

What types of shoes do you offer?

We offer a wide range of shoes including casual, sports, formal, and outdoor footwear for all ages.

How do I determine my shoe size?

You can refer to the sizing guide on our website including a printable foot measuring tool.

Is international shipping available?

Yes, we ship worldwide. Shipping costs may vary depending on the shipping destination.

What is your return policy?

We accept any returns within 30 days of purchase, and ask that customers return the shoes unworn and in the original packaging.

Do you offer a loyalty program?

Yes, our loyalty program rewards customers with points generated from every purchase, which can be redeemed for discounts on future orders.

How can I track my order?

Once your order ships, a tracking number will be sent to you via email.

Do you offer any environmentally friendly shoes?

Yes, we have a wide range of eco-friendly shoes all made from sustainable materials.

How do I change or cancel my order?

Orders can be modified or cancelled within 24 hours of placing them on the website.

When can I shop ?

Our online store is open 24/7. Physical stores operate from 9 AM to 8 PM, Monday to Saturday, and are closed on Sundays.

Do you offer gift cards?

Yes, we offer both digital and physical gift cards, available in a range of denominations.

How can I contact customer service?

Our customer service team can be reached via email, phone, or live chat on our website.