

Mobile Application User Manual



Mobile App Download



- In mobile devices open the browser (chrome, mobile browser, etc) and type the below URL to download the Mobile App

www.sansfe.info/napp.html

- After installing the application, give the below mentioned Configuration Settings :

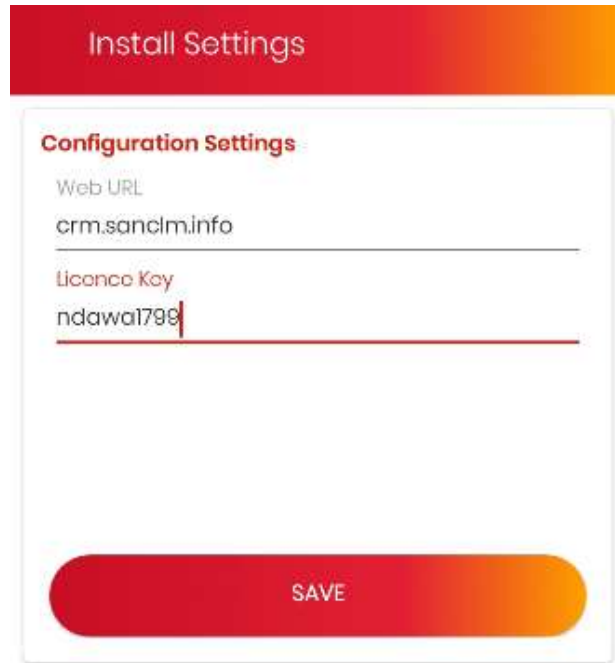
Example :

Web URL : crm.sanclm.info

License Key : demo2903



Configuration Settings



Install Settings


Configuration Settings

Web URL
crm.sandcm.info

Licence Key
ndawal798

SAVE

Powered By

 SANeForce

← Enter the Web URL

← Enter the License Key

← And Click on “Save”

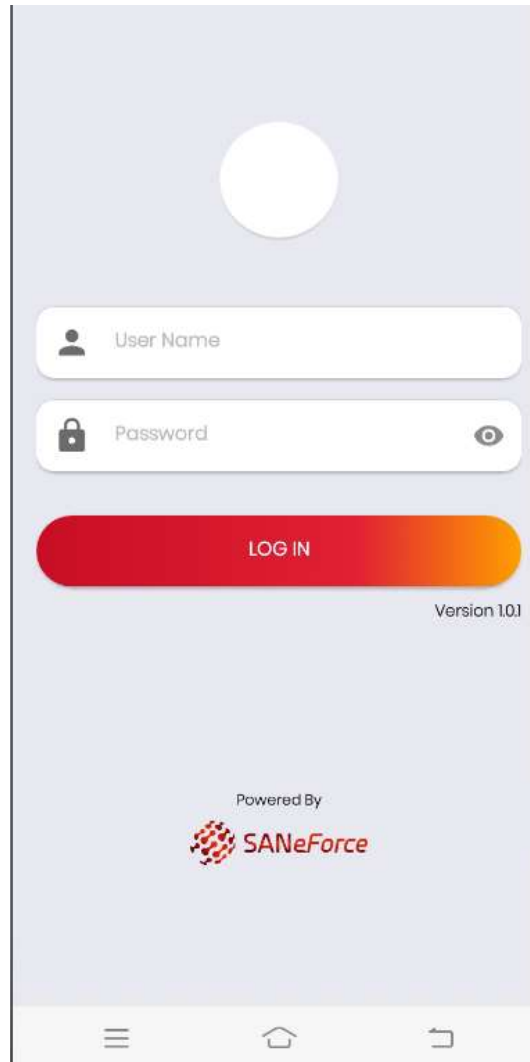
❖ Note :

