# Natural Language Processing with Deep Learning Sentiment Analysis with Machine Learning



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# **Agenda**

- Introduction to Machine Learning
- Sentiment Analysis
- Feature Extraction
- Breaking the curse of dimensionality!

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#### **Notation**

•  $a \rightarrow$  a value or a scalar

- $b \rightarrow$  an array or a vector
  - $i^{th}$  element of **b** is the scalar  $b_i$

- $C \rightarrow$  a set of arrays or a matrix
  - $i^{th}$  vector of  $\boldsymbol{c}$  is  $\boldsymbol{c}_i$
  - $j^{th}$  element of the  $i^{th}$  vector of  ${\bf C}$  is the scalar  $c_{i,j}$

# Linear Algebra – Recap

- Transpose
  - a is in  $1 \times d$  dimensions  $\rightarrow a^{T}$  is in  $d \times 1$  dimensions
  - A is in  $e \times d$  dimensions  $\rightarrow A^{T}$  is in  $d \times e$  dimensions
- Inverse of the square matrix S is  $S^{-1}$
- Dot product
  - $\mathbf{a} \cdot \mathbf{b}^T = c$ dimensions:  $1 \times d \cdot d \times 1 = 1$
  - $a \cdot B = c$ dimensions:  $1 \times d \cdot d \times e = 1 \times e$
  - $A \cdot B = C$ dimensions:  $I \times m \cdot m \times n = I \times n$

# **Statistical Learning**

Given N observed data points:

$$X = [x^{(1)}, x^{(2)}, ..., x^{(N)}]$$

accompanied with output (label) values:

$$y = [y_1, y_2, ..., y_N]$$

and each data point is defined as a vector with *l* dimensions (features):

$$\mathbf{x}^{(i)} = [x_1^{(i)}, x_2^{(i)}, \dots, x_l^{(i)}]$$



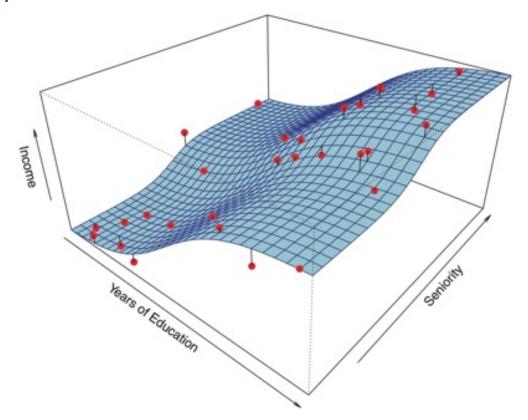
### **Statistical Learning**

• Statistical learning assumes that there exists a **TRUE** function  $(f^{TRUE})$  that has generated these data:

$$\mathbf{y} = f^{TRUE}(\mathbf{X}) + \epsilon$$

- $f^{TRUE}$ 
  - The true but unknown function that produces the data
  - A fixed function
- $\epsilon > 0$ 
  - Called irreducible error
  - Rooted in the constrains in gathering data, and measuring and quantifying features

# **Example** $f^{TRUE}$



 $f^{TRUE} \rightarrow$  blue surface

 $X \rightarrow \text{Red points with two features: } Seniority, Years of Education$ 

 $y \rightarrow Income$ 

 $\epsilon \rightarrow$  the differences between the data points and the surface

# **Machine Learning Model**

• A machine learning (ML) model tries to estimate  $f^{TRUE}$  by defining function f:

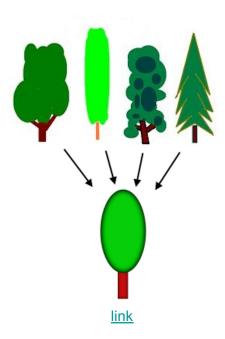
$$\widehat{\mathbf{y}} = f(\mathbf{X})$$

such that  $\hat{y}$  (predicted outputs) be *close* to y (real outputs).

