Mega City Cab System - User Guide

Table of Contents

1. Introduction

➢ The Mega City Cab System is a computerized application that allows customers to book rides, manage bookings, and view bills efficiently. This guide will walk you through the various features of the system and how to use them effectively.
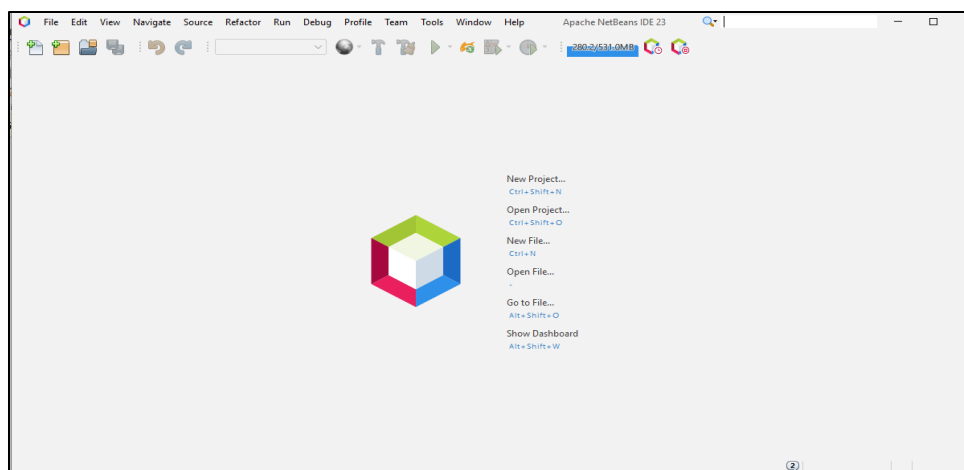
2. System Requirements

➢ To use the Mega City Cab System, ensure your system meets the following requirements:

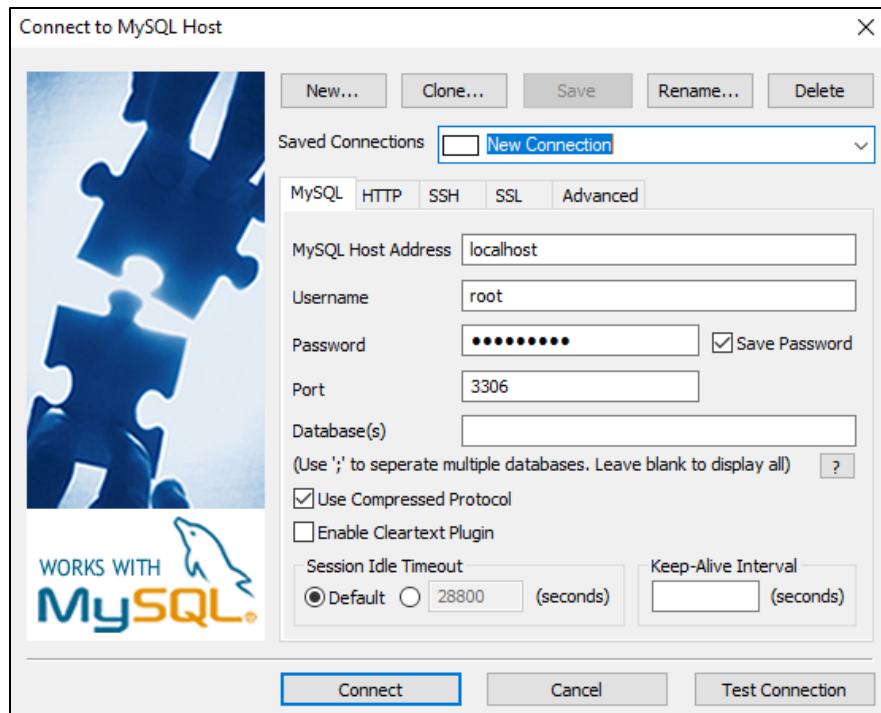➢ Operating System: Windows 10/11, macOS, or Linux.
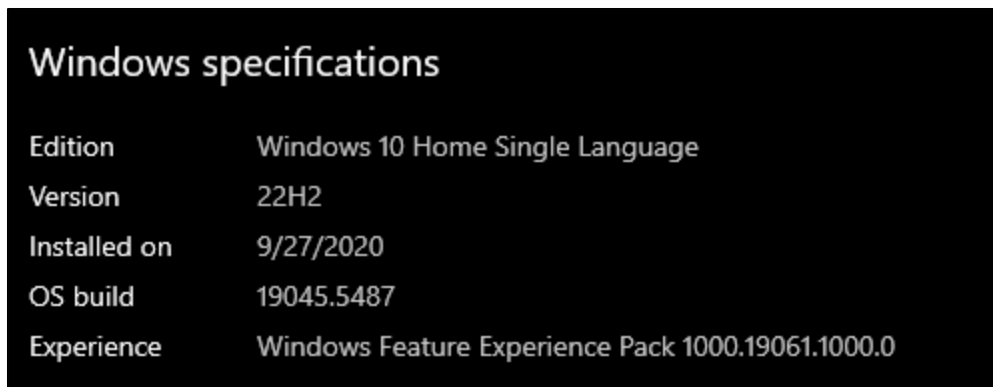
➢ Java Runtime Environment (JRE) 8 or later

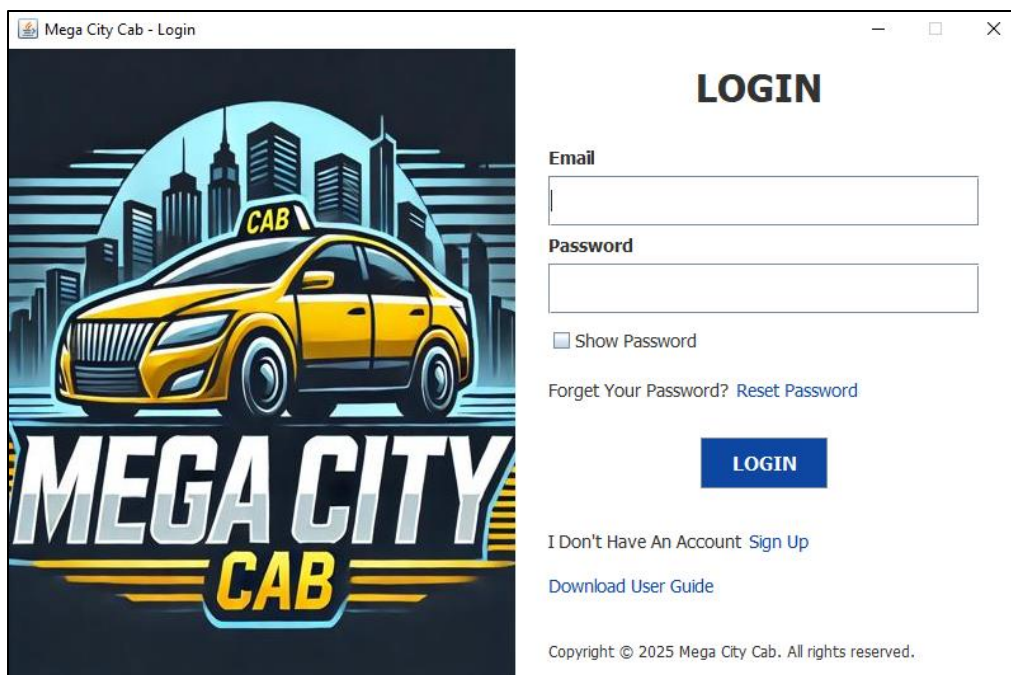➢ Apache NetBeans IDE (for developers)

➢ MySQL Database (for database storage)

3. Getting Started

➢ Install Java JRE and MySQL Database.