Configuration setting differs
For each and every customers



Login Screen

*Before Login Enable the GPS & Internet on your Mobile Devices



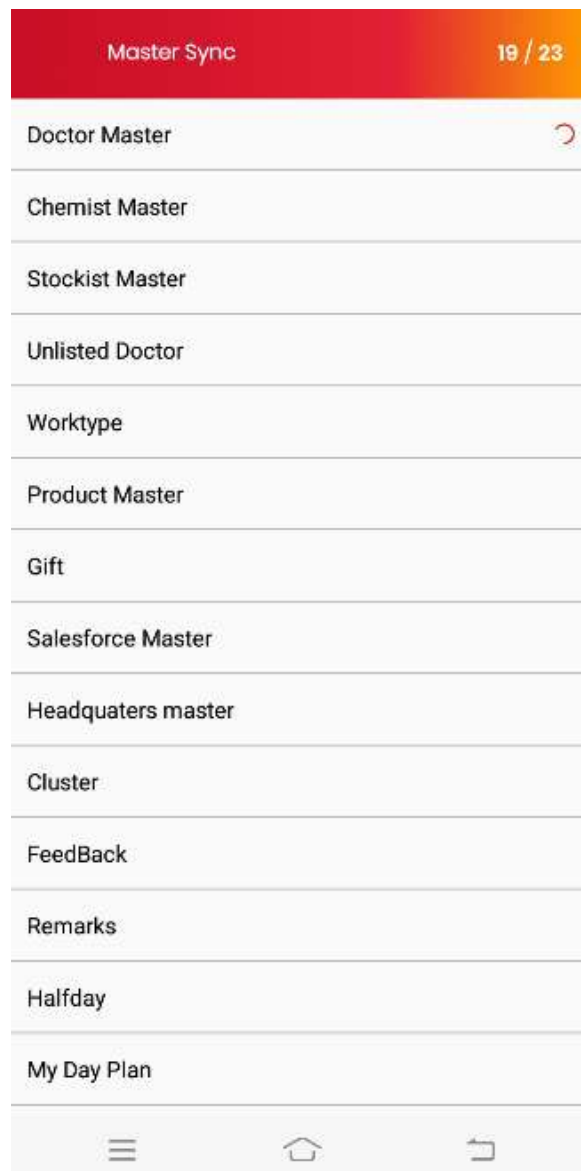
← Enter your User Name

← Enter your Password

← Click on Log In



Master Synchronization Screen



❖ Master data downloaded automatically during the first login.

Note : Please do not close the app during Master Sync



My Day Plan Entry

My Day Plan

Time 14:48 PM

Worktype
Field Work

Cluster
NAIROBI

Remarks
Enter the remarks

SUBMIT

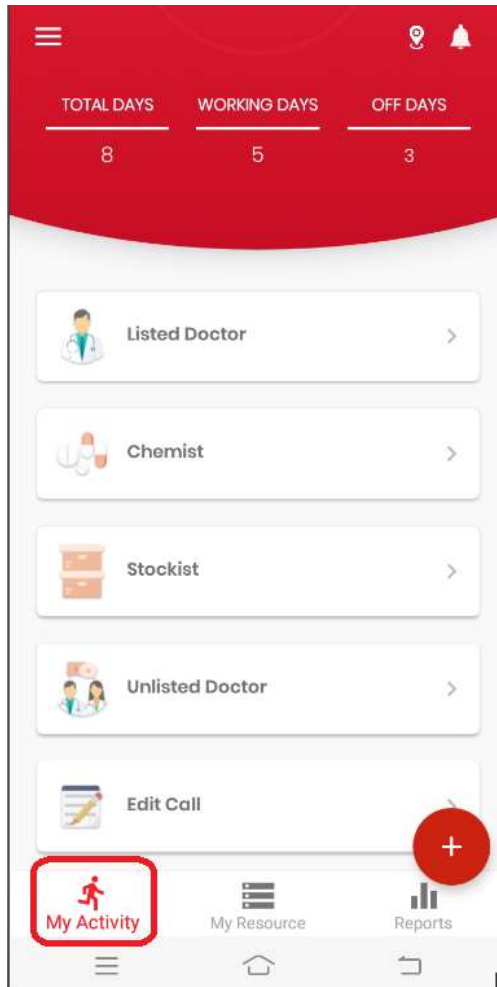
← *Select the Work type

← *Select the Cluster Name
(Area/Town Name)

