

— OWUSU WILLIAM —

| CUSTOMER EXPERIENCE | SALES & MARKETING | TRAINER |

✉ owusuwilliam2344@gmail.com

📞 +233596038258

📍 T036, Teacher-Kope, Adeiso E/R

PROFILE

A self-motivated undergrad with a background in computer science and recent programming experience. Outstanding interpersonal relations skills are demonstrated by active listening, outstanding communication, and successful problem solving. Capable of initiating and demonstrating high levels of motivation required to accomplish the most stringent schedules and deadlines.

Currently looking for a position where I can use my qualifications, experience, and gained abilities to help drive organizational productivity.

SKILLS AND AREAS OF EXPERTISE

- Effective Problem Solving
- Client Relationship Management
- Customer Service
- Good Interpersonal Relations
- Risk Assessment
- Excellent Communication
- Effective Time Management
- Good Proficiency in Microsoft Suite
- Turn ideas into Reality

EXPERIENCE

Top Trainer

Adonai Company Ltd

November 2019 – 2020

- Taught and mentored Trainees
- Organized Product Knowledge for workers
- Taking of stocks

Factory Hand (off-loader)

Hpw Fresh & Dry Ltd *2019*

- Performed tasks as assigned by management
- Loading and offloading of trucks

Shop Attendant

Otifilic Super Market *October 2018 – March 2019*

- Performed tasks as assigned by management
- Advertise new products as a retailer
- Assist with stock taking

EDUCATION

Bachelor of Science in Computer Science *2020 - Present*

University of Energy and Natural Resources - Sunyani

West African Senior School Certificate *October 2015 – June 2018*

St. Martin's Senior High School, Nsawam E/R

LEADERSHIP & VOLUNTEERING EXPERIENCE

- | | |
|---|-----------------------|
| ○ P.R.O, Computer Science Society – UENR, Sunyani | <i>2023 – Present</i> |
| ○ Sponsorship Director – Rest Philanthropy, Sunyani | <i>2022 – Present</i> |
| ○ Communication Committee Member, TEIN UENR | <i>2022/2023</i> |
| ○ Financial Committee Member – UENR SRC , Sunyani | <i>2021/2022</i> |
| ○ Top Trainer – Adonai Company Ltd, Adeiso | <i>2019 - 2020</i> |
| ○ House Prefect – St. Martin's Senior High, Nsawam | <i>2017 – 2018</i> |
| ○ Organizer for Social Aso – St. Martin's | <i>2017 – 2018</i> |
| ○ School Prefect, Akweiman Junior High School | <i>2017 – 2018</i> |

LANGUAGES

English| Ewe | Twi | GA | Krobo |

REFEREES

Mr. Kartey
Manager
Tel: +233208198125

Mr Asante
Manager, Goil
Tel: +233249222280