➢ Launch the Mega City Cab Application by running `MegaCityCab.jar` (for executable) or opening it through NetBeans.

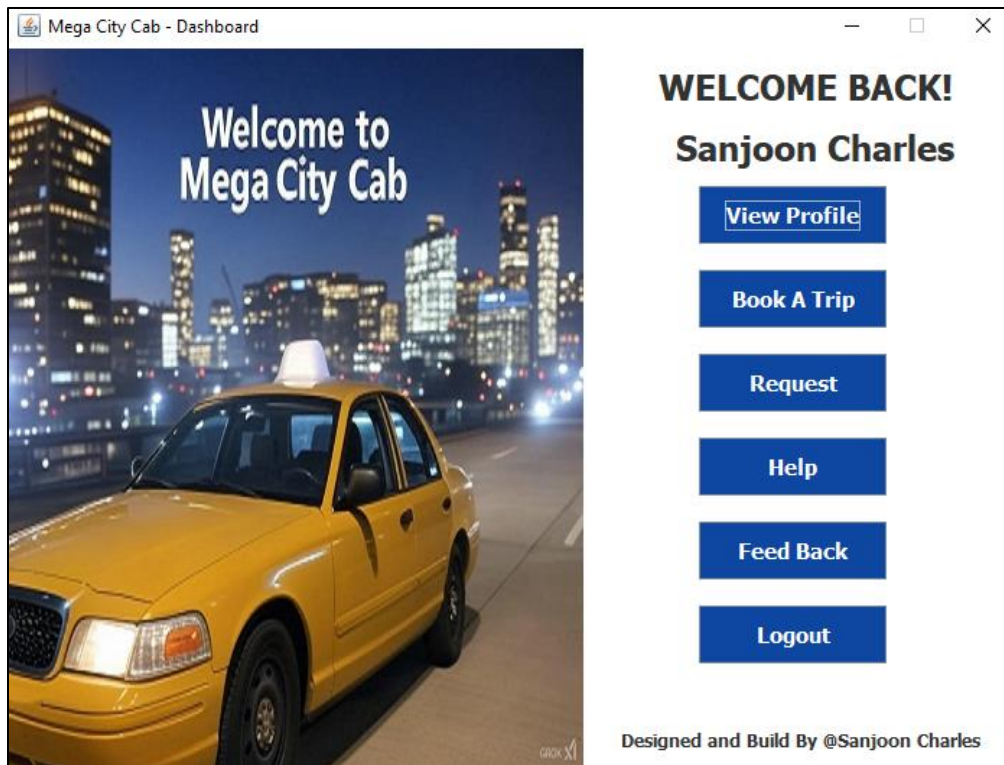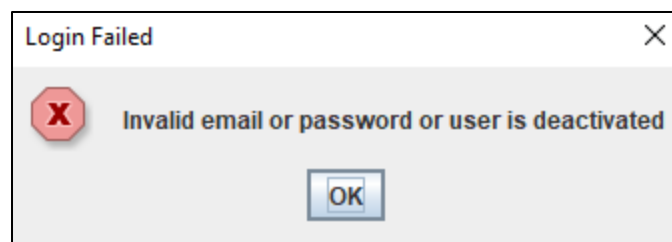➢ The application will display the Login Page.

4. Logging In

➢ Enter your Username and Password.

➢ Click on the Login button.

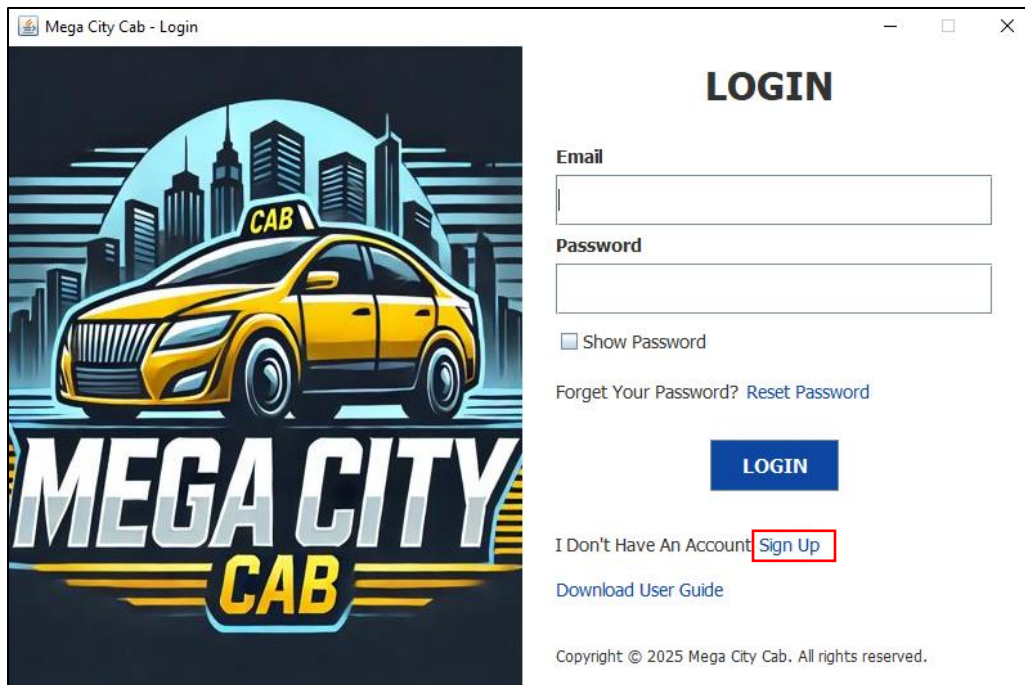➢ If login credentials are correct, you will be redirected to the main dashboard.

➢ If incorrect, an error message will appear. Please try again or reset your password.

