

HOUSE RULES

- 1. Rooms are available to all guests to check in from 13:00h on arrival day and check out until 11:00h on departure day.
- 2. For later check out after 11:00h on departure day, guests must pay additional fee and if guests don't leave the room until 18:00h, one more night is being charged.
- 3. Breakfast is served every day, for guests who order upon arrival, from 08:00h to 10:00h in our restaurant.
- 4. Lunch is served every day, for guests who order upon arrival, from 14:30h to 16:30h in our restaurant.
- 5. Dinner is served every day, for guests who order upon arrival, from 19:00h to 21:00h in our restaurant.
- 6. Smoking in rooms is strongly forbidden. There are available areas where smoking is allowed.
- 7. Guests receive the key from their rooms after registration at the reception. Guests are requested to lock their rooms. Keys are left at the reception after checking out.
- 8. Bringing weapons, flammable maters, and other dangerous chemicals is not allowed.
- 9. Guests are responsible for any damage caused by them.
- 10. Guests are requested not to disturb other guests and to follow House rules. The hotel has right of canceling further stays to guests who were disturbing other guests or did not follow House rules.

- 11. Rooms can be used only by guests who are checked in at the reception with their personal ID.
- 12. Guests are requested to report any irregularities, malfunctions, or objections to our service immediately. Fees and late complaints, for which we didn't have time to react, will not be taken into consideration for any discounts.
- 13. If guests want new towels, they are requested to report to the reception.
- 14. In case of fire danger, guests are requested to follow instructions found in every room.
- 15. Room inventory (pillows, sheets, towels, etc.) is provided for guests to use while staying in our hotel. Taking them out of the hotel is not allowed. For any damages of room inventory, there are prescribed fees.
- 16. For guests comfort, we have parking for guests vehicles in the hotels yard. The hotel does not bear any responsibility for guests vehicles.
- 17. Free Wi-Fi is available at the hotel. Wi-Fi names and password list is provided in every room.