

## RockBuster

# - Answering business questions for an online video rental company

OBJECTIVE: The goal of the project is to make data-driven decisions to enable RockBuster, a fictional movie rental company, to successfully launch an online video rental service. This initiative aims to address business challenges, providing insights and answers needed by the management team to formulate a strategic plan for the year 2020. The overarching objective is to ensure sustained competitiveness in the market, particularly against formidable streaming giants such as Netflix and Amazon Prime.

# **Instacart Analysis**



### **Dataset**

The dataset contains information about Rockbuster's film inventory, rentals, customers, and payments, among other things.

- Dataset
- Created Data Dictionary



### **Tools**

- PostgreSQL, with specific applications such as pgAdmin, DbVisualizer
- Tableau
- Microsoft Excel



- Relational databases
- SQL Database querying
- Filtering
- Cleaning and summarizing
- Joining tables
- Subqueries
- Common table expressions
- Presenting Insights

1

### **Data Loading and Database Management:**

Loaded data into RDBMS, created a data dictionary, and designed an entity relationship diagram.

2

#### **Data Exploration and Analysis:**

Utilized PostgreSQL & Tableau for data analysis and querying, addressing various business questions and visual representation of insights.

3

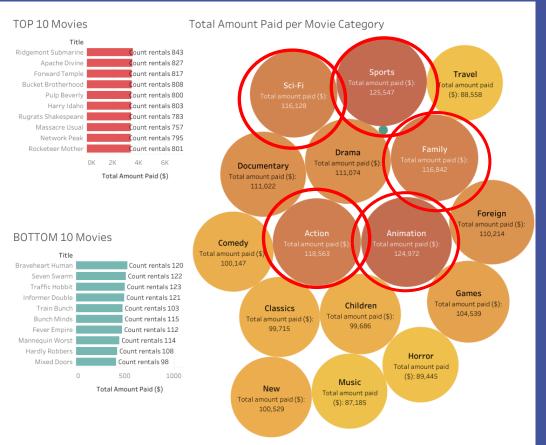
### **Insight Presentation:**

Presented findings to Rockbuster management with a comprehensive overview of data-driven results and strategic implication.

### RockBuster Analysis - Sample Visualizations

Business Question: Which movies contributed the most to revenue gain?

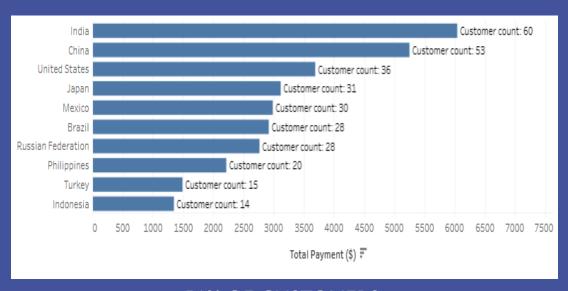
Business Question: Which countries are Rockbuster customers based in?



# TOP 5 Movie Categories:

- SPORTS
- ANIMATION
- ACTION
- FAMILY
- Sci-Fi

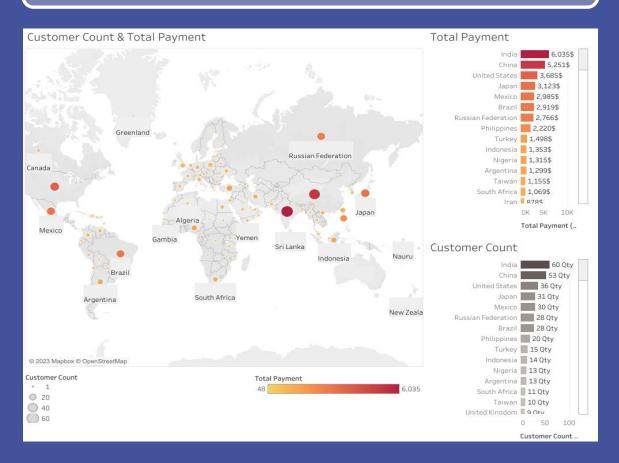
TOP 10 Countries: India, China, USA, Japan, Mexico, Brazil, Russian Federation, Philippines, Turkey and Indonesia



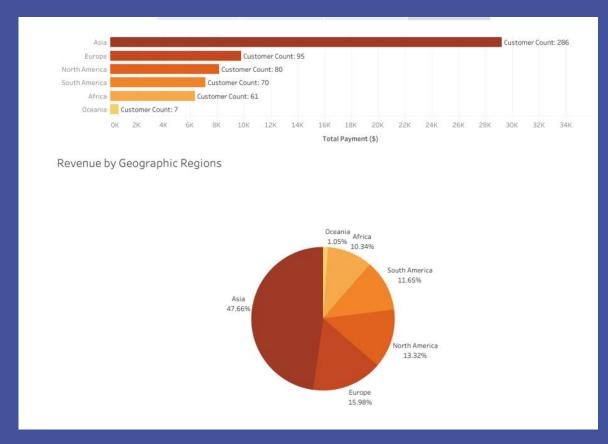
56% OF CUSTOMERS; 52% REVENUE

### RockBuster Analysis - Sample Visualizations

Business Question: Which countries are Rockbuster customers based in?



Business Question: Do sales figures vary between geographic regions?



109 COUNTRIES ALL OVER THE WORLD
599 CUSTOMERS

Asia is the top continent, with 48 % global revenue & customer count. The weakest zone is Oceania, with only 1 % global revenue.

## Inventory

Invest in more movies in categories like Sport,
Animation, Action, Family and Sci-Fi

### New Customers

Expand into the European,
American, African, and
Oceanian markets to attract
new customers and drive
acquisition efforts.

### High-revenue Markets

Direct promotional efforts and marketing resources to the top 10 countries: India, China, USA, Japan, Mexico, Brazil, Russian Federation, Philippines, Turkey and Indonesia

# Special Promotions for the Asian market

Create tailored promotions for the Asian market to leverage its high revenue contribution.

## Loyalty Rewards

Introduce Customer
Loyalty Program and Top
Customer Rewards.

### Deliverables:



Project presentation



Interactive Tableau

Dashboards



All analyzed key questions, SQL queries and findings



GitHub project folder

## **MANY THANKS**

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