

Terms of Service

Effective Date: [Insert Date]

Welcome to Comps N Care!

These Terms of Service (“Terms”) govern your access to and use of the Comps n Care mobile application and website (the “App”), operated by Comps N Care Technologies Pvt. Ltd., including any content, features, and services offered through the App.

By accessing or using our App, you agree to be bound by these Terms. If you do not agree, please do not use the App.

1. Eligibility

You must be at least 18 years old to use our services. By using the App, you represent and warrant that you are of legal age and have the authority to enter into this agreement.

2. User Accounts

To access certain features, you may be required to create an account. You agree to:

Provide accurate, complete, and updated information.

Maintain the security of your account and password.

Notify us immediately of any unauthorized access.

You are responsible for all activities that occur under your account.

3. Services Offered

Comps n Care provides:

On-demand IT services at your doorstep.

E-waste recycling.

Annual Maintenance Contracts (AMCs).

Warranty-based post-service support.

Sale of genuine OEM parts and accessories.

We reserve the right to modify or discontinue any service at any time without notice.

4. Payment

All services are chargeable. You agree to pay all fees as per the rates displayed in the App. Payments can be made via UPI, cards, net banking, or COD where applicable.

Refunds are handled according to our [Refund Policy].

5. Cancellations & Rescheduling

You may cancel or reschedule service requests through the App, subject to certain time restrictions. Last-minute cancellations may attract a nominal fee.

6. User Conduct

You agree not to:

Use the App for unlawful purposes.

Harass, abuse, or harm technicians or staff.

Copy, modify, or distribute any part of the App without our prior consent.

Interfere with the functionality or security of the App.

7. Privacy Policy

Your use of the App is also governed by our [Privacy Policy], which outlines how we collect, use, and protect your personal data.

8. Intellectual Property

All content, branding, design, and software are the exclusive property of Comps N Care Technologies Pvt. Ltd. You may not reproduce or use our intellectual property without written permission.

9. Limitation of Liability

Comps n Care shall not be liable for any indirect, incidental, or consequential damages resulting from:

Delayed or failed services.

Data loss or device damage.

Third-party service disruptions.

Our total liability is limited to the amount you paid for the relevant service.

10. Termination

We may suspend or terminate your access to the App for violation of these Terms, without prior notice. You may also delete your account anytime through the App.

11. Governing Law

These Terms shall be governed by the laws of India. Disputes shall be resolved exclusively in the courts of [Your City, e.g., Hubli].

12. Changes to the Terms

We may update these Terms from time to time. Continued use of the App after changes means you accept the updated Terms.

13. No Returns or Refunds

Once goods are sold or a device has been serviced/repaired, they are not eligible for return, exchange, or refund under any circumstances, except where explicitly covered under warranty or applicable consumer protection laws.

Contact Us

For questions, concerns, or disputes, contact:

 Email: care.compsncare@gmail.com

 Phone: 99002 35337

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