- The differences between the values of  $\hat{y}$  and y is reducible error
  - Can be reduced by better models, better estimations of  $f^{TRUE}$

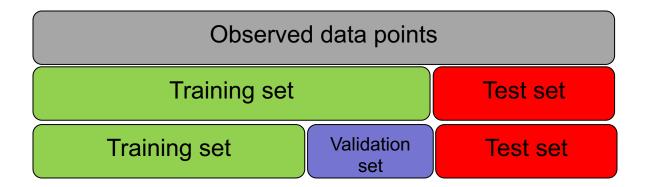
#### **Generalization**

 The aim of machine learning is to create a model using observed experiences (training data) that generalizes to the problem domain, namely performs well on unobserved instances (test data)



### **Learning the model – Splitting dataset**

- Data points are splitted into:
  - Training set: for training the model
  - Validation set: for tuning model's hyper-parameters
  - Test set: for evaluating model's performance
- Common train validation test splitting sizes
  - 60%, 20%, 20%
  - *-* 70%, 15%, 15%
  - 80%, 10%, 10%



Features	/ Variabl	es $(X)$
----------	-----------	----------

Labels / Output Variable (Y)

		-		, -
	F	16	Т	nc
	М	16	Т	nc
Dataset	М	16	Т	nc
Juluool	F	17	Α	nc
	М	15	Α	nc
		4-	+	

sex	age	Pstatus	romantic	Walc
F	18	Α	no	1
F	17	Т	no	1
F	15	T	no	3
F	15	Т	yes	1
F	16	T	no	2
М	16	Т	no	2
М	16	Т	no	1
F	17	Α	no	1
М	15	Α	no	1
М	15	T	no	1
F	15	Т	no	2
F	15	T	no	1
М	15	T	no	3
М	15	T	no	2
М	15	Α	yes	1
F	16	Т	no	2
F	16	Т	no	2
F	16	Т	no	1
М	17	Т	no	4

Pstatus: parent's cohabitation status ('T' living together 'A' - apart)

Romantic: with a romantic relationship Walc: weekend alcohol consumption (from 1 - very low to 5 - very high)

http://archive.ics.uci.edu/ml/datasets/STUDENT+ALCOH **OL+CONSUMPTION#** 

Tra	iin	Set	•

sex	age	Pstatus	romantic	Walc
F	18	Α	no	1
F	17	T	no	1
F	15	T	no	3
F	15	T	yes	1
F	16	Т	no	2
М	16	Т	no	2
М	16	T	no	1
F	17	Α	no	1
М	15	Α	no	1
М	15	Т	no	1
F	15	Т	no	2
F	15	Т	no	1
М	15	Т	no	3

#### Test Set

M	15	Т	no	2
М	15	Α	yes	1
F	16	Т	no	2
F	16	Т	no	2
F	16	Т	no	1
М	17	Т	no	4

Tra	in	Set

sex	age	Pstatus	romantic	Walc
F	18	Α	no	1
F	17	T	no	1
F	15	T	no	3
F	15	Т	yes	1
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М	16	Т	no	2
М	16	T	no	1
F	17	Α	no	1
М	15	Α	no	1
М	15	Т	no	1
F	15	Т	no	2
F	15	T	no	1
М	15	T	no	3

**Test Set** 

М	15	T	no	?
М	15	Α	yes	?
F	16	Т	no	?
F	16	Т	no	?
F	16	Т	no	?
М	17	Т	no	?

2
1
2
2
1
4

y

sex	age	Pstatus	romantic	Walc
F	18	Α	no	1
F	17	Т	no	1
F	15	T	no	3
F	15	T	yes	1
F	16	Т	no	2
М	16	Т	no	2
М	16	Т	no	1
F	17	Α	no	1
М	15	Α	no	1
М	15	Т	no	1
F	15	Т	no	2
F	15	Т	no	1
М	15	Т	no	3

Train ML Model

**Test Set** 

**Train Set** 

М	15	T	no	?
М	15	Α	yes	?
F	16	Т	no	?
F	16	Т	no	?
F	16	Т	no	?
М	17	Т	no	?

y

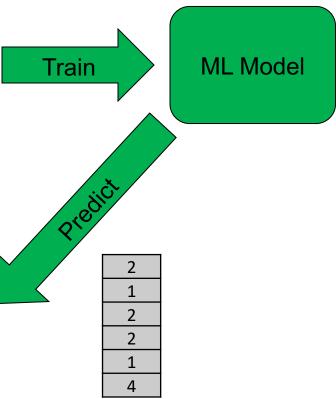
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Tra	ın	Set

sex	age	Pstatus	romantic	Walc
F	18	Α	no	1
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М	16	Т	no	1
F	17	Α	no	1
М	15	Α	no	1
М	15	T	no	1
F	15	Т	no	2
F	15	Т	no	1
М	15	Т	no	3

