printrove Printrove

What happens if my order is marked lost?

When the shipment is lost in-transit, you can drop an email at support@printrove.com, we shall investigate this and either refund you or ship a new order to your customer once we receive a confirmation from our courier partner.

Please note: We would refund the cost paid to us while placing the order back to your credits in case of loss or damage in transit.