

# eService 6.8.2 Release Notes

## Major Changes

### Company Information section change

We had experienced a lot of challenges with client company and invoicing company validation in eservice. This major change has addressed most of the issues.

1. Add explicit flag "IS Client" in company information section, there must be one and only one company can be flagged as a client. There will be a data conversion with deployment. Imported programs, call sheets and jobs should be converted properly. No need to change Excel program.

The screenshot shows the 'Company Information' form with a table of companies and a form below it. The table has columns: Type, Company Name, To Be Invoiced, Is Client, and Address. The form below has fields for Type, Name, To Be Invoiced, Address, City, Province/State, and Postal/Zip Code. The 'Is Client' dropdown menu is highlighted with a red box, showing options 'Yes' and 'No'.

Type	Company Name	To Be Invoiced	Is Client	Address
Consulting	Ovintiv Canada ULC	Yes	No	
Energy	Canadian Coastal Resources Ltd.	No	Yes	900, 202 - 6th Avenue SW, Calgary, Alberta T2P 2R9

Form fields: Type (Consulting), Name (Ovintiv Canada ULC), To Be Invoiced (Yes), Address, City, Province/State (Alberta), Postal/Zip Code. The 'Is Client' dropdown is highlighted with a red box, showing options 'Yes' and 'No'.

2. Existing "Is To Be Invoiced" flag indicates who is going to pay Sanjel. There must be one and only one company can be flagged as an invoicing company.
3. Company Type will be a label only. We can add more than two companies in call sheet to include all stakeholders. However, Job Design Template will stay with existing business rules of company type until corresponding change will be made.
4. Add a validation in Call Sheet to ask dispatch reselect the company in the dropdown list if there is no company id imported in program.

The screenshot shows the 'Update Call Sheet' dialog box with an error message. The message states: 'The Call Sheet did not pass the Status Check List. - Company need to be re-selected to populate correct information. Would you like to save it with an In Progress status?'. The 'No' button is highlighted with a blue box.

Requested Date/Time: Aug 09, 2021 02:00. Is this a Load and Go Call? ☐  
Call Crew At Date/Time: Aug 08, 2021 23:00. Is this call made? ☐  
Company Information: 

Type	Company Name	To Be Invoiced	Is Client	Address
Consulting	Ovintiv Canada ULC	Yes	No	
Energy	Canadian Coastal Resources Ltd.	No	Yes	900, 202 - 6th Avenue SW, Calgary, Alberta T2P 2R9

  
☐ COD Cleared  
Buttons: Add, Edit, Remove, Cancel, Save, Finish  
Update Call Sheet dialog box: The Call Sheet did not pass the Status Check List. - Company need to be re-selected to populate correct information. Would you like to save it with an In Progress status? Yes No

5. COD customer will be checked again who is flagged with "To Be Invoiced".
6. Call Sheet, Field Service Ticket and Approved Service Ticket are updated to apply above changes. Clearly labels if the second company is a consulting company only or it is also be invoiced. The address will be always the invoicing company address.

Client Name Canadian Coastal Resources Ltd.		Job Date August 08, 2021	
Bill To Ovintiv Canada ULC	Job Type Surface Casing	Down Hole Location 100/15-22-73-3W6	Service Point Grande Prairie
Address PO Box 2850 500 Centre Street SE, Calgary, Alberta T2P 2S5	Client Representative Adam Kapellar	Pricing Area Area 2	Province AB
City	Province	Postal Code	Drilling Company Precision Drilling
		Rig No. 403	AFEPO # 21207367
District	Service, Equipment & Material Type	SL	Code
Services		Quantity/Unit	Unit Price
D604   Pumping Service: Cementing Base Charge (6 hours)		1	\$2,000.00
			Amount
			\$2,000.00

The consulting company is going to be invoiced.

## Eliminate Call Sheet Export/Import

As the network coverage getting significant improved, we can create job package online instead exporting to an USB file. This will save supervisor's time and avoid a couple of failure points.

1. Remove the "Export" button under "Call Sheet From Server" tab.
2. Remove the "Call Sheets From Local" , as it is no longer needed.

Sanjel EService Application <version 6.8.1.0> - [awang as Administrators;Dispatchers;Field Supervisors;Accounting;Trai...]

Tasks Windows Admins Help

Call Sheets From Server **Call Sheets From Local** Job Packages From Local Job Packages Awaiting Approval Job Packages From Server

New

Search

**Export**

Print

Attach File

Close

Call S...	Progr...	Pro...	Reques...	Client Com...	Rig C...	Rig N...	Job Type	Surfa...	Dow...	S...
1097...	PRG2...	5	08/07/2...	Paramoun...	Fox ...	6	Producti...	9-22-...	13-1...	C...

Call Sheet Number: 1097715

Client: Paramount Resources Ltd.

