

**Customer Care/ Social Media**

**IES**

**REFERENCE** : MultGerm

**POUR POSTULER** : offre3951102.1536@iesconsult.contactrh.com sous la référence MultGerm

**TYPE DE CONTRAT** : Stage

**LOCALISATION** : Berlin 08018, Alemania

**NIVEAU D'ETUDES** : Bac +5

**ANNEES D'EXPERIENCE** : < 6 mois

**DATES** : À partir du 02/09/2013

**DUREE** : de 3 à 6 mois

**SECTEUR** : Distribución (Comercio/ Comercio Industrial Al Por Mayor)

**FONCTION** : Comercial - Ventas (Comerciante Técnico)

**SOCIETE :**

Our partner company is a holding of Germany's biggest internet enterprise that is managing famous dating portals, discount pages & shoe delivery services. The company is offering high- class beauty products on their webpage, singled and in form of monthly gift boxes. The products will be delivered directly to the customer and through close customer relationships the company ensures a direct feedback, which helps to optimise processes and offers. The company was founded in 2011 and is located in the heart of Berlin. They work in more than 14 countries worldwide and employ right now over 400 people.

**DESCRIPTION DU POSTE :**

- Gather customer information & feedback
- deal with customer questions on digital media platforms, via telephone & mail
- Support the customers within a narrow time frame, even with more complicated issues
- work with different tools and databases to manage the interaction of customers
- Manage administrative tasks on a daily basis

**PROFIL :**

Nivel Idiomas: French (fluent), English (good)

500€ / mois

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