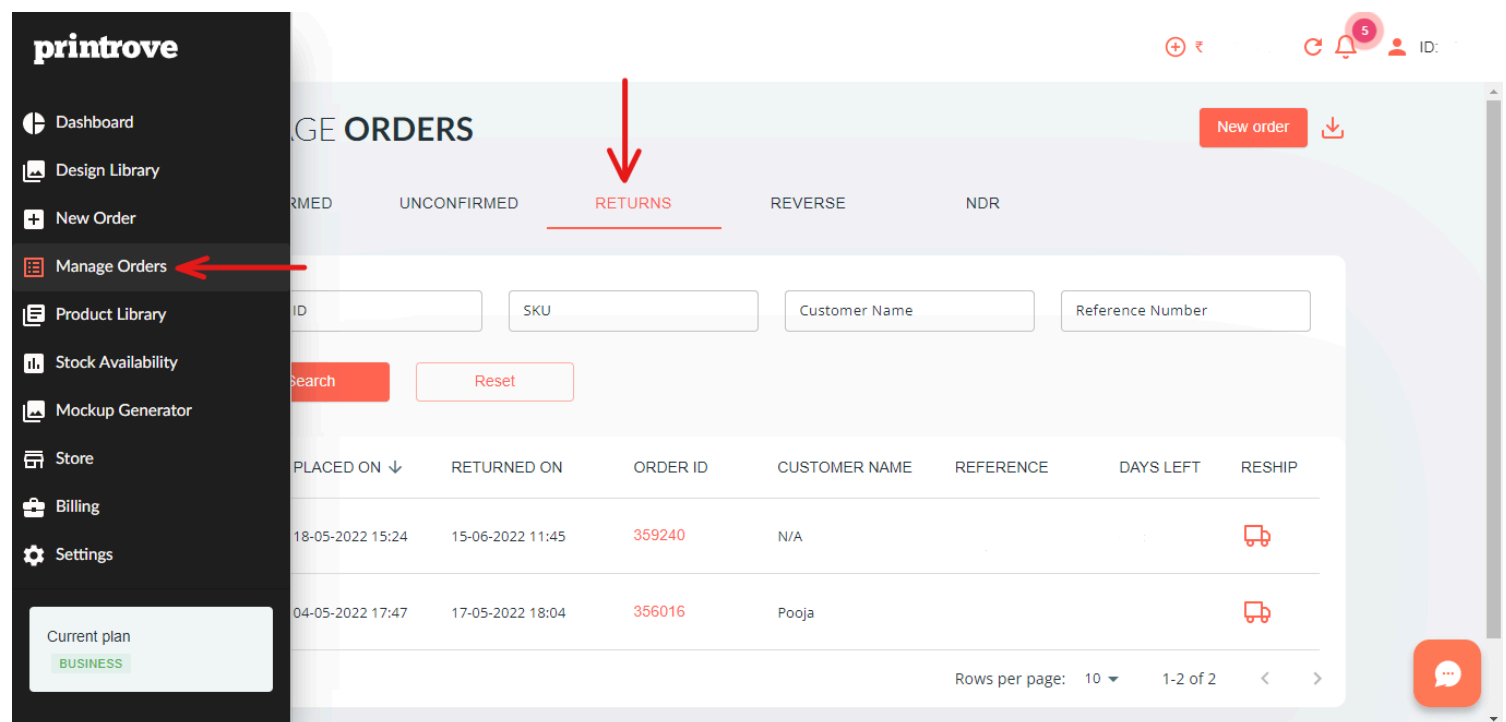




What happens when an order is Returned to Printrove?

Since our logistics partner does not allow custom return addresses, all courier returns are delivered to Printrove by **default**. Once an order is **RTO Delivered** to Printrove, it is added to your returns in the next **24-48 hours**. You can view your Returned orders in the **Returns** section in **Manage Orders**.



Printrove offers **30 days** of free storage for your courier returns, during which you can **Re-ship** the order to yourself or another customer. After 30 days, the order will be **disposed** of / **donated** to a charity.

 You will be notified on your registered email address before the order is disposed of to help you take action on the same.

To Re-ship the order, you can click on the Re-ship icon  and follow the steps guided in the suggested article below.

Suggested Article: [How to Re-Ship returned orders?](#)