**Test Set** 

М	15	Т	no	1
М	15	Α	yes	1
F	16	Т	no	2
F	16	Т	no	2
F	16	Т	no	3
М	17	Т	no	4





Train Set

**Test Set** 

romantic Walc age **Pstatus** sex 18 Α no 17 1 no 3 15 no 15 1 yes 2 16 no Μ 16 2 no Train **ML Model** M 16 1 no F 17 Α 1 no 15 M 1 no 15 M 1 no 15 no 15 1 no Μ 15 3 no 2 15 M no 15 1 Α yes 16 no 16 no F 16 Τ no 4 Т 17 M no

Evaluation - Generalization error

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### **Tuning hyper parameters – Model selection**

- Decide on the exploration of several sets of the model's hyper-parameters
- Train a separate model per each set using training set
- Among the trained models, select the best performing one based on the evaluation result on validation set
- Take the selected model and evaluate it on test set → final model performance

#### **ML** models

#### Parametric models

- The model is defined as a function (or a family of functions) consisting of a set of parameters
- Functions such as linear regression, logistic regression, naïve Bayes, and neural networks
- The problem of finding the ML model is reduced to finding the optimum values for the parameters

### Non-parametric models

- There is no assumption about the form of the function
- The model is directly learned from data
- ML models such as SVM, k-NN, smoothing spline, gaussian processes

#### Term of the day!

**Inductive bias:** all assumptions we consider in defining and creating an ML model. Our prior knowledge about what  $f^{TRUE}$  should be.

# A sample ML model: Linear Regression

• *f* is defined as a Linear Regression function:

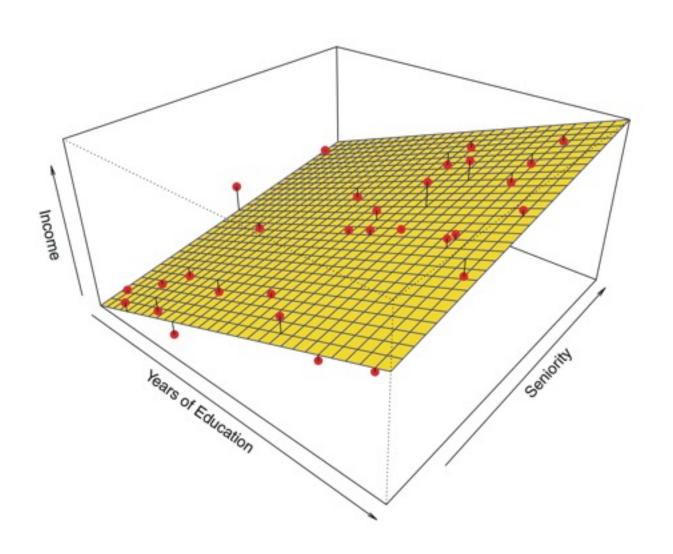
$$y = f(x; w) = w_0 + w_1 x_1 + w_2 x_2 + ... + w_l x_l$$

where  $\mathbf{w} = [w_0, w_1, ..., w_l]$  is the set of model parameters

In the "income" example:

$$income = f(\mathbf{x}; \mathbf{w}) = w_0 + w_1 \times education + w_2 \times seniority$$

# **A trained Linear Regression model**



#### **Loss Function**

- Optimization of parameters is done by first defining a loss function
- A loss function measures the discrepancies between the predicted outputs  $\hat{y}$  and real ones y
- E.g. Mean Square Error (MSE) a common regression loss function:

$$\mathcal{L}(y_i, \hat{y}_i; \boldsymbol{w}) = \frac{1}{N} \sum_{i=1}^{N} (y_i - \hat{y}_i)^2$$

Loss functions for classification: Next lectures

Good to know! What is Mean Absolute Error and how is it different from MSE?