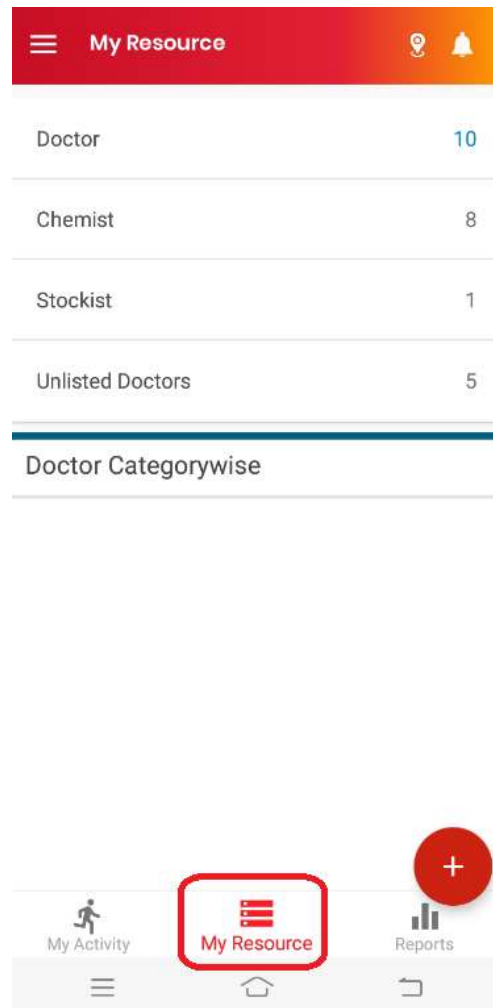
← Enter the Day Remarks

↘ Click the submit button
to save the "Day Plan"

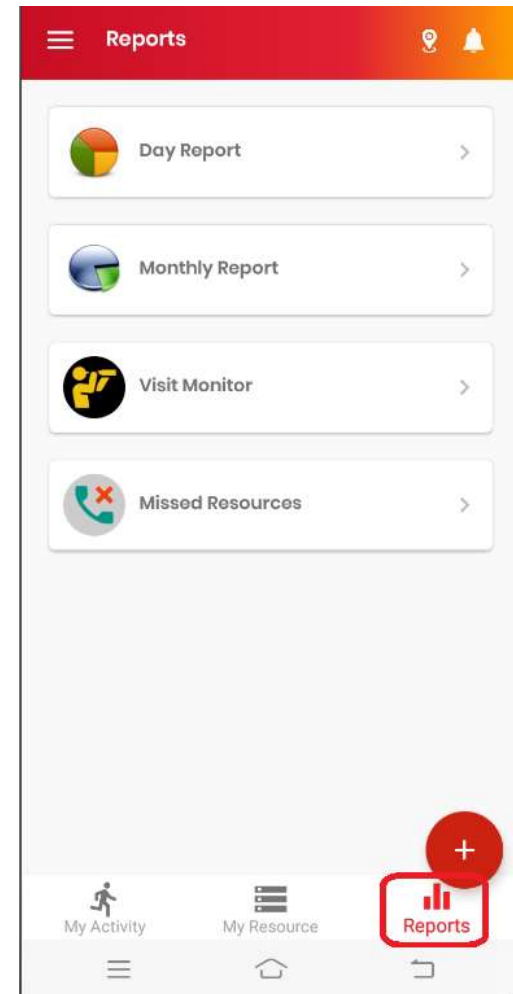
Home Screen Menus



*My Activity -> Can do the day activity here by Submit/Edit/View/Delete calls of Listed Doctor/Chemist/Stockist/Unlisted Doctor



*My Resources -> Can view their Master data By click the count of Listed Doctor/Chemist/Stockist/Unlisted Doctor for the logged in User



*Reports -> Based on Daily Calls Report all The reports are Auto Generated which is Useful for Self Analysis

Listed Doctor Entry screen

Previous visit Analysis
For the selected doctor

*Select the Listed Doctor

If MR doing joint work with
His Manager he can select his
Reporting and higher level
Managers name

Product & Input selection
Available in next slide

Select feedback from the template

Type the Remarks when
Discussion Completed with the
Doctor

Click the submit button
to save the "Doctor Call"

Product	Rx Qty	Sam...
Apitac 100		58
Calperos D		56
Daomin 500		889

Input	Qty

➤ Same procedure will be followed for
Chemist/Stockist/Unlisted Doctors



Product & Input Selection Screen

← Product

Search Product

Product	Pro...	Sam...
BESDIZ TABS [3X10]	<input type="checkbox"/>	
BRONCHOWIN 400MG TABS [3x	<input type="checkbox"/>	
CITAZEPAM TAB	<input type="checkbox"/>	
MONTALLERG TABS [2X10]	<input type="checkbox"/>	
MONTALLERG CT	<input checked="" type="checkbox"/>	
PRECOB-825MG CAPS [3X10]	<input checked="" type="checkbox"/>	1
PREG SMILE TABS [3X10]	<input checked="" type="checkbox"/>	2
SPASMOCARE 80MG TABS [3X10]	<input type="checkbox"/>	
SPASMOCARE PLUS TABS [3X10]	<input type="checkbox"/>	
SPOGIN 50MG INJ	<input type="checkbox"/>	
TRITA MR TABS 35MG[3X10]	<input type="checkbox"/>	

