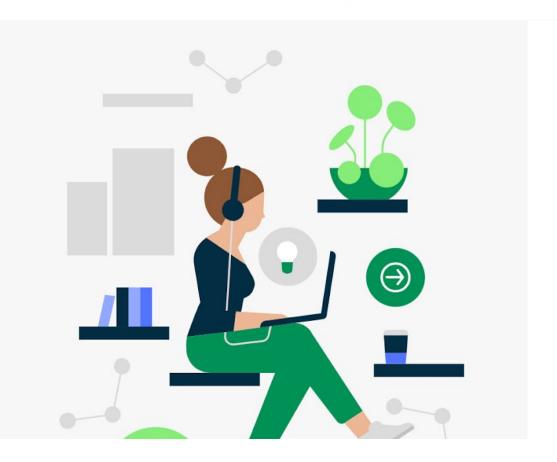# servicenow | Developer Program

Sign in with your ServiceNow ID

Email

☑ Remember me

Next

Need assistance?

Get instant help or open support ticket!

or

🔽 user   New

≡ ▽ 💬 Users Updated ▾ Search   ⚙ Actions on selected rows... ▾ **New**

- **System Security**
  - **User**s and Groups
    - **User**s
    - Groups
    - Roles
    - Access Role Detail View
  - **Reports**
    - **User**s
  - Identity and Access Audit
    - **User** Trails
- System **User** Guide
- **User** Guide
  - Administration
    - Help Pages
    - Help Page Sections
    - Help Documents
- System Web Services

All

☐ 🔍	User ID	Name	Email	Active	Created	Updated ▾
	Sandeep Gujja	Sandeep Gujja	sandeepgujja999@gmail.com	true	2024-04-17 03:14:58	2024-04-17 03:14:58
	admin	System Administrator	admin@example.com	true	2007-07-03 11:48:47	2024-04-17 02:44:15
	MishraSri	Mishra Sri	Mishra6@gmail.com	true	2024-04-17 02:26:10	2024-04-17 02:31:42
	aes.creator	Creator User		true	2024-03-18 22:29:50	2024-04-01 21:03:24
	eddie.gauer	Eddie Gauer	eddie.gauer@example.com	true	2012-02-17 19:04:51	2024-03-18 21:38:30
	bm.scheduler	Benchmark Scheduler		true	2017-02-24 12:14:31	2024-03-18 21:38:30
	problem.manager	Problem Manager	problem.manager@example.com	true	2023-10-04 22:01:07	2024-03-18 21:38:30
	germaine.bruski	Germaine Bruski	germaine.bruski@example.com	true	2012-02-17 19:04:50	2024-03-18 21:38:30
	rebekah.lindboe	Rebekah Lindboe	rebekah.lindboe@example.com	true	2012-02-17 19:04:50	2024-03-18 21:38:30
	steve.schorr	Steve Schorr	steve.schorr@example.com	true	2012-02-17 19:04:50	2024-03-18 21:38:30
	darrel.ruffins	Darrel Ruffins	darrel.ruffins@example.com	true	2012-02-17 19:04:51	2024-03-18 21:38:30
	judi.kivel	Judi Kivel	judi.kivel@example.com	true	2012-02-17 19:04:51	2024-03-18 21:38:30
	lina.hybarger	Lina Hybarger	lina.hybarger@example.com	true	2012-02-17 19:04:51	2024-03-18 21:38:30
	pat.hoshaw	Pat Hoshaw	pat.hoshaw@example.com	true	2012-02-17 19:04:51	2024-03-18 21:38:30
	ATF.User	ATF User	ATF.User@example.com	true	2016-07-07 11:56:17	2024-03-18 21:38:30
	article.alp	Melissa Pena		true	2019-02-08 01:52:42	2024-03-18 21:38:30

| | user |

☰ ▽ 💬 **Users** | Updated ▾ | Search |

System Security

  Users and Groups

    Users

    Groups

    Roles

    Access Role Detail View

  Reports

    Users

All

	🔍	**User ID**	**Name**	**Email**	**Active**
☐		Search	Search	Search	Sear
		Employee Management	Employee Management		true
		Product Management	Product Management		true
		Sandeep Gujja	Sandeep Gujja	sandeepgujja999@gmail.com	true
		admin	System Administrator	admin@example.com	true
		MishraSri	Mishra Sri	Mishra6@gmail.com	true

