



## Jonath P Joison

Puthukkattil House

Sri paravath temple lane, near minor seminary. Kachery

Anchery PO, Thrissur, Kerala

Pin: 680006

[joysonjonath@gmail.com](mailto:joysonjonath@gmail.com)

### PROFILE SUMMARY

Motivated student pursuing Masters in Business Administration Degree. Passionate and Punctual individual focused on teamwork and quality paired with outstanding communication and presentation abilities. Experienced in managing various projects and utilizing appropriate resources to meet strict deadlines.

### ACHIEVEMENTS AND AWARDS

1. College Union Secretary- CMS college of science and commerce. (2016-2017)
2. Best outgoing Student of BBA – CMS college of science and commerce.(2015 – 2018)
3. Proficiency winner of BBA – CMS college of science and commerce (2016,2017,2018)
4. Best all rounder student – St. Jude public school (2014-2015)

### EXTRA CURRICULAR ACTIVITIES& ACHIEVEMENTS

1. Won state level prizes in Folk dance, Sahodhaya CBSE School Fest (2013, 2014)
2. Participated in Largest Recycling session for LIMCA book of World Records conducted by Tamil Nadu Government (Coimbatore)

### PROJECTS

“Effects of Performance appraisal” at MILMA

### SKILLS

- Interpersonal skills
- Problem solving
- Compliance Handling
- Ms-Office
- Tally 9.1
- Multi-lingual

### WORK EXPERIENCE

#### Customer service associate, Amazon (2018 - 2019)

- Retail and Prime chat support (US)
- Enhanced customer satisfaction with fast, knowledgeable service.
- Won Awards for quick problem solving and Time management.
- Won Award for ‘Best Fuzzy’ for efficient task management.
- Compiled customer feedback to recommend improvements to management.

### EDUCATION

#### MBA (2021-2023)

School of Management studies, *University of Hyderabad*.

#### BBA (2015-2018)

Dept of Management, *CMS college of science and commerce, Coimbatore*

CGPA – 7.86

### REFERNCE

CAROLINE MARIYA

Manager, Amazon

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