SAVE

- ❖ Select the multiple promoted products/inputs and mention sample quantity (if any) and save it

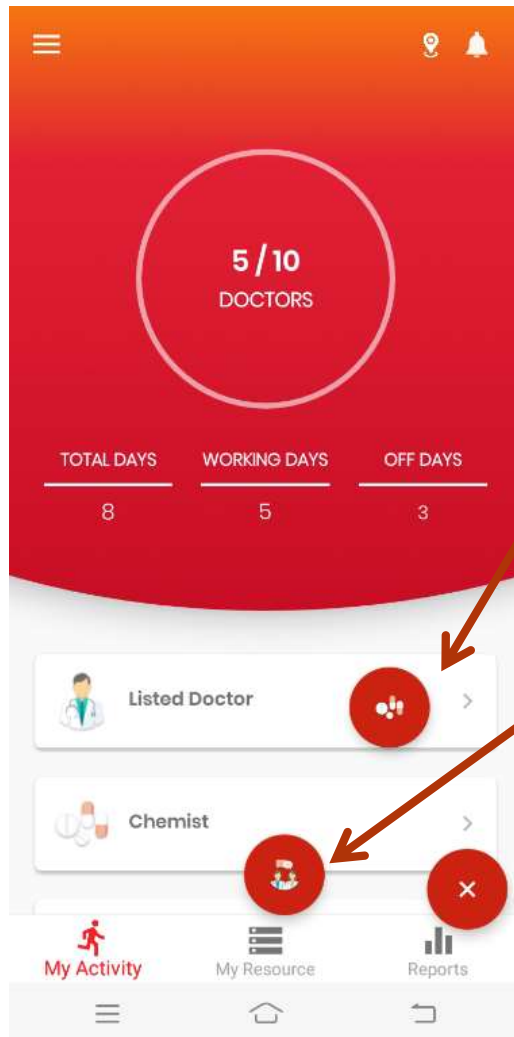
← Input

Search Input

Input	Qty
<input checked="" type="checkbox"/> No Input Selected	1

SAVE

Adding Unlisted Doctor & Chemist



2. Select capsule icon to add Chemist. Fill the mandatory (*) Fields as shown in the Screenshot (right side)

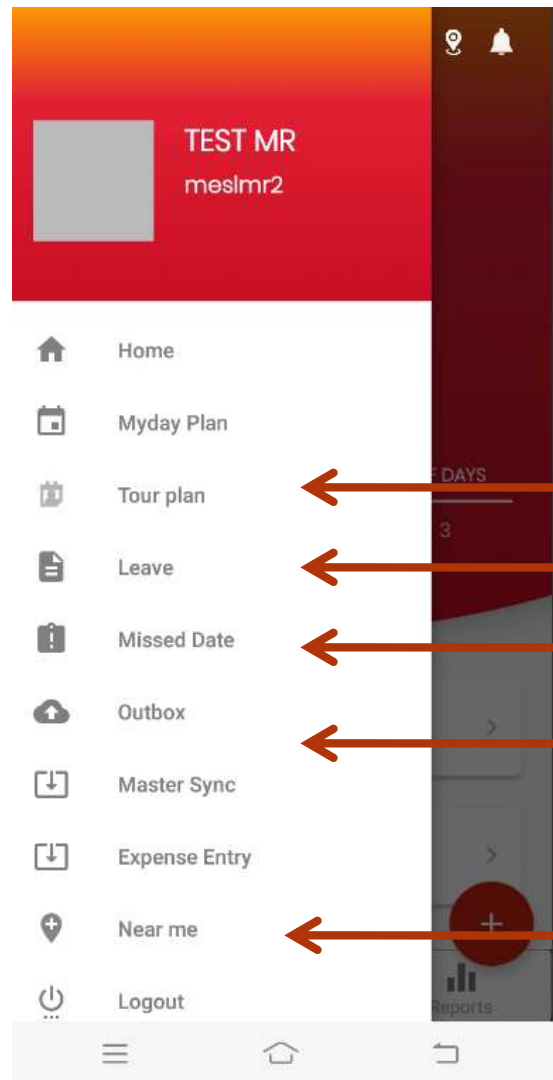
The 'Add Chemist' form has a red header with a back arrow. It contains four mandatory fields marked with an asterisk: 'Cluster' (dropdown), 'Name' (text), 'Phone number' (text), and 'Address' (text area). A red 'SUMIT' button is at the bottom.

