

Sangmin Hwang
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OBJECTIVE:

Highly motivated Software Engineering student at Centennial College seeking an opportunity that will allow me to apply and enhance my technical skills. Eager to bring strong foundational knowledge in computer programming, software design, and testing to a challenging environment. A diligent learner and collaborative team player, I am passionate about finding innovative solutions to complex software problems and committed to delivering high-quality results. Looking forward to contributing my acquired skills to a dynamic organization where I can gain practical experience and help drive technological advancement.

SUMMARY OF SKILLS & QUALIFICATIONS:

- Highly proficient, optimistic and a hard-working team player
- Providing outstanding customer service working in a fast-paced environment for a wide range of customers demonstrated while learning the duties performed by a bartender, and barista.
- Language Skill: English (Fluent), Korean (Native)
- Information Technology Qualification Certificate of Microsoft Word, Power Point, Excel, OPERA System Certification
- Programming Skills – Java, C#, SQL, Oracle, Spring Framework, Linux
- Tech-savvy, highly accurate, and efficient with data entry and general operations

EDUCATION:

Hotel Management Diploma

George Brown, Toronto, ON

2019-2021

- Relevant Classes Include:
 - Front Office Operations
 - Hospitality Accounting
 - Service Excellence
 - Hotel Sales Marketing and Social Media
 - GPA: 3.7

Software Engineering Diploma

Centennial, Scarborough, ON

2022-Present

- Relevant Classes Include:
 - Front-end Development (Javascript, HTML, .NET, Bootstrap)
 - Database (Oracle, MySQL, MongoDB)
 - Back-end Development (NodeJS)
 - Computer Language (Java, C#)
 - Current GPA: 3.8

EXPERIENCE:

Sales Associate, EG The One1

June 2016 to May 2017

- Initiate and foster relationships with customers to understand their needs, showcasing products that align with their requirements.
- Provide exceptional customer service by responding to customer inquiries in a prompt and professional manner.
- Stay up-to-date with product knowledge, business flow, sales process, and market trends.
- Participate in sales meetings and on-site training.

Barista, Starbucks Company, KOR

June 2016 to May 2018

- Opening, cleaning, setting up and closing shifts were completed throughout finishing chores.
- Preferred to make a personal connection with the customer to give them a much more pleasant, enriched experiences
- Recommended the daily promotion drinks to customers in daily bases and promoted the up selling of the Starbucks location.
- Collaboratively worked as a team to enhance efficiency during busiest hours

INTERESTS:

- Travelling and exploring new sites
- Enjoying Sports (Basketball, Soccer, Tennis, Golf)
- Volunteering
- Making Conversations and getting to know new people