Dispatch District: Grande Prairie

Call Date/Time: 08/07/2021 05:26

Status: Canceled

Requested Date/Time: 08/07/2021 12:00

Job Type: Production Casing

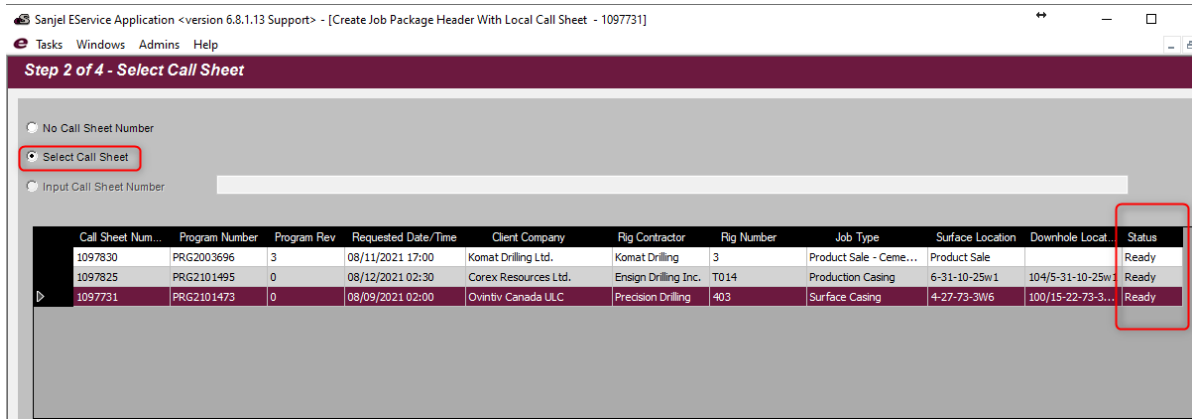
Call Sheet Comments: WITS Box 139 mm LONG head required

Well Location (LSD): 9-22-67-6W6

### When creating a Job, there is a new option to select Call Sheet

1. Select dispatched Call Sheet while creating job package on local

Note: Only Cal Sheet with a Ready status will show in the list



2. All other functions are maintained same.

## What to do if the call sheet is locked

Sometimes dispatch may need to create a job again from a call sheet. However, call sheet will be locked once it is used to create a job. Under following circumstances, you can handle it or work around it.

- Job is postponed and needs to be reschedule. Use "Postpone" function.
- Incomplete Job. Use "Input Call Sheet Number" function to work around. However, the RigBoard status will be incorrect, please notify IT.
- Issues in creating job. Use "Input Call Sheet Number" function to work around.

## Push Back job for Re-approval

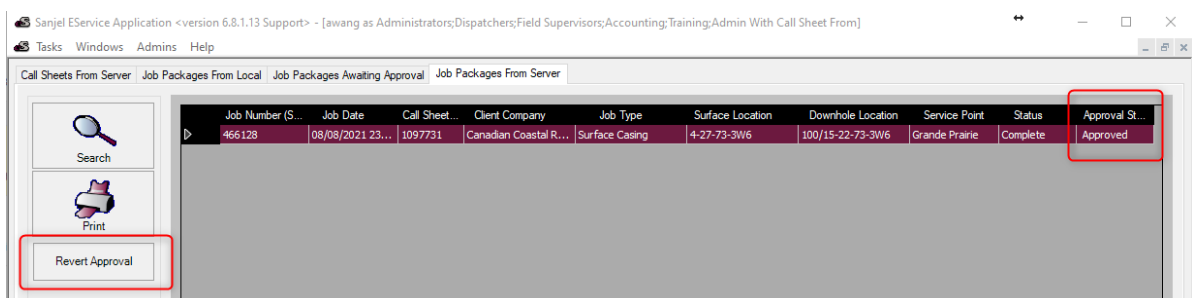
This change allows authorized personnel to push back an approved job package to "Awaiting Approval" status.

Under "Job Packages From Server" tab, click on an approved job, the "Revert Approval" button will be enabled. Click on the button, the selected job will be sent back for re-approval.

Only the OVPP app will be updated by the changes after a re-approval. The changes will only be made to OIVPP if the pay period is not locked

Following Integrations **are not** triggered by the re-approval.

- AX - The changes in made in eService won't be updated automatically. Manual update in AX is needed. You must notify Accounting to make the changes.
- SCORE - The changes in made in eService won't be updated automatically. Manual update in score is needed. You must notify HSE to make the changes.



## No Service Report needed for Product Sale Job

This change will make creating a job package for a Product Sale a lot simpler. A service report is not needed for a product sale, greatly simplifying the mandatory fields. Any validation in the job package header is still required.

## Depth label wording change

There are always different understanding of the direction of 'Depth From' and 'Depth To'. We reword these two terms to Depth Top and Depth Bottom in app and printout to clear up the inconsistency.

String Number	Type	Size (mm)	Grade	Weight (kg/m)	Thread Type
1	Surface	219.1	J-55	41.67	8-Round

String Number	Type	Size (mm) *	Weight (kg/m)	I.D. (mm)
1	Surface	219.1	41.67	203.63
Measured Depth Top (m)	Measured Depth Bottom	Casing Length (m)	Total Capacity (m³)	
0	537.44	537.44	17.5	
Grade	Thread Type	Collapse Pressure (MPa)	Internal Yield (MPa)	Joint O.D. (mm)
J-55	8-Round	13	23	244.48

## Bug Fixes

- Search call sheets/jobs earlier than 2009 not working
- Pricing items missing in Service Ticket printout and total miscalculated.
- Rig is not activated automatically when a call sheet is created using it.