# **Optimization**

 Next, training data is used to find an optimum set of parameters w\* by optimizing the loss function:

$$\mathbf{w}^* = \underset{\mathbf{w}}{\operatorname{argmin}} \mathcal{L}(y_i, \hat{y}_i; \mathbf{w})$$

$$\mathbf{MSE:} \quad \mathbf{w}^* = \underset{\mathbf{w}}{\operatorname{argmin}} \frac{1}{N} \sum_{i=1}^{N} (y_i - f(x_i; \mathbf{w}))^2$$

- How to optimize:
  - Stochastically, e.g. using Stochastic Gradient Descent (SGD)
     → next lecture
  - Analytically, e.g. in linear regression → Deep Learning book
     5.1.4

#### ML models... cont.



less flexible
less parameters
lower variance
higher bias
prune to underfitting

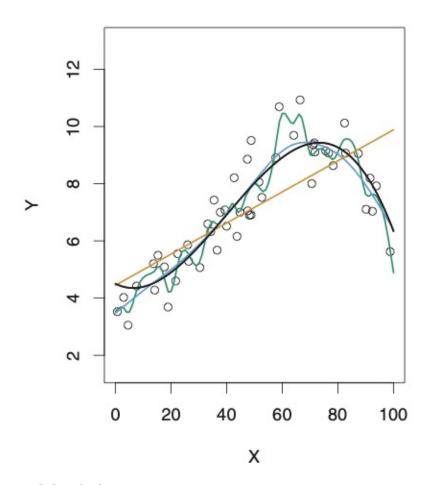
more flexible
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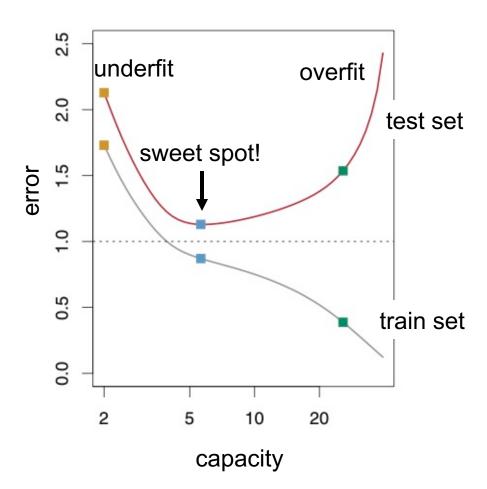
#### Terms of the day!

(Statistical) Bias indicates the amount of assumptions, taken to define a model. Higher bias means more assumptions and less flexibility, as in linear regression. Variance: in what extent the estimated parameters of a model vary when the values of data points change (are resampled).

**Overfitting:** When the model exactly fits to training data, namely when it also captures the noise in data.

# **Learning Curve**





Models:

 $\overline{\text{black}} \rightarrow f^{TRUE}$ 

orange → linear regression

blue and green→ two smoothing spline models

# Regularization

- A regularization method introduces additional information (assumptions) to avoid overfitting by decreasing variance
- E.g. adding the squared L2 norm of parameters to loss function:

$$\mathcal{L}(y_i, \hat{y}_i; \mathbf{w}) = \frac{1}{N} \sum_{i=1}^{N} (y_i - \hat{y}_i)^2 + ||\mathbf{w}||_2^2$$

$$\|\boldsymbol{w}\|_2 = \sqrt{\sum_i w_i^2}$$

#### **Common Evaluation Metrics**

- Classification
  - Accuracy

- Precision

$$\frac{TP}{TP+FP}$$

- Recall

$$\frac{TP}{TP + FN}$$

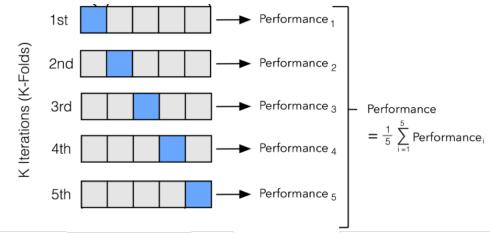
- F-measure

$$\frac{2*precision*recall}{precision+recall}$$

- Regression
  - MSE
  - R-squared

#### k-fold Cross Validation

- A rigours evaluation method
  - avoids bias in train/test splitting
- How to
  - Split data into k equal-size folds (k=5 or 10)
  - Repeat *k* times:
    - Use one left-out fold for test
    - Use the rest of k-1 folds for training
  - Final performance is the average of the evaluation results of the k models



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- Breaking the curse of dimensionality!

# A tough Example!

"This past Saturday, I bought a Nokia phone and my girlfriend bought a Motorola phone with Bluetooth. We called each other when we got home. The voice on my phone was clear, better than my previous Samsung phone. The battery life was however short. My girlfriend was quite happy with her phone. I wanted a phone with good sound quality. So my purchase was a real disappointment. I returned the phone yesterday."

