


How To Disable Your Existing Custom Branding Options for an Order?

 In this article, we're going to learn how you can disable your branding options for your orders.

We know that a strong brand is more than just a logo. It is how your customers recognize and experience your business.

But what is the need to disable it, you may ask.

Let's say that you already have enabled Custom Branding for your Business, now let's imagine that you get an order from a **retailer** who in turn wants to sell your products to their customers and they **do not want you to add your inside neck labels** to the T-shirts.

Or what if you simply wish to place a sample order for yourself to check your designs and do not want to include or you do not wish to utilize your current branding options in any particular order since they are just samples?

We have got your back! You can now disable your branding for any order in just a few clicks.

Step-by-Step Guide to Disable Your Custom Branding Options for an Order

Step 1: From your [Merchant Panel](#) > Go to your **Manage Orders** Page.

Step 2: Click on the **Order ID** that you wish to disable your Branding.

MANAGE ORDERS

[New order](#)[Pull store orders](#)[CONFIRMED](#)[UNCONFIRMED](#)[RETURNS](#)[REVERSE](#)[Search](#)[Reset](#)[PLACED ON ↓](#)[ORDER ID](#)[CUSTOMER NAME](#)[REFERENCE](#)[COURIER](#)[TRACKING ID](#)[STATUS](#)[12-02-2022 14:11](#)[174100](#)[Sample Order3](#)[fsf](#)[India Post](#)[RECEIVED](#)[22-10-2022 18:40](#)[174098](#)[Pankaj](#)[wqe](#)[Blue Dart](#)[READY TO DISPATCH](#)

Step 3: Go to "More Actions" > Click on "Disable Brandings"

174100

12-02-2022 14:11

RECEIVED

More Actions ▸



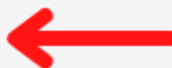
Products

Generate Tracking Number

Upload Invoice

Update Shipping Details

Disable Branding



Q UID

UID

PRODUCT NAME

STATUS

PRICE

174100-1-1

DTF

PL

Black M Hoodie

RECEIVED

472.5

Rows per page: 10 ▼

1-1 of 1



Disable Branding?

Are you sure you want to disable the branding? ?



No

Yes

174100

12-02-2022 14:11

RECEIVED

BRANDING DISABLED

Done! Your brandings are now disabled for that single order.

❗ **Note:** You can only disable brandings when the order is in the **Received** Status.

Once you disable the branding for any order, every custom branding option you've chosen shall be disabled.

For Example: If you have both **Inside Neck Labels** and **Hangtags** as your Brandings, both of them shall be disabled.

How to Re-Enable your Disabled Branding Options?

If you change your mind or simply wish to enable the branding again for that particular order. You can go to the **Order Details > More Actions > Enable Branding**.

The screenshot displays the Printrove order management interface. At the top, the order ID **174100** is shown, along with the date and time **12-02-2022 14:11**, the status **RECEIVED**, and a **BRANDING DISABLED** label. Below this, the **More Actions** dropdown menu is open, showing options: **Generate Tracking Number**, **Upload Invoice**, **Update Shipping Details**, and **Enable Branding**. A red arrow points to the **Enable Branding** option. Below the dropdown, there is a search bar with the text **UID**. A table lists the order details:

UID	PRODUCT NAME	STATUS	PRICE
174100-1-1 DTF PL	Black M Hoodie	RECEIVED	472.5

At the bottom, there is a pagination bar showing **Rows per page: 10** and **1-1 of 1**.

✓ The branding has been enabled

+ ₹61152.

174100

12-02-2022 14:11

RECEIVED

Edit

Cancel

More Actions ▶

Products

Q UID

UID	PRODUCT NAME	STATUS	PRICE
174100-1-1 DTF PL	Black M Hoodie	RECEIVED	472.5

Rows per page: 10 ▼ 1-1 of 1 < >

Order information

Reference Number	fsf
Retail Price	1255
Shipping Mode	Standard Shipping
Courier Company	India Post

ⓘ **Note:** Any changes for either enabling or disabling for the Branding can only be done in the **Received** Status.

This feature can be used only for particular order and does not apply to all your orders.