

# **CHATBOT DEPLOYMENT WITH IBM CLOUD WATSON ASSISTANT**

## **PHASE-4: DEVELOPMENT PART-2(INTEGRATION PART)**

### **CHATBOT NAME: APPOINTMENT**

We are already developed a chatbot in phase 3. In this phase, we will integrate chatbot which is created using IBM Watson Assistant with WhatsApp in Twilio.

**Here are the steps for integrating chatbot with WhatsApp...**

- Login into Twilio account.
- In this dashboard, it has account SID, auth token.
- We connect the account SID and auth token in Twilio with IBM Watson.
- After the above procedure, it will give integration code.
- Save this integration code in sandbox setting.
- After saving this code, the Twilio will give the number. Then it will also provide one code to start the conversation.