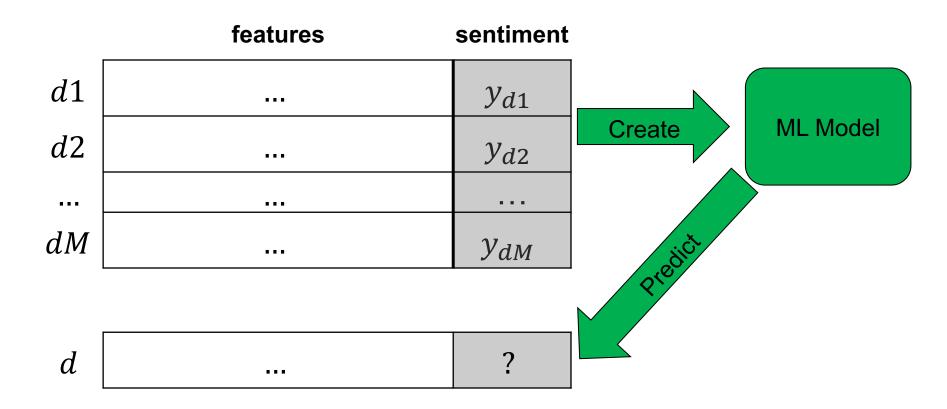
### **Text-Level Sentiment Analysis**

- Text- or document-level sentiment analysis assumes that whole the text expresses one sentiment about one opinion target
  - Not like the previous example!
- We approach sentiment prediction with ML

#### **Problem definition**

- A dataset consist of M text documents and their sentiments (outputs)
- Possible sentiment values:
  - [-1, 0, 1] → [negative, neutral, positive] (classification problem)
  - Real-valued numbers e.g. stock price (regression problem)

# **Sentiment Analysis with ML**



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# **Dictionary**

To extract features, first a dictionary with N words (terms) is defined:

#### **Document-Term Matrix**

- The features are based on the terms in the dictionary
  - Bag of Words (BoW) representations of documents
- $x_{t,d}$  is feature value  $\rightarrow$  weight of term t in document d

	t1	t2		tN	sentiment
d1	$x_{t1,d1}$	$x_{t2,d1}$		$x_{tN,d1}$	$y_{d1}$
d2	$x_{t1,d2}$	$x_{t2,d2}$	•••	$x_{tN,d2}$	y <sub>d2</sub>
		•••	•••		
dM	$x_{t1,dM}$	$x_{t2,dM}$	•••	$x_{tN,dM}$	Уам

#### **Term Weightings**

- A term weighting method measures the importance of a term in a document
- One common method is to count the number of occurrences of a term in a document  $\Rightarrow$  **term count**:  $x_{t,d} = \text{tc}_{t,d} = \#$  of occurrences of t in d
- Using logarithm to dampening raw counts is shown to be more effective ⇒ term frequency:

$$x_{t,d} = \mathsf{tf}_{t,d} = \log(1 + \mathsf{tc}_{t,d})$$

#### On informativeness of less frequent terms

- Terms that do not appear often usually carry more information in comparison with highly frequent ones
  - e.g., *JKU* in a large news corpora
- Inverse document frequency (idf) is a well-known method to measure how often words appear in a collection:

$$\mathrm{idf}_t = \log(\frac{M}{\mathrm{df}_t + 1})$$

- df<sub>t</sub> is the document frequency of t, namely the number of documents that contain term t
- Higher idf<sub>t</sub> means that the term appears less often in the collection, and is therefore more informative (important)
  - e.g., JKU has high idf, while the has very low idf

## **Term weightings**

•  $tf-idf_{t,d}$  term weighting is the product of  $tf_{t,d}$  and  $idf_t$ 

$$x_{t,d} = \text{tf-idf}_{t,d} = \log(1 + \text{tc}_{t,d}) \times \log(M/df_t)$$

increases with the number of occurrences within a document

increases with the rarity of the term in the collection

A well-known term weighting method!

