Heuristic Evaluation

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Evaluation

Frame	Heuristic violated	Severity	Description / Comment
Dashboard	Match Between the System and the Real World	1	Labels like "Bank," "Cash," and "Latest transactions" are clear and familiar. However, "histogram" may be less intuitive for users unfamiliar with financial graphs.
Dashboard	Flexibility & Efficiency of Use	2	There should be a way to customize which accounts and categories are shown by default. No quick filter for "this month"/"last month" on the Dashboard for Latest Transactions.
Dashboard	Consistency & Standards	2	Why are there buttons for the Pie Charts & Histograms to change the view when you can scroll to view other types of chart and other accounts?
Transactions	Match Between System and Real World	4	Days with transactions lack clear visual cues, such as dots or highlights. Users must click randomly to find transactions, which does not meet real-world expectations of calendar design.
Transactions	Help Users Recognize, Diagnose, and Recover from Errors	3	Selecting a date with no transactions must show an empty list with a feedback (e.g., "No transactions on this day"). Otherwise, users may assume a technical error.