

Mega City Cab System - User Guide

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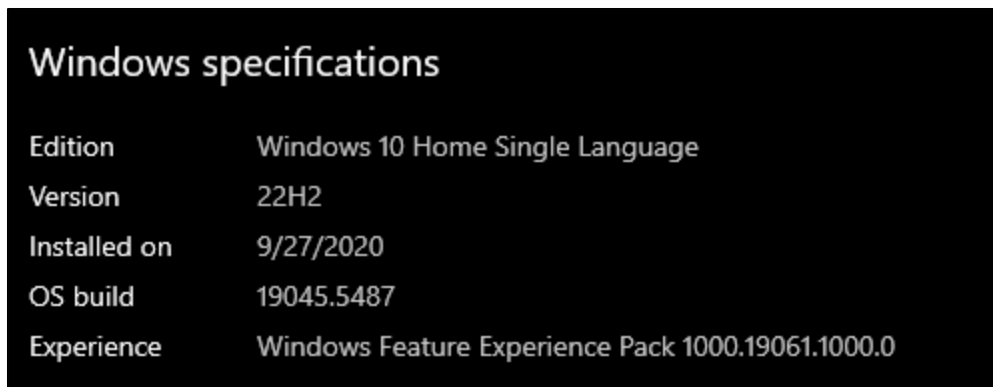
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1. Introduction

- The Mega City Cab System is a computerized application that allows customers to book rides, manage bookings, and view bills efficiently. This guide will walk you through the various features of the system and how to use them effectively.

2. System Requirements

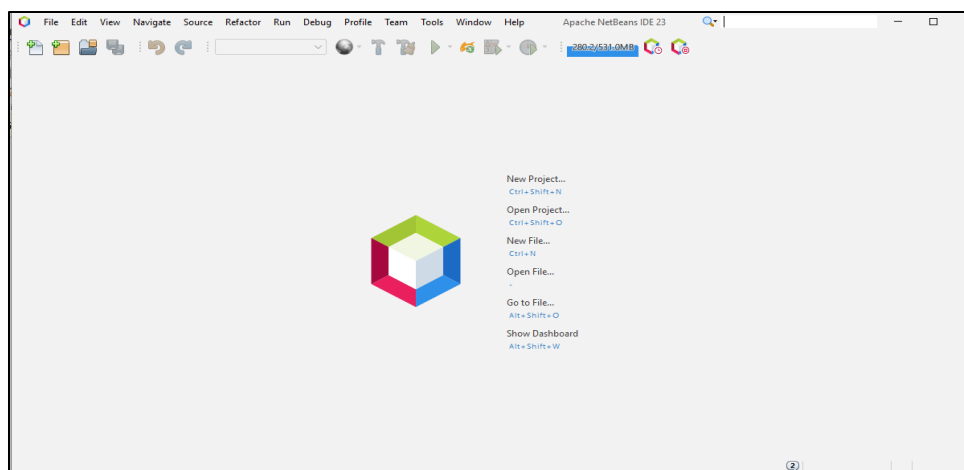
- To use the Mega City Cab System, ensure your system meets the following requirements:
- Operating System: Windows 10/11, macOS, or Linux.



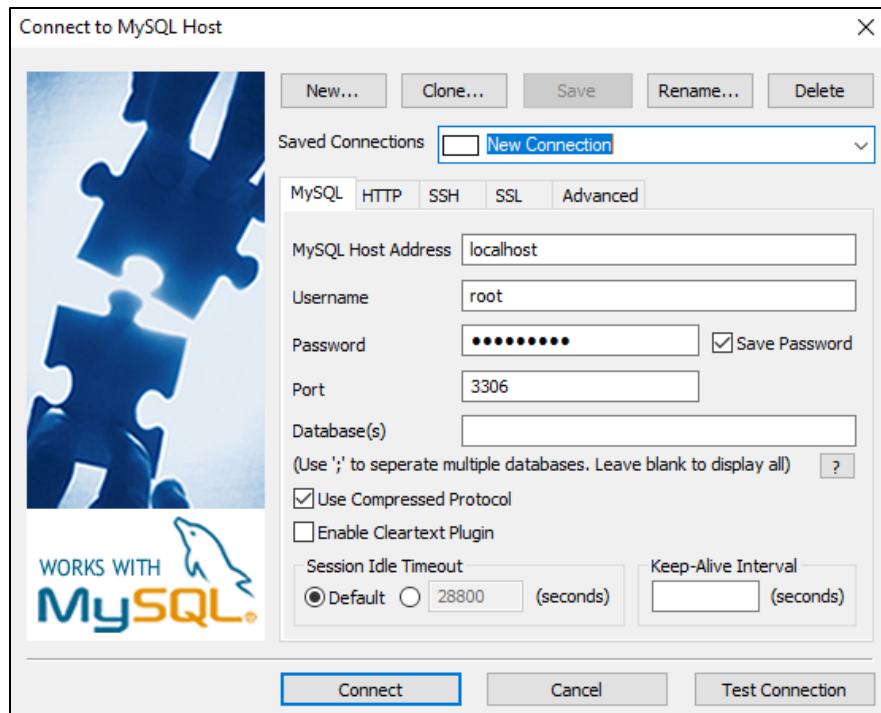
- Java Runtime Environment (JRE) 8 or later

```
C:\Users\hp>java -version
java version "23.0.2" 2025-01-21
Java(TM) SE Runtime Environment (build 23.0.2+7-58)
Java HotSpot(TM) 64-Bit Server VM (build 23.0.2+7-58, mixed mode, sharing)
```

- Apache NetBeans IDE (for developers)

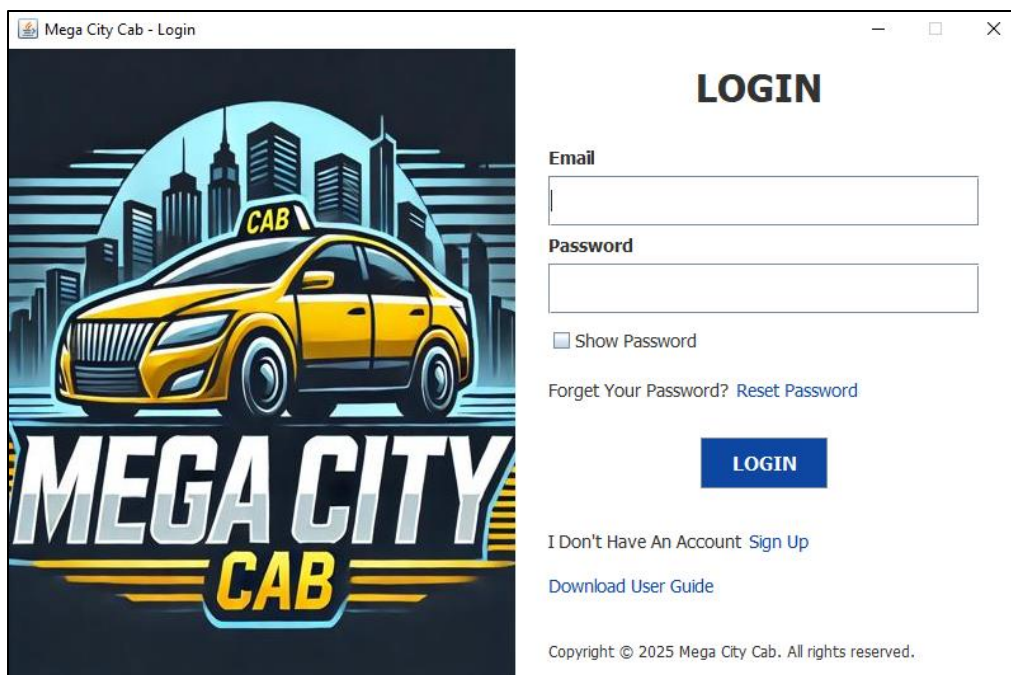


- MySQL Database (for database storage)



3. Getting Started

- Install Java JRE and MySQL Database.
- Launch the Mega City Cab Application by running 'MegaCityCab.jar' (for executable) or opening it through NetBeans.
- The application will display the Login Page.