5. Sign In

> ➢ Click the Sign in Link in the Login Page if you don't have an account
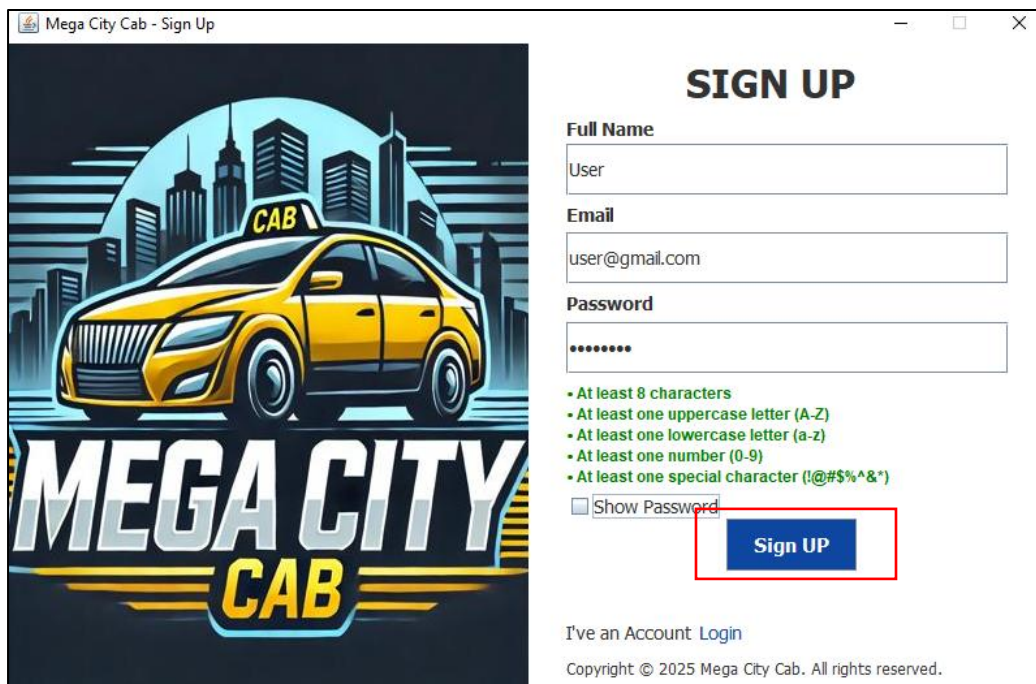
> ➢ Enter your correct details and click "Sign Up" button to register your account.
> Note- Once the username and email address given it cannot be changed.

➢ If the user details are correct and does not miss existing user details you will be redirected to the main dashboard and get a mail from us.
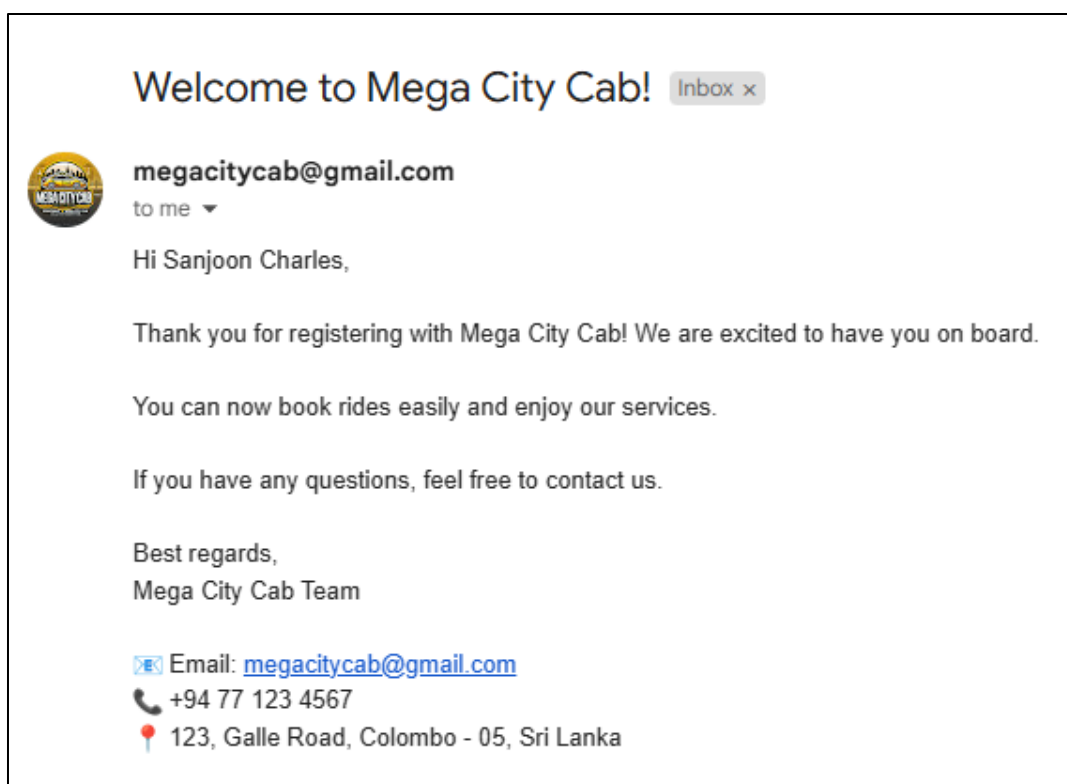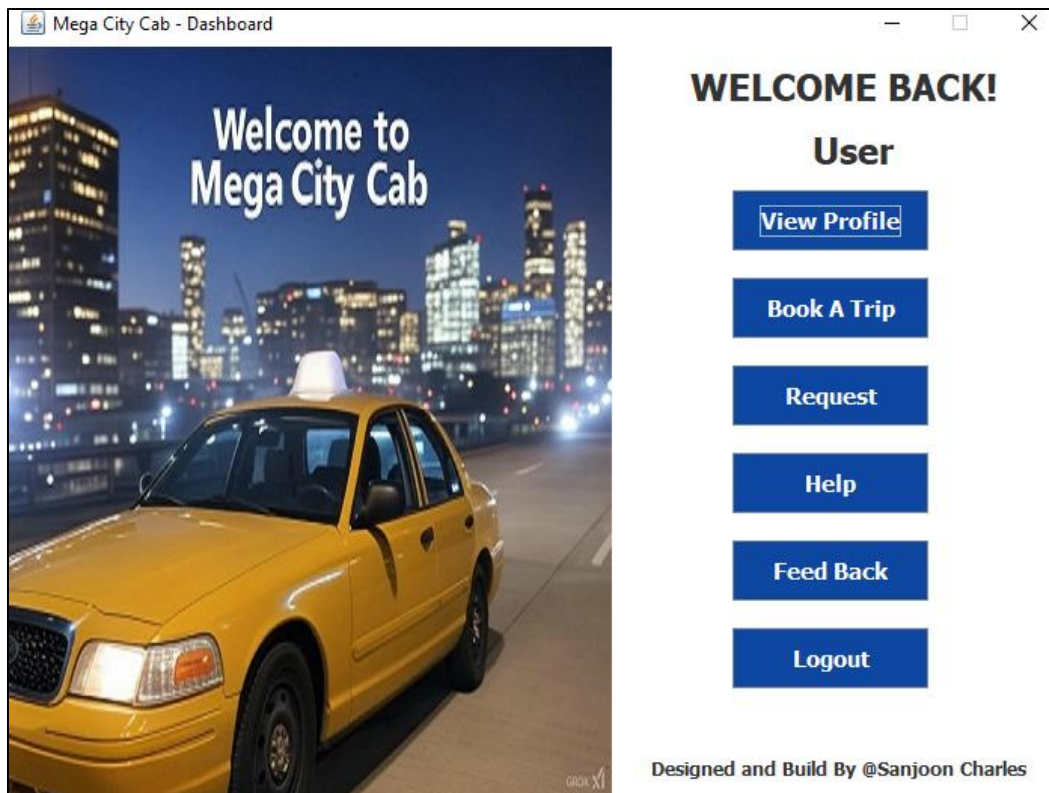
6. Reset Password

➢ On the login screen, click the Forgot Password? link.