3. Select doctor icon to add Unlisted doctor. Fill the mandatory (*) Fields as shown in the screenshot (right side)

The 'Add Unlisted Doctor' form has a red header with a back arrow. It contains five mandatory fields marked with an asterisk: 'Cluster' (dropdown), 'Name' (text), 'Qualification' (dropdown), 'Clinic' (text), and 'Category' (dropdown). A red 'SUMIT' button is at the bottom.

1. Click on “+” to Add Unlisted Doctor and Chemist

Menus at Home Screen



To prepare monthly “Tour Plan”



To submit Leave entries in “Leave Form”



Can do DCR for Missed dates with Admin approval

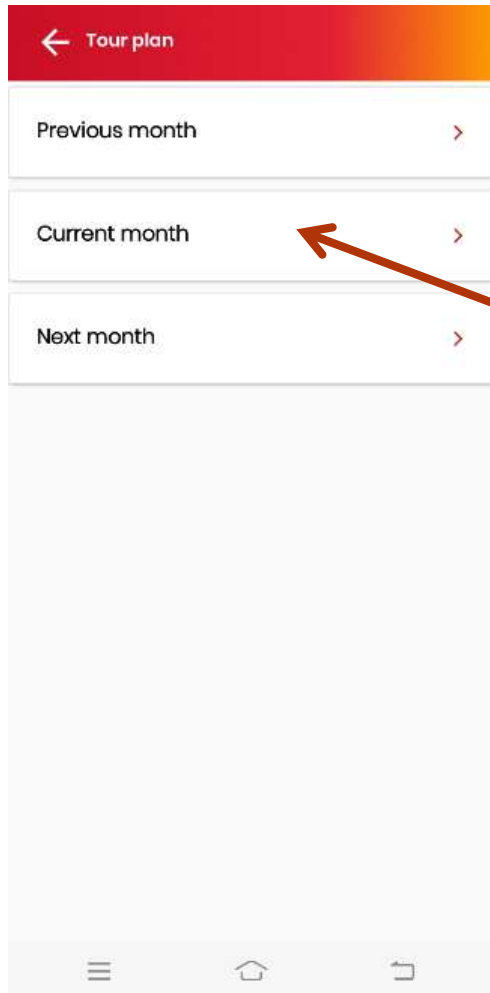


During offline (without internet)
calls are saved in “Outbox”.



To do Location Tagging of
Doctor / Chemist / Stockist / Unlisted Doctor

Tour Plan



← Tour plan

Previous month >

Current month >

Next month >

Mobile navigation bar with icons for menu, home, and back.

Select the required month

Select the date to Prepare the Tour Plan Entry for that particular day



← Tour plan

December 2019

Sun	Mon	Tues	wed	Thurs	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

CHANGE

Mobile navigation bar with icons for menu, home, and back.

Tour Plan

← Create Event

Time: 7-October-2019 12:01 PM

Worktype

Field Work

Cluster

NYERI

Remarks

Enter the remarks

SAVE

Select the Work Type

Select the
Cluster/ Area/Town

Click on Save button

Complete all dates of
the month and then
“Submit for approval”
button will be visible.
Now Click the button
to send it for approval

← Tour plan

October 2019

Sun	Mon	Tues	wed	Thurs	Fri	Sat
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

CHANGE SUBMIT FOR APPROVAL

Leave Form

The screenshot shows a mobile application interface for a 'Leave Form'. At the top is a red header bar with a white back arrow and the text 'Leave Form'. Below this are four main sections: 1. 'Leave Type' with a dropdown menu showing 'CL' and an upward arrow. 2. 'Leave Dates' with two date pickers showing '2019-11-16' and '2019-11-17', and a large red '2' indicating the number of days. 3. 'Leave Reason' with a text input field containing the placeholder 'Enter leave Reason'. 4. 'Address On Leave' with a text input field containing the placeholder 'Enter the remarks'. At the bottom is a red 'SUBMIT' button. Four brown arrows point from text instructions on the right to these specific elements: the first arrow points to the 'Leave Type' dropdown, the second to the date pickers, the third to the 'Leave Reason' input field, and the fourth to the 'SUBMIT' button. The bottom of the screen shows a standard Android navigation bar with icons for a menu, home, and back.