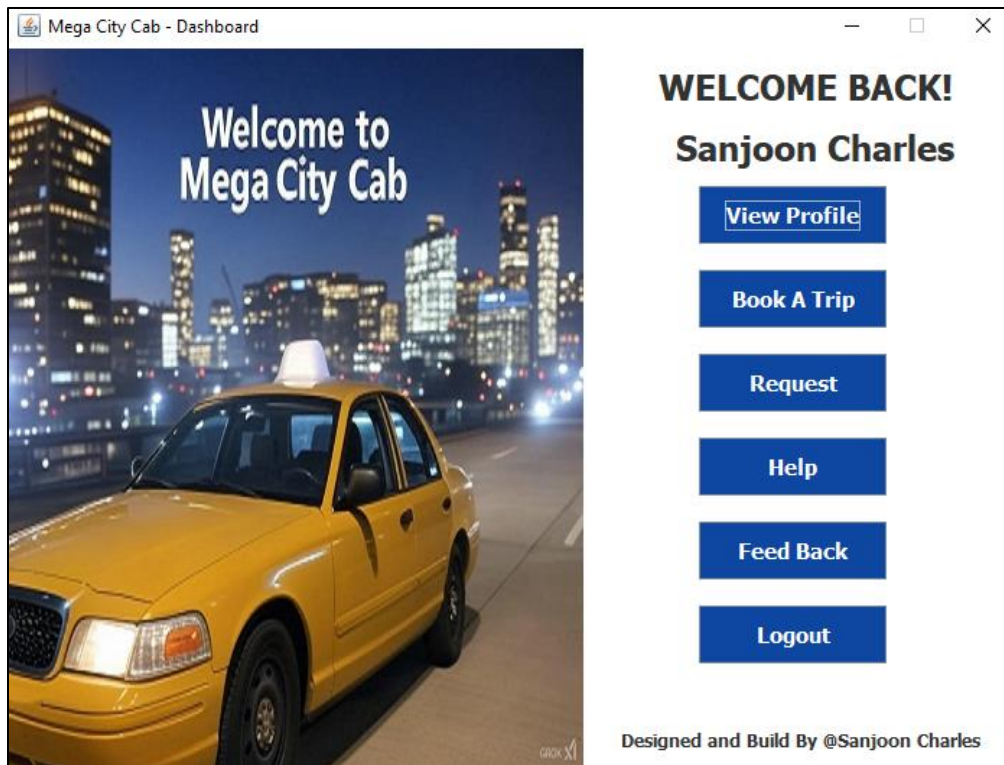


4. Logging In

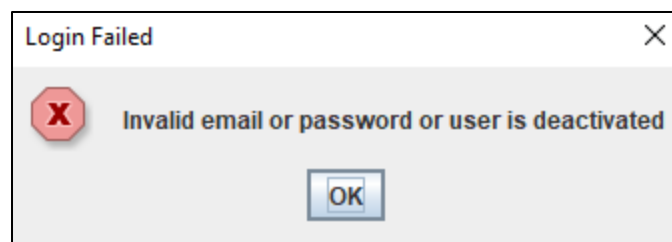
- Enter your Username and Password.

- Click on the Login button.

- If login credentials are correct, you will be redirected to the main dashboard.

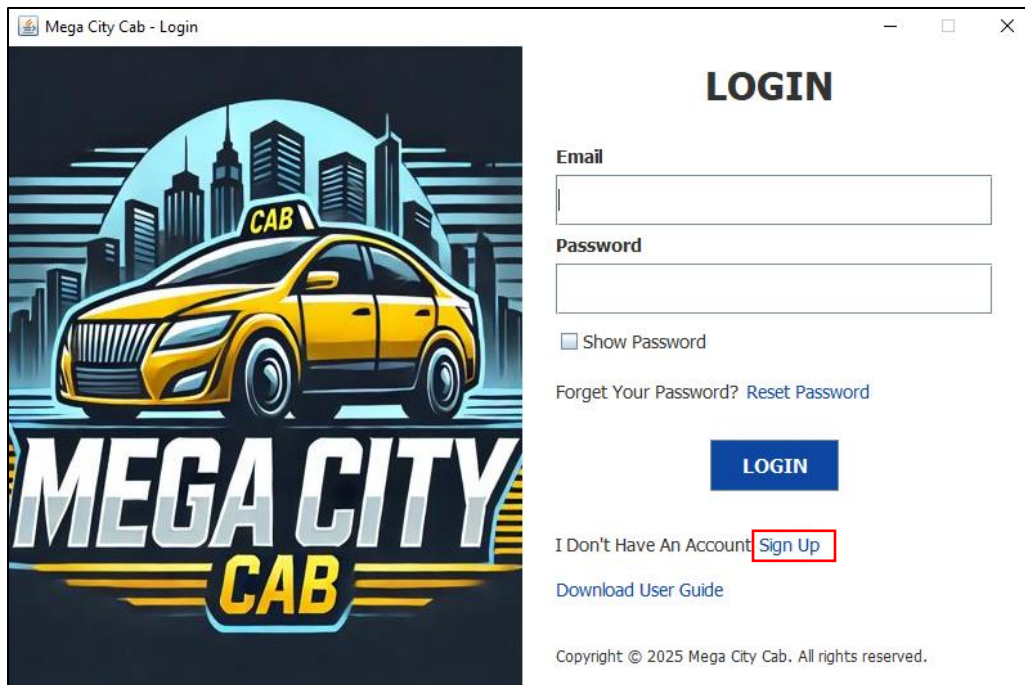


- If incorrect, an error message will appear. Please try again or reset your password.



5. Sign In

- Click the Sign in Link in the Login Page if you don't have an account



Mega City Cab - Login

LOGIN

Email

Password

☐ Show Password

Forgot Your Password? [Reset Password](#)

[LOGIN](#)

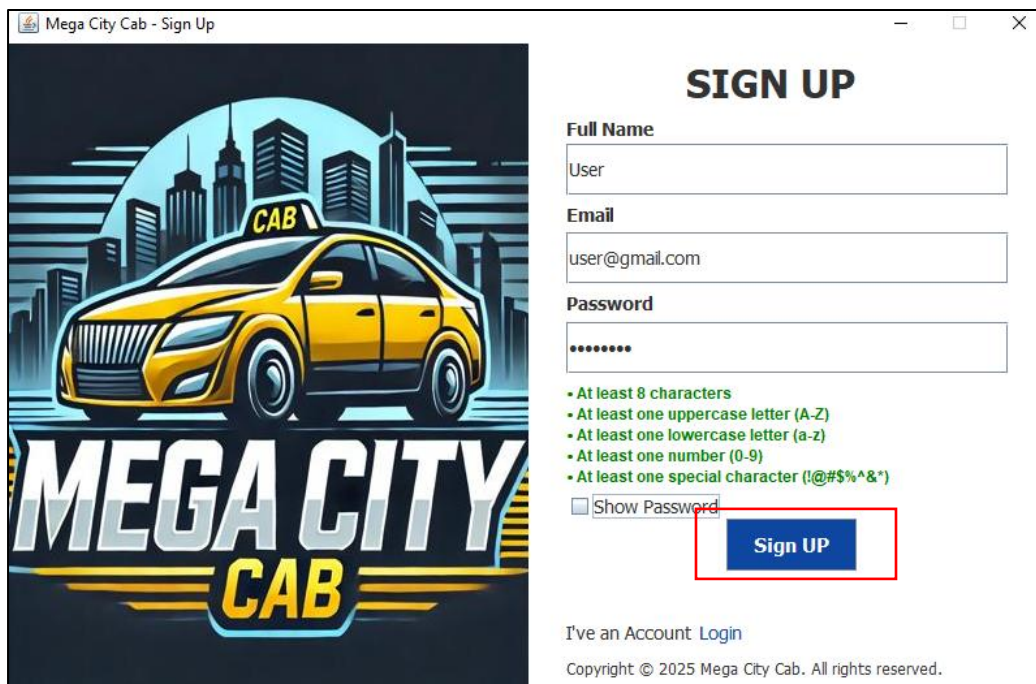
I Don't Have An Account [Sign Up](#)

[Download User Guide](#)

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- Enter your correct details and click “Sign Up” button to register your account.

