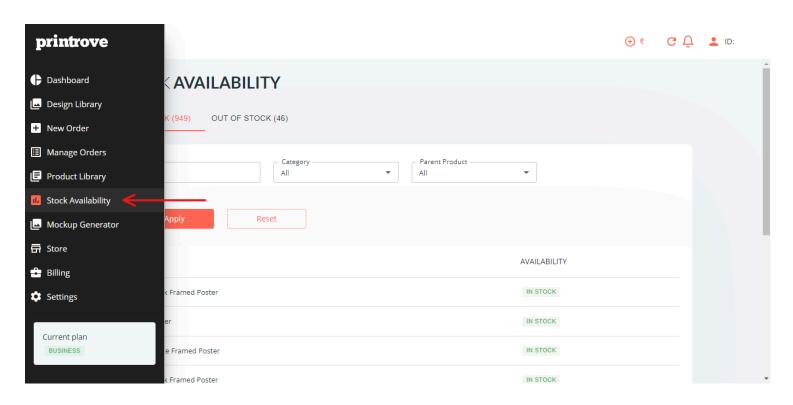
printrove Printrove

How can I track the stock for my orders?

You can check out the **Stock Availability** tab to understand the current stock status for your products.



You can choose to update similar statuses **manually** on your store and accept orders for OOS products.

A product being updated as Out of Stock is part of the natural life cycle. However, Printrove ensures that all products are restocked within the timelines of **7-10 days**. Once a variant is updated as Out of Stock, we update the **estimated restocking dates** for the same after confirming it with our vendors to help you handle your order escalations accordingly. The restocking dates can be viewed in the Stock Availability Tab or within the order page for OOS products.

Once the products are restocked, all pending orders are automatically prioritised to be shipped within **24-48 hours**.

If an order with multiple products has been kept on hold due a single out of stock product, we suggest **editing** it to remove the OOS variant and place a new order for the same. This will help us **process the in-stock** variants and dispatch the same to the customer without any delays. The new order can be processed on priority as soon as the OOS variant has been restocked.

Suggested Article: <u>How to edit an order on Printrove?</u>