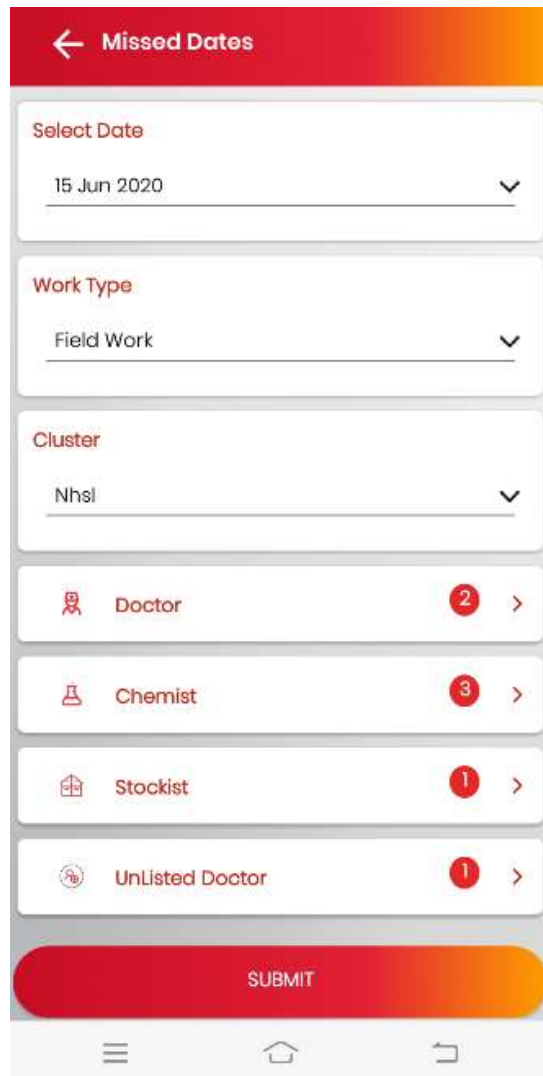
← Select the Leave Type

← Select "From" & "To" Date

← Type Leave Reason

← Click on Submit button

Missed Date



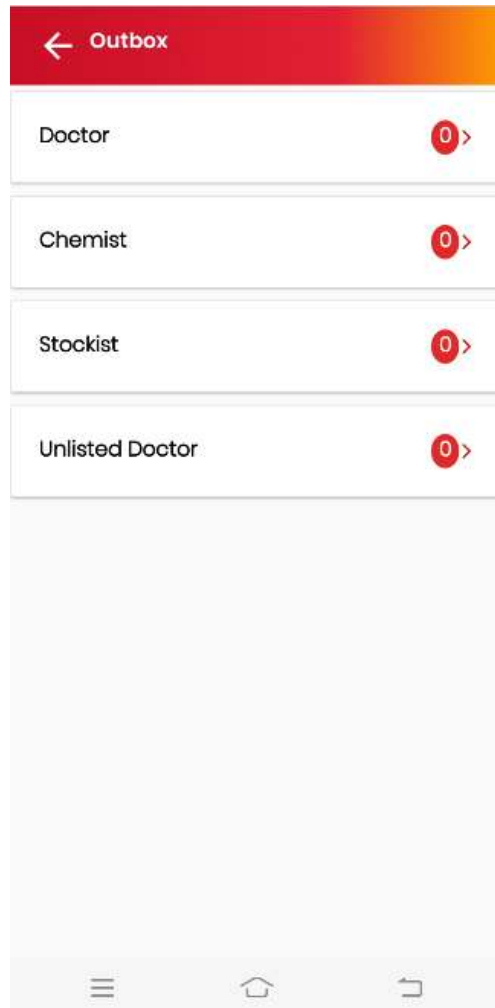
← Select the Missed Date (It has to be released by Admin to select the dates)

← Select the work type based on the day work

← Select the Cluster Name (Area/Town Name)

← Based on the cluster, we can select the Doctors/Chemist/Stockist/Unlisted Doctor and add the Products as well as Input if needed and submit the day call

Outbox



- ❖ When you are working without Internet (offline reporting), calls are saved in “Outbox”.
- ❖ Once the Internet is “ON” all the calls will get Auto sync