Note- Once the username and email address given it cannot be changed.



Mega City Cab - Sign Up

SIGN UP

Full Name

User

Email

user@gmail.com

Password

• At least 8 characters
• At least one uppercase letter (A-Z)
• At least one lowercase letter (a-z)
• At least one number (0-9)
• At least one special character (!@#%&*)

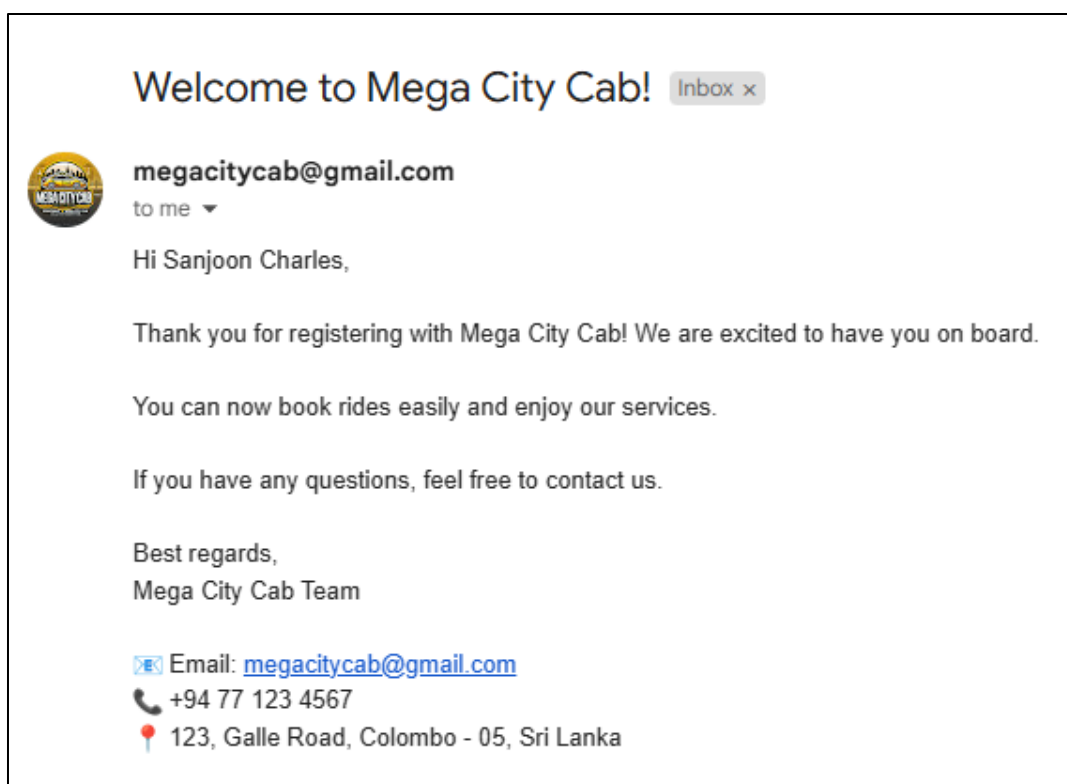
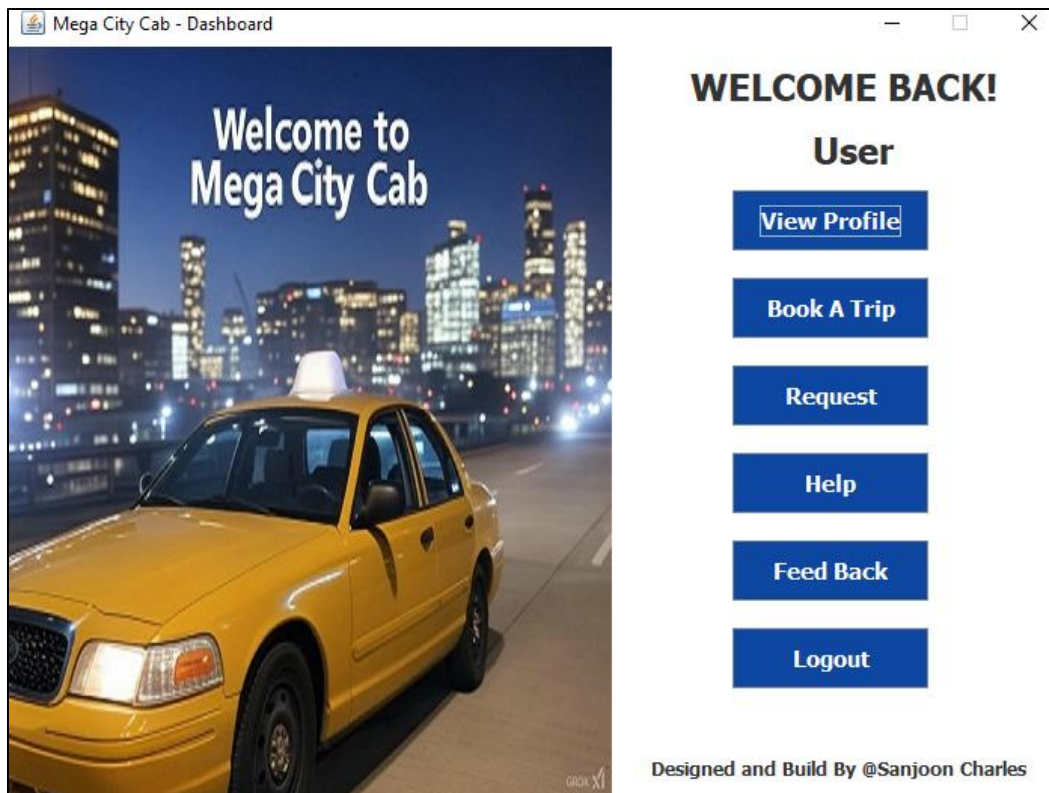
☐ Show Password

[Sign UP](#)

I've an Account [Login](#)

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- If the user details are correct and does not miss existing user details you will be redirected to the main dashboard and get a mail from us.



6. Reset Password

- On the login screen, click the Forgot Password? link.

Mega City Cab - Login

LOGIN

Email

Password

☐ Show Password

Forgot Your Password? [Reset Password](#)

[LOGIN](#)

I Don't Have An Account [Sign Up](#)

[Download User Guide](#)

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- Enter Your Registered Email and Click “Send Pin”

Mega City Cab - Password Reset

Password Reset

Email

sanjoonzee@gmail.com

[Send Pin](#)

FORGET PASSWORD?