➢ Enter Your Registered Email and Click "Send Pin"

➢ Check Your Email for the Pin.
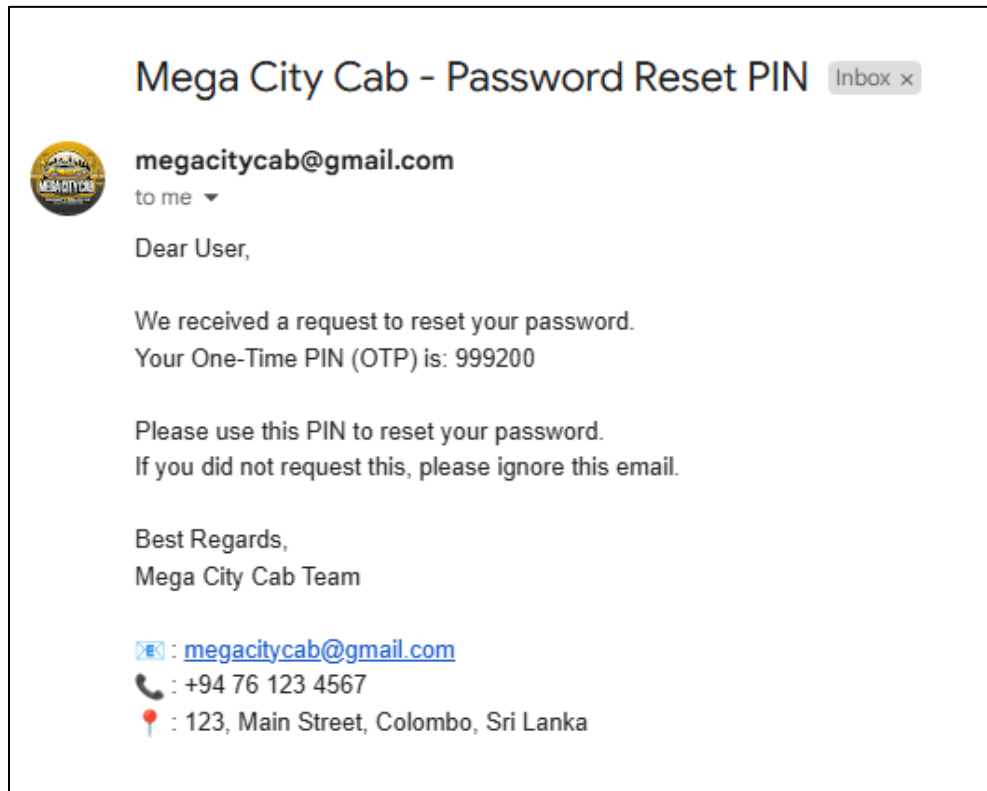
➢ Enter the pin and click the "Submit" button.
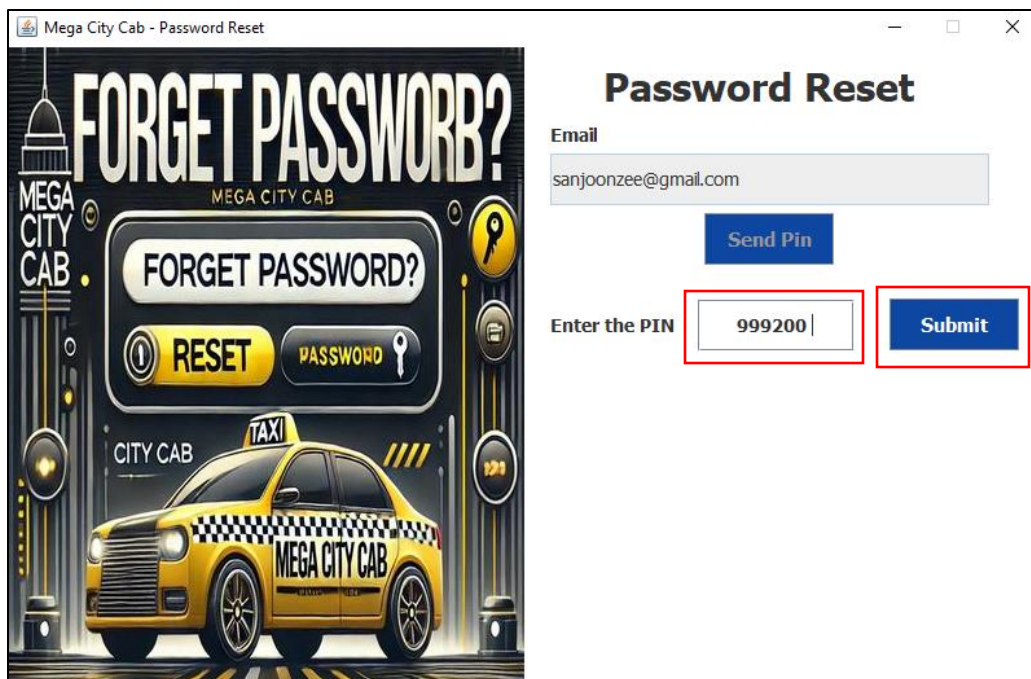
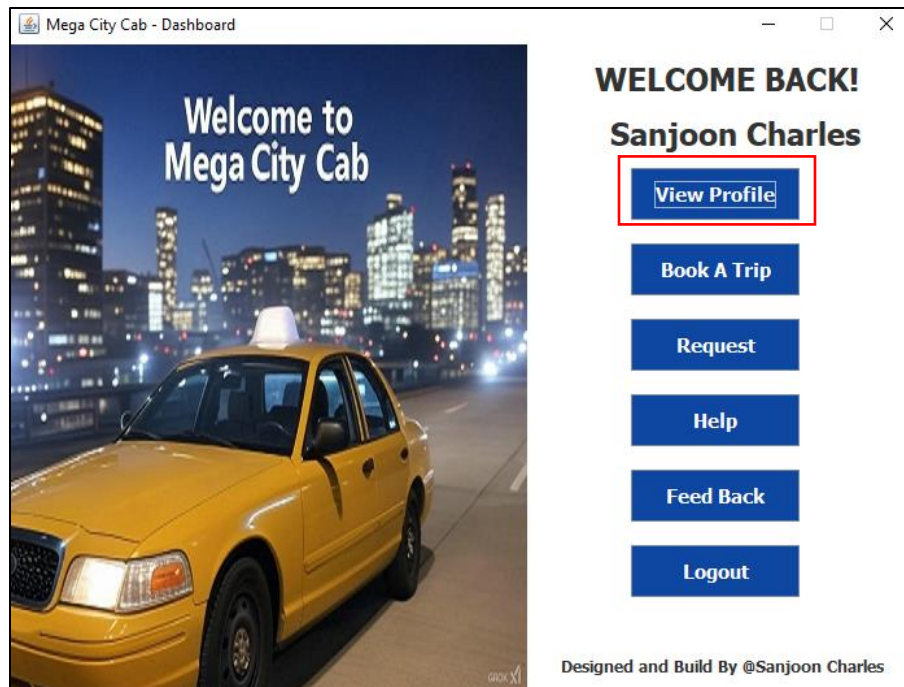➢ Please make sure to add the correct pin and now you can reset the password if you full fill the password requirements

