutions

+27 78 665 6224 / Sandilenfiosie06@gmail.com https://www.linfiedin.com/in/sandile-nfiosi-968b68262?trfi-contact-info\_Richards Bay, Enseleni

## **SUMMARY**

IT professional with experience in Salesforce administration, automation, and data engineering on Microsoft

Azure. Currently completing a Salesforce internship, developing skills in cloud platforms, process automation, and CRM data management. Strong problem-solver with a passion for technology and continuous learning through self-driven projects.

# **EXPERIENCE**

## Intern Salesforce Developer

#### Quarphix

iii 08/2024 - Present ♥ Midrand, Gauteng

- Basic CRM Setup: Learn to navigate the Salesforce platform and help set up basic CRM functionalities like leads, contacts, and accounts.
- · Data Management: Assist in importing and exporting data, cleaning data, and maintaining database integrity.
- Salesforce Trailhead Badges: Earn Salesforce badges by completing modules and challenges on Trailhead, Salesforce's learning platform.

## Full-Stack Developer

#### self-driven projects

iii 02/2017 - Present

- Developed proficiency in JavaScript (and frameworks), HTML, and CSS to create dynamic, responsive user interfaces.
- · Applied front-end technologies to build and maintain interactive web applications.
- Gained expertise in **Microsoft Office 365** for collaboration and presentations.
- Acquired skills in .NET, Python, Java, and SQL to design, build, and optimize server-side applications and databases.
- · Gained hands-on experience with Microsoft Azure for cloud-based deployment and infrastructure management.
- · Developed expertise in API development and database integration to support full-stack applications.

## KEY ACHIEVEMENTS

#### Full-Stacfi Developer

Achieved a **30% improvement** in web development performance by optimizing processes, improving user experience, and increasing efficiency in both front-end and back-end development.

## **SKILLS**

Microsoft Azure .Net Visualforce Python Javascript Django Html Java SQL

**Microsoft Office 365 effective** 

# **LANGUAGES**

English Isizulu

## CERTIFICATION

#### **Data Engineering on Microsoft Azure**

Focuses on building, managing, and optimizing data pipelines, enabling data storage, transformation, Provided by Microsoft.

#### **Salesforce Certified Administrator**

Certification on managing and configuring Salesforce to meet business needs.

#### **Salesforce Certified AI Associate**

Validates knowledge of AI concepts and tools like Einstein within the Salesforce ecosystem. It focuses on AI applications for data insights, automation, and enhancing business processes.

#### Salesforce Certified AI Specialist

demonstrates expertise in implementing AI solutions using Salesforce tools like Einstein. It focuses on designing, deploying, and optimizing AI-driven workflows to enhance business outcomes.

## **EDUCATION**

# Advanced Diploma in Information Technology

## **Durban University of Technology**

iii 02/2020 - 02/2021 ♀ Durban, KwaZulu-Natal

## National Diploma in Information Technology

## **Durban University of Technology**

# **PROJECTS**

# **Test Engine Exam**

Self-Driven Project | Python, Django, JavaScript

- Developed a full-stack web application for online exam management using **Django** for the backend, **Python** for logic, and **JavaScript** for dynamic front-end features.
- · Implemented user registration, exam creation, question management, and real-time result calculations.
- Built an admin dashboard for managing quizzes, categories, questions, and users, including dynamic forms and validations.
- Integrated interactive features like multiple-choice selection, countdown timers, and real-time exam submissions using JavaScript.
- Managed exam results with functionalities for score tracking, correct/incorrect answers, and result analysis, presented in a user-friendly interface.
- Designed a **responsive**, **mobile-friendly UI** using Django templates and **Tailwind CSS**.

## REFERENCES

## **Puleng Maphela**

Company: *Quarphix Relationship: Supervisor* Email: puleng@quarphix.co.za

### **Thapelo Seema**

Company: *Quarphix Relationship: Mentor* 

Email: thapelo.seema@gmail.com

#### Siboniso Nkosi

Company: FNB Relationship: Brother

Email: nkosisiboniso@yahoo.com