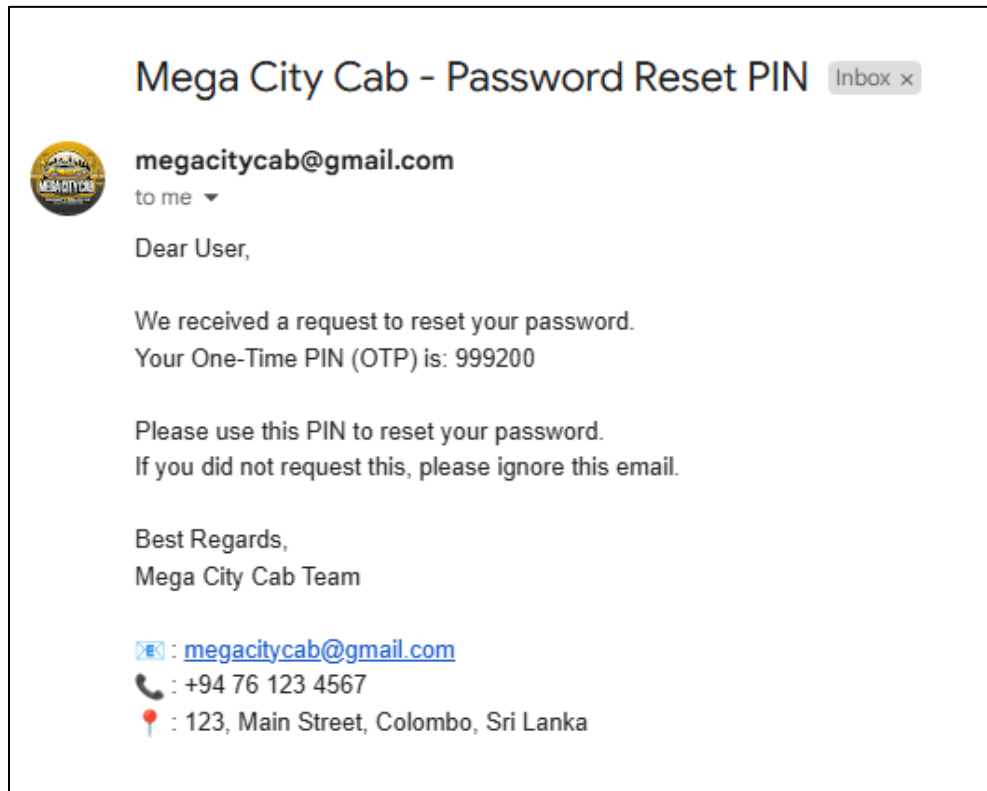
RESET PASSWORD

CITY CAB TAXI

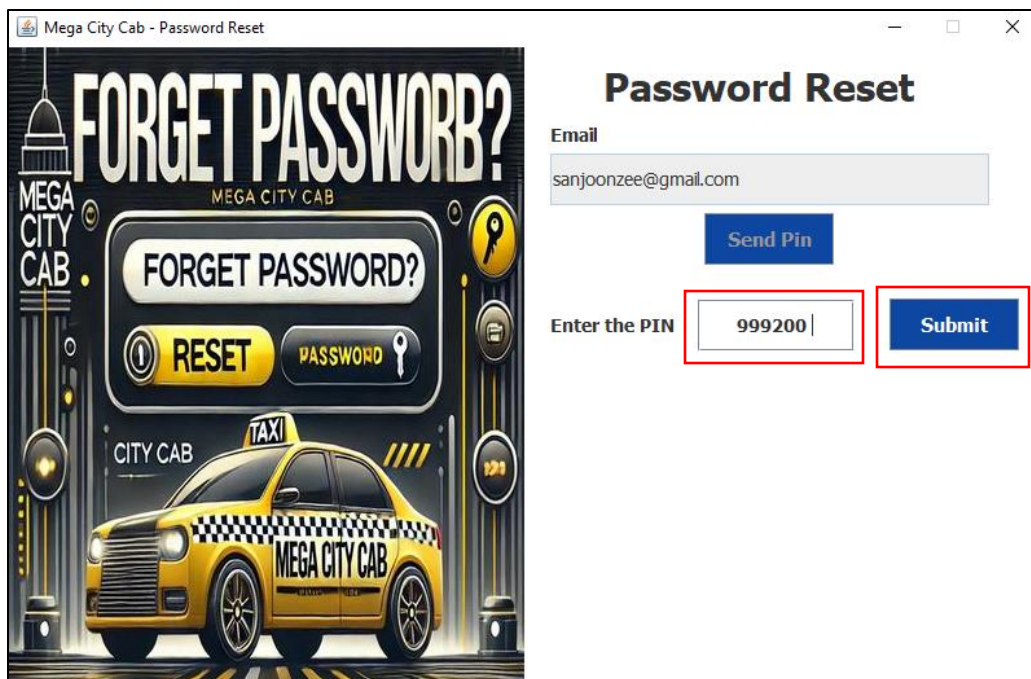
MEGA CITY CAB

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- Check Your Email for the Pin.



- Enter the pin and click the “Submit” button.



- Please make sure to add the correct pin and now you can reset the password if you full fill the password requirements

Mega City Cab - Password Reset

FORGET PASSWORD?

MEGA CITY CAB

FORGET PASSWORD?

RESET

PASSWORD

CITY CAB

TAXI

MEGA CITY CAB

Password Reset

Email

sanjoonzee@gmail.com

Send Pin

Enter the PIN

999200

Submit

New Password

• At least 8 characters

• At least one uppercase letter (A-Z)

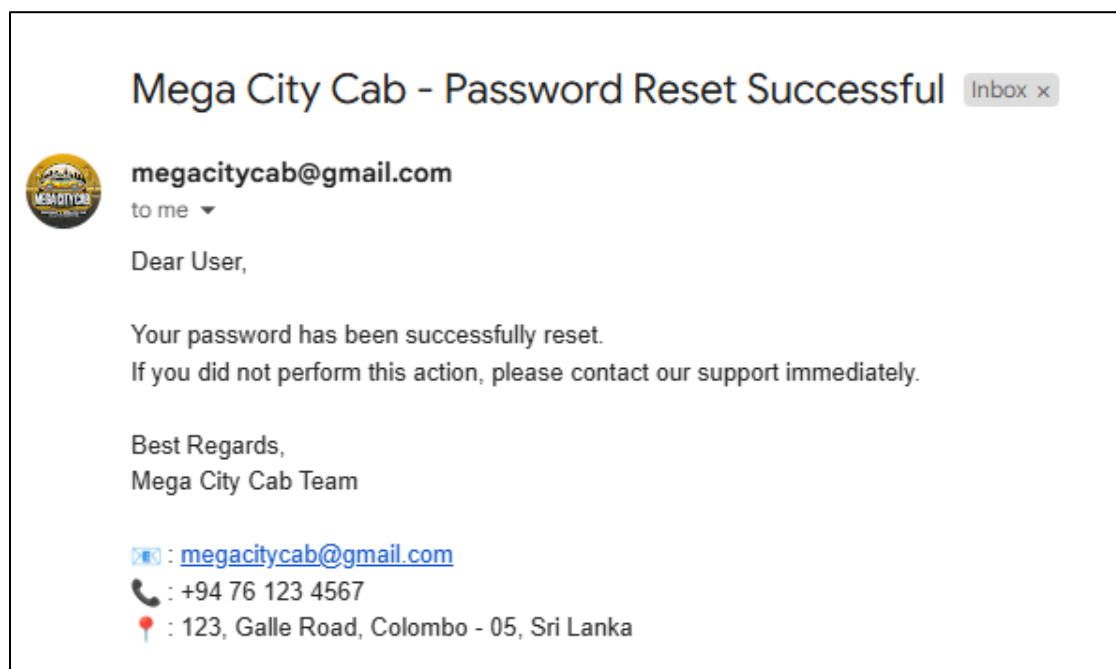
• At least one lowercase letter (a-z)

• At least one number (0-9)

• At least one special character (!@#\$\$%^&*)

