**Bug Report: Missing Product Images for Problem User**

**Issue ID**: BC-002

**Title**: Product images not visible on inventory page for problem user

**Severity**: Critical

**Reported By**: Sanjay Mohan

**Date**: 30/10/2024

**Context**

Upon logging in with the “problem user” credentials provided for testing, it was noted that product images were not displayed on the inventory page.

**Username**: problem\_user

**Password**: secret\_sauce

**Problem**

**Steps to Reproduce**:

1.Navigate to the Saucedemo login page.

2.Enter the “problem user” credentials provided (username: problem\_user, password: secret\_sauce).

3.Click on the “Login” button.

4.Observe the inventory page.

**Expected Result**:

All product images should be displayed on the inventory page.

**Actual Result**:

No product images are visible, making it impossible to assess product offerings.

**Root Cause**

The root cause could be due to incorrect image URLs or an issue with image loading specific to the user type.

**Fix**

•Ensure that product images are accessible and properly l. inked within the inventory page.

•Test with various user roles to verify image visibility.

**Documentation**

**Screenshots**

**1.Actual**

**A screenshot of a computer

Description automatically generated**

**2.Expected**

**A screenshot of a store

Description automatically generated**

**Related Test Cases**

• [problemuser.spec.ts](https://github.com/SanjayMohan95/saucedemo-tests/blob/main/AddiotionalTestCases(Not%20Required)/problemuser.spec.ts)

**Testing Approach Adjustment**

Due to the inability to view product images when using the problem user credentials, the testing approach will be adjusted as follows:

•Verify that image visibility issues do not affect critical user flows, such as adding items to the cart or proceeding to checkout.

•Consider additional edge cases for different user roles to identify if similar issues persist across other accounts.