Location Tagging Screen



1. Select Category Symbol and Choose Doctor / Chemist / Stockist / Unlisted Doctor to Tag their location

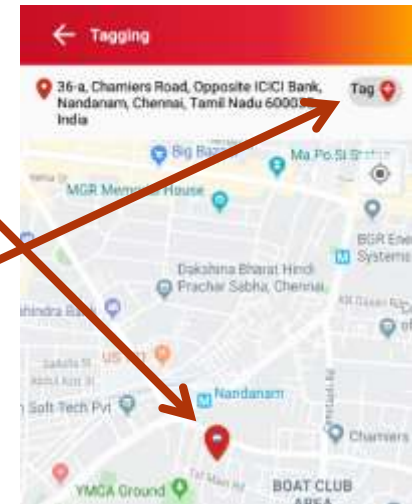
2. Now click on Add new Tag

3. Choose the cluster

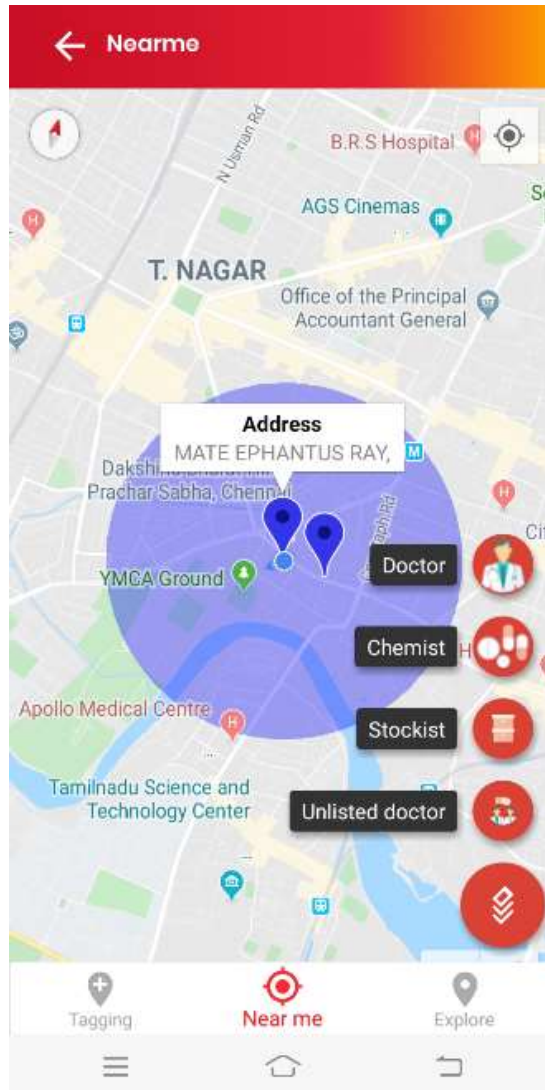
4. Select the doctor to Tag

5. Drag the Red Tag icon to change the address.
Address will be display at the top of the screen

6. Click on the Tag symbol to tag the location successfully



Near Me Screen



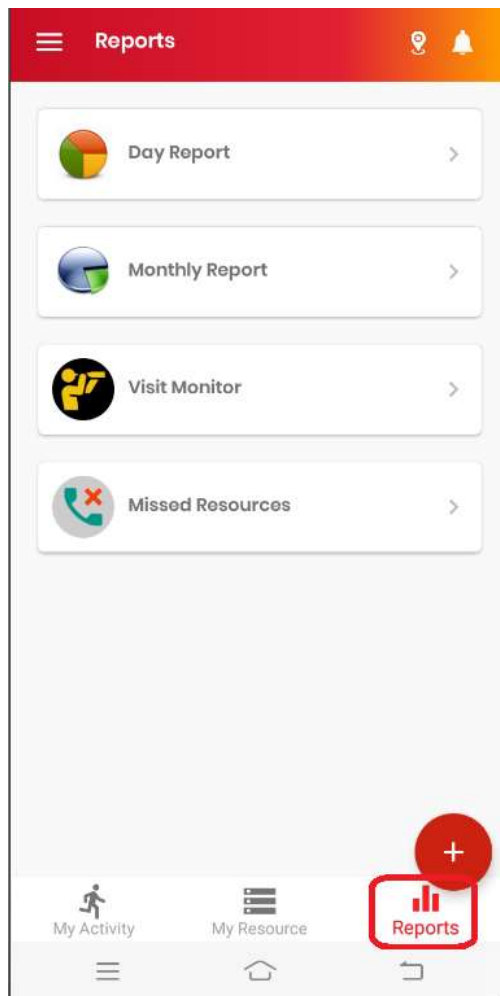
❖ Near me option will show the Tagged Listed Doctors/ Chemist/ Stockist/ Unlisted Doctor within 500m radius within the Medical Rep Current location