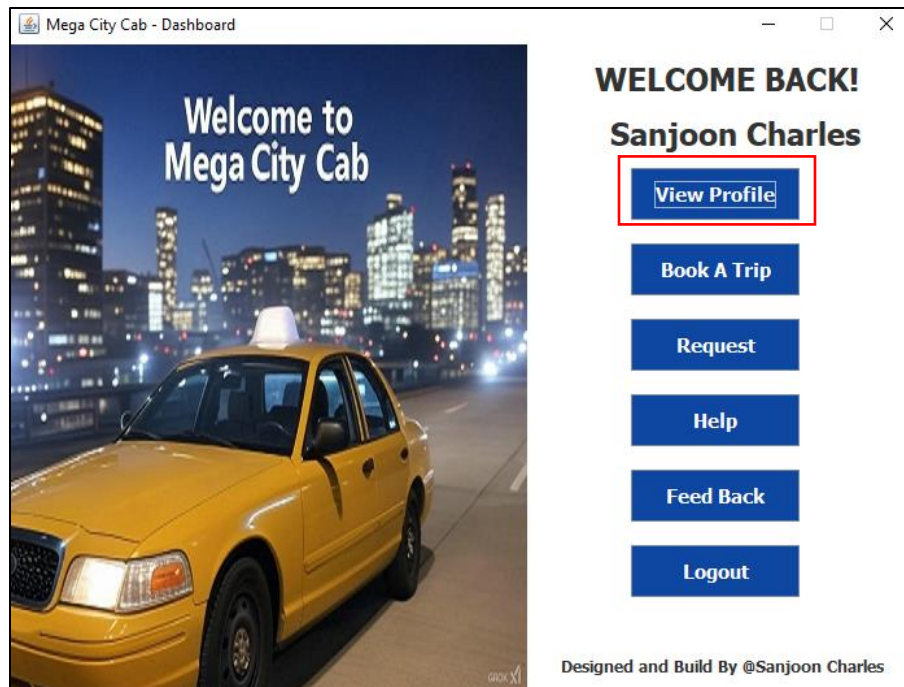
Reset

- You will receive a password reset confirmation mail if you do not request it please do not hesitate to contact us.



7. View and Edit Profile

- Please keep in mind you cannot use any features unless you add your details.
- You can view your info by clicking the “View Details” button.



The screenshot shows the 'Mega City Cab - View Profile' window. It features a 'Customer Details' section with a placeholder profile picture of a man in a suit. Below the picture are five input fields with labels to their left: 'Name' (Sanjoon Charles), 'Address' (Main St, Colombo - 01), 'Mobile' (0771234567), 'E-mail' (sanjoonzee@gmail.com), and 'NIC' (100200300400). At the bottom center is a blue 'Edit' button.

- You can able to Edit your profile by clicking the “Edit” button in the “View Details Form”
- Always keep in mind you cannot make any changes on your name and email.
- At last, you can save your details by clicking “Save” button in “Edit Profile” Form.

Customer Details

Name Sanjoon Charles

Address Main St, Colombo - 01

Mobile 0771234567

E-mail sanjoonzee@gmail.com

NIC 100200300400

Edit

Edit Details

Remove

Name Sanjoon Charles

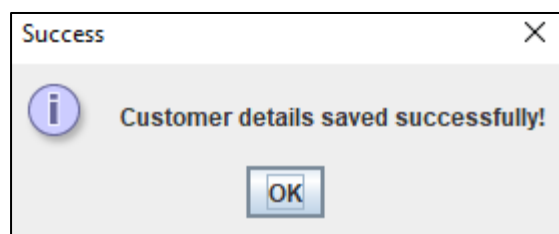
Address Walley St, Colombo - 06

Mobile 0779876543

E-mail sanjoonzee@gmail.com

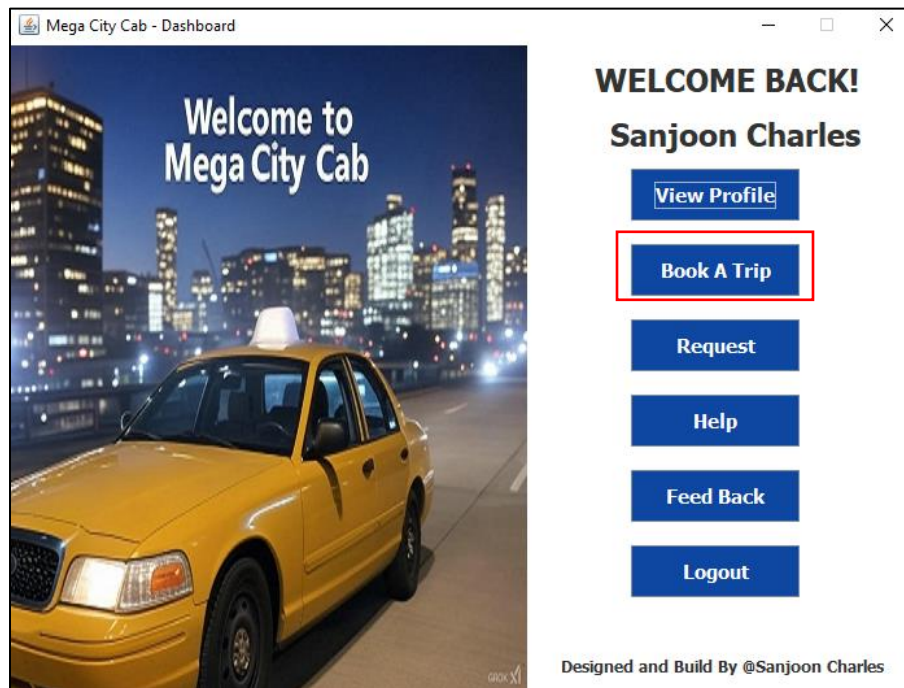
NIC 400300200100

Save



8. Booking a Trip

- Navigate to the Book A Trip.

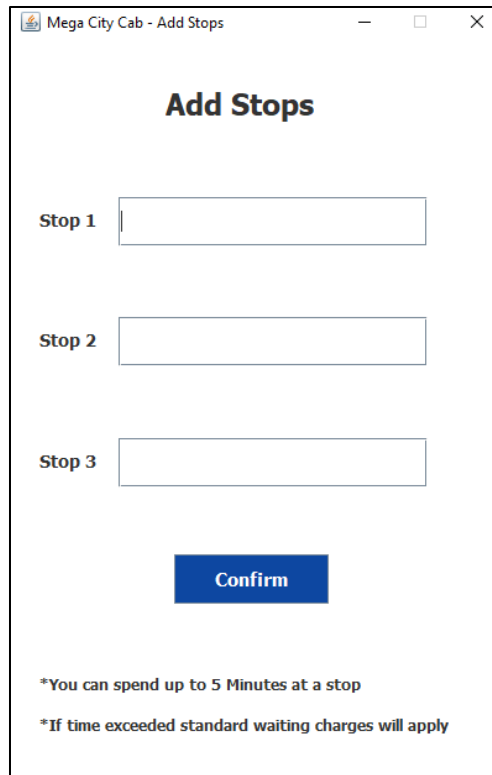


- Enter the booking details

The screenshot shows the 'Mega City Cab - Book A Trip' window. The title is 'Booking Details'. The form contains the following fields and controls:

- Pick up**: A text input field.
- Drop**: A text input field.
- Add Stops**: A blue button.
- Date**: A calendar widget showing March 2025. The date '5' is selected.
- Time**: A time selector showing '08:00 PM'.
- Vehicle**: A dropdown menu with 'Select a Vehicle'.
- Driver**: A dropdown menu with 'Select a Driver'.
- Price**: A text input field.
- Confirm**: A blue button.

- If you prefer adding stops to your trip you can able to achieve it by Clicking “Add Stops” button.



