SANGAMESH BAGALKOT

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CAREER OBJECTIVE

Seeking a position as a Node.js Developer and Chatbot Developer where I can utilize my expertise in JavaScript and Node.js to develop high-quality server-side applications and innovative chatbot solutions. I aim to contribute to a dynamic and forward-thinking team.

EDUCATION

SDM College of Engineering and Technology Dharwad   **June 2018**
Bachelor of Engineering

SSPU Science College, Bagalkot   **March 2014**
Intermediate Education

PROFESSIONAL SUMMARY

Software professional with 3.7 years of experience as a Node.js and Chatbot Developer

Node.js & Chatbot Development: Developed innovative solutions using Node.js and chatbot technologies for clients including Yellow.ai, Kore.ai, and Mphasis.

Technical Skills: JavaScript, Node.js, Express js, React js, NLP and low-code platforms.

Project Management: Skilled in requirement gathering, technical design, development, and unit testing. Able to analyze project requirements and translate them into detailed specifications.

Client Interaction: Experienced in communicating with clients and business users to resolve project-related issues effectively.

Problem Solving: Contributed to troubleshooting and solving complex problems, ensuring efficient support and maintenance of applications.

Client Engagement: Worked with prominent clients including Bajaj Allianz Life Insurance, Hotstar, PDS, Thomson Reuters, and IDFC Bank.

TECHNICAL SKILLS

Cloud	:	AWS(Basic)
Application Lifecycle Tools	:	Jira, Azure Boards and Zoho projects
DevOps & CI/CD:	:	Jenkins, Docker, Kubernetes
Build and Deploy	:	npm
Version Control	:	Git, GitHub
Project	:	VS Code
Programming languages/scripting	:	Javascript, Node, Express, React(Exploring)
Databases	:	MongoDB, MySQL (Basic)
Low Code No Code	:	Node-RED, Yellow.ai no code low code Platform, Kore.ai XO Platform, NLP
Operating Systems	:	Windows, Mac, Linux
Testing & Debugging	:	Postman

PROFESSIONAL EXPERIENCE

Mphasis Limited   Sept 2023 - Present

Client : Thomson Reuters, IDFC First Bank, Mashreq Bank & Noon.   **Role : Software Engineer**

Key Responsibilities:

- Developed **bot** functionality using the Kore XO Platform across multiple channels including web, MS Teams, IVR, and WhatsApp.
- Customized bot functional edge cases using Botkit, developed in **Node.js** and **Express**.
- Engaged in weekly client interactions for project demos and reviews.
- Managed the CI/CD process of Botkit using tools like Git, Jenkins, Docker, and Kubernetes on AWS EC2.
- Prepared Functional Design Documents (FDD) and Technical Design Documents (TDD).

Technology: Kore XO Bot Building Platform, JavaScript, Node.js, Git, Bash scripting, AWS Cloud.

Contribution: Led bot and Botkit development, provided support and implemented bug fixes and enhancements.

Kore.ai Software India Pvt Ltd   Aug 2022 - Aug 2023
    Client : Proactive Dealership Solutions, Coca-Cola HBC & Thomson Reuters.   **Role : Software Engineer**
    Key Responsibilities:

- Developed bot functionality using the Kore XO Platform across multiple channels including web, MS Teams, IVR, and WhatsApp.
- Customized bot functional edge cases using Botkit, developed in Node.js and Express.
- Engaged in weekly client interactions for project demos and reviews.
- Managed the CI/CD process of Botkit using tools like Git, Jenkins, Docker, and Kubernetes on AWS EC2.
- Prepared Functional Design Documents (FDD) and Technical Design Documents (TDD).

  Technology: Kore XO Bot Building Platform, JavaScript, Node.js, Git, Bash scripting, AWS Cloud.

  Contribution: Led bot and Botkit development, provided support and implemented bug fixes and enhancements.

Yellow.ai(Bitonic Technology Labs Pvt Ltd)   Feb 2022 - Aug 2022
    Client : Bajaj Allianz and Hotstar.   **Role : Software Engineer**
    Key Responsibilities:

- Developed bot functionality using the **yellow ai** Platform across multiple channels including web, IVR.
- Engaged in weekly client interactions for project demos and reviews.
- Prepared Functional Design Documents (FDD) and Technical Design Documents (TDD).

  Technology: Yellow ai Bot Building Platform, JavaScript, Node.js.& Natural Language Processing.

  Contribution: Led bot development, provided support and implemented bug fixes and enhancements.

iSteer Technologies Pvt. Ltd.   May 2021 - Jan 2022
    Key Responsibilities: **Role : Trainee Engineer**

- **Developed** Node-RED flows for data population in doc & automatic encrypted PDF generation for employee onboarding applications.
- **Implemented** a service for uploading files to Azure Blob Storage using Node-RED.
- **Created** Node-RED control flows for automatic Excel sheet generation.
- **Worked** on Node-RED and Node.js for the development and enhancement of organization products, specifically AppSteer.

  Technology: JavaScript, Node.js and Node-RED.

  Contribution: Development of AppSteer by leveraging Node-RED and Node.js for product enhancements.

Megha Engineering and Infrastructures Ltd (MEIL)   Dec 2018 - June 2019
    Key Responsibilities: **Role : Graduate Trainee**

- **Coordinated** with government consultants for the inspection of vertical suction pumps.
- **Provided s**uggestions for design improvements and obtained approval for design drawings.

CERTIFICATIONS

- Namaste Node.js from NamsteDev. ↗
- Namaste React from NamsteDev. ↗
- Kubernetes Lab for Beginners - Hands On. ↗
- Nodejs Certification from Uplatz. ↗
- Node.js Essential Training ↗

INTERESTED ACTIVITIES AND PERSONAL SKILLS

- Passionate about emerging technologies and innovative solutions in software development and automation.
- Actively engage in learning new programming languages, tools, and technologies to stay current with industry trends.
- Strong ability to analyze complex problems and develop effective solutions.

DECLARATION

I hereby declare that the above mentioned information is correct to the best of my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

Date: **Sangamesh Bagalkot**
Place: