**Bug Report: Slow Page Load Times with Performance Click User**

**Bug ID**: BC-007

**Reported By**: Sanjay Mohan

**Date of Report**: 30th October 2024

**Severity**: Major

**Description**

When logging in with the “performance click user” credentials, users experience significantly slower page load times compared to standard users. This issue is particularly evident when navigating from the cart page back to the product listing page, where delays can cause frustration and hinder user experience.

**Steps to Reproduce**

1. Log in using the following credentials:

• **Username**: performance\_glitch\_user

• **Password**: secret\_sauce

2. Click the “Login” button.

3. After logging in, navigate to the cart page.

4. From the cart page, click to return to the product listing page.

5. Observe the loading times during navigation.

**Expected Result**

Pages should load quickly and smoothly, providing a seamless user experience when navigating between different sections of the application.

**Actual Result**

There is a noticeable delay when clicking the “Login” button and when transitioning from the cart page to the product listing page. The loading times exceed typical expectations, resulting in user frustration.

**Fix**

Investigate the backend processes or front-end optimizations that may be causing the slow response times. Performance optimization strategies, such as code minification, image optimization, or server response improvements, should be implemented to enhance loading speeds.

**Documentation**

**Screenshots**

1.The loading delay is shown as a blank page, it loads after a second(a performance bug)

A screenshot of a computer

Description automatically generated

**Related Test Cases**

• [User Login Performance Test Case](link-to-test-case)

**Testing Approach Adjustment**

Given this performance issue, future testing will incorporate load testing scenarios to ensure the application meets acceptable performance standards under various user conditions. This will include testing with different user profiles to compare load times.