Roles ☆   Q Search ▾   🌐 💬 ❓ 🔔 👤

▽ role ⊗   📌

≡ ▽ 💬 **Roles** Name ▾ Search   ⚙ Actions on selected rows... ▾ **New**

All

		Name ▲	Description	Elevated privilege
☐	ⓘ	action_category_creator	Allows creation of action and subflow categories.	false
☐		action_designer	action designer role enables users to launch Action Designer	false
		activity_admin	Can create, edit, publish or delete wf_element_provider	false
		activity_creator	This role give workflow users the ability to create custom orchestration activities in the workflow canvas.	false
		actsub_admin	Activity Subscriptions Administrator role	false
		actsub_user	Activity Subscriptions User role	false
		admin	The System Administrator role. This role has access to all system features, functions, and data, regardless of security constraints. "Grant this privilege carefully." If you have sensitive information, such as HR records, that you need to protect, you must create a custom "'admin "'role for that area and train a person authorized to see those records to act as the administrator	false
		agent_admin	Can download and administer the system's built-in agent	false
		agent_security_admin	Manages security of the MID Server.	false
		agent_workspace_user	Users of the Agent Workspace application, may navigate to the URL for that application	false

Role Priority
∨ System Security
  ∨ Users and Groups
    Roles
    Access **Role** Detail View
  ∨ Reports
    Role Allocation
    Role Audit
  ∨ Identity and Access Audit
    Role Trails
∨ User Administration
  Time-Limited User **Role**s
  Roles

▽ user   📌

▽ System Logs
   Transactions (All user)
▽ System Security
   ▽ Users and Groups
      Users
      Groups
      Roles
      Access Role Detail View
   ▽ Reports
      Users
   ▽ Identity and Access Audit
      User Trails
▽ System User Guide
   User Guide
   ▽ Administration
      Help Pages
      Help Page Sections
      Help Documents
▽ System Web Services
   ▽ Inbound
      User
▽ User Administration
   Time-Limited User Roles

‹ ☰ **User**
       Product Management   📎 ⊟ ⋯ [Update] [Set Password] [Delete] ↑ ↓

User ID	Product Management
First name	Product
Last name	Management
Title	[ ] 💡
Department	[ ] 🔍
Password needs reset	☐
Locked out	☐
Active	☑
Web service access only	☐
Internal Integration User	☐

Email	[ ] ✉
Language	-- None -- ▼
Calendar integration	Outlook ▼
Time zone	System (America/Los_Angeles) ▼
Date format	System (yyyy-MM-dd) ▼
Business phone	[ ]
Mobile phone	[ ]
Photo	Click to add...

[Update] [Set Password] [Delete]

Related Links
View linked accounts
View Subscriptions
Reset a password

| Entitled Custom Tables | **Roles (1)** | Groups | Delegates | Subscriptions |

☰ ▽ [Role ▼] [Search   ]   ⚙ — [Actions on selected rows... ▼] **Edit...**

User = Product Management

	Role	State	Inherited	Inheritance Count
☐ 🔍	u_project_user	Active	false	

user

User
Employee Management   Update   Set Password   Delete

- System Logs
  Transactions (All user)

- System Security
  - Users and Groups
    Users
    Groups
    Roles
    Access Role Detail View
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    Users
  - Identity and Access Audit
    User Trails

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  User Guide
  - Administration
    Help Pages
    Help Page Sections
    Help Documents

- System Web Services
  - Inbound
    User

- User Administration
  Time-Limited User Roles

Field	Value		Field	Value
User ID	Employee Management		Email	
First name	Employee		Language	-- None --
Last name	Management		Calendar integration	Outlook
Title			Time zone	System (America/Los_Angeles)
Department			Date format	System (yyyy-MM-dd)
Password needs reset	☐		Business phone	
Locked out	☐		Mobile phone	
Active	☑		Photo	Click to add...
Web service access only	☐			
Internal Integration User	☐			

Update   Set Password   Delete

Related Links
View linked accounts
View Subscriptions
Reset a password

Entitled Custom Tables   **Roles (1)**   Groups   Delegates   Subscriptions

≡ ▽ | Role ▾ | Search   ⚙ — | Actions on selected rows... ▾ | Edit...

User = Employee Management

☐ 🔍	Role	State	Inherited	Inheritance Count
	Employee	Active	false	

servicenow   All

Favorites   History   Workspaces   Admin   Access Controls ☆   🔍 Search   ▼   🌐 💬 ? 🔔 👤

▽ ACL   📌   ☰ ▽ 🖾 Access Controls Updated ▼ Search   ⟡

FAVORITES   All

No Results   ☐ 🔍 Name   Operation   Type   Active   Updated by

ALL RESULTS   Search   Search   Search   Search   Search

∨ Configuration   u_st_project   read   record   true   admin

  ∨ Application Servers   u_st_project   write   record   true   admin

    Oracle WebLogic   u_st_project   delete   record   true   admin

  ∨ Database Servers   u_st_project   create   record   true   admin

    Oracle   u_project   write   record   true   admin

  ∨ Database Instances   u_project   create   record   true   admin

    Oracle   u_project   delete   record   true   admin

  ∨ Database Catalogs   u_project   read   record   true   admin   2024-05-22 23:16:31