Mega City Cab - Add Stops

Add Stops

Stop 1

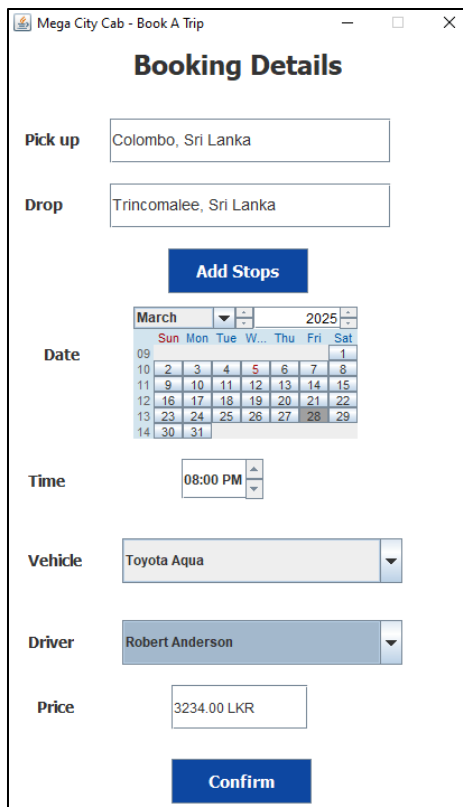
Stop 2

Stop 3

Confirm

*You can spend up to 5 Minutes at a stop
*If time exceeded standard waiting charges will apply

- After Adding Booking Details and Stops (if prefer) the fare will be automatically calculated.
- Please double check all the provided details before confirming a trip.



Mega City Cab - Book A Trip

Booking Details

Pick up

Drop

Add Stops

Date

Time

Vehicle

Driver

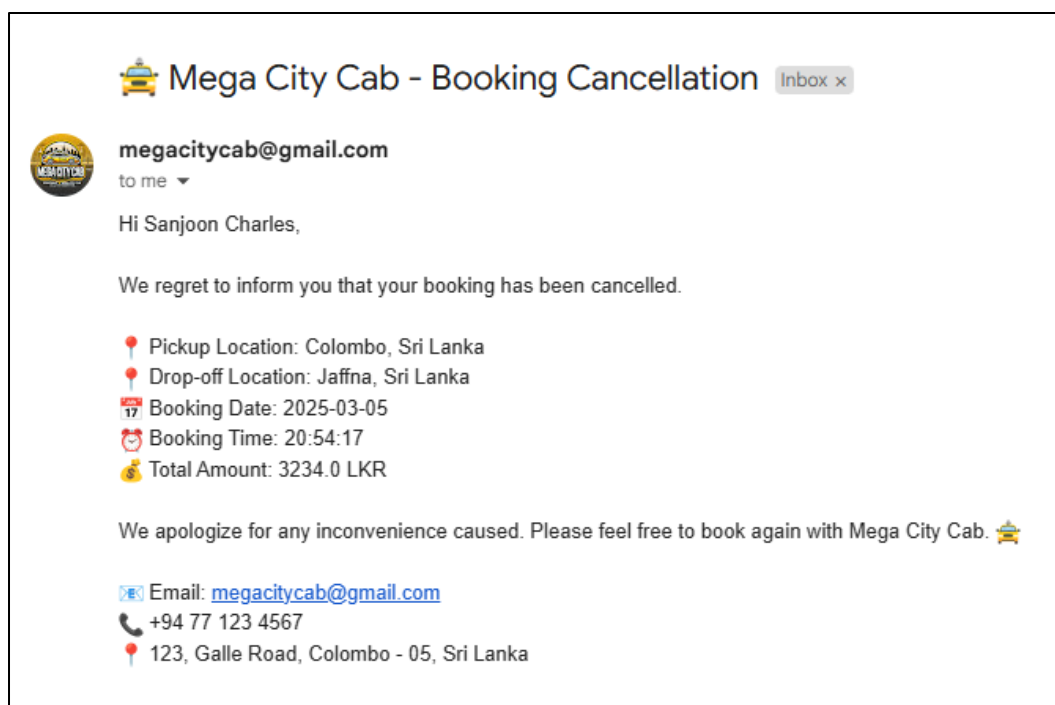
Price

Confirm

- After making the booking you will get a booking confirmation mail from us.

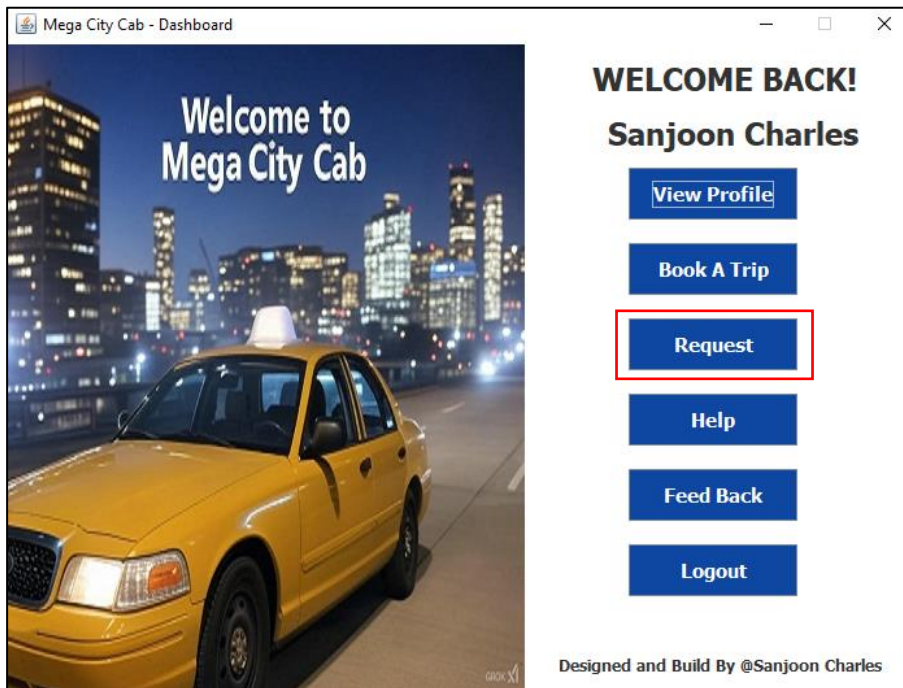


- If the booking unfortunately cancelled due to unavoidable reason.



9. Requesting for Vehicles and Drivers

- User can able to request for vehicles and drivers if not available at the moment.

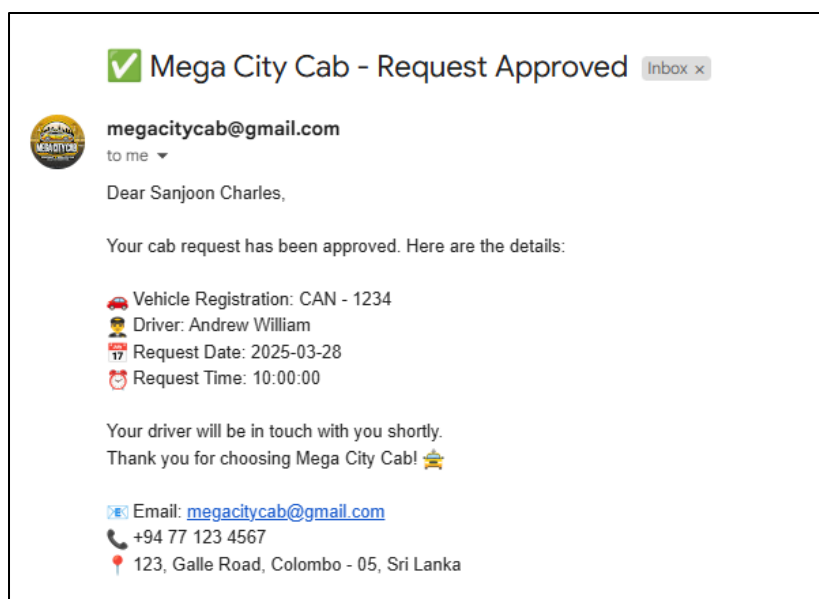


The screenshot shows the 'Mega City Cab - Book A Trip' window. It features a 'Request Form' with the following fields:

