SANIA SALIM

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PROFESSIONAL SUMMARY:

Highly focused and responsible university student, guaranteed to contribute strongly within a workplace.

HIGHLIGHTS OF QUALIFICATIONS:

- Working knowledge of Amazon Web Services, SSH, AWS CLI, Microsoft Azure, Docker CE and Openstack
- Applied experience in Object-Oriented Programming, Python, JavaScript and HTML, through school assignments.
- Understanding of functionality of routers and switches through weekly labs.
- Created successful running network topologies through troubleshooting multiple applications and issues with the devices.
- Possesses excellent communication, both verbal and written from volunteer experience
- Team player, collaborates well with others as well as independently if needed
- Excellent interpersonal skills
- Sets priorities and works diligently to achieve goals within specified deadlines
- Acts responsibly and exercises good judgment with a willingness to learn new technologies and gain more experience.

EDUCATION:

Bachelor of Business and IT Security Networking and IT Security
Ontario Tech University, Oshawa, ON

- Relevant courses: Intro to Cloud Computing, Advanced Networking, and Computer Security.
- Ambassador Student Leader
- Awarded in Dean's List

PROJECTS:

- Gained hands-on experience with the fundamentals and concepts of cloud services; deploying VMs, Docker Container, deploying to Azure etc.
- Worked in a group to create a website using HTML and JavaScript
- Worked as a team to troubleshoot various problems within the network, using a structured troubleshooting method.

WORK EXPERIENCE:

Student Employment, ESDC/IITB, Whitby ON

May 2022 – Present

- Provide IT support (hardware and software) to the Passport and Biometrics collection programs delivered in the Service Canada Centres (SCC)
- Communicate verbally and in writing with end users in the SCCs to gather information about the issue requiring support

Sales Associate, HomeSense, Whitby, ON

October 2020 – May 2022

- Greeting customers in a friendly manner; being knowledgeable enough to answer questions about merchandise items, prices, and brands; and providing promotional information
- Providing excellent customer service while processing all refunds, exchanges, and purchases in accordance with company policies.

Youth in Policing Student Position, Oshawa, ON

November 2016 – March 2017

- Worked both individually and in a team environment to share information and learn communication, leadership, and team building skills.
- Communicated effectively both verbally and written with all levels of organization and with members of the public.
- Collected food and clothing donations for the "Coldest Night of the Year."

VOLUNTEER EXPERINCE:

Student Ambassador, Ontario Tech University, Oshawa, ON

Sep 2019 - Present

- Representing the university by volunteering at various events on and off campus as a student leader ambassador.
- Engaging with students from different schools and programs to help them gain a better understanding of the university and their field.

SheHacks, Western University, London, ON

Jan 7, 2022 – Jan 9, 2022

- Canada's largest All-Women's 36-hour Hackathon
- Came in third place for Hacker Olympics; the alternate competition stream for beginners.

AIESEC club, Ontario Tech University

January 2021 – June 2021

- A team member at AIESEC for outgoing global talent; worlds largest youth ran organization. Provided internship and volunteer experience to students across the world.
- Worked with VP of outgoing global talent to create new event ideas
- Partnering with Business to customers team on building engagement plan for members and externals

Microsoft AI Workshops, Ontario Tech University

Jan 2021 - March 2021

• Attended the following workshops: Inspiring Women in AI and Technology, building a chatbot together with the help of hands-on experience and AI to Build the World We Want

Student Volunteer

July 2015 – August 2017

- Attended Jr. Youth in Policing Leadership Camp
- Youth Leadership Camp for Newcomers to Canada