    Oracle   u_product   write   record   true   admin   2024-05-22 23:00:06

∨ System Properties   u_product   read   record   true   admin   2024-05-22 23:00:06

  Oracle DB Options   u_product   delete   record   true   admin   2024-05-22 23:00:06

∨ System Security   u_product   create   record   true   admin   2024-05-22 23:00:05

  Access Control (ACL)   u_overview   write   record   true   admin   2024-05-21 21:33:03

                                          u_overview   delete   record   true   admin   2024-05-21 21:33:03

👤 System Administra...
   System Administrator
   🖽 ServiceNow

👤 Profile
⚙ Preferences
🖾 Keyboard shortcuts
👁 Impersonate user
↑ Elevate role
🖨 Printer friendly version
⊞ Log out

▽ ACL   📌

☰ ▽ 💬 Access Controls | Updated ▾ | Search   ✦ ⚙ | Actions on selected rows... ▾ |

FAVORITES   All
No Results

ALL RESULTS   ☐ 🔍 | Name | Operation | Type | Active | Updated by | Updated ▾ | ▲

∨ Configuration

  ∨ Application Servers

    Oracle WebLogic

  ∨ Database Servers

    Oracle

  ∨ Database Instances

    Oracle

  ∨ Database Catalogs

    Oracle

∨ System Properties

  Oracle DB Options

∨ System Security

  Access Control (ACL)

  ∨ Identity and Access Audit

    ACL Trails

Name	Operation	Type	Active	Updated by	Updated ▾
u_project	write	record	true	admin	2024-05-22 23:16:31
u_project	create	record	true	admin	2024-05-22 23:16:31
u_project	delete	record	true	admin	2024-05-22 23:16:31
u_project	read	record	true	admin	2024-05-22 23:16:31
u_product	write	record	true	admin	2024-05-22 23:00:06
u_product	read	record	true	admin	2024-05-22 23:00:06
u_product	delete	record	true	admin	2024-05-22 23:00:06
u_product	create	record	true	admin	2024-05-22 23:00:05
u_overview	write	record	true	admin	2024-05-21 21:33:03
u_overview	delete	record	true	admin	2024-05-21 21:33:03
u_overview	read	record	true	admin	2024-05-21 21:33:03
u_overview	create	record	true	admin	2024-05-21 21:33:02
x_1346917_educat_0_admission_entries	read	record	true	admin	2024-04-03 22:02:21
x_1346917_educat_0_admission_entries	create	record	true	admin	2024-04-03 22:02:21
x_1346917_educat_0_admission_entries	create	record	true	admin	2024-04-03 22:02:21
x_1346917_educat_0_admission_entries	delete	record	true	admin	2024-04-03 22:02:21
x_1346917_educat_0_admission_entries	delete	record	true	admin	2024-04-03 22:02:21

Update Delete

* Type record
* Operation read
Admin overrides ✓
Protection policy -- None --
* Name ▶ project [u_project] -- None --
Description

Application Global ⓘ
Active ✓
Advanced ☐

Condition 3 records match condition 🐾

Add Filter Condition   Add "OR" Clause

-- choose field --   -- oper --   -- value --

Conditions   ⌄

Requires role   ⚙   ◀◀   ◀   1 to 1 of 1 ▶   ▶▶   —

Role

✕ Employee

+ *Insert a new row...*

Local or Existing   ○Existing ●Local

Condition All of these conditions must be met

-- choose field --   ⌄   ⊖   OR AND

✱ Type   record   Application   Global   ⓘ

✱ Operation   read ▾   ⓘ   Active ☑

Admin overrides ☑   Advanced ☐

Protection policy   -- None --

✱ Name ▶   project [u_project] ▾   Budget ▾

Description

Condition   [3 records match condition]🧩

[Add Filter Condition]   [Add "OR" Clause]

-- choose field -- ▾   -- oper --   -- value --

Conditions ⌄

Requires role   ⚙   —

		Role
✕	✏	u_project_user
+		*Insert a new row...*

All

	Name	Budget		Project Overview	Total Expenses
	Ajay	$330.00 🌐		data integration	$1,000,000.00 🌐
	Sandeep	$220.00 🌐		Data specilizer	$1,000,000.00 🌐
	Meghana	$100.00 🌐		Data Analyst	$1,000,000.00 🌐