#### Wrap-up!

Use any term weightings to create document-term matrix

	t1	t2	•••	tN	sentiment
d1	$x_{t1,d1}$	$x_{t2,d1}$		$x_{tN,d1}$	$y_{d1}$
d2	$x_{t1,d2}$	$x_{t2,d2}$		$x_{tN,d2}$	$y_{d2}$
dM	$x_{t1,dM}$	$x_{t2,dM}$		$x_{tN,dM}$	Удм

- The rest is standard machine learning!
  - Model training
  - Hyper-parameter tuning and model selection
  - Evaluation

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## **Supervised Sentiment Analysis**

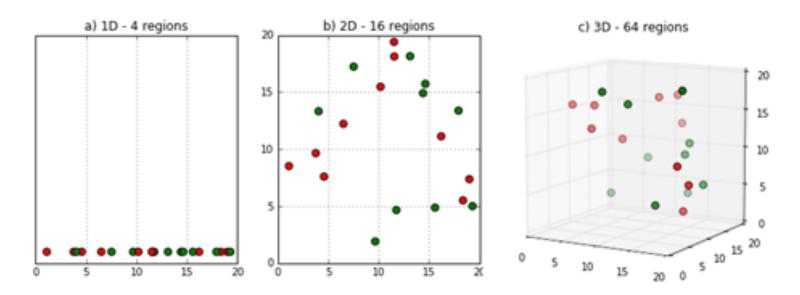
	t1	t2	•••	tN	sentiment
d1	$x_{t1,d1}$	$x_{t2,d1}$	•••	$x_{tN,d1}$	$y_{d1}$
d2	$x_{t1,d2}$	$x_{t2,d2}$	•••	$x_{tN,d2}$	y <sub>d2</sub>
	•••	•••	•••	•••	
dM	$x_{t1,dM}$	$x_{t2,dM}$		$x_{tN,dM}$	Удм

$$N \sim [20K - 500K]$$
  
 $M \sim [10K - 100K]$ 

- The feature vectors are
  - sparse (a lot zeros)
  - in a very high dimension

#### **Curse of dimensionality**

- Curse of dimensionality happens when the amount of data does not suffice to support the sparsity in dimensionality
- It causes
  - Data sparsity
  - Issues in measuring "closeness"





#### **Curse of dimensionality**

- Why low-dimensional vectors?
  - Easier to store and load (efficiency)
  - More efficient when used as features in ML models
  - Better generalization since the noise in data is reduced
  - Able to capture higher-order relations:
    - Synonymy like car and automobile can be merged into same dimensions
    - Polysomy like bank (financial institution) and bank (bank of river)
      can be separated into different dimensions

## Feature (Dimensionality) reduction

- Feature selection
  - keep some important features and get rid of the rest!
- Dimensionality reduction
  - project data from high to a low dimensional space



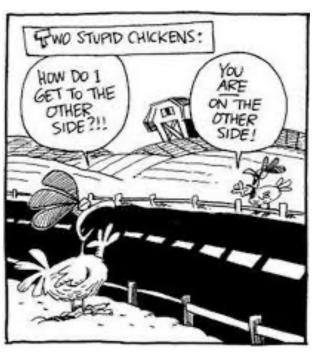
#### **Feature selection**

- During pre-processing
  - Remove stop words or very common words
    - tf-idf do it in a "soft" way why?
  - Remove very rare words
    - Usually done when creating dictionary
  - Stemming & lemmatization
- Features definition
  - Use only the words in a domain-specific lexicon as features
- Post-processing
  - Keep important features using some informativeness measures
  - Subset selection

#### **Dimensionality reduction with LSA**

- Latent Semantic Analysis (LSA)
  - A common method in Information Retrieval to capture semantics
  - Based on Singular Value Decomposition (SVD)

Semantics matters!



## **Singular Value Decomposition**

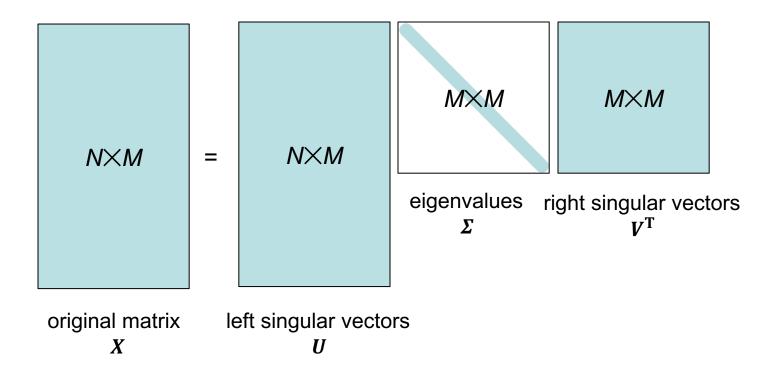
An N × M matrix X can be factorized to three matrices:

$$X = U\Sigma V^{\mathrm{T}}$$

- U (left singular vectors) is an N×M unitary matrix
- $\Sigma$  is an  $M \times M$  diagonal matrix, diagonal entries
  - are eigenvalues,
  - show the importance of corresponding M dimensions in X
  - are all positive and sorted from large to small values
- $V^{T}$  (right singular vectors) is an  $M \times M$  unitary matrix