➢ You will receive a password reset confirmation mail if you do not request it please do not hesitate to contact us.
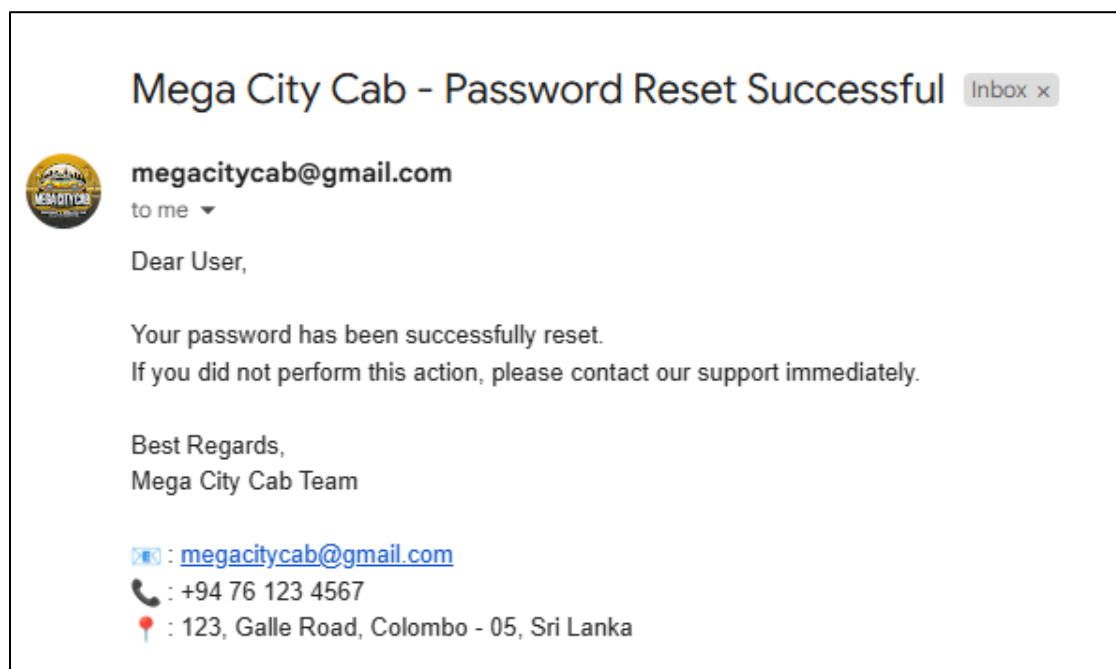
7. View and Edit Profile

➢ Please keep in mind you cannot use any features unless you add your details.

➢ You can view your info by clicking the "View Details" button.

> ➢ You can able to Edit your profile by clicking the "Edit" button in the "View Details Form"

> ➢ Always keep in mind you cannot make any changes on your name and email.

> ➢ At last, you can save your details by clicking "Save" button in "Edit Profile" Form.
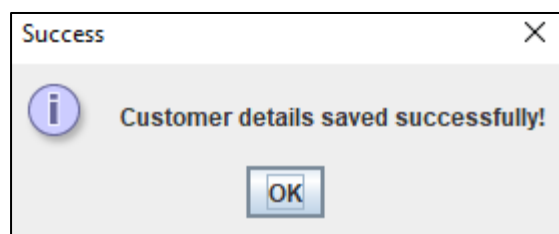
8. Booking a Trip

 ➢ Navigate to the Book A Trip.
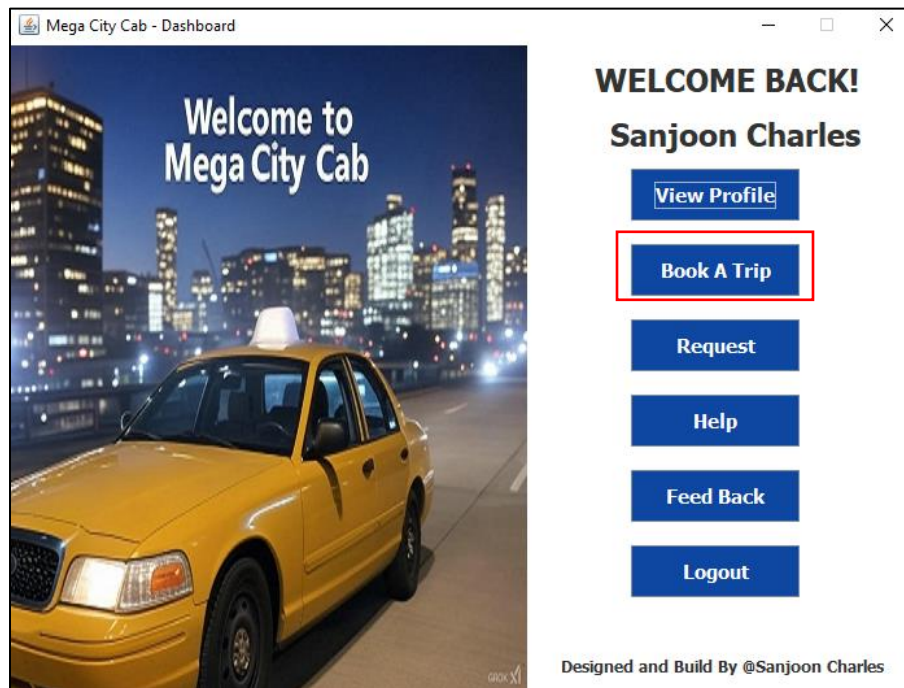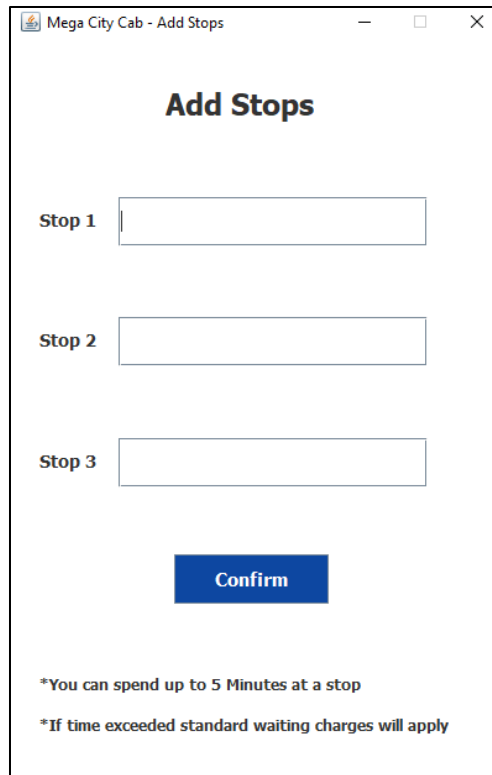
 ➢ Enter the booking details

➢ If you prefer adding stops to your trip you can able to achieve it by Clicking "Add Stops" button.
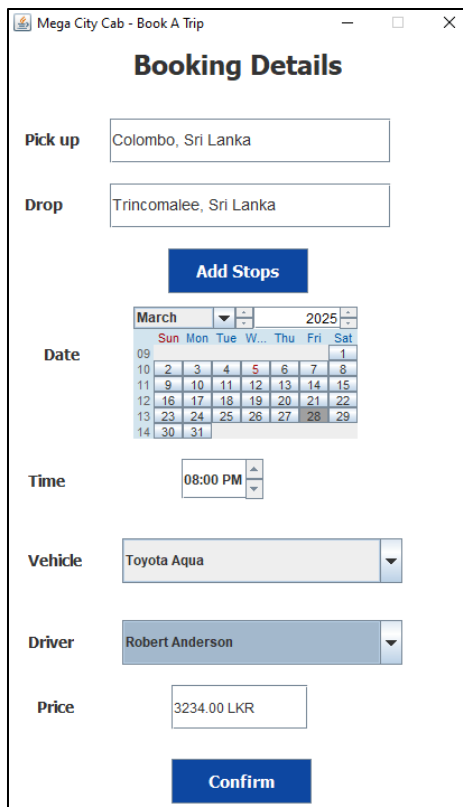
➢ After Adding Booking Details and Stops (if prefer) the fare will be automatically calculated.

