

Dedicated and solution-oriented Engineer with a strong foundation in troubleshooting and client support. Eager to leverage my technical expertise and problem-solving skills to provide efficient and reliable product support, enhancing customer satisfaction and product usability.

Projects Work

TITLE : TAILOR MANAGEMENT SYSTEM:

- Provided technical assistance in the deployment and support of an internet-based Tailor Management System.
- Ensured seamless operation by addressing technical issues related to booking management, payment tracking, and customer data handling.
- Facilitated user support and troubleshooting to enhance system efficiency.

TITLE : ONLINE INVENTORY MANAGEMENT SYSTEM :

- Assisted in deployment and ensured smooth system functionality, improving efficiency by 25%.
- Resolved technical issues and supported backend operations using JDBC and MySQL.

TITLE : OPEX HOME SOLUTIONS :

- Supported API integration and resolved technical issues for seamless frontend-backend communication.
- Ensured application responsiveness and enhanced user experience using React.js.
- Assisted in implementing NLP-based search and predictive features.

Skills

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|-------------------------------------|-------------------------------------|
| • OS: Linux, MAC, Windows. | • Tools: MS Office, GIT, |
| • Web Server: Apache Tomcat | JIRA, Postman |
| • Database: MySQL, ORACLE | • Cloude: Azure, AWS |
| • Languages: SQL, Java, Java Script | • Ticketing Tool : ServiceNow, JIRA |

Education

Expected Graduation: May 2025

Bachelors of Engineering in Computer Science / G.H. Raisonni University

CGPA: 7.80

Certificates:

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- ✓ AWS Advanced certificate from Microsoft
 - ✓ GIT and GITHUB certificate from Hacker Rank