<sup>\*</sup> The definition of SVD is simplified. Refer to <a href="https://en.wikipedia.org/wiki/Singular value decomposition">https://en.wikipedia.org/wiki/Singular value decomposition</a> for the exact definition

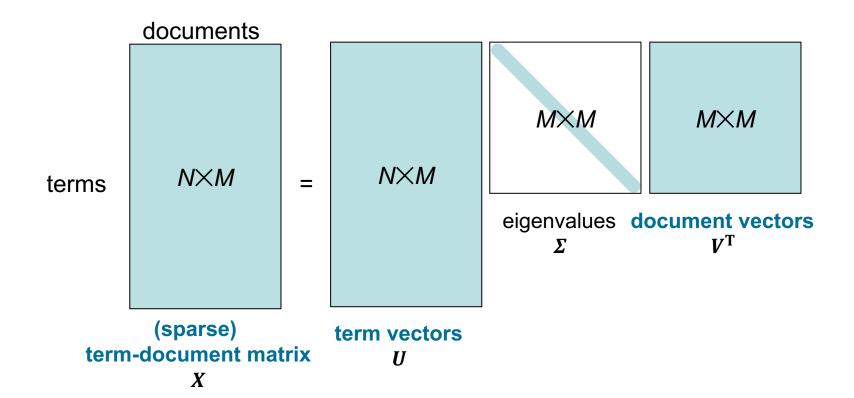
# **Singular Value Decomposition**



#### **At Training Time**

 Step 1: apply SVD on the term-document matrix of training data

Not the document-term matrix! Although it is also possible to start with the document-term matrix, we follow the typical definition!

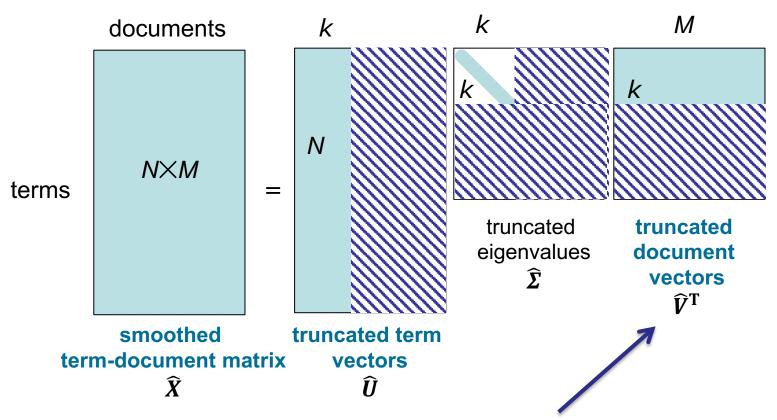


#### **At Training Time**

- Step 2: keep only top k eigenvalues in  $\Sigma$  and set the rest to zero, called  $\widehat{\Sigma}$
- Truncate the U and  $V^T$  matrices based on the changes in  $\Sigma$ , called  $\widehat{U}$  and  $\widehat{V}^T$  respectively
- If we multiply the truncated matrices, we have the rank k least-squares approximation to the original matrix

$$\widehat{X} = \widehat{U}\widehat{\Sigma}\widehat{V}^{\mathrm{T}}$$

#### **At Training Time**



•  $\hat{V}$  matrix is the dense low-dimensional document vectors



#### **At Inference Time (Validation or Test)**

- Given a high-dimensional document vector d in  $N \times 1$  dimensions, we want to project it to the low-dimensional space, resulting in a new vector  $\hat{d}$  with  $k \times 1$  dimensions
- done through this calculation:

$$\widehat{d} = \widehat{\Sigma}^{-1} \widehat{U}^{\mathrm{T}} d$$

• Exercise: calculate if the chain of dot products from d to  $\widehat{d}$  results to the correct dimension