<u>RESUME</u>

C-7,402, PRATIK CHS LTD SHANTI NAGAR SECTOR -2 MIRA ROAD(E). THANE: - 401107.

Email:-

ravichandra.vodle77@gmail.com

V.Ravi.Sudarshan.

OBJECTIVE:

- To be a part of the team where learning and growth with stability would be part of employment.
- To Acquire the degree of knowledge skill and position to play a pivotal role in an organization that inspires globally recognized management standards
- To work in your esteemed organization and making bright future prospect by providing the job assigned by your organization.
- To obtain a position as customer service representative utilizing my 6 years of diversified experience

CAREER OBJECTIVE:

- I am Ambitious, hardworking, honest, aggressive & crave of learning new things in life & career. Looking forward for a challenging career ahead
- To always remain relevant & result oriented creating a winning situation for myself & the organization in the process.

PERSONAL SKILLS:



• Comprehensive problem solving abilities, excellent verbal and written communication skills, ability to deal with people diplomatically patiently, willingness to learn, team facilitator.

STRENGTHS:

- 1) Good communication and inter personal skills.
- 2) Desire of learning new things.

PERSONAL INFORMATION:-

NAME : RAVICHANDRA.

DATE OF BIRTH: 1ST JUNE 1977

LANGUAGES KNOWN: ENGLISH, HINDI, MARATHI AND TELGU

MARITAL STATUS: MARRIED

CONTACT NO: 9004555531

EDUCATIONAL QUALIFICATION

EXAMS GIVEN	YEAR OF PASSING	BOARD/UNIVERSITY
TYBA	2006	MUMBAI/APPEARED
H.S.C	2002	MUMBAI
S.S.C	2000	MUMBAI

COMPUTER LITERACY: Basic Knowledge of Computers, operating internet & data entry **APPEARED OF IRDA EXAM ALSO**.



WORK EXPERIENCE

- WORKING IN MODI HYUNDAI THANE as a INSURANCE MANAGER FROM MARCH 20.
 - 1. Insurance renewal
 - 2. Support teller caller
 - 3. Taking calls inbound and outbound.
- WORKED IN YOUR AUTONATION as a INSURANCE MANAGER (JUNE 18- AUG 19)
 - 1. Insurance renewal
 - 2. Support teller caller
 - 3. Taking calls inbound and outbound.
- WORKED IN VOLKS WAGEN MIRA ROAD as a INSURANCE MANAGER (FEB 16- AUG 17)
 - 1. Insurance renewal
 - 2. Support teller caller
 - 3. Taking calls inbound and outbound.
- CARTRADE.COM IN PRABHADEVI as BUSINESS DEVELOPMENT MANAGER. (JAN 15 DEC 15)
 - 1. Making sure that all the customer service standards are being portrayed, established and complied
 - 2. Support sales team to ensure service level requirements are exceeded.
 - 3. Maintaining satisfaction with the tie dealer as per the company norms.
- KAMLA NISSAN MIRA ROAD (2011-2014) as INSURANCE MANAGER .
 - 1. Making sure that all the customer service standards are being portrayed, established and complied
 - 2. Support sales team to ensure service level requirements are exceeded.
 - 3. Maintaining customer satisfaction with the insurance as per the company norms.



- BALAJI MOTORS (TATA MOTORS) as TEAM LEADER MIRA ROAD (2009-2011).
 - 1. New insurance and renewal also
 - 2. Taking calls inbound and outbound.
- . WORKED IN TORRENT MOTORS. VOLKS WAGEN ANDHERI (2005-2009) as TEAM LEADER.
 - 1. Making sure that all the customer service standards are being portrayed, established and complied
 - 2. Support sales team to ensure service level requirements are exceeded.
 - 3. Maintaining customer satisfaction with the insurance as per the company norms.
 - 4. Handling Showroom & Workshop
- SPECTRA MOTORS MALAD (2000-2004) AS TELLE CALLER.

HOBBIES:

Listening to music.

SUMMARY:

- In Addition to above, I am highly motivated and quick learner and I look forward to be a part of your esteemed organization.
- I hereby declare that the statement is true & complete to the best of my knowledge.

DATE:

PLACE:

(V.RAVI.SUDARSHAN.)