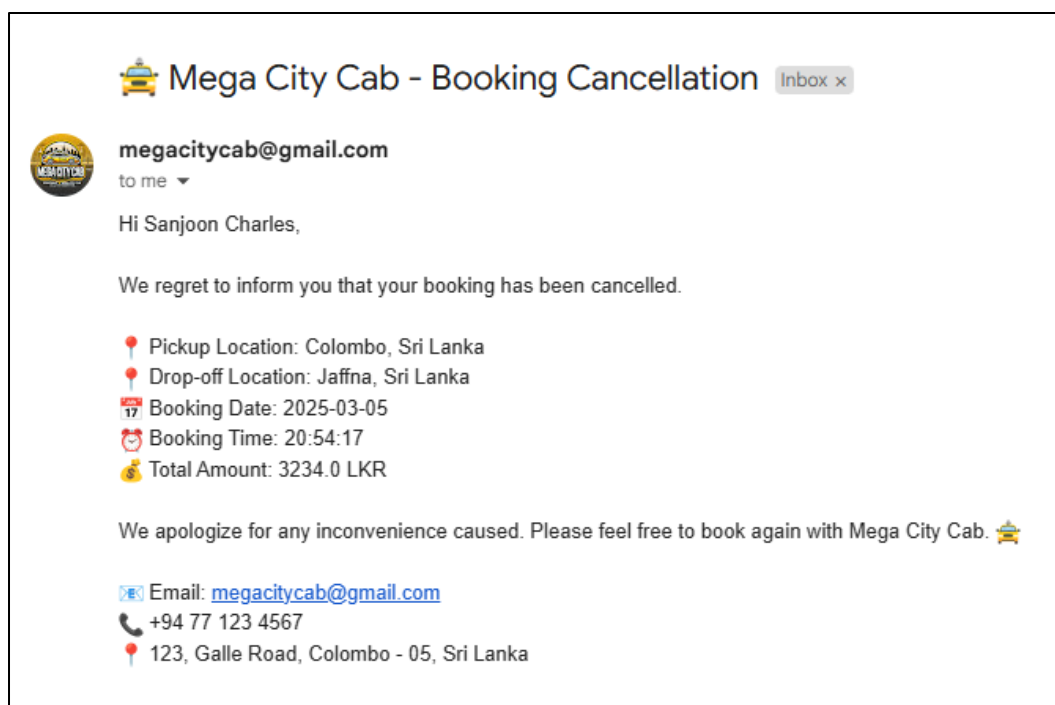➢ Please double check all the provided details before confirming a trip.

➢ After making the booking you will get a booking confirmation mail from us.
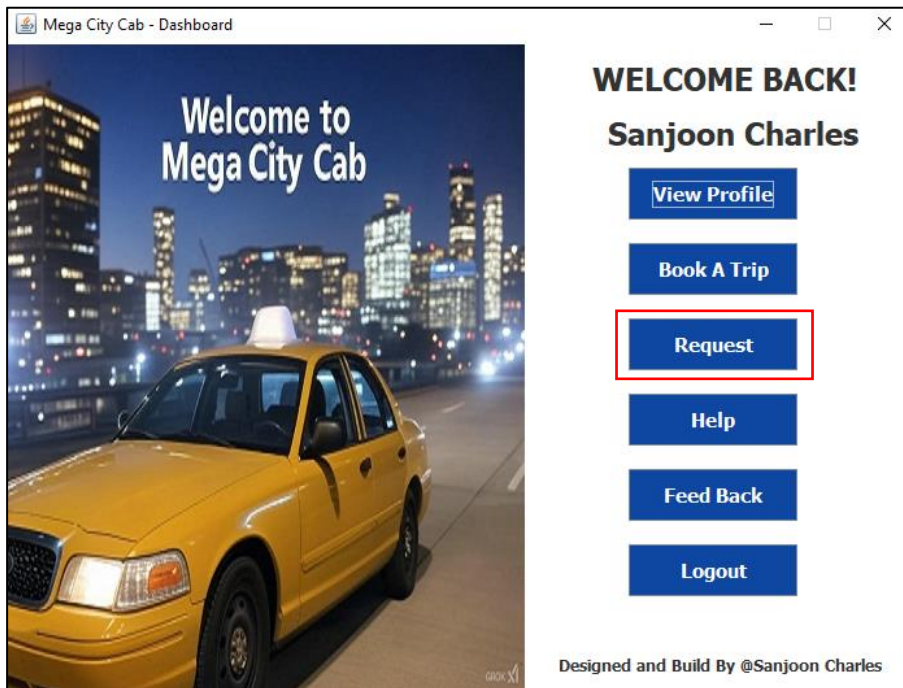

➢ If the booking unfortunately cancelled due to unavoidable reason.

9. Requesting for Vehicles and Drivers

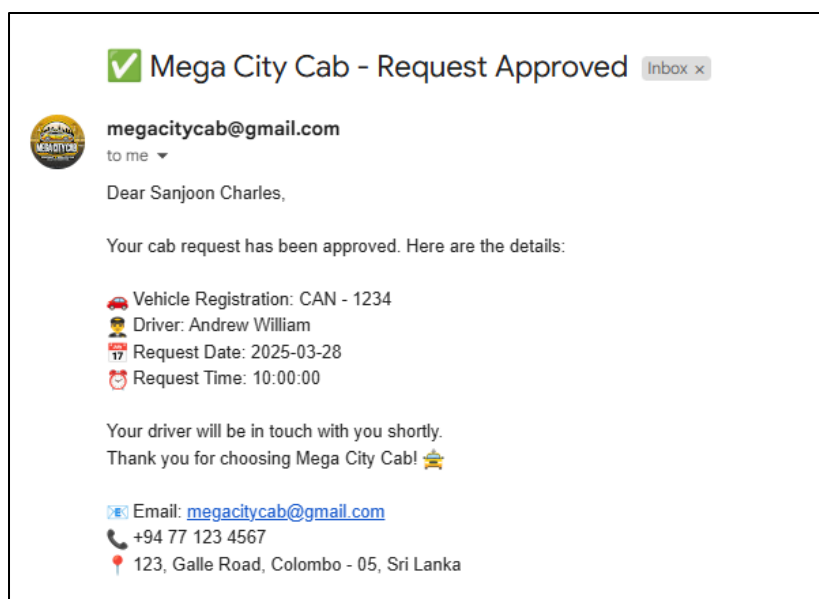➢ User can able to request for vehicles and drivers if not available at the moment.