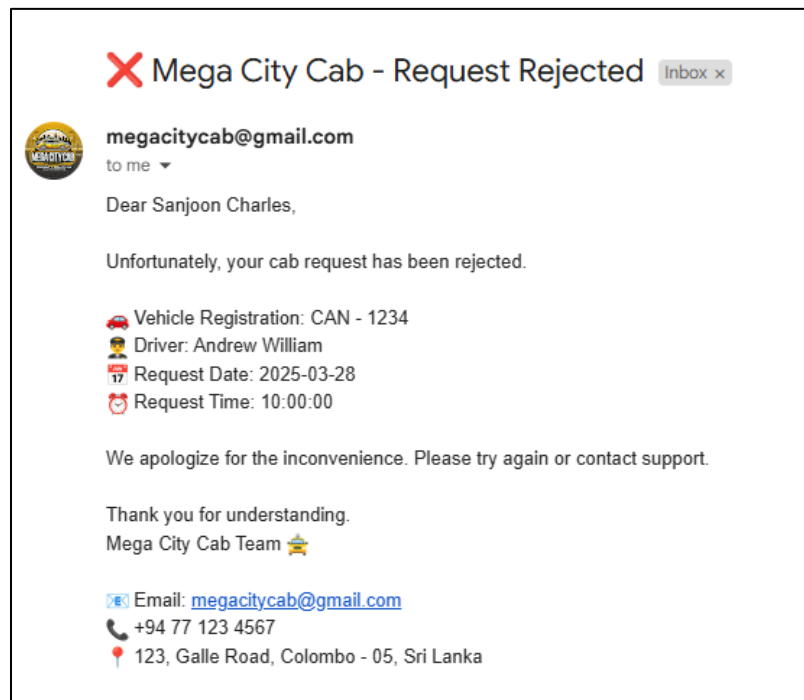
- Vehicle:** A dropdown menu showing 'Toyota Corolla'.
- Driver:** A dropdown menu showing 'Andrew William'.
- Date:** A calendar for March 2025. The date '1' (Saturday) is selected.
- Time:** A time selector showing '10:00 AM'.

 At the bottom of the form is a large blue 'Confirm' button.

- If the request made on the driver and vehicle accepted by the Mega City Cab you will receive a confirmation mail.

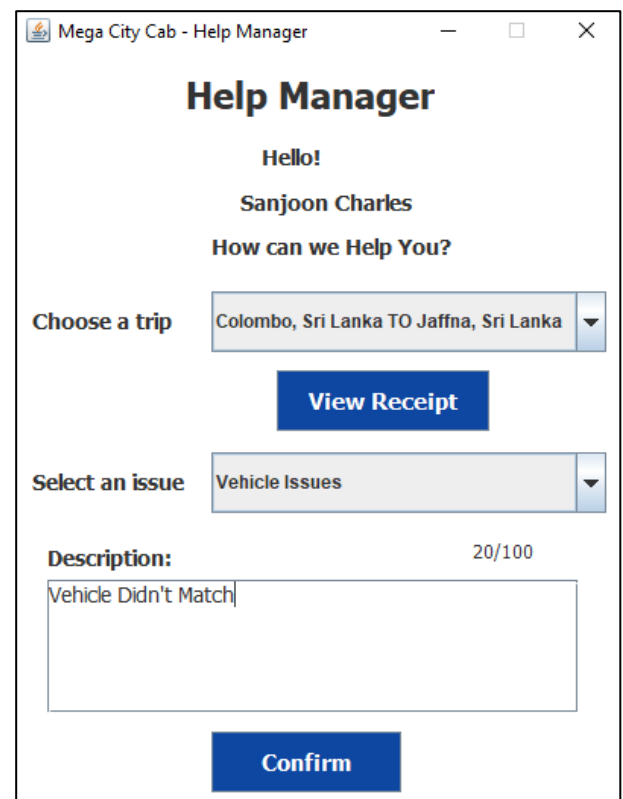
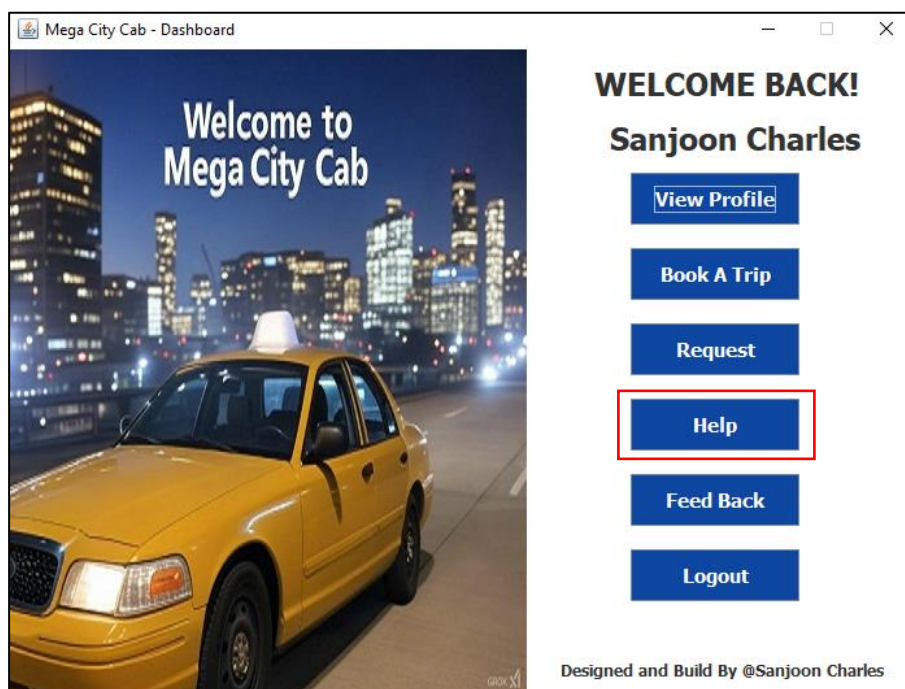


- If the request made on the driver and vehicle accepted by the Mega City Cab you will receive a confirmation mail.

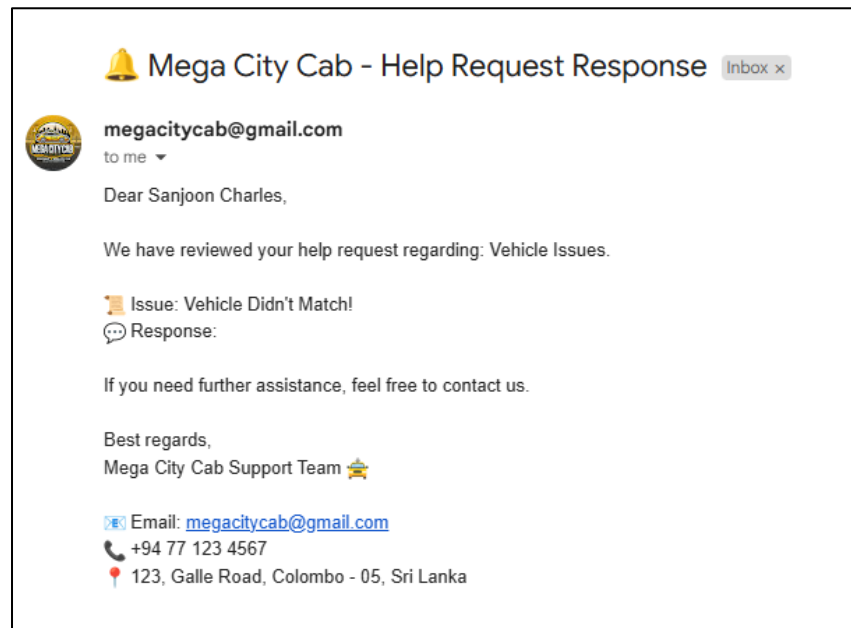


10. Help Manager

- User can request for help to provide an issue from their previous trips.



- You will get a Help Request Response from us via mail.



11. View Bills

- User Can able to see fare details by clicking the “View Receipt” Button.

