

# Samsung Warranty Information

Register and check your warranty

## Standard Warranty

All Samsung products come with a standard manufacturer's warranty.

Find your product below to confirm the length of the standard manufacturer's warranty and learn more about warranty services.

FIND MY PRODUCT

## Register your product

Register your Samsung product online through My Page to receive faster support and access to all services in one place.

REGISTER MY PRODUCT

## Extended Warranty

Samsung provides a promotional (free of charge) extended warranty for selected products including a 5 year home appliance warranty, 5 year TV warranty, and a 2 or 3 year microwave oven warranty.\*

To register and claim, your product must be eligible.

LEARN MORE

## Troubleshoot your issue and book a repair

Need help with your product? Try our online troubleshooter to resolve the problem. If it hasn't solved the issue you're experiencing, you can book a repair online too.

Get started

**Smartphone (including  
Certified Re-Newed...**

Warranty period

**24** Months

**Warranty service offered**

Our Samsung Authorised Service Partners offer both In and Out of warranty repairs....

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**Additional information**

Need help with your product? Try our online troubleshooter to resolve the problem. If it hasn't...

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**Tablet**

Warranty period

**24** Months

**Warranty service offered**

Our Samsung Authorised Service Partners offer both In and Out of warranty repairs....

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**Additional information**

Need help with your product? Try our online troubleshooter to resolve the problem. If it hasn't...

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**Galaxy Buds and  
wireless headphones**

Warranty period

**12** Months

**Warranty service offered**

Our Samsung Authorised Service Partners offer both In and Out of warranty repairs....

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**Additional information**

Need help with your product? Try our online troubleshooter to resolve the problem. If it hasn't...

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**Galaxy and Gear Smart  
Watch**

Warranty period

**24** Months

**Warranty service offered**

Our Samsung Authorised Service Partners offer both In and Out of warranty repairs....

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**Additional information**

Need help with your product? Try our online troubleshooter to resolve the problem. If it hasn't...

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**Galaxy Ring**

Warranty period

**12** Months

**Warranty service offered**

Our Samsung Authorised Service Partners offer both In and Out of warranty repairs....

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**Additional information**

Need help with your product? Try our online troubleshooter to resolve the problem. If it hasn't...

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**Charger**

Warranty period

**12** Months

**Warranty service offered**

Our Samsung Authorised Service Partners offer both In and Out of warranty repairs....

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**Additional information**

Need help with your product? Try our online troubleshooter to resolve the problem. If it hasn't...

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**Battery**

Warranty period

**12** Months

**Warranty service offered**

Our Samsung Authorised Service Partners offer both In and Out of warranty repairs....

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**Additional information**

Need help with your product? Try our online troubleshooter to resolve the problem. If it hasn't...

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**Wired headphones**

Warranty period

**12** Months

**Warranty service offered**

Our Samsung Authorised Service Partners offer both In and Out of warranty repairs....

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**Additional information**

Need help with your product? Try our online troubleshooter to resolve the problem. If it hasn't...

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### Watch strap

#### Warranty period

**6** Months

#### Warranty service offered

Our Samsung Authorised Service Partners offer both In and Out of warranty repairs....

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#### Additional information

Need help with your product? Try our online troubleshooter to resolve the problem. If it hasn't...

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### S Pen

#### Warranty period

**12** Months

#### Warranty service offered

Our Samsung Authorised Service Partners offer both In and Out of warranty repairs....

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#### Additional information

Need help with your product? Try our online troubleshooter to resolve the problem. If it hasn't...

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## Warranty FAQs

### General

The warranty card and warranty information included with the product provides details of the warranty for the product and the associated terms and conditions.

The information included with the product may provide a specific website address for the warranty information, in which case the warranty for the product is as stated at that website address.

The warranty periods and warranty services referred to above are intended as a guide only and variations may occur. If there are differences between the warranty card and information included with the product and the information shown above, the warranty card and information included with the product shall apply.

The warranty periods apply from the first date of purchase of the product. To obtain warranty service, the original proof of purchase will be required and the serial number affixed to the product must be complete and undamaged.

The warranty covers defects in materials and workmanship. The warranty may not apply to consumable items included with or in the product, which may have a reduced or no warranty period.

The warranty card and warranty information included with the product will state specific exclusions to the warranty (e.g. where a defect is caused by misuse or unauthorised repair of the product) which must be checked before requesting service under the warranty.

