

Sandra Sibanda

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PROFESSIONAL SUMMARY:

Results-driven IT professional with a solid background in information technology, database management, and software development. Possesses a Bachelor of Science Honors in Information Technology and a Diploma in Systems Development, complemented by extensive hands-on experience in SQL development, database administration, and technical support. Proven track record of optimizing database performance, ensuring data security, and providing effective technical solutions. Adept at collaborating with cross-functional teams to analyze requirements and deliver innovative software solutions. Holds multiple Microsoft certifications, including Azure AI Engineer Associate and Azure Data Scientist Associate. Excels in fast-paced environments, consistently meeting project deadlines while maintaining high standards of quality and compliance. Open to remote opportunities.

PROFESSIONAL EDUCATION

Bachelor of Science Honors in Information Technology,
Richfield Graduate Institute of Technology | Jan 2023 — Dec 2023

Diploma in Systems Development,
Boston City Campus & Business College | Jan 2017 — Dec 2019

Computer Technician,
Boston City Campus & Business College | Jan 2013 — Oct 2015

National Senior Certificate
Diepsloot Combined School | Jan 2008 — Jan 2011

RELEVANT PROFESSIONAL EXPERIENCE

SQL Developer

Vistra Group - Johannesburg | Aug 2022 — Nov 2023

- Developed efficient table structures and optimized queries to enhance database performance.
- Ensured compliance with data security standards and business requirements in table design.
- Conducted root cause analysis to identify and address potential bottlenecks in existing database structures.
- Implemented data security measures and validation rules to maintain data quality and integrity.
- Automated report generation and distribution through SSRS workflow management.
- Stayed updated with database technologies to leverage new features for optimization.

Junior Developer

Bhelela Technologies - Johannesburg | Jan 2022 — Jul 2022

- Managed and maintained Active Directory.
- Managed hybrid servers and databases.
- Monitoring system performance and database performance optimization.
- Administered Microsoft Office 365 and managed Database Management Systems.
- Implemented backup and recoveries as per the company policy.
- Developed and deployed software solutions, analyzing data for reporting purposes.
- Provided technical support and resolved incidents, adhering to SLA requirements.
- Collaborated with developers and stakeholders to evaluate and implement software solutions.
- Developed and maintained software applications using PHP, Perl, Javascript programming languages

Junior Technical Analyst

Scadco - Johannesburg | Aug 2020 — Oct 2021

- Managed SQL databases, provided technical support, and administered systems.
- Maintained service level agreements and conducted training for internal and external staff.
- Installed and configured computer hardware, networks, and surveillance systems.

Desktop Support Technician

Nerospec Networks - Johannesburg | May 2018 — Jun 2020

- Provided desktop support, troubleshooted network issues, and performed hardware maintenance.
- Installed software, set up new computers, and managed network devices.
- Trained staff on internal software applications and provided technical assistance.

Desktop Support Technician

CCI Sandton - Johannesburg | May 2016 — Jun 2017

- Device Maintenance
- Address user complaints about their devices
- Troubleshooting Devices
- Software Installation
- Set up new computers for staff
- Manage network devices
- Train staff on internal software application
- Manage networks devices

PROJECTS

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| • Equipment Rental System Link | Johannesburg Jan 2020 - Mar 2021 |
| • Khusela Security Company System Link | Johannesburg Jan 2018 - Jun 2020 |
| • Gate Control System Database Link | Johannesburg Jan - Dec |

Certification:

- Microsoft Certified: Azure AI Engineer Associate | Microsoft | Sep '01
- Microsoft Certified: Azure Data Scientist Associate | Microsoft | Sep '20
- Microsoft 365 Certified: Fundamentals | Microsoft | Dec '21
- Microsoft Certified: Azure Fundamentals | Microsoft | Jul '20
- Microsoft Certified: Azure Administrator Associate | Microsoft | Dec '22

REFERENCE

Reference Available upon Request