Mega City Cab - Help Manager

Help Manager

Hello!

Sanjoon Charles

How can we Help You?

Choose a trip Colombo, Sri Lanka TO Jaffna, Sri Lanka ▾

View Receipt

Select an issue Select an Issue ▾

Description: 0/100

Confirm

Mega City Cab - View Receipt

Receipt Details

Base Fare	1500.00 LKR
No.of.Stops	3
Stops Charge	1500.00 LKR
Tax Rate %	10.00%
Tax Amount	300.00 LKR
Discount	66.00 LKR
Total Amount	3234.00 LKR

View Stops

12. View Stops

- User can be able to view the stops by clicking the “View Stops” button from the View Receipt Form

Mega City Cab - View Receipt

Receipt Details

Base Fare	1500.00 LKR
No. of Stops	3
Stops Charge	1500.00 LKR
Tax Rate %	10.00%
Tax Amount	300.00 LKR
Discount	66.00 LKR
Total Amount	3234.00 LKR

View Stops

Mega City Cab - Add Stops

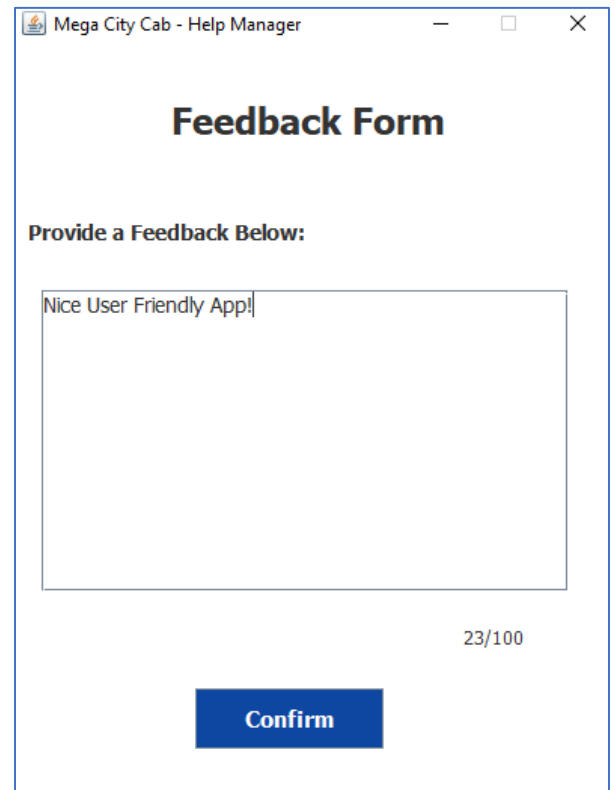
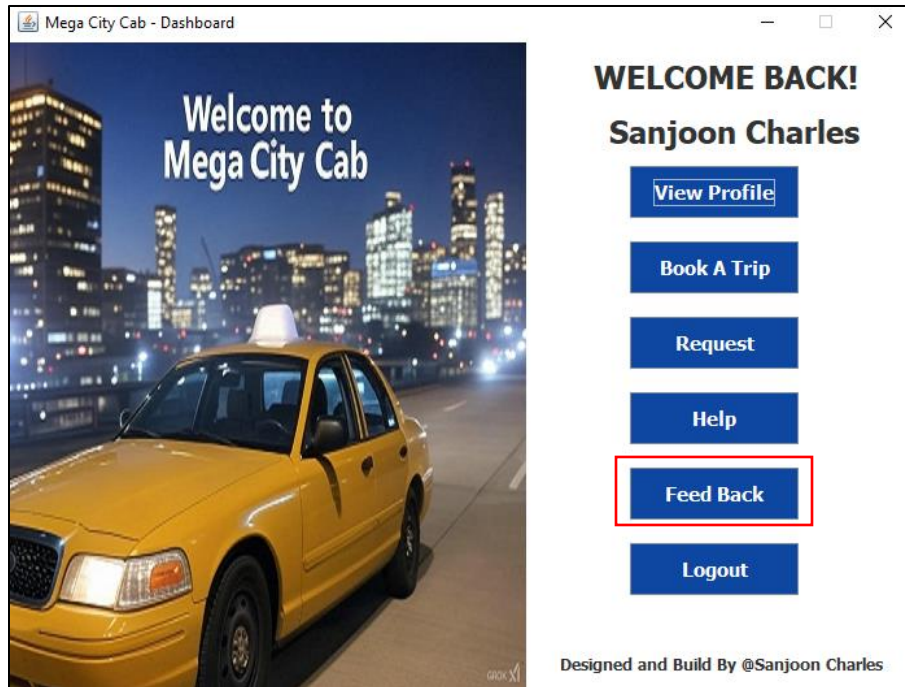
Add Stops

Picked Up	Colombo, Sri Lanka
Dropped Off	Jaffna, Sri Lanka
Stop 1	Kurunegala, Sri Lanka
Stop 2	Sigiriya, Sri Lanka
Stop 3	Trincomalee, Sri Lanka

OK

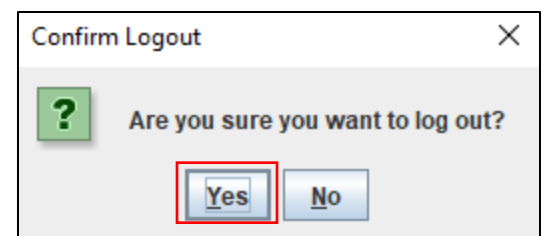
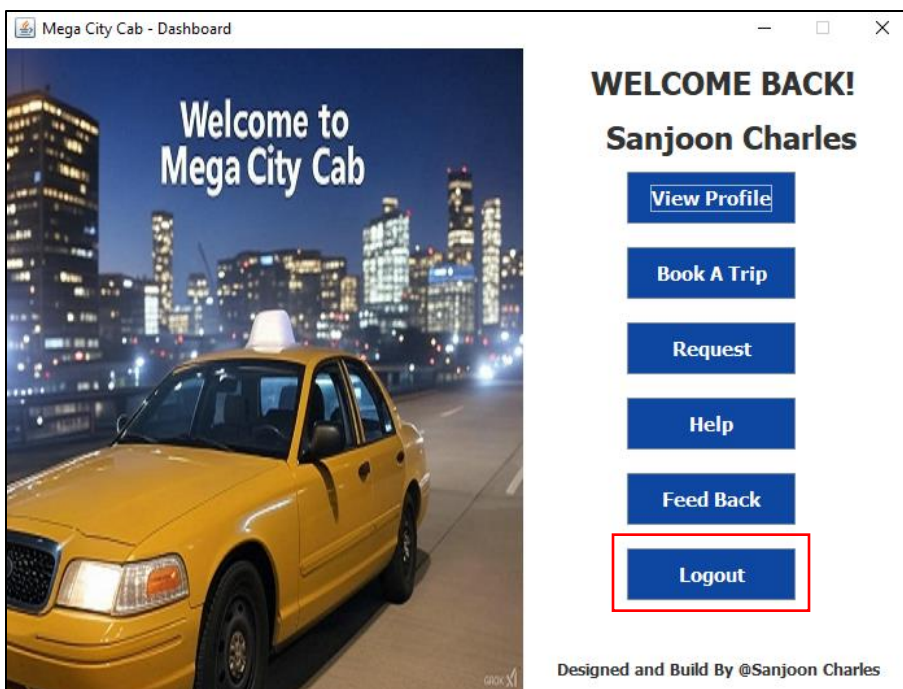
13. Feedback

- User Can able to give feedback about the Mega City Cab by clicking “Feed Back” button.



14. Log Out


- Click on the “Logout” button to exist from the system.




15.Contact Support

If you experience any issues, please contact:

 Email: support@megacitycab.com

 Phone: +94-77-123-4567

 Website: www.megacitycab.com/support

Enjoy your ride with Mega City Cab! 