5Ws + How analysis for the 6 entities in WalStore Operations

	Supplier	Warehouse Transporter	Warehouse	Warehouse -to-store transporter	Store	Customer
What?	What are the types of goods they have?	What does the order consist of?	What is the storage capacity of warehouse?	What is the transit time?	What is the size of the buffer supply area?	What products you usually buy?
	What are the types of contracts they have?				What types products currently stored in store?	What are the needs of the customer?
How?	How much time supplier take to supply the order?	How they get to know there is an order?	How the maintenanc e of the warehouse is done?	How are the schedules arrived at?	How they can maintain the store? How they can maintain stock in store?	How is the store layout optimized?
Who?	Who is responsib le for the supply of goods?	transporters		Who delivers the delivers?		Who is solving the customers problem?

When?		When will the goods supply from Suppliers to Warehouse ?	warehouses receive	the goods supply from		When do they visit the store?
Where?	Where are the suppliers located?		Where is the warehouse located?		Where is the store located?	
Which?		Which prominent routes are used by the transporters for navigating between the suppliers and the warehouses?	Which type of challenges and difficulties occurring at warehouse?	Which type of vehicle they used to moves good from warehouse to store room?		