To obtain assistance under the warranty, please contact Samsung using the details in the Contact Us section

### European

Can I get warranty service in a different European country than where I bought the product?




Does the European warranty cover non-European devices?



What do I need to make a claim?



Can I claim promotional warranty extensions in other countries? 

How do I get technical assistance or book a repair? 

## International Warranty (Mobile products - Smartphones, Tablets, Wearable Devices)


Which products are covered? 


Can I get warranty service outside the country of purchase? 

Will the service be the same as in the country of purchase? 

Who pays for shipping and customs fees? 

How long is the international warranty valid? 

Does the warranty include replacements or refunds? 

What if my device is out of warranty? 

Are accessories covered internationally? 

## International Warranty (Note PC Only)

What products are covered by Samsung's international warranty? 

In which countries is the international warranty applicable? 

What happens if I need warranty service outside the country of purchase? 

What if I am in a country not listed on Samsung's warranty support page? 

How long is the international warranty period? 

What does the international warranty cover? 

\*Only available on selected Samsung TVs or Home Appliances purchased from selected retailers. Terms and conditions apply.

## Contact Info

## Samsung Account

Get connected with Samsung Account.  
Your gateway to all things Samsung

[Sign in](#)

[Create an account](#)

## Troubleshoot and book a repair

Support for your mobile devices, home appliances, TV and computing products

[Learn more](#)

## Contact us

For support buying a product, help with an order or technical product support

[Learn more](#)

Shop	Product	Support	Account	Sustainability
<a href="#">Shop Home</a>	<a href="#">Galaxy Smartphone</a>	<a href="#">Support Home</a>	<a href="#">Why Samsung Account</a>	<a href="#">Environment</a>
<a href="#">Buy Direct Get More</a>	<a href="#">Galaxy Tab</a>	<a href="#">Manual &amp; Software</a>	<a href="#">Samsung Rewards</a>	<a href="#">Security &amp; Privacy</a>
<a href="#">SmartThings</a>	<a href="#">Galaxy Book</a>	<a href="#">Search Support</a>	<a href="#">Samsung Members</a>	<a href="#">Accessibility</a>
<a href="#">Discover AI</a>	<a href="#">Galaxy Watch</a>	<a href="#">Shop FAQ</a>	<a href="#">Orders ↗</a>	<a href="#">Inclusive Workplace</a>
<a href="#">Mobile Shop Picks</a>	<a href="#">Galaxy Buds</a>	<a href="#">Delivery &amp; Installation</a>	<a href="#">My page</a>	<a href="#">Corporate Citizenship ↗</a>
<a href="#">TV Shop Picks</a>	<a href="#">TVs</a>	<a href="#">Troubleshoot &amp; Book a Repair</a>	<a href="#">Product Registration</a>	<a href="#">Corporate Sustainability ↗</a>
<a href="#">Home Appliances Shop Picks</a>	<a href="#">Projectors</a>	<a href="#">Track My Repair</a>	<a href="#">Vouchers ↗</a>	<a href="#">Modern Slavery Act Statement ↗</a>
<a href="#">Monitor Shop Picks</a>	<a href="#">Sound Devices</a>	<a href="#">Warranty Information</a>		<a href="#">Gender Pay Gap Reports</a>
<a href="#">Student &amp; Youth</a>	<a href="#">Refrigerators</a>	<a href="#">Regulatory Information</a>		<a href="#">Online Safety</a>
<a href="#">Key Workers &amp; Teachers</a>	<a href="#">Dishwashers</a>	<a href="#">Repair Cost</a>		<h3>About Us</h3>
<a href="#">Shop App</a>	<a href="#">Laundry</a>	<a href="#">Contact us</a>		<a href="#">Company Info</a>
<a href="#">Samsung KX LDN</a>	<a href="#">Vacuum Cleaners</a>	<a href="#">Sign Language Support</a>		<a href="#">Business Area</a>
<a href="#">Samsung Experience Stores</a>	<a href="#">Monitors</a>	<a href="#">Email CEO</a>		<a href="#">Brand Identity</a>
<a href="#">Affiliate Partner Programme</a>	<a href="#">Memory &amp; Storage</a>			<a href="#">Careers</a>
<a href="#">Explore</a>	<a href="#">Accessories</a>			<a href="#">Investor Relations ↗</a>
				<a href="#">Newsroom ↗</a>
				<a href="#">Ethics</a>
				<a href="#">Samsung Design ↗</a>
				<a href="#">Tax strategy ↗</a>