➢ If the request made on the driver and vehicle accepted by the Mega City Cab you will receive a confirmation mail.
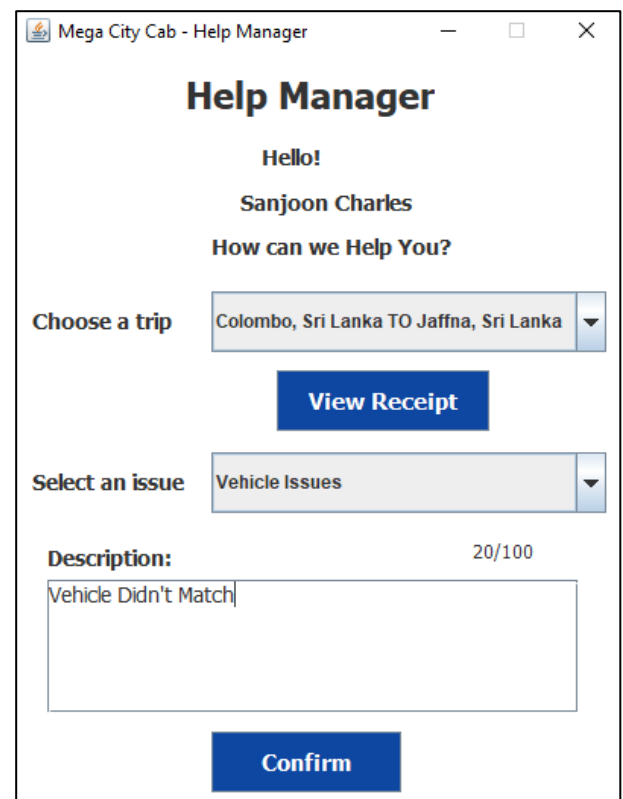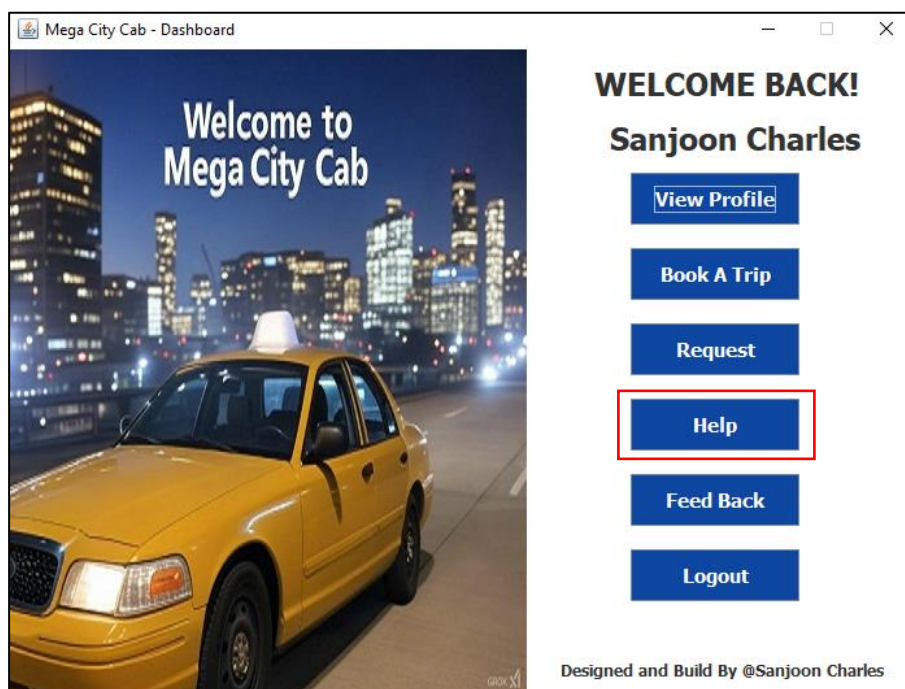
➢ If the request made on the driver and vehicle accepted by the Mega City Cab you will receive a confirmation mail.
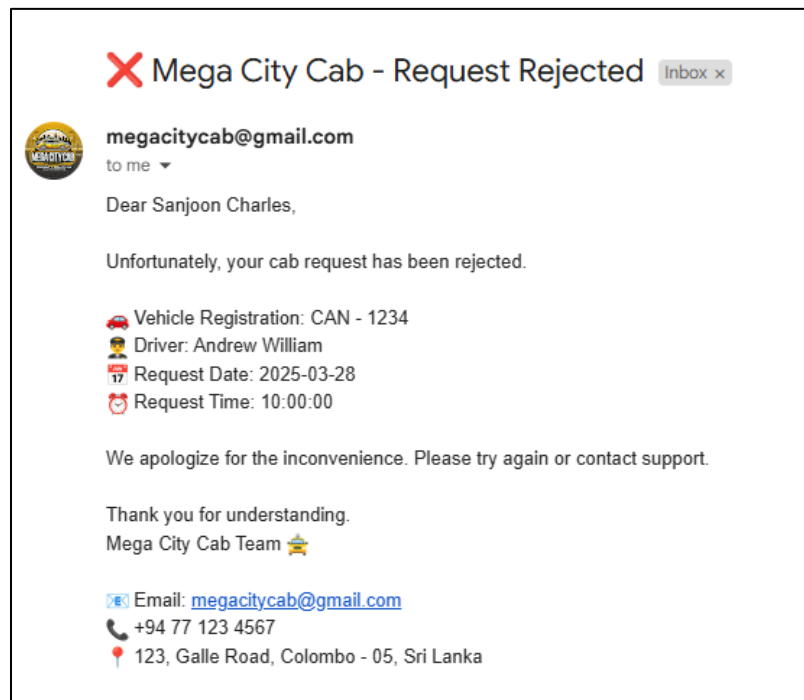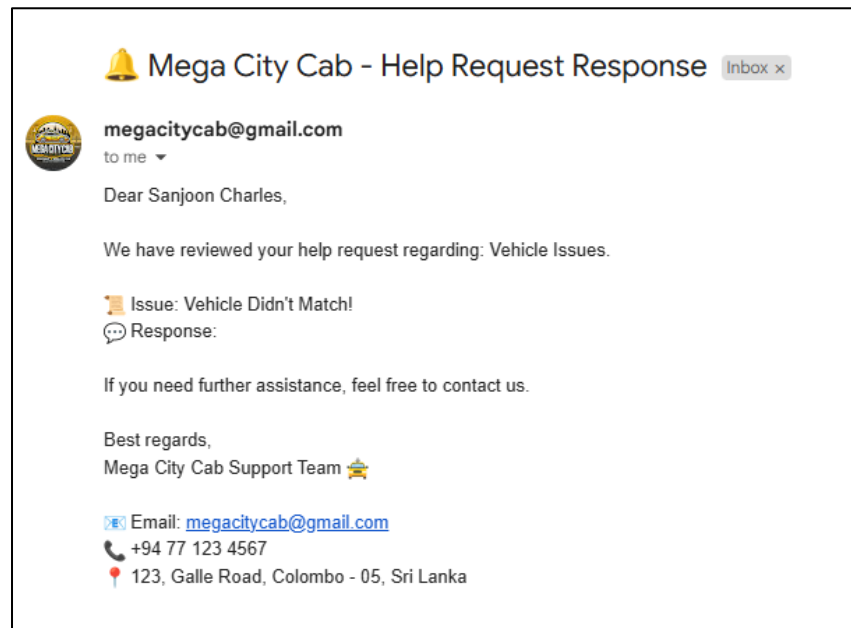

10. Help Manager

➢ User can request for help to provide an issue from their previous trips.