Explore Screen



❖ Explore option will show all the Doctors (Excluding tagged listed & unlisted doctors) near the medical reps current location

Day Report & Monthly Report



*Reports -> Based on Daily Calls Report all
The reports are Auto Generated which is
Useful for Self Analysis

Select Day Report

So that we can see
how many Doctors/
Chemist/Stockist/
Unlisted Doctor has
Been submit for the day
with their details

Select Monthly Report

1. So that we can see
how many Doctors/
Chemist/Stockist/
Unlisted Doctor has
Been submit for the
entire month with
their details

2. To switch over to
another month use filter
option

← Day Report

20-June

TEST MR Field Work

Cluster:

Halfday Work:

Remarks:

DR	CH	ST	UL
0	0	0	0

← Monthly Report

Summary July-2020

DR	CH	ST	UL
8	5	2	4

11/06/2020 Field Work

Worked At: Nhs

Halfday Work:

Remarks:

DR	CH	ST	UL
1	2	0	1

12/06/2020 Field Work

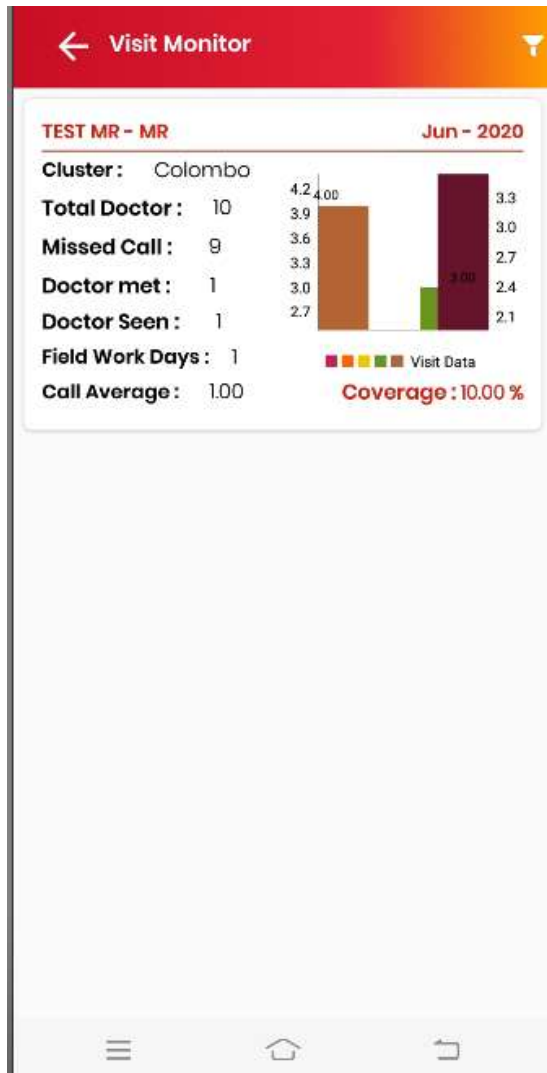
Worked At: 26749, Nhs

Halfday Work:

Remarks:

DR	CH	ST	UL
4	1	1	2

Visit Monitor & Missed Resources



Visit Monitor :
It just a visit analysis
which shows how
many Doctors met,
seen, missed, Field
working days and Call
average

Missed Resources :

1. We can see how
many Doctors has been
missed for the entire
month

2. To see the missed
doctor details, just click
on the count

Missed Call Report

TEST MR - MR Jun-2020

HQ: Colombo

Doctor	Met	Missed
10	1	9

Missed Doctor Details

1) Nilani S Jun-2020

Cluster: NhsI Previous Visit :-

Qualification: MBBS Category: CORE

Speciality: MO Class: A

2) D Somaskandaraja Jun-2020

Cluster: NhsI Previous Visit :-

Qualification: MBBS Category: CORE

Speciality: MO Class: A

3) Choolika Jun-2020

Cluster: NhsI Previous Visit :-

Qualification: MBBS Category: CORE

Speciality: MO Class: A

4) Di Rajapaksha Jun-2020

Cluster: NhsI Previous Visit :-

Qualification: MBBS Category: CORE

Speciality: MO Class: A

5) Ginadi Jun-2020

Cluster: NhsI Previous Visit :-

Qualification: MBBS Category: CORE

Thank You!