> You will get a Help Request Response from us via mail.

11. View Bills

> User Can able to see fare details by clicking the "View Receipt" Button.

12. View Stops

➢ User can be able to view the stops by clicking the "View Stops" button from the View Receipt Form
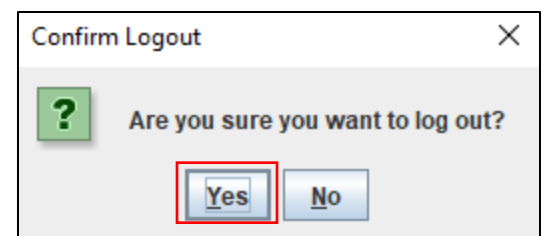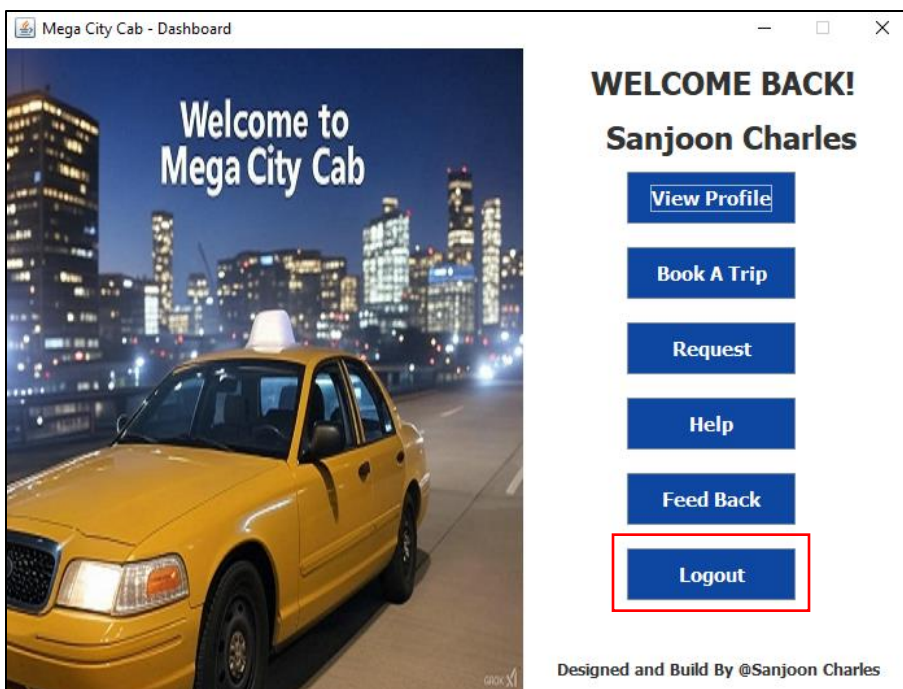
13.Feedback

➢ User Can able to give feedback about the Mega City Cab by clicking "Feed Back" button.
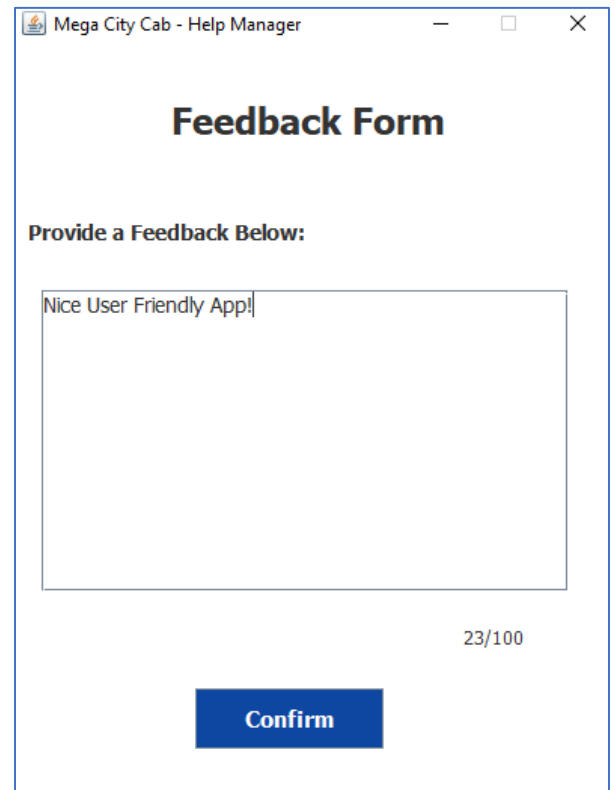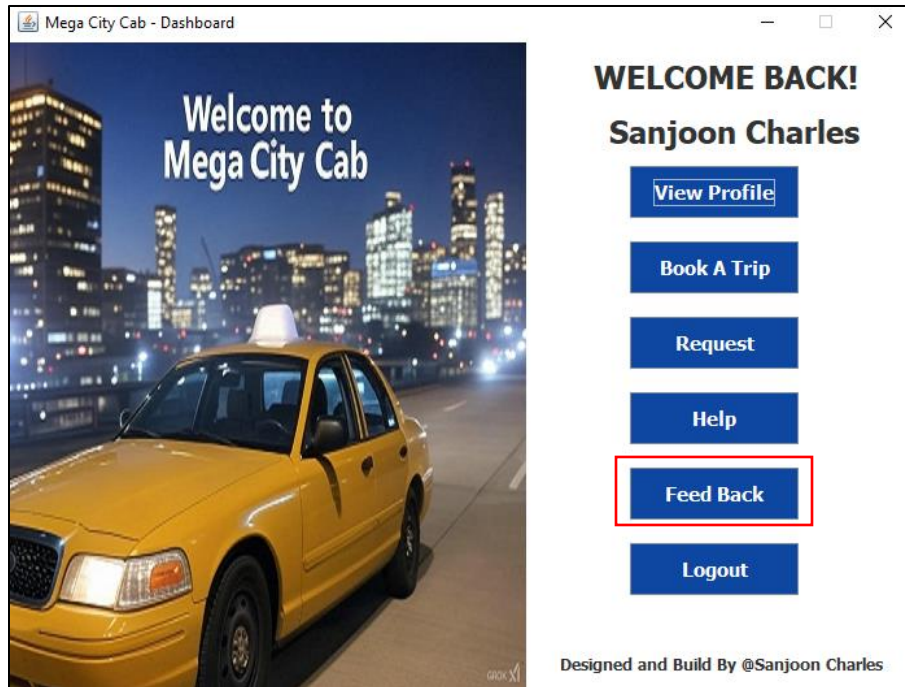
14. Log Out

➢ Click on the "Logout" button to exist from the system.

15.Contact Support

If you experience any issues, please contact:

📧 Email: support@megacitycab.com

📞 Phone: +94-77-123-4567

🌐 Website: www.megacitycab.com/support

Enjoy your ride with Mega City Cab! 🚕